



# Readme for Campus Manager 5.0.4 on Windows

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This Readme is for Campus Manager 5.0.4 on Windows. It contains:

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## Description

Campus Manager 5.0.4 is a software update for Campus Manager 5.0.2. In addition to the devices supported, this package contains fixes to both existing and newly discovered problems.

You should print out and read this document before installing Campus Manager 5.0.4.

**Caution**

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Campus Manager 5.0.4 has specific prerequisites. Before installing Campus Manager 5.0.4, see “[Hardware and Software Requirements](#)” section on page 3.

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## Related Documentation

[Table 1 on page 4](#) lists the devices supported in Campus Manager 5.0.4.

A list of all devices supported in Campus Manager 5.0.2 is provided in Supported Devices Tables for LMS 3.0 December 2007 Update on Cisco.com.

To access this, go to:

[http://www.cisco.com/en/US/products/sw/cscowork/ps563/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps563/products_device_support_tables_list.html)

For a list of fixes to known problems, see “[Resolved Problems in Campus Manager 5.0.4](#)” section on page 18.

A list of all known and resolved problems in Campus Manager 5.0.2, including the patches containing fixes for known problems rolled into latest SP, is available in Readmes on Cisco.com.

To access the Readmes on Solaris and Windows, go to:

[http://www.cisco.com/en/US/products/sw/cscowork/ps563/prod\\_release\\_notes\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps563/prod_release_notes_list.html)

**Note**

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We sometimes update the printed and electronic documentation after original publication. Therefore, we recommend that you also review other documentation for Campus Manager 5.0.4 on Cisco.com for any updates.

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# Hardware and Software Requirements

Campus Manager 5.0.4 requires that you have installed CiscoWorks Common Services 3.1.1 and Campus Manager 5.0.2.

Campus Manager 5.0.4 can also be installed on a higher 5.0 version.

For LMS 3.0 users, CiscoWorks Common Services 3.1.1 and Campus Manager 5.0.2 are available as a part of CiscoWorks LMS 3.0 December 2007 Update.

Hardware and software requirements are the same as those needed for CiscoWorks Common Services 3.1.1 and Campus Manager 5.0.2.

A detailed list of requirements and instructions to install CiscoWorks Common Services 3.1.1 and Campus Manager 5.0.2, is available on Cisco.com.

For more information, refer the following documents:

- Readme for CiscoWorks LAN Management Solution 3.0 December 2007 Update on Windows
- Installing and Getting Started With CiscoWorks LAN Management Solution 3.0

To access the documents, go to:

[http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html)

## CM 5.0.4 Upgrade Path

Use the table below to verify the upgrade path to Campus Manager 5.0.4:

If you have installed...	You must install...
CM4.0 or higher	LMS 3.0+LMS 3.0 December 2007 Update+CM5.0.4
CM4.0.3 or higher	LMS 3.0+LMS 3.0 December 2007 Update+CM5.0.4
CM4.0.6 or higher	LMS 3.0+LMS 3.0 December 2007 Update+CM5.0.4
CM5.0 or CM5.0.1	LMS 3.0 December 2007 Update+CM5.0.4
LMS 3.0 December 2007 Update or CM 5.0.3	CM 5.0.4

## Patches Rolled into Campus Manager 5.0.4

There are no patches, containing fixes to bugs, that have been rolled into Campus Manager 5.0.4.

# Supported Devices in Campus Manager 5.0.4

Table 1 lists the devices supported in Campus Manager 5.0.4.

For a list of all devices supported in Campus Manager 5.0.2, see the Supported Devices Table for LMS 3.0 December 2007 Update on Cisco.com (see the [“Related Documentation”](#) section on page 2).

