



Preface

This preface describes the objectives and organization of the this document and explains how to find additional information on related products and services. This preface contains the following sections:

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Objectives

This document describes how to install and configure the PA-4E or the PA-4E= Ethernet 10BaseT port adapter, hereafter referred to as the PA-4E, which is used in the following platforms:

- Catalyst 5000 family switches with the Route Switch Module (RSM)/second-generation Versatile Interface processor (VIP2)
- Cisco 7100 series routers, consisting of the Cisco 7120 series and Cisco 7140 series
- Cisco 7200 series routers, consisting of the two-slot Cisco 7202, the four-slot Cisco 7204 and Cisco 7204VXR, and the six-slot Cisco 7206 and Cisco 7206VXR
- Cisco uBR7200 series universal broadband routers, consisting of the six-slot Cisco uBR7246 and Cisco uBR7246 VXR and the three-slot Cisco uBR7223 routers
- Cisco 7301 router
- Cisco 7304 PCI Port Adapter Carrier Card in the Cisco 7304 router
- Cisco 7401ASR router
- VIP in Cisco 7500 series and Cisco 7000 series routers with the 7000 Series Route Switch Processor (RSP7000) and 7000 Series Chassis Interface (RSP7000CI)

Organization

This document contains the following chapters:

Section	Title	Description
Chapter 1	Overview	Describes the PA-4E and its LED displays, cables, and receptacles.
Chapter 2	Preparing for Installation	Describes safety considerations, tools required, and procedures you should perform <i>before the actual installation</i> .
Chapter 3	Removing and Installing Port Adapters	Describes the procedures for installing and removing PA-4E port adapters in the supported platforms.
Chapter 4	Configuring the PA-4E	Provides instructions for configuring the PA-4E on the supported platforms.

Related Documentation

Your router and the Cisco IOS software running on it contain extensive features and functionality, which are documented in the following resources:

- Cisco IOS software:

For configuration information and support, refer to the modular configuration and modular command reference publications in the Cisco IOS software configuration documentation set that corresponds to the software release installed on your Cisco hardware.



Note You can access Cisco IOS software configuration and hardware installation and maintenance documentation on the World Wide Web at <http://www.cisco.com>, <http://www-china.cisco.com>, or <http://www-europe.cisco.com>

- Catalyst RSM/VIP2

For hardware installation and maintenance information, refer to the following publications:

- *Route Switch Module Catalyst VIP2-15 and VIP2-40 Installation and Configuration Note*
- *Catalyst 5000 Series Route Switch Module Installation and Configuration Note*
- The installation and configuration guide that shipped with your Catalyst 5000 family switch

- Cisco AS5800 Universal Access Server:

For hardware installation and maintenance information and software configuration information, refer to the following publications:

- Cisco AS5800 Universal Access Server Hardware Installation and Configuration Guide
- Cisco AS5800 Universal Access Server Software Installation and Configuration Guide

- Cisco 7000 series routers:
For hardware installation and maintenance information, refer to the following publications:
 - *Cisco 7000 Hardware Installation and Maintenance* that shipped with your router.
 - *Second-Generation Versatile Interface Processor (VIP2) Installation and Configuration*
 - *Fourth-Generation Versatile Interface Processor (VIP4) Installation and Configuration*
 - *Versatile Interface Processor (VIP6-80) Installation and Configuration*
- Cisco 7100 series routers:
 - For hardware installation and maintenance information, refer to the *Cisco 7100 Series VPN Router Installation and Configuration Guide* that shipped with your Cisco 7100 series router.
 - For information on setting up a Virtual Private Network, refer to the *Cisco 7100 Series VPN Configuration Guide*.
- Cisco 7200 series routers:
 - For port adapter hardware and memory configuration guidelines, refer to the *Cisco 7200 Series Port Adapter Hardware Configuration Guidelines*.
 - For hardware installation and maintenance information (including the Cisco 7206 or Cisco 7206VXR as a router shelf in a Cisco AS5800 Universal Access Server), refer to the installation and configuration guide that shipped with your Cisco 7200 series router.
- Cisco 7200 VXR Routers:
For hardware installation and maintenance information, refer to the *Cisco 7200 VXR Installation and Configuration Guide* that shipped with your Cisco 7200 VXR router.
- Cisco uBR7200 series routers:
For hardware installation and maintenance information, refer to the hardware installation and software configuration guides available for the Cisco uBR7200 series router.
- Cisco 7301 routers:
For hardware installation and maintenance information, refer to the *Cisco 7301 Installation and Configuration Guide* or the *Cisco 7301 Router Quick Start Guide*.
- Cisco 7304 PCI Port Adapter Carrier Card in Cisco 7304 routers:
For hardware installation and maintenance information, refer to the *Cisco 7304 PCI Port Adapter Carrier Card Installation and Configuration Guide*.
- Cisco 7401ASR routers:
For hardware installation and maintenance information, refer to the *Cisco 7401ASR Installation and Configuration Guide* or the *Cisco 7401ASR Quick Start Guide*.
- Cisco 7500 series routers:
For hardware installation and maintenance information, refer to the following publications:
 - *Cisco 7500 Installation and Configuration* or the quick start guide that shipped with your router
 - *Second-Generation Versatile Interface Processor (VIP2) Installation and Configuration*
 - *Fourth-Generation Versatile Interface Processor (VIP4) Installation and Configuration*
 - *Versatile Interface Processor (VIP6-80) Installation and Configuration*

