

Transparent Tunneling of QSIG and Q.931 over SIP TDM Gateway and SIP-SIP Cisco Unified Border Element

Transparent Tunneling of QSIG and Q.931 over Session Initiation Protocol (SIP) Time-Division Multiplexing (TDM) Gateway and SIP-to-SIP Cisco Unified Border Element (Enterprise) was first introduced on Cisco IOS SIP gateways in phases. In the first phase, the Transparent Tunneling of QSIG over SIP TDM Gateway feature added the ability to transparently tunnel Q-signaling (QSIG) protocol ISDN messages across the Session Initiation Protocol (SIP) trunk. With this feature, QSIG messages (supplementary services carried within Q.931 FACILITY-based messages) can be passed end to end across a SIP network. However, in Cisco IOS Release 12.4(15)XY, deployment of this feature is limited to QSIG messages over SIP TDM gateways. In later releases, the ISDN Q.931 Tunneling over SIP TDM Gateway feature adds support for transparent tunneling of all Q.931 messages over SIP and for the Transparent Tunneling of QSIG and Q.931 over a SIP-SIP Cisco Unified Border Element.

Transparent tunneling is accomplished by encapsulating QSIG or Q.931 messages within SIP message bodies. These messages are encapsulated using "application/qsig" or "application/x-q931" Multipurpose Internet Mail Extensions (MIME) to tunnel between SIP endpoints. Using MIME to tunnel through Cisco SIP messaging does not include any additional QSIG/Q.931 services to SIP interworking.

Beginning with Cisco IOS XE Release 3.1S, support for this feature is expanded to include the Cisco ASR 1000 Series Router.

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Prerequisites

- Before configuring transparent tunneling of QSIG and Q.931 over a SIP trunk, verify the SIP configuration within the VoIP network for the appropriate originating and terminating gateways.

Cisco Unified Border Element

- Cisco IOS Release 12.4(15)XZ or a later release must be installed and running on your Cisco Unified Border Element.
- The Transparent Tunneling of QSIG over SIP TDM Gateway feature is intended for TDM PBX toll bypass and call center applications. In its first release (Cisco IOS Release 12.4(15)XY), only tunneling of QSIG messages is supported and only on TDM gateways. From Cisco IOS release 12.4(15)XZ and 12.4(20)T onward, support is added for the ISDN Q.931 Tunneling over SIP TDM Gateway and Transparent Tunneling of QSIG and Q.931 over SIP-SIP Cisco Unified Border Element.

Cisco Unified Border Element (Enterprise)

- Cisco IOS XE Release 2.5 or a later release must be installed and running on your Cisco ASR 1000 Series Router.

Restrictions

- Transparent tunneling of QSIG or Q.931 does not function unless both the originating gateway (OGW) and the terminating gateway (TGW) are configured using the same ISDN switch type.
- This function is supported only on SIP-to-SIP configurations on Cisco Unified Border Element. Tunneling of QSIG or Q.931 is not supported on SIP-to-H.323 or H.323-to-H.323 configurations on Cisco Unified Border Element.

Information About Transparent Tunneling of QSIG or Q.931 over SIP

To configure transparent tunneling of QSIG or Q.931 over SIP, you should understand the following concepts:

- [Use of the QSIG or Q.931 Protocols, page 181](#)
- [Purpose of Tunneling QSIG or Q.931 over SIP, page 181](#)
- [Encapsulation of QSIG in SIP Messaging, page 182](#)
- [Mapping of QSIG Message Elements to SIP Message Elements, page 183](#)

Use of the QSIG or Q.931 Protocols

Q-series documents, controlled by the International Telecommunication Union (ITU), define the network Layer. The Q.931 document defines the Layer 3 protocol that serves as the connection control protocol for ISDN signaling—it is used primarily to manage the initiation, maintenance, and termination of connections over a digital network.

The Q signaling (QSIG) protocol is based on the Q.931 standard and is used for ISDN communications in a Private Integrated Services Network (PISN). The QSIG protocol makes it possible to pass calls from one circuit switched network, such as a PBX or private integrated services network exchange (PINX), to another. QSIG messages are, essentially, a subset of Q.931 messages that ensure the essential Q.931 FACILITY-based functions successfully traverse the network regardless of the various hardware involved.

