



Readme for Campus Manager 5.0.1 on Solaris

This Readme is for Campus Manager 5.0.1 on Solaris. It contains:

- [Description](#)
- [Related Documentation](#)
- [Hardware and Software Requirements](#)
- [Patches Rolled into Campus Manager 5.0.1](#)
- [Supported Devices in Campus Manager 5.0.1](#)
- [Downloading Campus Manager 5.0.1](#)
- [Installing Campus Manager 5.0.1](#)
- [Reinstalling Campus Manager 5.0.1](#)
- [Known Problems in Campus Manager 5.0.1](#)
- [Resolved Problems in Campus Manager 5.0.1](#)
- [Frequently Asked Questions](#)



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

© <2007> Cisco Systems, Inc. All rights reserved.

Description

Campus Manager 5.0.1 is a software update for Campus Manager 5.0. In addition to the devices supported, this package contains fixes to both existing and newly discovered problems.

You should print out and read this document before installing Campus Manager 5.0.1.

**Caution**

Campus Manager 5.0.1 has specific prerequisites. Before installing Campus Manager 5.0.1, see “[Hardware and Software Requirements](#)” section on page 3.

Related Documentation

[Table 1 on page 4](#) lists the devices supported in Campus Manager 5.0.1.

A list of all devices supported in Campus Manager 5.0 (LMS3.0) is available on Cisco.com.

To access this, go to:

http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html

For a list of fixes to known problems, see “[Resolved Problems in Campus Manager 5.0.1](#)” section on page 8.

A list of all known and resolved problems in Campus Manager 5.0, including the patches containing fixes for known problems rolled into latest SP, is available on Cisco.com.

To access the Release Notes for Campus Manager 5.0 on Solaris, go to:

http://www.cisco.com/en/US/products/sw/cscowork/ps563/prod_release_notes_list.html

To access the Release Notes for Campus Manager 5.0 on Windows, go to:

http://www.cisco.com/en/US/products/sw/cscowork/ps563/prod_release_notes_list.html

**Note**

We sometimes update the printed and electronic documentation after original publication. Therefore, we recommend that you also review other documentation for Campus Manager 5.0 on Cisco.com for any updates.

Hardware and Software Requirements

Campus Manager 5.0.1 requires that you have installed CiscoWorks Common Services 3.1 and Campus Manager 5.0. For LMS 3.0 users, they are available as a part of CiscoWorks LMS 3.0.

To procure LMS 3.0, go to:

http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_bulletin0900aecd8063aeca.html

Hardware and software requirements are the same as those needed for CiscoWorks Common Services 3.1 and Campus Manager 5.0 installation.

A detailed list of requirements and instructions to install CiscoWorks Common Services 3.1 and Campus Manager 5.0, is available on Cisco.com.

To access this, go to:

http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html

CM 5.0.1 Upgrade Path

Use the table below to verify the upgrade path to Campus Manager 5.0.1:

If you have installed...	You must install...
CM4.0 or higher	CS3.1+CM5.0+CM5.0.1
CM4.0.3 or higher	CS3.1+CM5.0+CM5.0.1
CM4.0.6 or higher	CS3.1+CM5.0+CM5.0.1
CM5.0	CM5.0.1

Patches Rolled into Campus Manager 5.0.1

There are no patches, containing fixes for the bugs, rolled into Campus Manager 5.0.1.

Supported Devices in Campus Manager 5.0.1

Table 1 lists the devices supported in Campus Manager 5.0.1.

For a list of all devices supported in Campus Manager 5.0, see the Supported Devices Table for LMS 3.0 on Cisco.com (see the “[Related Documentation](#)” section on page 2).

