



Upgrading and Downgrading Boothelper and ROM Monitor on Cisco XR 12000 Series Routers

This appendix describes how to upgrade or downgrade the boothelper and ROM Monitor software on a Cisco XR 12000 Series Router.

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- [Information About ROM Monitor and Boothelper Software, page C-1](#)
- [How to Upgrade or Downgrade Boothelper, page C-2](#)
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Information About ROM Monitor and Boothelper Software

Before upgrading or downgrading ROM Monitor or boothelper software, you should understand the following concept:

- [ROM Monitor and Boothelper Upgrade and Downgrade Basics, page C-1](#)

ROM Monitor and Boothelper Upgrade and Downgrade Basics

The ROM Monitor, which is also known as ROMMON, is a bootstrap program that initializes the hardware and boots the Cisco IOS XR software when you power on or restart a Cisco XR 12000 Series Router. ROM Monitor upgrades can be required to resolve software defects or to support new features. Typically, ROM Monitor upgrades are infrequent and are not required for every Cisco IOS XR software upgrade.



Tip

Information on operating the router in ROM Monitor mode is provided in [Appendix A, “Router Recovery and Management with ROM Monitor.”](#)

The upgrade and downgrade procedures for ROM Monitor are the same. During the upgrade or downgrade process, you select the firmware that is used for ROM Monitor. This firmware can represent an upgrade or a downgrade. The firmware must be compatible with the hardware, but it need not be a later version of the ROM Monitor already installed. During an upgrade or downgrade, the firmware is copied into hardware EEPROMs in the router.

Boothelper software is additional software that extends the capabilities of ROM Monitor on a Cisco XR 12000 Series Router. Without boothelper, ROM Monitor can load images from disk0, disk1, and bootflash. With boothelper, ROM Monitor can load images from disk0, disk1, bootflash, compact flash, and TFTP servers.

Boothelper software is stored in bootflash and can be upgraded or downgraded by replacing the software in bootflash with a different boothelper image.

How to Upgrade or Downgrade Boothelper

This section contains the following procedures:

- [Upgrading or Downgrading Boothelper, page C-2](#)

Upgrading or Downgrading Boothelper

The following procedure upgrades or downgrades the boothelper.

Prerequisites

Before starting the procedure described in the next section, do the following:

- Determine if there is a boothelper upgrade file for your version of Cisco IOS XR software.
- To prepare for a boothelper upgrade, copy the boothelper upgrade file to the router or to a local workstation from which you can copy files to the router. You can also perform the upgrade with a boothelper upgrade file located on a TFTP server.

SUMMARY STEPS

1. Establish a connection to the active RP.
2. **dir bootflash:**
3. **format bootflash:**
4. **copy upgradeImage bootflash:**

DETAILED STEPS

| | Command or Action | Purpose |
|--------|---|---|
| Step 1 | Establish a connection to the active RP. | Allows you to manage the active RP. <ul style="list-style-type: none"> For more information, see the “Connecting and Communicating with the Router” section on page 2-2. |
| Step 2 | dir bootflash: Example: RP/0/0/CPU0:Router# dir bootflash: | Displays the bootflash contents. <ul style="list-style-type: none"> The boothelper filename shows the file version number. If the correct version is in use, there is no need to upgrade. |
| Step 3 | format bootflash: Example: RP/0/0/CPU0:Router# format bootflash: | Formats bootflash and erases all contents. |
| Step 4 | squeeze bootflash: Example: RP/0/0/CPU0:Router# squeeze bootflash: | Permanently erases the files tagged as "deleted" in the file system. |
| Step 5 | copy upgradeImage bootflash: Example: RP/0/0/CPU0:Router# copy disk0:c12kprp-boot-mz.120-30.S bootflash: | Copies a file to bootflash. <ul style="list-style-type: none"> The file system changes you make to the active RP are replicated on the standby RP. |

Example

In the following example, the bootflash is upgraded with a file located on a TFTP server.

```
RP/0/0/CPU0:router# dir bootflash:

Directory of bootflash:

10  -rwx  5192      Thu Apr 28 03:37:53 2005  crashinfo5
381 -rwx  5177      Wed Jun  1 22:12:54 2005  crashinfo4
440 -rwx  1389      Sat Jul 16 14:20:08 2005  snmp/ifindex-table
443 -rwx  3047      Sun Jul 24 06:19:25 2005  crashinfo
444 -rwx  5177      Sun Jul 24 06:30:00 2005  crashinfo3
445 -rwx 3223556   Thu Aug  4 21:55:27 2005  c12kprp-boot-mz.120-29.S

66322432 bytes total (58795492 bytes free)

RP/0/0/CPU0:router# format bootflash:

Format operation may take a while. Continue? [confirm] y
Format will destroy all data on "bootflash:". Continue? [confirm] y

Formatting sector 1
Format of bootflash: complete
```