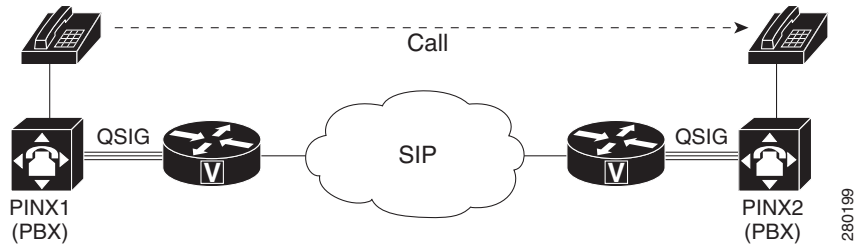
Q.931 tunneling over Cisco IOS SIP gateways was introduced as the ability to transparently tunnel only QSIG messages—the FACILITY-based Q.931 messages. Beginning with Cisco IOS Release 12.4(15)XZ and Cisco IOS Release 12.4(20)T, tunneling of all Q.931 messages (SETUP, ALERTING, CONNECT, and RELEASE COMPLETE messages in addition to FACILITY-based messages) is supported on Cisco IOS SIP gateways. However, for clarity, the descriptions and examples in this document focus primarily on QSIG messages.

Purpose of Tunneling QSIG or Q.931 over SIP

TDM Gateways

Transparently tunneling QSIG or Q.931 messages over SIP through SIP TDM gateways allows calls from one PINX to another to be passed through a SIP-based IP network with the equivalent functionality of passing through an H.323 network—without losing the functionality of the QSIG or Q.931 protocol to establish the call. To do this, QSIG or Q.931 messages are encapsulated within SIP messages (see [Figure 1](#)).

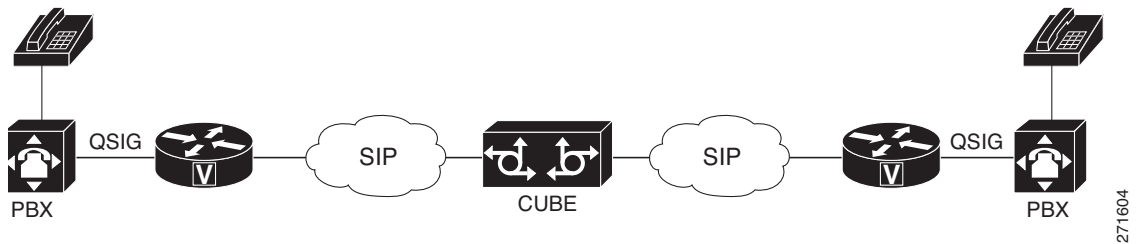
Figure 1 Tunneling QSIG (or Q.931) Messages Across a SIP Trunk



Cisco Unified Border Elements

Transparently tunneling QSIG or Q.931 over SIP through a Cisco Unified Border Element allows calls from one network to be passed through a SIP-to-SIP Cisco Unified Border Element connection to a bordering network (see [Figure 2](#)).

Figure 2 Tunneling QSIG (or Q.931) Messages Through a SIP-SIP Cisco Unified Border Element



Encapsulation of QSIG in SIP Messaging

QSIG messages are tunneled by encapsulating them as a MIME body in a SIP INVITE message on the OGW. Then, the MIME body is extracted from the SIP message by the TGW at the other end of the SIP network. To tunnel QSIG messages to a TGW on another network, configure and use a SIP-to-SIP Cisco Unified Border Element connection between each network over which the SIP INVITE must travel to reach the TGW. This tunneling process helps preserve all QSIG capabilities associated with a call or call-independent signal as it travels to its destination.

The following events make it possible to tunnel QSIG messaging across a SIP network:

- The ingress gateway (OGW) receives a QSIG call (or signal) establishment request (a SETUP message) and generates a corresponding SIP INVITE request.
- A corresponding SIP INVITE message is created and will contain the following:
 - A Request-URI—message part containing a destination derived from the called party number information element (IE) in the QSIG SETUP message. The destination can be the egress (TGW or the Cisco Unified Border Element) for exiting the SIP network or it can be the required destination, leaving SIP proxies to determine which gateway will be used.
 - A From header—message header containing a uniform resource identifier (URI) for either the OGW or calling party itself.
 - A Session Description Protocol (SDP) offer—a message part proposing two media streams, one for each direction.