**Table 1** Supported Devices in Campus Manager 5.0.4

Device Type	Devices/ Modules Supported	sys ObjectID	Topology	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analysis	Minimum Software
Cisco MDS 9000 Series Multilayer Switches	Cisco MDS 9222i Multi-service Modular Switch	1.3.6.1.4.1.9.12.3.1.3.651	Yes	NA	NA	NA	NA	Yes	SAN-OS 3.2(3a)
Cisco 1800 Series Routers	Cisco 1861 Integrated Services Router (CISCO1861-UC-2B-K9)	1.3.6.1.4.1.9.1.902	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 Integrated Services Router (CISCO1861-UC-4F-K9)	1.3.6.1.4.1.9.1.903	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 Integrated Services Router (CISCO1861-SRST-2BK9)	1.3.6.1.4.1.9.1.904	Yes	NA	NA	NA	NA	Yes	12.4(11)XW 6
Cisco 1800 Series Routers	Cisco 1861 Integrated Services Router (CISCO1861-SRST-4FK9)	1.3.6.1.4.1.9.1.905	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 Integrated Services Router (CISCO1861-SRST-CUE-2BK9)	1.3.6.1.4.1.9.1.939	Yes	NA	NA	NA	NA	Yes	—

**Table 1** Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco 1800 Series Routers	Cisco 1861 In- tegrated Services Router (CISCO1861- SRST-CUE-4 FK9)	1.3.6.1.4.1.9.1.940	Yes	NA	NA	NA	NA	Yes	12.4(11)XW 6
Cisco 1800 Series Routers	Cisco 1861 In- tegrated Services Router (CISCO1861 W-SRST-CUE -4FK9)	1.3.6.1.4.1.9.1.990	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 In- tegrated Services Router (CISCO1861 W-SRST-CUE -2BK9)	1.3.6.1.4.1.9.1.991	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 In- tegrated Services Router (CISCO1861 W-SRST-4FK 9)	1.3.6.1.4.1.9.1.992	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 In- tegrated Services Router (CISCO1861 W-SRST-2BK 9)	1.3.6.1.4.1.9.1.993	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1861 In- tegrated Services Router (CISCO1861 W-UC-4FK9)	1.3.6.1.4.1.9.1.994	Yes	NA	NA	NA	NA	Yes	—

Table 1 Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco 1800 Series Routers	Cisco 1861 Integrated Services Router (CISCO1861W-UC-2BK9)	1.3.6.1.4.1.9.1.995	Yes	NA	NA	NA	NA	Yes	—
Cisco 1800 Series Routers	Cisco 1801M Integrated Services Router	1.3.6.1.4.1.9.1.783	Yes	NA	NA	NA	NA	Yes	—
Cisco Carrier Routing System	Cisco CRS-1 4-Slot Single-Shelf System	1.3.6.1.4.1.9.1.822	Yes	NA	NA	NA	NA	Yes	3.5.2
Cisco Carrier Routing System	Cisco CRS-1 16-Slot Single-Shelf System	1.3.6.1.4.1.9.1.613	Yes	NA	NA	NA	NA	Yes	—
Cisco Carrier Routing System	Cisco CRS-1 8-Slot Single-Shelf System	1.3.6.1.4.1.9.1.643	Yes	NA	NA	NA	NA	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3110G for IBM Blade-Center (WS-CBS3110G-S)	1.3.6.1.4.1.9.1.909	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3110G for IBM Blade-Center (WS-CBS3110G-ST)	1.3.6.1.4.1.9.1.910	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—

**Table 1** Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3110X for IBM Blade-Center (WS-CBS3110X-S)	1.3.6.1.4.1.9.1.911	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3110X for IBM Blade-Center (WS-CBS3110X-ST)	1.3.6.1.4.1.9.1.912	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3120G for HP (WS-CBS3120G-S)	1.3.6.1.4.1.9.1.918	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3120X for HP (WS-CBS3120X-S)	1.3.6.1.4.1.9.1.919	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3032 for Dell M1000E (WS-CBS3032-DEL)	1.3.6.1.4.1.9.1.920	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	12.2(40)EX
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3130G for Dell M1000E (WS-CBS3130G-S)	1.3.6.1.4.1.9.1.921	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—