5. **admin**
6. If you are upgrading a standalone RP, go to Step 15.
7. **show redundancy**
8. **config-register 0x0**
9. **redundancy switchover**
10. **confreg 0x2**
11. **boot upgradeImage**
12. Establish a connection to the active RP (formerly the standby RP).
13. **admin**
14. **show redundancy**
15. **config-register 0x0**
16. **redundancy switchover** or **reload**
17. **confreg 0x2**
18. **boot upgradeImage**

DETAILED STEPS

| | Command or Action | Purpose |
|--------|--|---|
| Step 1 | Establish a connection to the active RP. | Allows you to manage the active RP. <ul style="list-style-type: none"> For more information, see the “Connecting and Communicating with the Router” section on page 2-2. |
| Step 2 | show version Example: RP/0/0/CPU0:Router# show version | Displays software version information. <ul style="list-style-type: none"> The ROM Monitor version appears near the top of the show version command display. The line is labeled “ROM:.” Review the command display to determine which version of ROM Monitor is in use on the RP. If the correct version is in use, there is no need to upgrade. |
| Step 3 | copy source destination Example: RP/0/0/CPU0:Router# copy tftp:software/filename disk0: | Copies the ROM Monitor upgrade file to the router. <ul style="list-style-type: none"> Copy the upgrade file to the root directory of any device on the router. For example, you can copy the file to disk0:. |
| Step 4 | dir device Example: RP/0/0/CPU0:Router# dir disk0: | Displays the directory contents for a device root directory. <ul style="list-style-type: none"> Verify that the upgrade file appears in the directory. |
| Step 5 | admin Example: RP/0/0/CPU0:router# admin | Enters admin EXEC mode. |
| Step 6 | If you are upgrading a standalone RP, go to Step 15 | — |

| | Command or Action | Purpose |
|---------|---|--|
| Step 7 | <p><code>show redundancy</code></p> <p>Example: RP/0/0/CPU0:router(admin)# show redundancy</p> | <p>Displays the status of the standby RP.</p> <ul style="list-style-type: none"> Verify that the standby RP is working properly. If the standby RP is not ready, there is a traffic interruption during the upgrade. |
| Step 8 | <p><code>config-register 0x0</code></p> <p>Example: RP/0/0/CPU0:router(admin)# config-register 0x0</p> | <p>Set the configuration register on the active RP to 0x0.</p> <ul style="list-style-type: none"> This configures the RP to load ROM Monitor when it restarts. |
| Step 9 | <p><code>redundancy switchover</code></p> <p>Example: RP/0/0/CPU0:Router# redundancy switchover</p> | <p>Reloads the active RP in a dual RP router.</p> <ul style="list-style-type: none"> The former standby RP becomes the active RP. The former active RP restarts in ROM Monitor mode due to the configuration register setting defined in Step 8. <p>Note The <code>redundancy switchover</code> command does not reload the software if the standby RP is not ready to take over.</p> |
| Step 10 | <p><code>confreg 0x2</code></p> <p>Example: rommon B1> confreg 0x2</p> | <p>Resets the configuration register to enter EXEC mode when the system is reset.</p> |
| Step 11 | <p><code>boot upgradeImage</code></p> <p>Example: rommon B2> boot upgradeImage</p> | <p>Boots the RP with the ROM Monitor upgrade image.</p> |
| Step 12 | <p>Establish a connection to the active RP (formerly the standby RP).</p> | <p>Allows you to manage the active RP.</p> <ul style="list-style-type: none"> For more information, see the “Connecting and Communicating with the Router” section on page 2-2. |
| Step 13 | <p><code>admin</code></p> <p>Example: RP/0/1/CPU0:router# admin</p> | <p>Enters admin EXEC mode.</p> |
| Step 14 | <p><code>show redundancy</code></p> <p>Example: RP/0/0/CPU0:router(admin)# show redundancy</p> | <p>Displays the status of the standby RP.</p> <ul style="list-style-type: none"> Verify that the standby RP is working properly. If the standby RP is not ready, there is a traffic interruption during the upgrade. |
| Step 15 | <p><code>config-register 0x0</code></p> <p>Example: RP/0/1/CPU0:router(admin)# config-register 0x0</p> | <p>Set the configuration register on the active RP to 0x0.</p> |