- A Multipart-MIME body—message part containing the tunneled QSIG data.
- In addition to normal user agent (UA) handling of a SIP response, the OGW performs a corresponding action when it receives a SIP response, as follows:
 - OGW receives 18x response with tunneled content—identifies the QSIG message (FACILITY, ALERTING, or PROGRESS) and sends a corresponding ISDN message.
 - OGW receives 3xx, 4xx, 5xx, or 6xx final response—attempts alternative action to route the initial QSIG message or clears the call or signal using an appropriate QSIG cause value (DISCONNECT, RELEASE, or RELEASE COMPLETE). When the OGW receives a valid encapsulated QSIG RELEASE COMPLETE message, the OGW should use the cause value included in that QSIG message to determine the cause value.



Note You should expect a SIP 415 final response message (Unsupported Media Type) if the user agent server (UAS) is unable to process tunneled QSIG or Q.931 messages.

- OGW receives a SIP 200 OK response—performs normal SIP processing, which includes sending an ACK message. Additionally, the OGW will encapsulate the QSIG message in the response to the PSTN side and will connect the QSIG user information channel to the appropriate media streams as called out in the SDP reply.



Note A nonzero port number for each media stream must be provided in a SIP 200 OK response to the OGW before the OGW receives the QSIG CONNECT message. Otherwise, the OGW will behave as if the QSIG T301 timer expired.

- The TGW sends and the OGW receives a 200 OK response—the OGW sends an ACK message to the TGW and all successive messages during the session are encapsulated into the body of SIP INFO request messages. There are two exceptions:
 - When a SIP connection requires an extended handshake process, renegotiation, or an update, the gateway may encapsulate a waiting QSIG message into a SIP re-INVITE or SIP UPDATE message during QSIG call establishment.
 - When the session is terminated, gateways send a SIP BYE message. If the session is terminated by notice of a QSIG RELEASE COMPLETE message, that message can be encapsulated into the SIP BYE message.

Mapping of QSIG Message Elements to SIP Message Elements

This section lists QSIG message elements and their associated SIP message elements when QSIG messages are tunneled over a SIP trunk.

• QSIG FACILITY/NOTIFY/INFO	<—>	SIP INFO
• QSIG SETUP	<—>	SIP INVITE
• QSIG ALERTING	<—>	SIP 180 RINGING
• QSIG PROGRESS	<—>	SIP 183 PROGRESS
• QSIG CONNECT	<—>	SIP 200 OK
• QSIG DISCONNECT	<—>	SIP BYE/CANCEL/4.xx—6.xx Response

How to Transparently Tunnel QSIG over SIP

To create a tunnel for QSIG messages across a SIP trunk, you must configure signaling forward settings on both the OGW and the TGW.

In the IP TDM gateway scenario, a gateway receives QSIG messages from PSTN and the ISDN module passes the raw QSIG message and, additionally, creates and includes a Generic Transparency Descriptor (GTD) that is passed with the raw QSIG message across the IP leg of the call.

In the SIP TDM gateway scenario, there are two options—raw message (rawmsg) and unconditional. The rawmsg option specifies tunneling of only raw message (application/qsig or application/x-q931). The unconditional option specifies tunneling of all additional message bodies, such as GTD and raw message (application/qsig or application/x-q931).

Use the **signaling forward** command at the global configuration level to configure the feature for the entire gateway. You can also enable the QSIG tunneling feature for only a specific interface. If you enable this feature at both the global and dial peer configuration level and the option specified for the interface is different than for the gateway, the interface setting will override the global setting. The processes for specifying either option at both levels are included in the following sections:

- [Configuring Signaling Forward Settings for a Gateway, page 184](#)
- [Configuring Signaling Forward Settings for an Interface, page 185](#)

Configuring Signaling Forward Settings for a Gateway

To create a tunnel for QSIG messages across a SIP trunk using the same signaling forward setting for all interfaces on a gateway, configure the signaling forward settings in voice service voip configuration mode.

Signaling Forward Settings for a Gateway

The two options—raw messages (rawmsg) and unconditional—are mutually exclusive, which means you can specify only one option at the global configuration level. To enable and specify the signaling forward option, use the **signaling forward** command in voice service voip configuration mode.



