



# Configuring MGCP PRI Backhaul and T1 CAS Support for Cisco Unified Communications Manager

This chapter describes the procedures for enabling MGCP PRI backhaul support on the Cisco IOS gateway and describes related features.

## Feature History for QSIG Supplementary Features for Voice Gateway Routers

Release	Modification
12.3(8)XY	This feature was introduced.
12.3(11)T	This feature was integrated into Cisco IOS Release 12.3(11)T.

## Feature History for MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities

Release	Modification
12.2(15)ZJ	This feature was introduced.
12.3(4)T	This feature was integrated into Cisco IOS Release 12.3(4)T.

## Feature History for MGCP PRI Backhaul and T1 CAS Support for Cisco Unified Communications Manager

Release	Modification
12.2(2)XN	This feature was introduced for Cisco Unified Communications Manager 3.0 (formerly known as Cisco CallManager 3.0).
12.2(11)T	Support was added for Cisco Unified Communications Manager 3.2 (formerly known as Cisco CallManager 3.2).

## Finding Support Information for Platforms and Cisco IOS Software Images

Use Cisco Feature Navigator to find information about platform support and Cisco IOS software image support. Access Cisco Feature Navigator at <http://www.cisco.com/go/fn>. You must have an account on Cisco.com. If you do not have an account or have forgotten your username or password, click **Cancel** at the login dialog box and follow the instructions that appear.



**Note**

For more information about this and related Cisco IOS voice features, see the following:

- [“Overview of Cisco Unified Communications Manager and Cisco IOS Interoperability” on page 13.](#)

- Entire Cisco IOS Voice Configuration Library—including library preface and glossary, other feature documents, and troubleshooting documentation—at [http://www.cisco.com/univercd/cc/td/doc/product/software/ios123/123cgcr/voice\\_c/vcl.htm](http://www.cisco.com/univercd/cc/td/doc/product/software/ios123/123cgcr/voice_c/vcl.htm).
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## Prerequisites for MGCP PRI Backhaul and T1 CAS Support

- Cisco IOS Release 12.2(11)T.
- QSIG signaling is required to support supplementary services over the T1 and E1 time-division multiplexing (TDM) trunks that support the PRI backhaul mechanism.

## Restrictions for MGCP PRI Backhaul and T1 CAS Support

- Voice interfaces on the NM-HDA and the AIM-VOICE-30 are not supported.
- Integrated access, in which the channels on a T1 or E1 interface are divided between a group used for voice and another group used for WAN access, is not supported when voice is controlled by Cisco Unified Communications Manager through MGCP.
- T1 and E1 protocols, such as QSIG, E1 R2, T1 FGD, and PRI NFAS, are not supported with MGCP only with H.323.
- E1 CAS is not supported.
- Do not add the **application mgcpapp** command to dial peers that support PRI backhaul.

## Information About MGCP PRI Backhaul and T1 CAS Support

To configure MGCP PRI backhaul, you should understand the following concepts:

- [MGCP PRI Backhaul Overview, page 115](#)
- [ISDN NSF in Route Patterns, page 115](#)

## MGCP PRI Backhaul Overview

MGCP PRI backhaul is a method for transporting complete IP telephony signaling information from an ISDN PRI interface in an MGCP gateway to Cisco Unified Communications Manager using a highly reliable TCP connection. The gateway uses a single TCP connection to backhaul all ISDN D channels to Cisco Unified Communications Manager. The “SAP/Channel ID” parameter in the header of each message identifies individual D channels. In addition to carrying the backhaul traffic, the TCP keepalive mechanism also determines MGCP voice gateway connectivity to an available call agent.

MGCP PRI backhaul terminates all ISDN PRI Layer 2 (Q.921) signaling functions on the MGCP gateway while, at the same time, packaging all the ISDN PRI Layer 3 (Q.931) signaling information into packets for transmission to Cisco Unified Communications Manager through an IP tunnel over a TCP connection. This ensures the integrity of the Q.931 signaling information that passes through the network for managing IP telephony devices. A rich set of user-side and network-side ISDN PRI calling functions is supported by MGCP PRI backhaul.