Table 1 Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3130X for Dell M1000E (WS-CBS3130X-S)	1.3.6.1.4.1.9.1.922	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3110X for IBM Blade-Center (CBS3110-STACK)	1.3.6.1.4.1.9.1.947	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3120X for HP (CBS3120-STACK)	1.3.6.1.4.1.9.1.948	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	12.2(0.0.89) EX
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3130X for Dell M1000E (CBS3130-STACK)	1.3.6.1.4.1.9.1.949	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	12.2(0.0.89) EX
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3012 (WS-CBS3012-IBM)	1.3.6.1.4.1.9.1.999	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Switch Module 3012 for IBM BladeCenter (WS-CBS3012-IBM-I)	1.3.6.1.4.1.9.1.1000	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3125G for HP (WS-CBS3125-G)	1.3.6.1.4.1.9.1.1001	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—

**Table 1** Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco Catalyst Blade Switch 3000 Series	Cisco Catalyst Blade Switch 3125X for HP (WS-CBS3125-X)	1.3.6.1.4.1.9.1.1002	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco 800 Series Routers	Cisco 881 Integrated Services Router	1.3.6.1.4.1.9.1.837	Yes	NA	NA	NA	NA	Yes	—
Cisco 800 Series Routers	Cisco 877M Integrated Services Router	1.3.6.1.4.1.9.1.782	Yes	NA	NA	NA	NA	Yes	—
Cisco 800 Series Routers	Cisco 885 Integrated Services Router (C885-D-3)	1.3.6.1.4.1.9.1.859	Yes	NA	NA	NA	NA	Yes	—
Cisco 800 Series Routers	Cisco 885 Integrated Services Router (C885-E/J-3)	1.3.6.1.4.1.9.1.861	Yes	NA	NA	NA	NA	Yes	—
Cisco 800 Series Routers	Cisco 886 Integrated Services Router	1.3.6.1.4.1.9.1.842	Yes	NA	NA	NA	NA	Yes	—
Cisco 800 Series Routers	Cisco 887 Integrated Services Routers	1.3.6.1.4.1.9.1.847	Yes	NA	NA	NA	NA	Yes	—
Cisco 800 Series Routers	Cisco 888 Integrated Services Router	1.3.6.1.4.1.9.1.852	Yes	NA	NA	NA	NA	Yes	12.4(15)XZ
Cisco 800 Series Routers	Cisco 881SRST Integrated Services Router	1.3.6.1.4.1.9.1.840	Yes	NA	NA	NA	NA	Yes	—

Table 1 Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco 800 Series Routers	Cisco 888SRST In- tegrated Services Router	1.3.6.1.4.1.9.1.856	Yes	NA	NA	NA	NA	Yes	—
Data Center Switches	Cisco Nexus 5020 Switch-AC	1.3.6.1.4.1.9.12.3.1.3.719	Yes	NA	NA	NA	NA	NA	4.0.0.N1.1a
Data Center Switches	Cisco Nexus 5020 Switch-DC	1.3.6.1.4.1.9.12.3.1.3.720	Yes	NA	NA	NA	NA	NA	—
Data Center Switches	Cisco Nexus 7000 10-Slot Switch	1.3.6.1.4.1.9.12.3.1.3.612	Yes	NA	NA	NA	NA	NA	4.0.(2)
Cisco IE 3000 Series Switches	Cisco IE 3000- 4TC In- dustrial Ethernet Switch	1.3.6.1.4.1.9.1.958	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco IE 3000 Series Switches	Cisco IE 3000-8TC In- dustrial Ethernet Switch	1.3.6.1.4.1.9.1.959	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Rockwell Stratix 8000 Series Switches	Rockwell Stratix MS06T	1.3.6.1.4.1.9.1.960	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Rockwell Stratix 8000 Series Switche	Rockwell Stratix MS10T	1.3.6.1.4.1.9.1.961	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	12.2EX
Cisco ONS 15300 Series	Cisco ONS 15305 Multi- service Customer Access Platform	1.3.6.1.4.1.7546.1.4.1.1.3	Yes	NA	NA	NA	NA	Yes	—
Cisco Aironet 1250 Series	Cisco Aironet 1250 Series Access Point	1.3.6.1.4.1.9.1.758	Yes	NA	NA	NA	NA	Yes	12.4.10b-JA