Note

To override the global setting for a specific interface, use the **signaling forward** command at the dial-peer level (see the [“Configuring Signaling Forward Settings for an Interface”](#) section on page 185).

Prerequisites

To create QSIG tunnels using the signaling forward configuration, configure both gateways. You can configure gateways globally or you can configure one or more interfaces on a gateway. In either case, you must include the recommended configuration for PRACK to avoid message/data loss.



Note

It is not necessary that both gateways are configured with the same signaling forward option but, if they are not, only raw QSIG messages can be tunneled. However, it is recommended that you tunnel QSIG messages with at least one interface configured on both gateways. If only one gateway is configured, QSIG tunneling might work in one direction but may not work properly in both directions.

You must also specify the central office switch type on the ISDN interface for both the OGW and the TGW. Use the **isdn switch-type** command in global or dial peer configuration mode to enable and specify the switch type for QSIG or Q.931 support.

Furthermore, before the **isdn switch-type** setting can function properly, you must assign network-side functionality for the primary-qsig switch type (either at the global or dial-peer level) using the **isdn protocol-emulate** command.

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **voice service voip**
4. **signaling forward** *option*

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> • Enter your password if prompted.
Step 2	configure terminal Example: Router# configure terminal	Enters global configuration mode.
Step 3	voice service voip Example: Router(config)# voice service voip	Enters voice-service configuration mode and specifies a voice-encapsulation type globally.
Step 4	signaling forward <i>message-type</i> Example: Router(conf-voi-serv)# signaling forward rawmsg or Router(conf-voi-serv)# signaling forward unconditional	Enables tunneling of QSIG raw messages (application-qsig) only. or Enables tunneling of all QSIG message bodies unconditionally.

Configuring Signaling Forward Settings for an Interface

To create a tunnel for QSIG messages across a SIP trunk on a specific interface on a gateway, configure the signaling forward settings in dial peer configuration mode.

Signaling Forward Settings for an Interface

The two options—raw messages (rawmsg) and unconditional—are mutually exclusive, which means you can specify only one option per interface at the dial-peer level. To enable and specify the signaling forward option for an interface, use the **signaling forward** command in dial peer configuration mode.



Note

To set the signaling forward option for an entire gateway, use the **signaling forward** command at the global level.

Prerequisites

To create QSIG tunnels using the signaling forward configuration, configure at least one interface on both gateways. You can also configure all interfaces at once by configuring the gateway globally. In either case, you must include the recommended configuration for PRACK to avoid data loss.



Note

It is not necessary that both gateways are configured with the same signaling forward option but, if they are not, only raw QSIG messages can be tunneled. However, it is recommended that you tunnel QSIG messages with at least one interface configured on both gateways. If only one gateway is configured, QSIG tunneling might work in one direction but may not work properly in both directions.

You must also specify the central office switch type on the ISDN interface for both the OGW and the TGW. Use the **isdn switch-type** command in global or dial peer configuration mode to enable and specify the switch type for QSIG or Q.931 support.

Furthermore, before the **isdn switch-type** setting can function properly, you must assign network-side functionality for the primary-qsig switch type (either at the global or dial-peer level) using the **isdn protocol-emulate** command.

SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **dial-peer voice *number* voip**
4. **signaling forward *option***

DETAILED STEPS

	Command or Action	Purpose
Step 1	enable Example: Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none">• Enter your password if prompted.
Step 2	configure terminal Example: Router# configure terminal	Enters global configuration mode.
Step 3	dial-peer voice <i>number</i> voip Example: Router(config)# dial-peer voice 3 voip	Enters voice-service configuration mode and specifies a voice-encapsulation type for a specific interface.
Step 4	signaling forward <i>message-type</i> Example: Router(config-dial-peer)# signaling forward rawmsg or Router(config-dial-peer)# signaling forward unconditional	Enables tunneling of QSIG raw messages (application-qsig) only. or Enables tunneling of all QSIG message bodies unconditionally.