The MGCP gateway also establishes a TCP link to the backup (secondary) Cisco Unified Communications Manager server. In the event of a Cisco Unified Communications Manager switchover, the secondary Cisco Unified Communications Manager server performs the MGCP PRI backhaul functions. During the switchover, all active ISDN PRI calls are preserved, and the affected MGCP gateway is registered with the new Cisco Unified Communications Manager server through a Restart-in-Progress (RSIP) message. In this way, continued gateway operation is ensured.

T1 CAS is supported in nonbackhaul fashion. Cisco Unified Communications Manager supports the following CAS signaling types: E&M, wink-start, and E&M delay-dial. E1 CAS is not supported.

## ISDN NSF in Route Patterns

The MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities (NSF) feature supports the use of the ISDN NSF information element in the route pattern. This feature is compatible with Cisco Communications Manager 3.3(2) (formerly known as Cisco CallManager 3.3(2)) and later.

The route pattern design in Cisco Unified Communications Manager enables facilities or services to be invoked on a call-by-call basis. The NSF information element, which is used in ISDN PRI setup messages for outgoing calls, includes the carrier identification code (CIC) and service parameters. The NSF configuration is done in Cisco Unified Communications Manager as part of the route pattern for MGCP-controlled PRI ports. The NSF information element is inserted in the Q.931 stream so that the attached PSTN switch can interpret the information elements and select the service and route the call to a network.

With NSF configured, NSF can be used on a call-by-call basis. Without NSF configuration, you must configure associated gateways as standalone H.323 gateways for which NSF services are configured locally within the router. No configuration is required on the MGCP gateway to use the NSF feature.

## How to Configure MGCP PRI Backhaul Support for Cisco Unified Communications Manager

This section contains the following procedures for configuring MGCP PRI backhaul and related features on Cisco IOS MGCP gateways.

- [Configuring MGCP PRI Backhaul on the Cisco Voice Gateway, page 116](#) (required)

- [Verifying MGCP PRI Backhaul Configuration, page 118](#) (optional)
- [Configuring MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities, page 120](#) (optional)
- [Verifying Configuration of MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities, page 121](#) (optional)
- [Configuring QSIG Supplementary Features for Cisco IOS Voice Gateways, page 124](#) (optional)

## Configuring MGCP PRI Backhaul on the Cisco Voice Gateway

This task shows you how to configure MGCP PRI backhaul on a Cisco IOS gateway.

### SUMMARY STEPS

1. **enable**
2. **configure terminal**
3. **controller** {t1 | e1} *slot/port*
4. **framing** {esf | sf | crc4 | no crc4 | mp-crc4} [australia]
5. **clock source** {internal | line}
6. **linecode** {ami | b8zs | hdb3}
7. **isdn switch-type** {primary-4ess | primary-5ess | primary-dms100 | primary-ni | primary-net5 | primary-ntt | primary-qsig | primary-ts014}
8. **pri-group timeslots** *timeslot-range* **service mgcp**
9. **exit**
10. **interface serial** *slot/port:timeslot*
11. **isdn bind-L3 ccm-manager**
12. **exit**

### DETAILED STEPS

	Command or Action	Purpose
Step 1	<b>enable</b>  <b>Example:</b> Router> enable	Enables privileged EXEC mode. <ul style="list-style-type: none"> <li>• Enter your password when prompted.</li> </ul>
Step 2	<b>configure terminal</b>  <b>Example:</b> Router# configure terminal	Enters global configuration mode.
Step 3	<b>controller</b> {t1   e1} <i>slot/port</i>  <b>Example:</b> Router(config)# controller t1 3/0	Enters controller configuration mode.