Table 1 Supported Devices in Campus Manager 5.0.1

Device Type	Devices/ Modules Supported	sys ObjectID	Topology	VLAN Mgmt	LANE Mgmt	ATM Mgmt	User Tracking	Path Analysis	Minimum Software
Cisco AS5000 Series Access Servers	AS5400XM	1.3.6.1.4.1.9.1.668	Yes	NA	NA	NA	NA	Yes	12.3(14)T
	AS5350XM	1.3.6.1.4.1.9.1.679	Yes	NA	NA	NA	NA	Yes	12.3(14)T
Cisco ME 6500 Series Ethernet Switches	ME6524-GS-8S	1.3.6.1.4.1.9.1.719	Yes	Yes	NA	NA	Yes ¹	Yes	12.2(18)ZU
	ME6524-GT-8S	1.3.6.1.4.1.9.1.720	Yes	Yes	NA	NA	Yes ¹	Yes	12.2(18)ZU
Cisco Catalyst 3400 Series Ethernet Access Switches	ME-3400 G-12CS-D	1.3.6.1.4.1.9.1.781	Yes	Yes	NA	NA	Yes ^{1, 2}	Yes	12.2(35)SE1
	ME-3400 G-12CS-A	1.3.6.1.4.1.9.1.780	Yes	Yes	NA	NA	Yes ^{1, 2}	Yes	12.2(35)SE1
Cisco Catalyst 6500 Series Service Modules	ACE10-6500-K9	NA	Yes	NA	NA	NA	NA	NA	3.0(0)A1(2)
	WS-SVC-SAMI-BB	1.3.6.1.4.1.9.1.744	Yes	NA	NA	NA	NA	Yes	12.4(11)
Mobile Wireless Router	MWR-1941-DC-A	1.3.6.1.4.1.9.1.732	Yes	NA	NA	NA	NA	Yes	12.4(9)MR
Network Analysis Module for Cisco 2600 Series	NME-NAM	NA	Yes	NA	NA	NA	NA	NA	3.6(1)

1. IP Phones are supported.
2. Dynamic User Tracking is supported.

Downloading Campus Manager 5.0.1

You can download the Campus Manager 5.0.1 installer file, cwcm5_0_1_sol.zip, by either:

- [Downloading From Cisco.com](#)

Or

- [Downloading From Software Center](#)

Downloading From Cisco.com

You can download the updates:

- From the Software Downloads page

From the Cisco.com home page, Select **Products & Solutions > Network Management > All Network Management Products > CiscoWorks Campus Manager > Download Software** to access the Software Downloads page.

Or

- From <http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-campus>

To download the file from Cisco.com:

Step 1 Locate the package file cwcm5_0_1_sol.zip.

Step 2 Right-click the package file.

Depending on your browser, select either **Save Link As...** or **Save Target As...** to download the file to a temporary working area of your server.

Downloading From Software Center

To download the file from Software Center:

Step 1 Go to the CiscoWorks homepage and select **Common Services > Software Center > Software Update**. The Software Updates page appears.

Step 2 Check the Campus manager check box in the Products Installed table, and click **Select Updates**.

The CCO and Proxy Server Credentials page appears.

You are prompted to enter your Cisco.com User Name and Password. If you have configured proxy settings, you are prompted to enter the Proxy Server User credentials.

You can configure your Proxy Server User credentials from the Proxy Server Setup page.

To access the Proxy Server Setup page, go to the CiscoWorks Homepage and select **Common Services > Server > Security > Cisco.com Connection Management > Proxy Server Setup**.

The Proxy Server Setup page appears. Enter the required information in the page to configure your Proxy Server settings.

Step 3 Enter the required credentials, and click **Next**.

The Available Images page appears with packages for both Solaris and Windows (cwcm5_0_1_sol.zip and cwcm5_0_1_win.zip).

Step 4 Select cwcm5_0_1_sol.zip and click **Next**.

The Destination Location page appears.

Step 5 Enter the location or browse to the location using the Browse button.

Step 6 Click **Next**.

The Summary page appears. The Summary window displays a summary of your inputs.

Step 7 Click **Finish** to confirm the download operations.

The package file is downloaded to the directory that you selected, in the folder cm.

Installing Campus Manager 5.0.1

Before you install Campus Manager 5.0.1, make sure your installation environment meets the requirements described in [“Hardware and Software Requirements”](#) section on page 3.

To install Campus Manager 5.0.1:

Step 1 Log in as root on the system

Step 2 Go to the directory where cwcm5_0_1_sol.zip has been downloaded.

Step 3 Unzip the file to your temporary working area by entering:

```
# unzip cwcm5_0_1_sol.zip -d/your_temporary_directory
```

The files are extracted in *your_temporary_directory*.