Configuration Examples for Transparent Tunneling of QSIG over SIP

This section provides the following configuration examples:

- Configuration at the global level:
 - [Tunneling QSIG Raw Messages over SIP on an OGW or TGW: Example, page 187](#)
 - [Tunneling QSIG Messages Unconditionally over SIP on an OGW or TGW: Example, page 187](#)
- Configuration at the dial peer (interface) level:
 - [Tunneling QSIG Raw Messages over SIP on an OGW and TGW Interface: Example, page 187](#)
 - [Tunneling QSIG Messages Unconditionally over SIP on an OGW or TGW Interface: Example, page 188](#)

Tunneling QSIG Raw Messages over SIP on an OGW or TGW: Example

The following example shows how to configure transparent tunneling of only QSIG raw messages (application-qsig) through a SIP TDM gateway on a SIP trunk at either the OGW or TGW:

```
!  
voice service voip  
  signaling forward rawmsg  
  sip  
  rel1xx require "100rel"  
!
```

Tunneling QSIG Messages Unconditionally over SIP on an OGW or TGW: Example

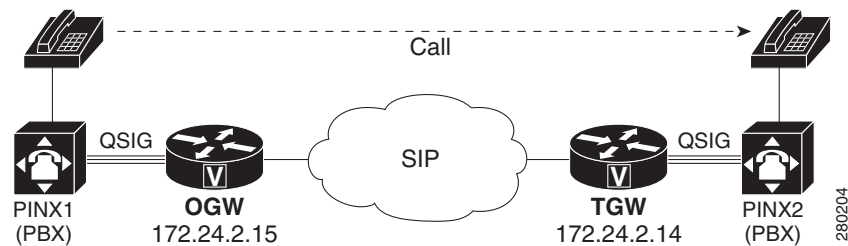
The following example shows how to configure transparent tunneling of QSIG messages unconditionally through a SIP TDM gateway on a SIP trunk at either the OGW or TGW:

```
!  
voice service voip  
  signaling forward unconditional  
  sip  
  rel1xx require "100rel"  
!
```

Tunneling QSIG Raw Messages over SIP on an OGW and TGW Interface: Example

The following example shows how to configure transparent tunneling of only QSIG raw messages (application-qsig) on a gateway interface in a SIP network (see [Figure 3](#)):

Figure 3 Tunneling of Only QSIG Raw Messages over a SIP Trunk (Interface-Level)



Configuration for OGW (172.24.2.15) Tunneling only QSIG Raw Mmessages

```
!  
dial-peer voice 7777 voip  
description OGW-OUT-TGW  
destination-pattern 222  
signaling forward rawmsg  
session protocol sipv2  
session target ipv4:172.24.2.14  
!
```

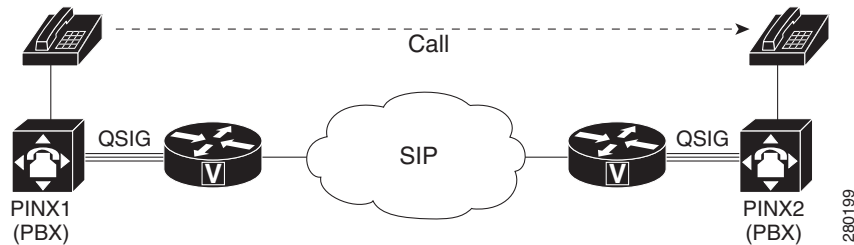
Configuration for TGW (172.24.2.14) Tunneling only QSIG Raw Mmessages

```
!  
dial-peer voice 333 voip  
description TGW_RSVP_IN-DP  
session protocol sipv2  
signaling forward rawmsg  
incoming called-number 222  
!
```

Tunneling QSIG Messages Unconditionally over SIP on an OGW or TGW Interface: Example

The following example shows how to configure transparent tunneling of QSIG messages unconditionally over a gateway interface in a SIP network (see [Figure 4](#)):

Figure 4 Tunneling of QSIG Messages Unconditionally over a SIP Trunk (Interface-Level)



Configuration for OGW (172.24.2.14) Tunneling QSIG Messages Unconditionally

```
dial-peer voice 7777 voip  
description OGW-OUT-TGW  
destination-pattern 222  
signaling forward unconditional  
session protocol sipv2  
session target ipv4:172.24.2.14
```

Configuration for TGW (172.24.2.15) Tunneling QSIG Messages Unconditionally

```
dial-peer voice 333 voip  
description TGW-RSVP-IN-DP  
session protocol sipv2  
signaling forward unconditional  
incoming called-number 222
```