**Table 1** Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Supported	sys ObjectID	Topology	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analysis	Minimum Software
Cisco 12000 Series Routers	Cisco 12006 Router	1.3.6.1.4.1.9.1.590	Yes	NA	NA	NA	NA	Yes	—
Cisco ME 2400 Series Ethernet Access Switches	Cisco ME 2400-24TS-D Switch	1.3.6.1.4.1.9.1.735	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco ME 4900 Series Ethernet Switches	Cisco ME 4924-10GE Switch	1.3.6.1.4.1.9.1.788	Yes	Yes	NA	NA	Yes <sup>1</sup>	Yes	—
Cisco ASR 1000 Series Aggregation Services Routers	Cisco ASR 1002 Router	1.3.6.1.4.1.9.1.923	Yes	NA	NA	NA	NA	Yes	—
Cisco ASR 1000 Series Aggregation Services Routers	Cisco ASR 1004 Router	1.3.6.1.4.1.9.1.924	Yes	NA	NA	NA	NA	Yes	—
CiscoWorks Wireless LAN Solution Engine	CiscoWorks 1130 for Wireless LAN Solution Engine	1.3.6.1.4.1.9.1.630	Yes	NA	NA	NA	NA	NA	—
CiscoWorks Wireless LAN Solution Engine	CiscoWorks 1030 for Wireless LAN Solution Engine	1.3.6.1.4.1.9.1.631	Yes	NA	NA	NA	NA	NA	—
CiscoWorks Wireless LAN Solution Engine	Cisco Wireless LAN Solution Engine S20	1.3.6.1.4.1.9.1.709	Yes	NA	NA	NA	NA	NA	—

Table 1 Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Sup- ported	sys ObjectID	Topol- ogy	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analy- sis	Minimum Software
Cisco- Works Wireless LAN Solution Engine	CiscoWorks 1133 for Wireless LAN Solution Engine	1.3.6.1.4.1.9.1.752	Yes	NA	NA	NA	NA	NA	—
Cisco Services Modules	Cisco Branch Routers Series Network Analysis Module (NME-NAM)	1.3.6.1.4.1.9.1.826	Yes	NA	NA	NA	NA	Yes	3.6
Cisco 7800 Series Media Conver- gence Servers	Cisco 7815I Media Con- vergence Server	1.3.6.1.4.1.9.1.582	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Conver- gence Servers	Cisco 7825H Media Con- vergence Server	1.3.6.1.4.1.9.1.583	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Conver- gence Servers	Cisco 7825I Media Con- vergence Server	1.3.6.1.4.1.9.1.746	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Conver- gence Servers	Cisco 7835H Media Con- vergence Server	1.3.6.1.4.1.9.1.584	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Conver- gence Servers	Cisco 7835I Media Con- vergence Server	1.3.6.1.4.1.9.1.585	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—

**Table 1** Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Supported	sys ObjectID	Topology	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analysis	Minimum Software
Cisco 7800 Series Media Convergence Servers	Cisco 7845H Media Convergence Server	1.3.6.1.4.1.9.1.586	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	CUCM 6.1.1 CUCM 7.0.0 <sup>2</sup>
Cisco 7800 Series Media Convergence Servers	Cisco 7845I Media Convergence Server	1.3.6.1.4.1.9.1.587	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Convergence Servers	Cisco 7855I Media Convergence Server	1.3.6.1.4.1.9.1.588	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Convergence Servers	Cisco 7865I Media Convergence Server	1.3.6.1.4.1.9.1.589	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Convergence Servers	Cisco 7828I Media Convergence Server (IBM)	1.3.6.1.4.1.9.1.899	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Convergence Servers	Cisco 7816I Media Convergence Server (IBM)	1.3.6.1.4.1.9.1.898	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco 7800 Series Media Convergence Servers	Cisco 7816H Media Convergence Server (HP)	1.3.6.1.4.1.9.1.900	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—