Step 4 Go to *your_temporary_directory* and run the installation setup script by entering:

```
# ./setup.sh
```

A prompt appears:

```
Press Enter to read/browse the following license agreement:
```

Step 5 Press **Enter** to read the license agreement.

The following message appears at the end of the license agreement:

```
You must accept this License agreement to proceed with the installation. If you enter N/n, the installation will exit.
```

```
Do you accept all the terms of the preceding License agreement?
```

```
(y/n) [n]
```

Step 6 You should enter either:

- **y** to accept the license agreement and proceed with the installation

Or

- **n** to deny and quit the installation.

If you have not installed Common Services 3.1, this message appears:

```
Install CiscoWorks Common Services 3.1 before installing Campus Manager 5.0.1.
```

The installation terminates.

Common Services 3.1 is available as a part of CiscoWorks LMS 3.0.

If you have not installed Campus Manager 5.0, this message appears:

```
Install Campus Manager 5.0 before installing Campus Manager 5.0.1.
```

The installation terminates.

Campus Manager 5.0 is available as a part of CiscoWorks LMS 3.0.

A detailed list of instructions to install CiscoWorks Common Services 3.1 and Campus Manager 5.0, is available on Cisco.com.

To access this, go to:

http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html

After installing Common Services 3.1 and Campus Manager 5.0, resume from [Step 4](#).

The installation program checks whether dependencies and system requirements are met:

- If there is not enough disk space to install Campus Manager 5.0.1, the installation program displays an error message and stops.
- If the minimum requirements are not met, the installation program displays a warning message and the following prompt appears:

```
Do you want to continue the installation? (y/n) [y]:
```

If you enter **y**, installation continues.

If you enter **n**, installation aborts.

Step 7 Select whether you want to restart CiscoWorks daemon after installation, when this prompt appears:

```
Do you want to restart CiscoWorks Daemons at the end of this installation?(y/n) [n]:
```

If you select **y**, CiscoWorks daemons are restarted after Campus Manager installation is complete.

After you enter **y** or **n**, the following prompt appears:

```
Exiting installation beyond this point might result in system instability Do you want to continue the installation? (y/n) [y]
```

If you enter **n**, installation aborts.

Step 8 Enter **y** to complete and quit the installation.

To ensure that the installation is successful, go to **Common Services > Software Center > Software Update**. Click **Campus Manager** and ensure that the Patches Installed table displays Campus Manager 5.0.1.

Reinstalling Campus Manager 5.0.1

To reinstall Campus Manager 5.0.1, follow the instructions in the [“Installing Campus Manager 5.0.1” section on page 6](#).

Known Problems in Campus Manager 5.0.1

Known problems are unexpected behaviors or defects in Campus Manager software releases.

To obtain more information about known problems, access the Cisco Software Bug Toolkit at <http://www.cisco.com/cgi-bin/Support/Bugtool/home.pl>. (You will be prompted to log into Cisco.com.)

For a list of known problems in Campus Manager 5.0, see *Release Notes for Campus Manager 5.0* on Cisco.com (see “[Related Documentation](#)” section on page 2).

There are no known problems in Campus Manager 5.0.1.

Resolved Problems in Campus Manager 5.0.1

Table 2 lists the resolved problems in Campus Manager 5.0.1.