| | Command or Action | Purpose |
|---------|--|---|
| Step 16 | <p><code>redundancy switchover</code> or <code>reload</code></p> <p>Example: RP/0/1/CPU0:Router# <code>redundancy switchover</code></p> <p>or</p> <p>RP/0/1/CPU0:Router# <code>reload</code></p> | <p>Reloads the active RP.</p> <ul style="list-style-type: none"> Use the redundancy switchover command in a dual RP router. The former standby RP becomes the active RP, and the former active RP restarts in ROM Monitor mode due to the configuration register setting defined in Step 15. <p>Note The redundancy switchover command does not reload the software if the standby RP is not ready to take over.</p> <ul style="list-style-type: none"> Use the reload command in a single RP router. <p>Note When the reload command is entered on a single RP router, all traffic is interrupted.</p> |
| Step 17 | <p><code>confreg 0x2</code></p> <p>Example: rommon B1> <code>confreg 0x2</code></p> | <p>Resets the configuration register to enter EXEC mode when the system is reset.</p> |
| Step 18 | <p><code>boot upgradeImage</code></p> <p>Example: rommon B2> <code>boot upgradeImage</code></p> | <p>Boots the RP with the ROM Monitor upgrade image.</p> |

Example

In the following example, the ROM Monitor software is upgraded on a single RP:

```
RP/0/0/CPU0:router#show version | include ROM

ROM: System Bootstrap, Version 12.0(20040624:164256) [assafb-misc1 1.14dev(0.91)
] SOFTWARE

RP/0/0/CPU0:router#copy tftp://192.168.1.1/users/bfprp_romupgrade-1.14.0.91 disk0:

Destination filename [/disk0:/bfprp_romupgrade-1.14.0.91]?
Copy : Destination exists, overwrite ?[confirm]
Accessing tftp://192.168.1.1/users/bfprp_romupgrade-1.14.0.91
CCCCCCCCCC
170268 bytes copied in      0 sec
```

```
RP/0/0/CPU0:router#dir disk0:
```

```
Directory of disk0:
```

```

2          drwx  4096          Sun Jul 31 02:25:48 2005  LOST.DIR
3          drwx  4096          Sun Jul 31 02:25:52 2005  config
37         drwx  4096          Sun Jul 31 02:27:48 2005  c12k-os-mbi-3.3.80
4040       drwx  4096          Sun Jul 31 02:47:44 2005  instdb
4042       drwx  4096          Sun Jul 31 02:31:14 2005  c12k-base-3.3.80
19570      drwx  4096          Sun Jul 31 02:31:32 2005  c12k-admin-3.3.80
20991      drwx  4096          Sun Jul 31 02:31:58 2005  c12k-fwdg-3.3.80
22567      drwx  4096          Sun Jul 31 02:32:30 2005  c12k-lc-3.3.80
25548      drwx  4096          Sun Jul 31 02:32:54 2005  c12k-rout-3.3.80
29         drwx  4096          Sun Jul 31 02:38:49 2005  shutdown
28460      dr-x   4096          Sun Jul 31 02:40:03 2005  aaa
28468      drwx  4096          Sun Jul 31 02:36:53 2005  usr
28469      drwx  4096          Sun Jul 31 02:36:53 2005  var
66592      -rwx  2765          Sun Jul 31 02:45:50 2005  sam_certdb
28494      drwx  4096          Sun Jul 31 02:45:39 2005  c12k-infra-test-3.3.80
66784      -rwx  126          Sun Jul 31 02:45:50 2005  sam_crldb
66880      -rwx 170268         Thu Aug  4 22:21:21 2005  bfprp_romupgrade-1.14.0.
91