- For international agency compliance, safety, and statutory information for WAN interfaces:
 - *Site Preparation and Safety Guide*
 - *Regulatory Compliance and Safety Information for the Cisco 7000 Series Routers*
 - *Regulatory Compliance and Safety Information for Cisco 7100 Series VPN Routers*
 - *Regulatory Compliance and Safety Information for the Cisco 7200 Series Routers*
 - *Regulatory Compliance and Safety Information appendix in the Cisco uBR7200 Series Universal Broadband Router Hardware Installation Guide*
 - *Cisco 7300 Series Internet Routers Regulatory Compliance and Safety Information*
 - *Cisco 7401ASR Regulatory Compliance and Safety Information*
 - *Regulatory Compliance and Safety Information for the Cisco 7500 Series Routers*
- To view Cisco documentation or obtain general information about the documentation, refer to the following sources:
 - “Obtaining Documentation” section on page x
 - “Obtaining Technical Assistance” section on page xi
 - “Obtaining Additional Publications and Information” section on page xiii
 - Customer Service at 800 553-6387 or 408 526-7208. Customer Service hours are 5:00 a.m. to 6:00 p.m. Pacific time, Monday through Friday (excluding Cisco-observed holidays).
 - *Cisco Information Packet* that shipped with your router

Obtaining Documentation

Cisco provides several ways to obtain documentation, technical assistance, and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation on the World Wide Web at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

International Cisco websites can be accessed from this URL:

http://www.cisco.com/public/countries_languages.shtml

Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which may have shipped with your product. The Documentation CD-ROM is updated regularly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual or quarterly subscription.

Registered Cisco.com users can order a single Documentation CD-ROM (product number DOC-CONDOCCD=) through the Cisco Ordering tool:

http://www.cisco.com/en/US/partner/ordering/ordering_place_order_ordering_tool_launch.html

All users can order monthly or quarterly subscriptions through the online Subscription Store:

<http://www.cisco.com/go/subscription>

Ordering Documentation

You can find instructions for ordering documentation at this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpck/pdi.htm

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Networking Products MarketPlace:
<http://www.cisco.com/en/US/partner/ordering/index.shtml>
- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, U.S.A.) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

Documentation Feedback

You can submit comments electronically on Cisco.com. On the Cisco Documentation home page, click **Feedback** at the top of the page.

You can e-mail your comments to bug-doc@cisco.com.

You can submit comments by using the response card (if present) behind the front cover of your document or by writing to the following address:

Cisco Systems
Attn: Customer Document Ordering
170 West Tasman Drive
San Jose, CA 95134-9883

We appreciate your comments.

Obtaining Technical Assistance

Cisco provides Cisco.com, which includes the Cisco Technical Assistance Center (TAC) website, as a starting point for all technical assistance. Customers and partners can obtain online documentation, troubleshooting tips, and sample configurations from the Cisco TAC website. Cisco.com registered users have complete access to the technical support resources on the Cisco TAC website, including TAC tools and utilities.

Cisco.com

Cisco.com offers a suite of interactive, networked services that let you access Cisco information, networking solutions, services, programs, and resources at any time, from anywhere in the world.

