



## Cisco Virtual Office

Highly secure Cisco Virtual Office solution extends workforce and increases productivity of employees working remotely.

In September 2008, Cisco launched its popular Cisco Virtual Office solution to customers. Developed by Cisco IT engineers, this technology provides secure, rich network services to workers at locations outside of the traditional corporate office. Cisco employees have long been active and enthusiastic users of Cisco Virtual Office (formerly called the Enterprise Class Teleworker solution). In fact, more than 12,000 Cisco employees in 70 countries use the solution. In 2009 Cisco plans to increase adoption to 20,000 users and by 2010 plans to deploy Cisco Virtual Office to 30,000 employees worldwide.

By providing full IP phone, wireless, data, and video services, Cisco Virtual Office creates a comprehensive office environment for employees wherever they are located. Users include teleworkers, full- and part-time home office users, mobile contractors, and executives. The solution is designed for users who need consistent access to content at home or at work, as well as full-time telecommuters who require the same IP telephony and data connectivity as at their corporate site. Cisco Virtual Office is also appropriate for small branch deployments where network services are expected but onsite technical support and IT staff is not available.

Installation of Cisco Virtual Office involves both the corporate and end user's location. The corporate side consists of management servers and VPN headends, which can be deployed and configured by Cisco or a Cisco approved partner. On the end user's side, installation is typically done by the user following simple instructions. End-user equipment includes a Cisco 800 Series Integrated Services Router and Cisco Unified IP Phone 7900 Series, implemented using an administrator "zero-touch deployment" method. Simply, the end user invokes the configuration procedure by establishing a HTTPS connection to the provision server. Upon valid authentication, the Cisco Virtual Office end-user router is configured automatically. With the Cisco Virtual Office solution, businesses can extend their workforces to thousands of locations with minimal IT support and end-user error.

For more on the implementation of Cisco Virtual Office, visit [www.cisco.com/go/cvo](http://www.cisco.com/go/cvo). To learn how Cisco IT is deploying this solution to employees globalwide, see the [Cisco on Cisco case study](#). Visit [YouTube](#) for video testimonials from Cisco IT executives and others who describe their experiences with Cisco Virtual Office.



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