**Table 1** Supported Devices in Campus Manager 5.0.4 (continued)

Device Type	Devices/ Modules Supported	sys ObjectID	Topology	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analysis	Minimum Software
Cisco 7800 Series Media Convergence Servers	Cisco 7828H Media Convergence Server (HP)	1.3.6.1.4.1.9.1.901	Yes	NA	NA	NA	Yes <sup>1</sup>	NA	—
Cisco Unified IP Phones 7900 Series	Cisco Unified IP Phone 7941G	—	NA	NA	NA	NA	Yes	NA	—
Cisco Unified IP Phones 7900 Series	Cisco Unified IP Phone 7961G	—	NA	NA	NA	NA	Yes	NA	—
Cisco MDS 9000 Series Multilayer Switches	Cisco MDS 9124e Multi-layer Fabric Switch	1.3.6.1.4.1.9.12.3.1.3.606	Yes	NA	NA	NA	NA	Yes	—
Cisco MDS 9000 Series Multilayer Switches	Cisco MDS 9134 Multi-layer Fabric Switch	1.3.6.1.4.1.9.12.3.1.3.616	Yes	NA	NA	NA	NA	Yes	—

1. IP Phones supported.
2. The device Cisco 7845H Media Convergence Server has been tested on the softwares Cisco Unified Communications Manager Version 6.1.1 and Version 7.0.0.

## Downloading Campus Manager 5.0.4

You can download the Campus Manager 5.0.4 installer file, cwcm5\_0\_4\_win.zip, by either:

- [Downloading From Cisco.com](#)

Or

- [Downloading From Software Center](#)

## Downloading From Cisco.com

You can download the updates:

- From the Software Downloads page

From the Cisco.com home page, Select **Products & Solutions > Network Management > All Network Management Products > CiscoWorks Campus Manager > Download Software** to access the Software Downloads page.

Or

- From <http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-campus>

To download the file from Cisco.com:

- 
- Step 1** Locate the package file cwcm5\_0\_4\_win.zip.
- Step 2** Save the file to a temporary working area of your server.
- 

## Downloading From Software Center

To download the file from Software Center:

- 
- Step 1** Go to the CiscoWorks homepage and select **Common Services > Software Center > Software Update**. The Software Updates page appears.
- Step 2** Check the Campus manager check box in the Products Installed table, and click **Select Updates**. The CCO and Proxy Server Credentials page appears.
- You are prompted to enter your Cisco.com User Name and Password. If you have configured proxy settings, you are prompted to enter the Proxy Server User credentials.
- You can configure your Proxy Server User credentials from the Proxy Server Setup page.
- To access the Proxy Server Setup page, go to the CiscoWorks Homepage and select **Common Services > Server > Security > Cisco.com Connection Management > Proxy Server Setup**.
- The Proxy Server Setup page appears. Enter the required information in the page to configure your Proxy Server settings.
- Step 3** Enter the required credentials, and click **Next**. The Available Images page appears with packages for Windows (cwcm5\_0\_4\_win.zip).
- Step 4** Select cwcm5\_0\_4\_win.zip and click **Next**. The Destination Location page appears.
- Step 5** Enter the location or browse to the location using the Browse button.
- Step 6** Click **Next**. The Summary page appears. The Summary window displays a summary of your inputs.
- Step 7** Click **Finish** to confirm the download operations. The package file is downloaded to the directory that you selected, in the folder cm.
-

# Installing Campus Manager 5.0.4

Before you install Campus Manager 5.0.4, make sure your installation environment meets the requirements described in “[Hardware and Software Requirements](#)” section on page 3.

