



Cisco Career Certification Tracking System User Guide

The *Cisco Career Certification Tracking System User Guide* provides you with instructions on how to use the Cisco Career Certification Tracking System.

The tracking system allows certified candidates, students and exam takers to view certifications achieved, test history, recertification status, and the date your certification certificate was mailed. It also provides access to the certification logos and a validation tool that allows you to provide access to employers, educational institutions, and others that you want to view or validate your Cisco certifications.

Instructions are provided for the following activities:

- [Login](#)
- [Logout](#)
- [Review Personal Information](#)
- [Update Personal Information](#)
- [Create Shipping Label](#)
- [Review History](#)
- [Change Password](#)
- [Review Certification Progress](#)
- [Publish Credentials](#)
- [Get Logos](#)
- [Frequently Asked Questions](#)
- [Need Assistance](#)

Login

To log in, enter your **Test ID or Cisco Certification ID (CSCOID)** and **password**, then click **Submit**.

Career Certifications & Paths
Certification Tracking System

Welcome to the Cisco Career Certifications Tracking System!

Register for the first time
 If you are using the Tracking System for the very first time, you will need to set up a password for future access. Please [click here](#) to set up your password.

Existing users sign in here:

Test ID* or
Cisco Certification ID (CSCOID):

Password:

* Your Cisco ID can be found on your exam score report. This is not the same as your Cisco.com login ID.

Passwords are case-sensitive.

Logout

To log out, click **Logout**.

CISCO SYSTEMS

Logout

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Personal Information
 Joe Doe - CSC010000000

Candidate Record

General Information verify that name is as it should appear on certificate.

First Name	Joe	ID Name	ID	Last Updated
Middle Name		PROMETIC ID	00000000	07/13/2007
Last Name	Doe	JOE ID	000000000	07/13/2007
Birth Date		Cisco ID	CSC010000000	07/23/2007
Company Name	N/A			

Addresses

Preferred Mailing Address: **Mailing Address** [Create Shipping Label](#)

Mailing Address: **111 Main Street**

City: **Hometown**

State/Province: **North Carolina**

Postal Code: **00000**

Country: **UNITED STATES**

Alternative Address

City

State/Province

Postal Code

Country

Review Personal Information

To review your address, phone number, and e-mail information, click **Personal Information**.

 Logout Logout Home Personal Information Update Personal Info History Change Password Certifications Certification Progress Publish Credentials Get Losses Help FAQ Contact Us	Personal Information Joe Doe - CSC010000000 Candidate Record General Information <small>verify that name is as it should appear on certificate.</small>																									
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	City Hometown																									
State/Province North Carolina																										
Postal Code 00000																										
Country UNITED STATES																										
Alternative Address City State/Province Postal Code Country																										

Update Personal Information

To update your personal information (address, phone, and e-mail), click **Update Personal Info** and follow the prompts.

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Postal Code 00000																										
Country UNITED STATES																										
Alternative Address City State/Province Postal Code Country																										

Create Shipping Label

To specify your local address to create a shipping label, click **Create Shipping Label**.

Personal Information
Joe Doe - CSC01000000

Candidate Record

General Information verifies that name is as it should appear on certificate.

First Name	Joe	ID Name	ID	Last Updated
Middle Name		BEOMETRIC_ID	00000000	07/13/2007
Last Name	Doe	AME_ID	00000000	07/13/2007
Birth Date		Cisco ID	CSC01000000	07/23/2007
Company Name	N/A			

Addresses

Preferred Mailing Address: **Mailing Address** **Create Shipping Label**

Mailing Address: 111 Main Street
 City: Hometown
 State/Province: North Carolina
 Postal Code: 00000
 Country: UNITED STATES

Alternative Address
 City:
 State/Province:
 Postal Code:
 Country:

Enter the shipping address, and click **Submit**.

Manage Shipping Label
Joe Doe - CSC01000000

Shipping Label

111 Main Street
 Hometown, NC
 00000
 Country: UNITED STATES

Submit

Review History

To review your exam history, click **History**.

History
Carol Etheridge - CSC010206951

View All Events for the last ALL days

OR Date Range: to Apply

*Date Range must be in MM/DD/YYYY format or it will be ignored.

EVENT DATE	EFFECTIVE DATE	EVENT TYPE	DESCRIPTION	
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Shipping Label.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Mailing Address.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Mailing Address.	Details

To review detailed information in your history, click **Details**.

History
Carol Etheridge - CSC010206951

View for the last days

OR Date Range: to

*Date Range must be in MM/DD/YYYY format or it will be ignored.

EVENT DATE	EFFECTIVE DATE	EVENT TYPE	DESCRIPTION	
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Mailing Address.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed Mailing Address.	Details
Jul 25, 2007	Jul 25, 2007	Demographic Change	Changed .	Details
Jul 23, 2007	Nov 8, 2002	Certification Events	Decertified in CCIE Certification - WAN Switching	Details
Jul 11, 2007	Jul 11, 2007	Demographic Change	Demographic record created.	Details
Mar 30, 2005	Mar 30, 2005	Certification Events	Expired in CCIE Certification - WAN Switching	Details
Nov 8, 2002	Nov 8, 2002	Exam	(350-011) Wan Switching Recert - Passed	Details
Aug 8, 2000	Aug 8, 2000	Exam	(350-011) Wan Switching Recert - Passed	Details
Mar 30, 1999	Mar 30, 1999	Certification Events	Certified in CCIE Certification - WAN Switching	Details
Mar 30, 1999	Mar 30, 1999	Certification Events	Enrolled in CCIE Certification - WAN Switching	Details
Apr 29, 1998	Apr 29, 1998	Exam	(350-007) Wan Switching - Passed	Details

A window appears that displays history detail.