Cisco.com provides a broad range of features and services to help you with these tasks:

- Streamline business processes and improve productivity
- Resolve technical issues with online support
- Download and test software packages
- Order Cisco learning materials and merchandise
- Register for online skill assessment, training, and certification programs

To obtain customized information and service, you can self-register on Cisco.com at this URL:

<http://tools.cisco.com/RPF/register/register.do>

Technical Assistance Center

The Cisco TAC is available to all customers who need technical assistance with a Cisco product, technology, or solution. Two types of support are available: the Cisco TAC website and the Cisco TAC Escalation Center. The type of support that you choose depends on the priority of the problem and the conditions stated in service contracts, when applicable.

We categorize Cisco TAC inquiries according to urgency:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration. There is little or no impact to your business operations.
- Priority level 3 (P3)—Operational performance of the network is impaired, but most business operations remain functional. You and Cisco are willing to commit resources during normal business hours to restore service to satisfactory levels.
- Priority level 2 (P2)—Operation of an existing network is severely degraded, or significant aspects of your business operations are negatively impacted by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.
- Priority level 1 (P1)—An existing network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Cisco TAC Website

The Cisco TAC website provides online documents and tools to help troubleshoot and resolve technical issues with Cisco products and technologies. To access the Cisco TAC website, go to this URL:

<http://www.cisco.com/tac>

All customers, partners, and resellers who have a valid Cisco service contract have complete access to the technical support resources on the Cisco TAC website. Some services on the Cisco TAC website require a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to this URL to register:

<http://tools.cisco.com/RPF/register/register.do>

If you are a Cisco.com registered user, and you cannot resolve your technical issues by using the Cisco TAC website, you can open a case online at this URL:

<http://www.cisco.com/tac/caseopen>

If you have Internet access, we recommend that you open P3 and P4 cases online so that you can fully describe the situation and attach any necessary files.

Cisco TAC Escalation Center

The Cisco TAC website provides online documents and tools to help troubleshoot and resolve technical issues with Cisco products and technologies. To access the Cisco TAC website, go to this URL:

<http://www.cisco.com/tac>

All customers, partners, and resellers who have a valid Cisco service contract have complete access to the technical support resources on the Cisco TAC website. Some services on the Cisco TAC website require a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to this URL to register:

<http://tools.cisco.com/RPF/register/register.do>

If you are a Cisco.com registered user, and you cannot resolve your technical issues by using the Cisco TAC website, you can open a case online at this URL:

<http://www.cisco.com/tac/caseopen>

If you have Internet access, we recommend that you open P3 and P4 cases online so that you can fully describe the situation and attach any necessary files.

Obtaining Additional Publications and Information

Information about Cisco products, technologies, and network solutions is available from various online and printed sources.

- The *Cisco Product Catalog* describes the networking products offered by Cisco Systems, as well as ordering and customer support services. Access the *Cisco Product Catalog* at this URL:

http://www.cisco.com/en/US/products/products_catalog_links_launch.html

- Cisco Press publishes a wide range of networking publications. Cisco suggests these titles for new and experienced users: *Internetworking Terms and Acronyms Dictionary*, *Internetworking Technology Handbook*, *Internetworking Troubleshooting Guide*, and the *Internetworking Design Guide*. For current Cisco Press titles and other information, go to Cisco Press online at this URL:

<http://www.ciscopress.com>

- *Packet* magazine is the Cisco quarterly publication that provides the latest networking trends, technology breakthroughs, and Cisco products and solutions to help industry professionals get the most from their networking investment. Included are networking deployment and troubleshooting tips, configuration examples, customer case studies, tutorials and training, certification information, and links to numerous in-depth online resources. You can access *Packet* magazine at this URL:

<http://www.cisco.com/go/packet>

- iQ Magazine is the Cisco bimonthly publication that delivers the latest information about Internet business strategies for executives. You can access iQ Magazine at this URL:

<http://www.cisco.com/go/iqmagazine>

- Internet Protocol Journal is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

http://www.cisco.com/en/US/about/ac123/ac147/about_cisco_the_internet_protocol_journal.html

- Training—Cisco offers world-class networking training. Current offerings in network training are listed at this URL:

http://www.cisco.com/en/US/learning/le31/learning_recommended_training_list.html