To install Campus Manager 5.0.4:

- 
- Step 1** Log into the machine as local administrator.
- Step 2** Navigate to the directory that contains the zip file that you have downloaded.
- Step 3** Unzip the package file cwcm5\_0\_4\_win.zip to your temporary directory.
- Step 4** Navigate to the temporary directory where you have extracted the files packaged in the installer.
- Step 5** Double-click the file, cwcm5\_0\_4\_win.exe, to begin installation.
- A prompt appears:
- ```
This will install Campus Manager 5.0.4. Do you want to proceed?
```
- Step 6** Click **Yes** to continue or click **No** to exit the setup.
- If you have not installed Common Services 3.1.1, this message appears:
- ```
Install Common Services 3.1.1 before installing Campus Manager 5.0.4.
```
- The installation terminates when you click **OK**.
- Common Services 3.1.1 is available as a part of CiscoWorks LMS 3.0 December 2007 Update.
- If you have not installed Campus Manager 5.0.2, this message appears:
- ```
Install Campus Manager 5.0.2 before installing Campus Manager 5.0.4.
```
- The installation terminates when you click **OK**.
- Campus Manager 5.0.2 is available as a part of CiscoWorks LMS 3.0 December 2007 Update.
- A detailed list of instructions to install CiscoWorks Common Services 3.1.1, and Campus Manager 5.0.2 (a part of CiscoWorks LAN Management Solution 3.0 December 2007 Update) is available on Cisco.com.
- To access this, go to:
- [http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod\\_installation\\_guides\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html)
- After installing Common Services 3.1.1, and Campus Manager 5.0.2, resume from [Step 5](#).
- Step 7** Click **Next** in the Welcome Screen to continue your installation.
- The Software License Agreement dialog box appears.
- Step 8** You should click either:
- **Accept** to continue
- or
- **Do Not Accept** to exit the setup
- The System Requirements window appears and the installation checks whether the system requirements are met.
- If there is no enough disk space to install Campus Manager 5.0.4, the installation displays an error message and stops.
  - If the minimum requirements are not met, the installation displays a warning message and continues the setup.

**Step 9** Click **Next**.

The Daemons Restart Options dialog box appears with the following message:

If no other CiscoWorks application installations are pending, you can choose to start CiscoWorks Daemons.

Do you want to restart CiscoWorks Daemons at the end of this installation?

If you want to start CiscoWorks daemons, click Yes.

If you do not want to start CiscoWorks daemons, click No.

**Step 10** You should click either:

- **Yes** to restart CiscoWorks daemons

or

- **No** if you have any other installations pending

A Summary dialog box displaying the current settings for installation appears.

**Step 11** Click **Install**.

The Setup Complete dialog box appears with the message:

Setup is complete. Click Finish to start CiscoWorks.

**Step 12** Click **Finish** to complete and quit the installation.

To ensure that the installation is successful, go to **Common Services > Software Center > Software Update**. Click **Campus Manager** and ensure that the Patches Installed table displays Campus Manager 5.0.4.

## Reinstalling Campus Manager 5.0.4

To reinstall Campus Manager 5.0.4, follow the instructions in the [“Installing Campus Manager 5.0.4” section on page 16](#).

## Known Problems in Campus Manager 5.0.4

Known problems are unexpected behaviors or defects in Campus Manager software releases.

To obtain more information about known problems, access the Cisco Software Bug Toolkit at <http://www.cisco.com/cgi-bin/Support/Bugtool/home.pl>. (You will be prompted to log into Cisco.com.)

For a list of known problems in Campus Manager 5.0.2, see Readmes for CiscoWorks LAN Management Solution 3.0 December 2007 Update on Windows available on Cisco.com (see [“Related Documentation” section on page 2](#)).

**Table 2** Known Problems in Campus Manager 5.0.4

| Bug ID     | Summary                                                                                                                                                                                                                  |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCsr38459 | Single virtual interface is displayed twice in the port attributes list. It happens in case of virtual interfaces. For Cat2970 and IE 3000 category devices, single port is displayed twice in the port attributes list. |

# Resolved Problems in Campus Manager 5.0.4

Table 3 lists the resolved problems in Campus Manager 5.0.4.