```

```
256462848 bytes total (113434624 bytes free)
```

```
RP/0/0/CPU0:router#
```

```
RP/0/0/CPU0:router(admin)#config-register 0x0
```

```
Successfully set config-register to 0x0 on node 0/0/CPU0
```

```
RP/0/0/CPU0:router(admin)#exit
```

```
RP/0/0/CPU0:router#reload
```

```
Updating Commit Database. Please wait...[OK]
```

```
Proceed with reload? [confirm] y
```

```
System Bootstrap, Version 12.0(20040624:164256) [assafb-misc1 1.14dev(0.91)] DEV
ELOPMENT SOFTWARE
Copyright (c) 1994-2004 by cisco Systems, Inc.
```

```
DRAM DIMM Slot 1: 512M found, Slot 2: Empty
MPC7450 platform with 524288 Kbytes of main memory
```

```
rommon 2 > confreg 0x2
```

```
rommon 3 > boot disk0:bfprp_romupgrade-1.14.0.91
```

```
GRP Boot ROM Programming6322432 bytes total (620
```

```
Verify the device manufacturing code
```

```
RP/0/0/CPU0:i
```

```
mft = 0x1, dev = 0x4F tftp://192.168.1.1
```

```
Erasing Flashot-users$
```

```
Sector address = fff00000
```

```
Erasing the Flash...
```

```
% Incomplete com
```

```
Sector address = fff10000
```

```
RP/0/0/CPU0:iox1-shared-
```

```
Erasing the Flash...192.168.1.1/auto/t
```

```
Sector address = fff20000
```

```
Erasing the Flash...
```

```
Sector address = fff30000ootflash:/c12kprp-boot-mz
```

```

Erasing the Flash...
Sector address = fff40000
Copy : Destination e
Erasing the Flash...nfirm]
Sector address = fff50000
Accessing tftp://
Erasing the Flash...tftpboot-users/
Sector address = fff60000
Erasing the Flash...
Sector address = fff70000
Erasing the Flash...
Verifying FlashCCCCCCCCCCCCCCCC
Verify Boot Sector Complete!
All Programming Complete!
CCCCC
Verify Boot Sector Complete!
All Programming Complete!
CCCCC

System Bootstrap, Version 12.0(20040624:164256) [assafb-misc1 1.14dev(0.91)] DEV copied in
22 sec ( 144018)bytes/sec
ELOPMENT SOFTWAREERP/0/0/CPU0:iox1-
Copyright (c) 1994-2004 by cisco Systems, Inc.
Directory of bootfl

DRAM DIMM Slot 1: 512M found, Slot 2: Empty          Thu Apr 28 03:37:53 2005  crashinfo
MPC7450 platform with 524288 Kbytes of main memory
381 -rwx 5177          Wed Jun 1 22:12:

Jo#####
440 -rwx 1389          Sat Jul 16 14:20:08 2005  snmp/ifindex-tab
System page at phys:00023000 user:00

445 -rwx 322
subject to restrictions as set forth in subparagraph0-30.S
(c) of the Commercial Computer Software - Restricted795492 bytes free)
Rights clause at FAR sec. 52.227-19 and subparagraphash:
(c) (1) (ii) of the Rights in Technical Data and Computer
Form
Software clause at DFARS sec. 252.227-7013.ntinue? [confirm]

        cisco Systems, Inc.
Formatting sector 1
        170 West Tasman Drivelash: complete
        San Jose, California 95134-1706

Cisco IOS-XR c12000
Fabric Clock is Redundant
Bandwidth Mode : Full Bandwidth

RP/0/0/CPU0:Aug 4 22:32:21.241 : mbi-hello[61]:
%PLATFORM-MBI_HELLO-6-INFO_CREACCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
TE_SUCCESS : MBI-H: Success to create /dev/mbi_lwm. Attempt number
1CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
RP/0/0/CPU0:Aug 4 22:32:50.333 : redcon[419]: %HA-REDCON-6-GO_ACTIVE : this
carCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
3223556 byte
d going active 22 sec ( 14
RP/0/0/CPU0:Aug 4 22:32:55.330 : dsc[153]: %PLATFORM-DSCMEDIA-6-DSC_ELECTED :
T:router#dir bootflash:

```

```

his node is now dSC (master of chassis)

1 -rwx 3223556 Thu Aug
Squeeze under progress
_LOG : /pkg/bin/sysmgr_debug_script invoked for: (wdsysmon) process did not sign

RP/0/0/CPU0:Aug 4 22:35:05.690 : config_lr[133]: %MGBL-CFGLAUNCH-6-STARTUP_INFO
CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC
RP/0/0/CPU0:Aug 4 22:35:06.062 : cfgmgr-rp[127]: %MGBL-CFGMGR-6-CONFIG_COMPLETE
: Configuration for node '0/0/CPU0' has been restored.
RP/0/0/CPU0:Aug 4 22:35:06.094 : ifmgr[178]: %PKT_INFRA-LINK-3-UPDOWN : Interfa
ce MgmtEth0/0/CPU0/0, changed state to Down
RP/0/0/CPU0:Aug 4 22:35:06.130 : ifmgr[178]: %PKT_INFRA-LINK-3-UPDOWN : Interfa
ce MgmtEth0/0/CPU0/0, changed state to Up

router con0/0/CPU0 is now available

Press RETURN to get started.

Username: user
Password: secret
RP/0/0/CPU0:router#

```

Additional References

Related Documents

| Related Topic | Document Title |
|-----------------------------|--|
| Hardware component commands | <i>Cisco IOS XR Interface and Hardware Component Command Reference</i> |
| System management commands | <i>Cisco IOS XR System Management Command Reference</i> |

Technical Assistance

| Description | Link |
|---|---|
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