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**Isle of Man Government Selects Cisco to Help
Deliver E-Government Services**

Cisco brings converged network for 'Connected Government' to Isle of Man

UK, London, June 3, 2004 – Cisco Systems announced today that the Isle of Man Government has chosen Cisco as the strategic technology supplier to modernise and develop the delivery of Government services delivered to the citizens and businesses on the island.

The Isle of Man Government will be delivering Joined UP Services (authentication, payment, forms retrieval and submission), providing Business Services (company registration, taxation, VAT, licensing, work permits, deeds submission, marine administration, and planning applications) and Citizen Services (vehicle licensing, rates, payment services, general licensing renewals).

According to the Isle of Man Government, its vision depends upon the nature and capability of its incumbent telecommunications and services. Project JUPITER (Joined Up Information for The Electronic Resident) is an ambitious programme of work which will fundamentally change the way in which services are delivered. The project is split into a number of different threads, each addressing an important aspect of the overall Government strategy. Cisco is actively engaged in the Network Thread that will underpin its technical and operational aspirations.

“The Government acknowledges that the existing systems and services, in their present form, are unlikely to facilitate the Government’s real aims and objectives”, said Allan Paterson, the Government’s Information Systems Division IT Director .

“We need to enhance quality of service and allow immediate and future planned

integration of new services such as IP Telephony and Contact Centres and were convinced that a Cisco IP Communications solution was ideal.”

Nigel Thomas, Jupiter Network Project Manager for the Government’s Information Systems Division, said, “Cisco was a natural choice to assist us in assessing needs and as an end to end technology provider for the network. Working closely with Cisco helps us meet our goals for the overall return on investment and the adaptability of the solution for any new application to be delivered.”

Thomas continued “Our Cisco solution goes beyond voice and data convergence to wireless, security, content delivery – all these things play a major part in the strategy for a connected government.”

Project JUPITER is the essential requirement to improve citizen access by enhancing communications technologies. This encompasses telephone systems, public services, computer networks, cabling, equipment, network and system resilience and internal management resources. The foundation of the requirement is the need to realign the network connectivity with greater bandwidth between sites and improved network resilience at an affordable cost.

Isle of Man Government has been supported throughout the project by one of the UK’s leading firm of Independent IT Consultants, Improcom. “Cisco Systems have demonstrated to our client that the technologies they offer are ideally positioned to allow them to realise the objectives of Project Jupiter”, says Simon Robinson, Principal Consultant at Improcom.

Isle of Man Government chose several Cisco products to support this broadband infrastructure including Cisco Catalyst 6509s with MSFC2, DFC and NAM-2 modules, Cisco 3750 Series Switches, Cisco 1760 Modular Access Routers, Cisco 7206 Routers, Cisco Access Server Series Routers, Cisco PIX Firewalls, Cisco Works for Windows 6.1, Cisco Works LAN Management Solution 2.2 and Cisco Works QoS Policy Manager.

“Rarely do all strands of government (central, local, education and health) come under a single jurisdiction as with the Isle of Man. Cisco is providing the enabling technology to help Isle of Man build network-bridges for citizens, businesses and the government”, said Simon Culmer, Operations Director, Public Sector, Cisco Systems UK and Ireland. “This backbone installation at Isle of Man is a great example of how important strong relationships are in the public sector and proven experience of installing the right network solutions for e-Government,”

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About Cisco Systems

Cisco Systems Inc. (NASDAQ:CSCO) is the worldwide leader in networking for the Internet. Cisco news and information are available at <http://www.cisco.com>. Cisco equipment in Europe is supplied by Cisco Systems International BV, a wholly owned subsidiary of Cisco Systems, Inc.

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