	Command or Action	Purpose
Step 4	<pre>framing {esf   sf   crc4   no-crc4   mp-crc4} [australia]</pre> <p><b>Example:</b> Router(config-controller)# framing esf</p>	<p>Specifies the framing type on a E1 or T1 PRI line.</p> <ul style="list-style-type: none"> <li>Default is <b>sf</b> (super frame) for T1 lines; <b>CRC4</b> for E1 lines.</li> </ul>
Step 5	<pre>clock source {internal   line}</pre> <p><b>Example:</b> Router(config-controller)# clock source internal</p>	<p>Configures the clock source used by the E1 or T1 controller.</p> <ul style="list-style-type: none"> <li>Default is <b>line</b>.</li> </ul>
Step 6	<pre>linecode {ami   b8zs   hdb3}</pre> <p><b>Example:</b> Router(config-controller)# linecode b8zs</p>	<p>Specifies the line encoding method for the link.</p> <ul style="list-style-type: none"> <li>Default is <b>ami</b> (alternate mark inversion) for T1 lines; <b>hdb3</b> (high-density bipolar 3) for E1 lines.</li> </ul>
Step 7	<pre>isdn switch-type {primary-4ess   primary-5ess   primary-dms100   primary-ni   primary-net5   primary-ntt   primary-qsig   primary-ts014}</pre> <p><b>Example:</b> Router(config-if)# isdn switch-type primary-5ess</p>	<p>Specifies the ISDN switch type.</p> <p><b>Note</b> This command can be entered in either global configuration mode or interface configuration mode.</p>
Step 8	<pre>pri-group timeslots timeslot-range service mgcp</pre> <p><b>Example:</b> Router(config-controller)# pri-group timeslots 1-24 service mgcp</p>	<p>Specifies MGCP as the control protocol used for backhaul.</p> <p><b>Note</b> The controller time slots cannot be shared between backhaul and other Layer 3 protocols.</p>
Step 9	<pre>exit</pre> <p><b>Example:</b> Router(config-dial-peer)# exit</p>	<p>Exits controller configuration mode and returns to global configuration mode.</p>
Step 10	<pre>interface serial slot/port:timeslot</pre> <p><b>Example:</b> Router(config)# interface serial 3/0:0</p>	<p>Enters serial interface configuration mode.</p> <ul style="list-style-type: none"> <li>The syntax of this command is platform-dependent; type ? to determine.</li> </ul>
Step 11	<pre>isdn bind-L3 ccm-manager</pre> <p><b>Example:</b> Router(config-if)# isdn bind-L3 ccm-manager</p>	<p>Enables ISDN to backhaul Q.931.</p>
Step 12	<pre>exit</pre> <p><b>Example:</b> Router(config-if)# exit</p>	<p>Exits interface configuration mode and returns to global configuration mode.</p>

## Verifying MGCP PRI Backhaul Configuration

### SUMMARY STEPS

1. **show isdn status**
2. **show ccm-manager**
3. **show ccm-manager backhaul**

### DETAILED STEPS

#### Step 1 **show isdn status**

Use the **show isdn status** command to verify connectivity.

In the following sample output, the Layer 2 protocol is Q.921, and the Layer 3 protocol is CCM-MANAGER. This output verifies that the Layer 2 and Layer 3 protocols are configured to backhaul ISDN. If you are connected to a live line, you should see Layer 1 status as active and Layer 2 as MULTIPLE\_FRAME\_ESTABLISHED.

```
Router# show isdn status

*00:03:34.423 UTC Sat Jan 1 2000
Global ISDN Switchtype = primary-net5
ISDN Serial1:23 interface
!
***** Network side configuration *****
!
 dsl 0, interface ISDN Switchtype = primary-net5
!
**** Master side configuration ****
!
L2 Protocol = Q.921 L3 Protocol(s) = CCM-MANAGER
Layer 1 Status:
ACTIVE
Layer 2 Status:
TEI = 0, Ces = 1, SAPI = 0, State = MULTIPLE_FRAME_ESTABLISHED
Layer 3 Status:
NLCB:callid=0x0, callref=0x0, state=31, ces=0 event=0x0
NLCB:callid=0x0, callref=0x0, state=0, ces=1 event=0x0
0 Active Layer 3 Call(s)
Activated dsl 0 CCBS = 0
Number of active calls = 0
Number of available B-channels = 23
Total Allocated ISDN CCBS = 0
```