**Table 3** *Resolved Problems in Campus Manager 5.0.4*

| Bug ID     | Summary                                                                                                                                                                                                                                                                                               |
|------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCsj89694 | Path Analysis cannot determine ifIndex (-1) for L2 switches. For L2 switches, the source ifIndex is set to -1 in path because of which path failed to draw the L2 trace.                                                                                                                              |
| CSCsq74485 | Sorting by Number in Port Attribute report is not working. The Port Number sorting is not working as expected and behaves like string sorting.                                                                                                                                                        |
| CSCsq56548 | End hosts on Access Points are no longer acquired by default. Since there was a huge POLA violation in Campus Manager 5.0, and since WLSE integration was introduced, User Tracking no longer acquires end hosts on Access Points by default.                                                         |
| CSCsq72800 | User Tracking no longer acquires End Hosts on AccessPoints. This is a companion bug to CSCsq56548. Setting APRunCollection to true in ut.properties does not help. End host acquisition does not work since the VmpsAdminSMFBridgeTable code is not updated for Campus 5.0.                           |
| CSCsr48379 | Online Help should mention that Wireless Report will show only WLSE devices. User Tracking Wireless Report is showing only reports about the WLSE integration. This information must be documented.                                                                                                   |
| CSCsj72047 | Groups created in Common Services are not available in Campus Manager. After restarting the Daemon Manager, the User Defined Groups in Common Services are not available from Campus Manager. Membership details for the groups show empty results.                                                   |
| CSCso66536 | While running Path Analysis, Ani.log file size grows to several Gigabytes. This happens when you have CM: 5.0.2 (LMS: 3.0.1) installed on Solaris.                                                                                                                                                    |
| CSCsq08600 | Windows usernames are not displayed in User Tracking (UT). Depending on when UT acquisition is done and when an user actually connects to the network, UT may not properly display Windows usernames.                                                                                                 |
| CSCsq79950 | Campus Manager does not support VLANs greater than 1024 on 2950 series switches. It occurs for all 2950 series switches which are configured for extended VLANs (those with IDs greater than 1024). It leads to false trunk VLAN mismatch discrepancies and incomplete VLAN topology Data Collection. |
| CSCsq80237 | User Tracking Export does not quote Port Name field. This becomes a problem when the Port Name field contain an embedded comma.                                                                                                                                                                       |
| CSCsq88619 | In LMS 3.0.1, when you navigate to Include Devices from DCR under Data Collection in Campus Manager, a HTTP500 error occurs. Also, after running a new Campus Data Collection, it gives the same error.                                                                                               |
| CSCsq26330 | UTLite does not work with hostnames. If the CiscoWorks server is specified by a hostname, UTLite33.exe does not send any update.                                                                                                                                                                      |
| CSCsr25957 | In LMS 3.0 VTP Domain return as NULL. In LMS3.0, User Tracking is unable to find the VTP domain object using the VTP name. As a result, VLAN ID cannot be used for comparison. The available VLAN name is different and this results in CAM/ARP mismatch.                                             |
| CSCsr11007 | Scheduled User Tracking Report fails when you launch Report Generator under Reports in Campus User Tracking. Select an Application and schedule a report. It fails.                                                                                                                                   |
| CSCso09676 | UTLite is not mapping the IP to MAC. On Multi-home clients, UTLite33.exe does not map the IP address to the MAC address.                                                                                                                                                                              |