History Detail
Carol Etheridge - CSC010206951

Demographic Change Detail for Carol Etheridge - CSC010206951

Event Date/Time: Jul 25, 2007 12:25:13 PM
Effective Date/Time: Jul 25, 2007 12:25:13 PM

Changes:

Field	Changed From:	Changed To:
Mailing Address	527 Paiute Lane, San Jose, California 95125, UNITED STATES. Valid Address.	527 Paiute Lane, San Jose, California 95123, UNITED STATES. Valid Address.

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Change Password

To change your password, click **Change Password**. Enter your new password in the Password field and again in the Confirm Password field to confirm it. Then click **Submit**.

User Information
Carol Etheridge - CSC010206951
Enter a new username and password below.

Username:

Password:

Confirm Password:

• Username: You can enter any name for your username, but it must be unique. If you enter a username already in use, you will be asked to enter a different name until you enter a username that is unique. Your username IS NOT case sensitive.

• Password: You can create your own password. Your password must be a minimum of 8 characters and no longer than 16 characters. Your password IS case sensitive.

Review Certification Progress

To review your certification progress, click **Certification Progress**. Click **Expand All** to expand the entry and view the details.

Certification Progress
Carol Etheridge - CSCO10206951

Expand All
Collapse All

	Status	Enrolled	Certified	Expires
Retired Certifications				
Retired Certifications				
<input type="checkbox"/> Business Ready Teleworker Solution Fundamentals				
<input type="checkbox"/> CCDP_SNA/IP_Integration				
<input type="checkbox"/> CCDP_WAN_Sw				
<input type="checkbox"/> CCIE_Certification_-_Design				
<input type="checkbox"/> CCIE_Certification_-_ISP_Dial				
<input type="checkbox"/> CCIE_Certification_-_SNA/IP_Integration				
<input type="checkbox"/> CCIE_Certification_-_Service_Provider_Comprehensive				
<input checked="" type="checkbox"/> CCIE_Certification_-_WAN_Switching	Decertified	3/30/99	3/30/99	11/8/02
		3/30/99	Enrolled	
		11/8/02	Certified	
		3/30/05	Decertified	
<input type="checkbox"/> CCIP_Cable			Expired	
<input type="checkbox"/> CCIP_Content_Networking				
<input type="checkbox"/> CCIP_DSL_Networks				
<input type="checkbox"/> CCIP_MPLS				
<input type="checkbox"/> CCIP_Metro				
<input type="checkbox"/> CCIP_Packet_Telephony				

Publish Credentials

To send your credentials to another individual, click **Publish Credentials** and follow the prompts.

Publish Credentials
Carol Etheridge - CSCO10206951

- Select the credentials that you would like to publish.
- Enter the email address of the recipient you want to send the verification report to.
- Enter the message you want to include in the email to the recipient.
- Click **Preview Report** to preview the report (Optional).
 - Preview Report page is watermarked "VOID - Sample Only" (the actual report sent will not have the watermark).
 - If you want to make modifications or do not want to send the report, click the Back button.
- Click **Publish Report** to publish the report.
- Status message will be displayed in red at the top of the page under your name and candidate ID number: "Your certifications have successfully been published."
- Click on a menu bar feature to continue.

Fields marked with an * are required.

Credentials	Status	Certified	Expires
No Credentials to Publish			

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Get Logos

To download a logo, click **Get Logos**.

Download Logos
Carol Etheridge - CSCO10206951

Available Logos

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Frequently Asked Questions

To review a list of frequently asked questions, click **FAQ**.

 <p>Logout Logout</p> <p>Home Personal Information Update Personal Info History Change Password</p> <p>Certifications Certification Progress Publish Credentials Get Logos</p> <p>Help FAQ Contact Us</p>	<p>FAQs Carol Etheridge - CSC010206951</p> <p>1. How can I find all the Instant Answers for my certification?</p> <hr/> <p>Back: How can I find all the Instant Answers for my certification?</p> <ul style="list-style-type: none"> To view all of our current Instant Answers please visit www.cisco.com/go/certsupport. <p><small>Proprietary & Confidential © All Rights Reserved, by Integral7, Inc.</small></p> <p style="text-align: right;"><small>Powered by</small></p>
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Need Assistance

For assistance with the Cisco Career Certifications Program, click **Contact Us**.

 <p>Logout Logout</p> <p>Home Personal Information Update Personal Info History Change Password</p> <p>Certifications Certification Progress Publish Credentials Get Logos</p> <p>Help FAQ Contact Us</p>	<p>Help Carol Etheridge - CSC010206951</p> <p>For Instant Answers related to the Cisco Career Certifications Program and for assistance with using the Certification Tracking System, visit our Certification Online Support tool at www.cisco.com/go/certsupport</p> <p>Thank you, Cisco Certification Support Center</p> <p><small>Proprietary & Confidential © All Rights Reserved, by Integral7, Inc.</small></p> <p style="text-align: right;"><small>Powered by the Integral7 Credential Bureau v.5.2A-1.081.0707201300</small></p>
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