#### Step 2 **show ccm-manager**

Use the **show ccm-manager** command to view the registration status with Cisco Unified Communications Manager, for example:

```
Router# show ccm-manager

MGCP Domain Name: AV-2620-4
Priority      Status                               Host
=====
Primary      Registered                            10.16.240.124
First Backup  Backup Ready                          10.16.240.128
Second Backup None
Current active Call Manager: 10.16.240.124
```

```

Backhaul/Redundant link port: 2428
Failover Interval: 30 seconds
Keepalive Interval: 15 seconds
Last keepalive sent: 00:45:31 (elapsed time: 00:00:04)
Last MGCP traffic time: 00:45:31 (elapsed time: 00:00:04)
Last failover time: None
Switchback mode: Graceful
MGCP Fallback mode: Not Selected
Last MGCP Fallback start time: 00:00:00
Last MGCP Fallback end time: 00:00:00
PRI Backhaul Link info:
  Link Protocol: TCP
  Remote Port Number: 2428
  Remote IP Address: 10.16.240.124
  Current Link State: OPEN
  Statistics:
    Packets recvd: 32
    Recv failures: 0
    Packets xmitted: 32
    Xmit failures: 0
  PRI Ports being backhauled:
    Slot 1, port 0

```

```

Configuration Auto-Download Information
=====
Current version-id: {1645327B-F59A-4417-8E01-7312C61216AE}
Last config-downloaded:00:00:49
Current state: Waiting for commands
Configuration Download statistics:
  Download Attempted : 6
  Download Successful : 6
  Download Failed : 0
  Configuration Attempted : 1
  Configuration Successful : 1
  Configuration Failed(Parsing): 0
  Configuration Failed(config) : 0
Last config download command: New Registration
Configuration Error History:
FAX mode: cisco

```

### Step 3 show ccm-manager backhaul

Use the **show ccm-manager backhaul** command to verify the PRI backhaul link information, for example:

```

Router# show ccm-manager backhaul

PRI Backhaul Link info:
  Link Protocol: TCP
  Remote Port Number: 2428
  Remote IP Address: 10.20.71.38
  Current Link State: OPEN
  Statistics:
    Packets recvd: 0
    Recv failures: 0
    Packets xmitted: 21
    Xmit failures: 0
  PRI Ports being backhauled:
    Slot 1, port 1

```

**Note**

For a description of the fields displayed in these output examples, see the [Cisco IOS Voice Command Reference](#), Release 12.3T.

## Configuring MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities

There are no specific Cisco IOS configuration tasks necessary to support the NSF feature other than enabling MGCP PRI backhaul as described in the “[Configuring MGCP PRI Backhaul on the Cisco Voice Gateway](#)” section on page 116.

### Prerequisites for MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities

- Cisco IOS Release 12.3(4)T or later
- NM-HDV or NM-HDV2
- Supported interface cards:
  - AIM-ATM-VOICE-30
  - AIM-VOICE-30
- Supported switch types:
  - PRI 4ESS
  - PRI 5E8
  - PRI 5E9
  - DMS 100
  - DMS 250
  - PRI NI-2
- MGCP PRI backhaul configuration. For information, see:
  - “[Configuring MGCP PRI Backhaul and T1 CAS Support for Cisco Unified Communications Manager](#)” on page 113
  - [How to Configure MGCP with Digital PRI and Cisco Unified Communications Manager](#)
- Cisco Unified Communications Manager 3.3(2) (formerly known as Cisco CallManager 3.3(2)) or later with the following configured:
  - Network Service Protocol—Choose the PRI protocol that matches the protocol of the terminating gateway from the Network Service Protocol drop-down field.
  - Network Service—Choose the appropriate network service. The values vary depending on the network service protocol that you choose from the Network Service Protocol drop-down field.
  - Service Parameter Name—Displays the service parameter name that is associated with the chosen network service. If no service parameter exists for the network service, the field displays <Not Exist>.