**Table 3**      **Resolved Problems in Campus Manager 5.0.4**

| Bug ID     | Summary                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CSCsq21297 | Field values are missed in User Tracking (UT) DEE data. The dot1xEnabled, associatedRouters, bestPracticeDeviationEnabled, and discrepancyEnabled are missed in UT DEE XML data. These fields are always empty. The fields used to contain valid data in CM 5.0 and 5.0.1.                                                                                                                                         |
| CSCs144916 | Dynamic User Tracking produces incorrect last seen times. When Dynamic UT receives a MAC address notification trap, it calculates the last seen time stamp based on the sysUpTime of the device (stored in the portsData.xml file) and the time stamp within the trap PDU. This algorithm works, but can produce incorrect results due to clock skew on devices, sysUpTime roll-overs, and other device-side bugs. |
| CSCsk39917 | Some error messages are not written in the debug log. Certain Dynamic UT errors (for example, UTLITE bad and duplicate packet errors) are written only in the circular buffer (that is, Dynamic UT Console) and not in their respective log files.                                                                                                                                                                 |
| CSCsm48328 | In Campus Manager UT report, Port Name is empty for Cat6500 and Cat2960. In the UT report of CM 5.0.1, the Port Names for Cat6500 (sysobjectid=iso.3.6.1.4.1.9.1.400) and for Cat2960 (sysobjectid=iso.3.6.1.4.1.9.1.696) are blank.                                                                                                                                                                               |
| CSCso11905 | The Switch Port Usage Report Unused Up report does not list the Port Name configured on the fast ethernet interfaces. This issue involves the following platforms: 3550, 3560, 3750, 4506, and 6513.                                                                                                                                                                                                               |
| CSCso94546 | After upgrading to Campus Manager 5.0, only LAN switches show up in the LAN Edge View.                                                                                                                                                                                                                                                                                                                             |
| CSCso73773 | Field values are not displayed correctly in Device Attributes reports in Campus Manager. In Device Attributes report of CM502, the Device Name and IP Address field values are interchanged.                                                                                                                                                                                                                       |

# Frequently Asked Questions

- [Q.How will I know which version of Campus Manager I have installed?](#)
- [Q.I do not want support for all the devices that you have supported in Campus Manager 5.0.4. Can I select only the devices I want?](#)
- [Q.Where can I find device support for CiscoView, Device Fault Manager, or Resource Manager Essentials?](#)
- [Q.Where can I find information on the supported devices for Campus Manager 5.0.4?](#)

**Q.** How will I know which version of Campus Manager I have installed?

**A.** To check the version of Campus Manager installed on your system, from the CiscoWorks desktop, select **Common Services > Software Center > Software Update > Campus Manager**.

The Patches Installed table displays the installed version of the applications.

| If Patches Installed Table Displays | Campus Manager Version Installed is... |
|-------------------------------------|----------------------------------------|
| Campus Manager - 5.0.4              | 5.0.4                                  |

**Q.** I do not want support for all the devices that you have supported in Campus Manager 5.0.4. Can I select only the devices I want?

**A.** No. The present installation framework does not support this feature. Even if you do not have all the supported devices, installing Campus Manager 5.0.4 will not adversely affect your network.

**Q.** Where can I find device support for CiscoView, Device Fault Manager, or Resource Manager Essentials?

**A.** The device support packages are available at the following locations:

| Application                 | Location is...                                                                                                                            |
|-----------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|
| CiscoView                   | <a href="http://www.cisco.com/cgi-bin/Software/CiscoView/cvplanner.cgi">http://www.cisco.com/cgi-bin/Software/CiscoView/cvplanner.cgi</a> |
| Device Fault Manager        | <a href="http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-dfm">http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-dfm</a>                 |
| Resource Manager Essentials | <a href="http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-rme">http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-rme</a>                 |

**Q.** Where can I find information on the supported devices for Campus Manager 5.0.4?

**A.** You can find the latest information on supported devices for Campus Manager 5.0.4, see Supported Devices Tables for LMS 3.0 December 2007 Update on Cisco.com.

To access this, either:

- Go to the Cisco.com home page and select **Products & Solutions > Network Management > All Network Management Products > CiscoWorks Campus Manager**.
- From the Technical Documentation & Tools section, select **General Information > Compatibilty Information > Supported Devices Table for LMS 3.0 December 2007 Update**.

Or

- Go to
- [http://www.cisco.com/en/US/products/sw/cscowork/ps2425/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/sw/cscowork/ps2425/products_device_support_tables_list.html)

**Note**

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The Supported Devices Table for LMS 3.0 December 2007 Update contains the information on device support for Campus Manager 5.0.4.

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