Table 2 *Resolved Problems in Campus Manager 5.0.1*

Bug ID	Summary
CSCsj45338	The property UTGetVlansWithUserPorts is used to decide what vlan to query during bridgetable fetch in UT. Vlans with user ports are queried when the value is set as 1. If the value is set as 0, all vlans in the device have to be queried. This is not happening currently.
CSCsi84280	The User Tracking Acquisition summary page under Campus Manager > User Tracking > Acquisition, may report the User Tracking Acquisition status incorrectly. That is, the status may be reported as Running when User Tracking is actually idle.
CSCsi91292	In Campus Manager , under Admin > Campus Data Colelction > SNMP Timeout and Retries (as well as under Admin > Device Discovery > SNMP Settings), there is option to configure the timeout value for SNMP. In the online help, it is not clear if this timeout means the initial first response from the devices to request, or it is total time for the completion of a data collection and user Acquisition.
CSCsi91448	Under Admin > Acquisition > Ping Sweep, there are options like "Enable Ping Sweep" and "Wait Interval". But the online help does not mention if the ping sweep is performed on all the selected subnets before the acquisition start or before acquisition is performed on each subnet. Also there is no guideline about how to use "wait interval".
CSCsi93263	Under the Admin > Campus Data Collection > Schedule data interval, there are settings for "Poll Interval" and "Schedule". When you click on "help" button, it does not state the difference between Poll and Schedule.
CSCsj10611	RMON configuration for some of the devices is failing with Null Pointer Exceptions in ANI Log. No message is showing in these cases about status of configuration.
CSCsj10623	Configuration status message is not showing up when tried to configure RMON on all devices in a group.
CSCsj10652	Sorting on any of the coloumns in "Enable RMON for Link Bandwidth Utilization " page is not working. On sorting, page is getting refreshed and the port details are not showing up . Also devices list is refreshed and the selection made in device selector is lost.
CSCsj15935	Hostname is not getting updated when Duplicate IP and Mac are available.
CSCsj15963	UT tries to resolve IP address when an exact duplicate ARP is available.

Table 2 **Resolved Problems in Campus Manager 5.0.1**

Bug ID	Summary
CSCsj17921	When device has one trunk port, UT discover on trunk is not working.
CSCsj21368	The core and corex debugging modules are no longer configurable in the Debugging Options GUI. These options are automatically enabled when debugging is enabled, and they cannot be disabled if they are not desired.
CSCsj30072	Devices may disappear, or never appear in certain Campus Manager maps. For example, devices may be missing from the Layer 2 View, but found in the LAN Edge View.
CSCsj18782	The name "Switch port utilization" report is misleading. The word "utilization" suggest that the report shown is the bandwidth information about switch ports. But the report actually details the percentage of port capacity.
CSCsj32545	WiseUHIC takes a longtime for updating the client information.

Frequently Asked Questions

- [Q.How will I know which version of Campus Manager I have installed?](#)
- [Q.I do not want support for all the devices that you have supported in Campus Manager 5.0.1. Can I select only the devices I want?](#)
- [Q.Where can I find device support for CiscoView, Device Fault Manager, or Resource Manager Essentials?](#)
- [Q.Where can I find information on the supported devices for Campus Manager 5.0.1?](#)

Q. How will I know which version of Campus Manager I have installed?

A. To check the version of Campus Manager installed on your system, from the CiscoWorks desktop, select **Common Services > Software Center > Software Update > Campus Manager**.

The Patches Installed table displays the installed version of the applications.

If Patches Installed Table Displays	Campus Manager Version Installed is...
Campus Manager - 5.0.1	5.0.1

- Q.** I do not want support for all the devices that you have supported in Campus Manager 5.0.1. Can I select only the devices I want?
- A.** No. The present installation framework does not support this feature. Even if you do not have all the supported devices, installing Campus Manager 5.0.1 will not adversely affect your network.

- Q.** Where can I find device support for CiscoView, Device Fault Manager, or Resource Manager Essentials?
- A.** The device support packages are available at the following locations:

Application	Location is...
CiscoView	http://www.cisco.com/cgi-bin/Software/CiscoView/cvplanner.cgi
Device Fault Manager	http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-dfm
Resource Manager Essentials	http://www.cisco.com/cgi-bin/tablebuild.pl/cw2000-rme

- Q.** Where can I find information on the supported devices for Campus Manager 5.0.1?
- A.** You can find the latest information on supported devices for Campus Manager 5.0.1 on Cisco.com. To access this, either:
- Go to the Cisco.com home page and select **Products & Solutions > Network Management > All Network Management Products > CiscoWorks Campus Manager**.
 - From the Technical Documentation & Tools section, select **General Information > Compatibility Information > Supported Devices Table for LMS 3.0**
- Or
- Go to
 - http://www.cisco.com/en/US/products/sw/cscowork/ps2425/prod_installation_guides_list.html

**Note**

The Supported Devices Table for LMS 3.0 contains the information on device support for Campus Manager 5.0.1.