- Service Parameter Value—Enter the appropriate service parameter value. Valid entries include the digits 0 to 9. If a service parameter does not exist for the network service, Cisco Unified Communications Manager disables this field.
- Route patterns—For more information, see the *Cisco Unified CallManager Administration Guide, Release 4.0(1)*.
- Cisco Unified Communications Manager supports NSF only if the appropriate carrier identification code (CIC) is entered in the CIC field. CICs, which can be 3 or 4 digits or no digits, enable you to reach the services of interexchange carriers. For a complete list of CICs, go to <http://www.nanpa.com>. The following are examples of commonly used CICs:
  - 0222—WorldCom and MCI
  - 0288—ATT
  - 0333—Sprint

## Verifying Configuration of MGCP Gateway Support for Cisco Unified Communications Manager Network Specific Facilities

### SUMMARY STEPS

1. `show ccm-manager`
2. `show mgcp endpoints`
3. `debug ccm-manager backhaul`
4. `debug isdn q931`

### DETAILED STEPS

---

#### Step 1 `show ccm-manager`

Use the `show ccm-manager` command to verify the registration status of Cisco Unified Communications Manager, for example:

```
Router# show ccm-manager
```

```
MGCP Domain Name: Router  
Priority Status Host
```

```
=====  
Primary Registered 10.16.240.124
```

```
First Backup      None  
Second Backup     None  
Current active Call Manager: 10.16.240.124  
Backhaul/Redundant link port: 2428  
Failover Interval: 30 seconds  
Keepalive Interval: 15 seconds  
Last keepalive sent: 00:45:31 (elapsed time: 00:00:04)  
Last MGCP traffic time: 00:45:31 (elapsed time: 00:00:04)  
Last failover time: None  
Switchback mode: Graceful  
MGCP Fallback mode: Not Selected  
Last MGCP Fallback start time: 00:00:00  
Last MGCP Fallback end time:    00:00:00  
PRI Backhaul Link info
```

```

Link Protocol:      TCP
Remote Port Number: 2428
Remote IP Address: 10.16.240.124
Current Link State: OPEN
Statistics:
  Packets recvd: 32
  Recv failures: 0
  Packets xmitted: 32
  Xmit failures: 0
PRI Ports being backhauled: Slot 1, port 0
!
Configuration Auto-Download Information

=====

No configurations downloaded
Current state: Automatic Configuration Download feature is disabled
Configuration Error History:
FAX mode: cisco

```

**Step 2 show mgcp endpoints**

Use the **show mgcp endpoints** command to verify the status of the ports on the T1 interface, for example:

```

Router# show mgcp endpoints

Interface T1 1/0
!
ENDPOINT-NAME      V-PORT  SIG-TYPE  ADMIN
S1/ds1-0/1@AV-2620-4  1/0:23  none      up
S1/ds1-0/2@AV-2620-4  1/0:23  none      up
S1/ds1-0/3@AV-2620-4  1/0:23  none      up
S1/ds1-0/4@AV-2620-4  1/0:23  none      up
S1/ds1-0/5@AV-2620-4  1/0:23  none      up
S1/ds1-0/6@AV-2620-4  1/0:23  none      up
S1/ds1-0/7@AV-2620-4  1/0:23  none      up
S1/ds1-0/8@AV-2620-4  1/0:23  none      up
S1/ds1-0/9@AV-2620-4  1/0:23  none      up
S1/ds1-0/10@AV-2620-  1/0:23  none      up
S1/ds1-0/11@AV-2620-  1/0:23  none      up
S1/ds1-0/12@AV-2620-  1/0:23  none      up
S1/ds1-0/13@AV-2620-  1/0:23  none      up
S1/ds1-0/14@AV-2620-  1/0:23  none      up
S1/ds1-0/15@AV-2620-  1/0:23  none      up
S1/ds1-0/16@AV-2620-  1/0:23  none      up
S1/ds1-0/17@AV-2620-  1/0:23  none      up
S1/ds1-0/18@AV-2620-  1/0:23  none      up
S1/ds1-0/19@AV-2620-  1/0:23  none      up
S1/ds1-0/20@AV-2620-  1/0:23  none      up
S1/ds1-0/21@AV-2620-  1/0:23  none      up
S1/ds1-0/22@AV-2620-  1/0:23  none      up
S1/ds1-0/23@AV-2620-  1/0:23  none      up

