



Preface

This guide describes Cisco Unified Operations Manager (Operations Manager), provides instructions for installing Operations Manager on a Windows system, and offers quick-start steps on the use of Operations Manager.

Audience

This document is for anyone who installs and initially uses Operations Manager.

Conventions

This document uses the following conventions:

| Item | Convention |
|--|--|
| Commands and keywords | boldface font |
| Variables for which you supply values | <i>italic</i> font |
| Displayed session and system information | <code>screen</code> font |
| Information you enter | boldface screen font |
| Variables you enter | <i>italic screen</i> font |
| Menu items and button names | boldface font |
| Selecting a menu item in paragraphs | Option > Network Preferences |
| Selecting a menu item in tables | Option > Network Preferences |



Note

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.



Caution

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Product Documentation


Note

The originally published printed and electronic documentation is included with your product. Any changes after original publication are reflected on Cisco.com, where you will find the most up-to-date documentation.

[Table 1](#) describes the product documentation that is available.

Table 1 **Product Documentation**

| Document Title | Available Formats |
|---|--|
| <i>Supported Devices Table for Cisco Unified Operations Manager 2.0.1</i> | On Cisco.com at the following URL: http://www.cisco.com/en/US/products/ps6535/products_device_support_tables_list.html |
| <i>Release Notes for Cisco Unified Operations Manager 2.0.1</i> | <ul style="list-style-type: none"> • In PDF on the product CD-ROM • On Cisco.com at the following URL: http://www.cisco.com/en/US/products/ps6535/prod_release_notes_list.html |
| <i>Installation Guide for Cisco Unified Operations Manager (Includes Service Monitor) 2.0.1</i> | <ul style="list-style-type: none"> • In PDF on the product CD-ROM • On Cisco.com at the following URL: http://www.cisco.com/en/US/products/ps6535/prod_installation_guides_list.html |
| <i>User Guide for Cisco Unified Operations Manager 2.0.1</i> | <ul style="list-style-type: none"> • In PDF on the product CD-ROM • On Cisco.com at the following URL: http://www.cisco.com/en/US/products/ps6535/products_user_guide_list.html |
| Context-sensitive online help | <ul style="list-style-type: none"> • Select an option from the navigation tree, then click Help • Click the Help button on the page |

Related Documentation


Note

We sometimes update the printed and electronic documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

[Table 2](#) describes the additional documentation that is available.

Table 2 **Related Documentation**

| Document Title | Available Formats |
|---|--|
| Release Notes for Cisco Unified Service Monitor 2.0.1 | <ul style="list-style-type: none"> PDF on the product CD-ROM On Cisco.com at the following URL: http://www.cisco.com/en/US/products/ps6536/prod_release_notes_list.html |
| User Guide for Cisco Unified Service Monitor 2.0.1 | <ul style="list-style-type: none"> PDF on the product CD-ROM. On Cisco.com at the following URL: http://www.cisco.com/en/US/docs/net_mgmt/cisco_unified_service_monitor/2.0.1/user/guide/UserGuideforCiscoUnifiedServiceMonitor201.html |
| <i>Release Notes for CiscoWorks Common Services 3.0.5 (Includes CiscoView 6.1.5) on Windows</i> | On Cisco.com at the following URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0.5/release/windows/notes/CWCS_RNW_305.html |
| <i>Installation and Setup Guide for Common Services 3.0.5 (Includes CiscoView) on Windows</i> | On Cisco.com at the following URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0.5/installation/windows/guide/cs305igw_1.html |
| <i>User Guide for CiscoWorks Common Services 3.0.5</i> | On Cisco.com at the following URL: http://cisco.com/en/US/docs/net_mgmt/cisoworks_common_services_software/3.0.5/user/guide/cs305ug.html |

Additional Information Online

When a new Incremental Device Update (IDU) becomes available, you can download it from Cisco.com. IDUs are cumulative; that is, new IDUs contain the contents of any previous IDUs. Use this procedure to determine which version of the IDU is installed on your Operations Manager Server.

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- Step 1** From the Operations Manager home page, click **CiscoWorks** in the upper right-hand corner of the window. The CiscoWorks home page opens.
- Step 2** From the CiscoWorks home page, select **Software Center > Software Update**. The Software Update page appears in a new window.
- Step 3** Scroll down to the Products Installed table and locate Cisco Unified Operations Manager.
- Step 4** Examine the version number for Cisco Unified Operations Manager. The version number format is *x.y.z* where:
- x* is the major version.
 - y* is the minor version.
 - z* is the IDU number.
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You can also obtain any published patches from the download site.

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>