```

**Step 3 debug ccm-manager backhaul**

Use the **debug ccm-manager backhaul** command to verify that the NSF messages are backhauled correctly between the gateway and Cisco Unified Communications Manager, for example:

```

Router# debug ccm-manager backhaul events
!
Call Manager backhaul events debugging is ON.
!
3:05:20:

```

```

1w0d:
cmbh_rcv_callback: <-- Receiving backhaul msg for Se1/1:23 :
| bk_msg_type = DATA_REQ
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 52
| Q.931 message type: SETUP
| Q.931 message = 080200040504038090A21803A983971E028083200604A1323838E7

```

The bold portion of the above number is the NSF related information in the setup message of the backhaul packet.

```
28086E616D65343430316C0600813434303170058039393939
```

```

1w0d:
cmbrl_send_pak: >-- Sending backhauled msg for Se1/1:23 :
| bk_msg_type = DATA_IND
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 12
| Q.931 message type: STATUS
| Q.931 message = 080280047D080280E4140101

1w0d:
cmbrl_send_pak: --> Sending backhauled msg for Se1/1:23 :
| bk_msg_type = DATA_IND
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 10
| Q.931 message type: CALL PROCEEDING
| Q.931 message = 08028004021803A98397

1w0d:
cmbrl_send_pak: --> Sending backhauled msg for Se1/1:23 :
| bk_msg_type = DATA_IND
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 9
| Q.931 message type: PROGRESS
| Q.931 message = 08028004031E028188

1w0d:
cmbrl_send_pak: --> Sending backhauled msg for Se1/1:23 :
| bk_msg_type = DATA_IND
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 9
| Q.931 message type: CONNECT
| Q.931 message = 08028004071E028182

1w0d:
cmbh_rcv_callback: <-- Receiving backhaul msg for Se1/1:23 :
| bk_msg_type = DATA_REQ
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 5
| Q.931 message type: CONNECT ACK
| Q.931 message = 080200040F

1w0d:
cmbrl_send_pak: --> Sending backhauled msg for Se1/1:23 :
| bk_msg_type = DATA_IND
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 9
| Q.931 message type: DISCONNECT
| Q.931 message = 080280044508028290

1w0d:
cmbh_rcv_callback: <-- Receiving backhaul msg for Se1/1:23 :
| bk_msg_type = DATA_REQ
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 5
| Q.931 message type: RELEASE
| Q.931 message = 080200044D

1w0d:
cmbrl_send_pak: --> Sending backhauled msg for Se1/1:23 :
| bk_msg_type = DATA_IND

```

```
| bk_chan_id (slot:port) = 1:1
| Q.931 length = 5
| Q.931 message type: RELEASE COMPLETE
| Q.931 message = 080280045A
```

**Step 4 debug isdn q931**

Use the **debug isdn q931** command to display the ISDN Layer 3 processing, for example:

```
Router# debug isdn q931
!
debug isdn q931 is ON.
1w0d: ISDN Se1/1:23 Q931: TX -> SETUP pd = 8 callref = 0x0003
    Bearer Capability i = 0x8090A2
        Standard = CCITT
        Transfer Capability = Speech
        Transfer Mode = Circuit
        Transfer Rate = 64 kbit/s
    Channel ID i = 0xA98397
        Exclusive, Channel 23
    Progress Ind i = 0x8083 - Origination address is non-ISDN
    Net Specific Fac i = 0x04A1323838E7
    Display i = 'name4401'
    Calling Party Number i = 0x0081, '4401'
        Plan:Unknown, Type:Unknown
    Called Party Number i = 0x80, '9999'
        Plan:Unknown, Type:Unknown
1w0d: ISDN Se1/1:23 Q931: RX <- STATUS pd = 8 callref = 0x8003
    Cause i = 0x80E4 - Invalid information element contents
    Call State i = 0x01
1w0d: ISDN Se1/1:23 Q931: RX <- CALL_PROC pd = 8 callref = 0x8003
    Channel ID i = 0xA98397
        Exclusive, Channel 23
1w0d: ISDN Se1/1:23 Q931: RX <- PROGRESS pd = 8 callref = 0x8003
    Progress Ind i = 0x8188 - In-band info or appropriate now available
1w0d: ISDN Se1/1:23 Q931: RX <- CONNECT pd = 8 callref = 0x8003
    Progress Ind i = 0x8182 - Destination address is non-ISDN
1w0d: ISDN Se1/1:23 Q931: TX -> CONNECT_ACK pd = 8 callref = 0x0003
1w0d: ISDN Se1/1:23 Q931: RX <- DISCONNECT pd = 8 callref = 0x8003
    Cause i = 0x8290 - Normal call clearing
1w0d: ISDN Se1/1:23 Q931: TX -> RELEASE pd = 8 callref = 0x0003
1w0d: ISDN Se1/1:23 Q931: RX <- RELEASE_COMP pd = 8 callref = 0x8003
```

**Note**

For a description of the fields displayed in these output examples, see the [Cisco IOS Voice Command Reference](#), Release 12.3T and the [Cisco IOS Debug Command Reference](#), Release 12.3.

## Configuring QSIG Supplementary Features for Cisco IOS Voice Gateways

There are no specific configuration tasks necessary to support QSIG features on the voice gateway except those described in the following Prerequisites section.

### Prerequisites

- Cisco IOS Release 12.3(11)T or later

- MGCP must be configured on the voice gateway. For information, see “[Configuring MGCP Gateway Support for Cisco Unified Communications Manager](#)” on page 23.
- ISDN PRI Backhaul must be configured on the MGCP gateway. For information, see the “[Configuring MGCP PRI Backhaul on the Cisco Voice Gateway](#)” section on page 116.
- QSIG signaling is required to support supplementary services over the T1 and E1 time-division multiplexing (TDM) trunks that support the PRI backhaul mechanism.
- Cisco Catalyst 6500 series and Cisco 7600 series Communication Media Module (CMM) requires WS-SVC-CMM-6T1 or WS-SVC-CMM-6E1 port adapter.

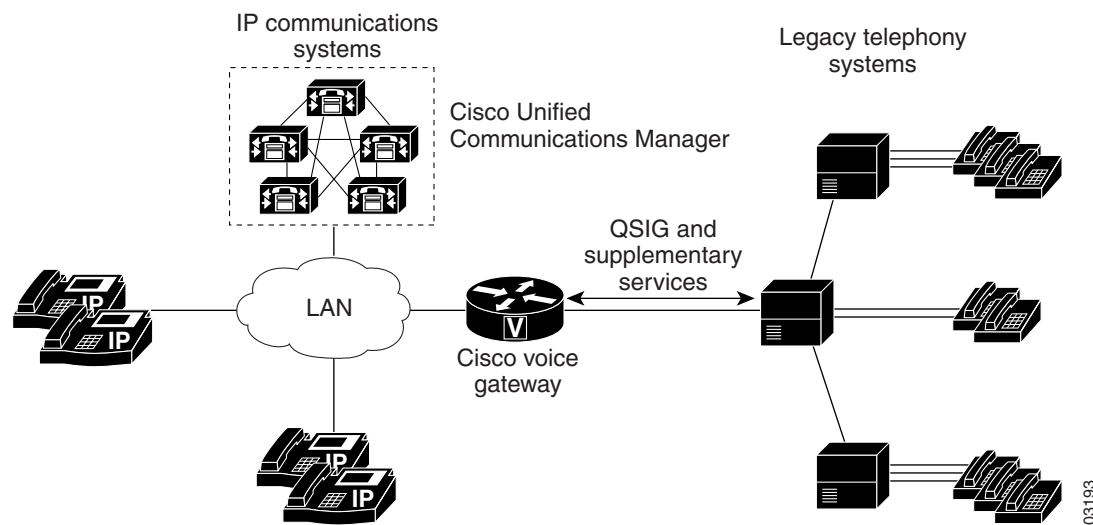
## QSIG Supplementary Features for Cisco IOS Voice Gateways

The QSIG protocol, a variation of ISDN PRI signaling that is used by PBXs, supports basic calls and supplementary services over TDM trunks. Cisco Unified Communications Manager can interoperate with PBXs using QSIG. The voice gateway supports QSIG over PRI backhaul interfaces. Call control is transparent to the voice gateway as all layer 3 messages are passed through PRI backhaul.

These additional QSIG features and services are supported for Cisco Unified Communications Manager 4.0 (formerly known as Cisco CallManager 4.0) and later:

- Call diversion (forwarding)
- Call transfer
- Identification services
- Message waiting indication services

**Figure 8** QSIG and Supplementary Services Overview



For more information about QSIG support in Cisco Unified Communications Manager, see the “[Understanding IP Telephony Protocols](#)” chapter in the *Cisco Unified Communications Manager System Guide*.

# Configuration Examples for MGCP PRI Backhaul and T1 CAS

This section provides the following configuration example:

- [MGCP PRI Backhaul and T1 CAS: Example, page 126](#)



## Note

To view relevant configuration examples, go to the Cisco Systems Technologies website at <http://cisco.com/en/US/tech/index.html>. From the website, select **Voice > IP Telephony/VoIP**, then click **Technical Documentation > Configuration Examples**.

## MGCP PRI Backhaul and T1 CAS: Example

In the following example, T1 CAS and PRI backhaul is configured for an MGCP gateway:

```
mgcp
mgcp call-agent 10.0.0.21 service-type mgcp version 0.1
mgcp dtmf-relay voip codec all mode out-of-band
mgcp modem passthrough voip mode cisco
mgcp modem passthrough voip codec g711alaw
mgcp modem passthrough voip redundancy
mgcp package-capability dtmf-package
mgcp package-capability mf-package
mgcp package-capability rtp-package
mgcp package-capability sst-package
mgcp default-package line-package
mgcp timer net-cont-test 3000
isdn switch-type primary-ni
call rsvp-sync
!
ccm-manager fallback-mgcp
ccm-manager redundant-host 10.0.0.21
ccm-manager mgcp
ccm-manager music-on-hold
!
controller T1 3/0
 framing esf
 clock source internal
 linecode b8zs
 pri-group 0 timeslots 1-24 service mgcp
!
interface Serial3/0:0
 no ip address
 no logging event link-status
 isdn switch-type primary-ts014
 isdn incoming-voice voice
 isdn T306 60000
 isdn bind-L3 ccm-manager
 no cdp enable
!
dial-peer cor custom
!
dial-peer voice 1 pots
 application mgcpapp
 port 1/0/0
!
dial-peer voice 2 pots
 application mgcpapp
 port 1/0/1
!
```

```
dial-peer voice 500 pots
  application mgcpapp
  port 3/0:0
!
```

## Where to Go Next

- To configure conferencing, transcoding, and MTP support on a Cisco IOS gateway, see [“Configuring Enhanced Conferencing and Transcoding for Voice Gateway Routers”](#) on page 67.
- To enable MGCP BRI backhaul support, see [“Configuring MGCP-Controlled Backhaul of BRI Signaling in Conjunction with Cisco Unified Communications Manager”](#) on page 129.
- To download region-specific tones and their associated frequencies, amplitudes, and cadences, see [“Configuring Tone Download to MGCP Gateways”](#) on page 145.

## Additional References

- [“Cisco Unified Communications Manager and Cisco IOS Interoperability Features Roadmap”](#) on page 9—Describes how to access Cisco Feature Navigator; also lists and describes, by Cisco IOS release, Cisco Unified Communications Manager and Cisco IOS interoperability features.
- [“Overview of Cisco Unified Communications Manager and Cisco IOS Interoperability”](#) on page 13—Describes basics of underlying technology and lists related documents.
- [How to Configure MGCP with Digital PRI and Cisco Unified Communications Manager](#)—Technical support configuration document that includes sample configurations and troubleshooting tips.

■ Additional References