

Metreos offers a number of innovative packaged VoIP applications. Use these applications to add immediate out-of-the-box value to your IP telephony platform, or modify and integrate them as building block components of custom applications to solve problems unique to your specific business.

“Enterprises are waking up to the fact that they need to better leverage and justify their investment in IP telephony, and applications that improve core business processes are the way to do this.”

- Zeus Kerravala
Vice President, Infrastructure
Yankee Group

Application	Benefits
<p>PhoneProxy Metreos PhoneProxy enables secure deployment of IP phones to homes and other remote locations without requiring VPN routers, and serves as a secure proxy for IP Communicator traffic moving from the data VLAN to the voice VLAN.</p>	<ul style="list-style-type: none"> ▶ Eliminates purchase cost of VPN routers for homes and other remote locations ▶ Eliminates support cost and complexity of VPN routers in remote locations ▶ Protects CallManager from security threats introduced by IP Communicator use ▶ Reduces cell phone minutes and costs
<p>ActiveRelay Metreos ActiveRelay provides transparent single number reach to mobile employees' office, cell and home phones. ActiveRelay gives users easy, flexible and complete control over where they receive calls, where voicemail is delivered, and what phone they want to use at any time during the call.</p>	<ul style="list-style-type: none"> ▶ Improves accessibility and mobility of company employees ▶ Reduces cell phone minutes and costs ▶ Cost-effectively extends the corporate telephony network beyond the office
<p>ClusterMobility Metreos ClusterMobility enables mobile users to move freely and transparently among CallManager clusters. Users can log into an IP phone on any cluster in the network, use their normal office phone features, and be reached at a single office number.</p>	<ul style="list-style-type: none"> ▶ Improves accessibility and mobility of company employees ▶ Reduces cell phone minutes and costs ▶ Unifies the global IP telephony network
<p>VoiceTunnel Metreos VoiceTunnel allows a remote user to use a PSTN mobile or home phone to be authenticated and securely connect to a corporate IP PBX, making calls as if the phone is a local enterprise IP PBX extension.</p>	<ul style="list-style-type: none"> ▶ Provide secure access to corporate telecom network ▶ Place calls locally, avoiding toll charges ▶ Reduce costs via corporate negotiated rates ▶ Reduce toll fraud from unauthorized remote access ▶ Generate CDRs for accounting and reporting
<p>RapidRecord Metreos RapidRecord can record all calls placed to and from a specified set of IP phones, or can be used by end users to selectively record calls they make or receive. Recording is accomplished without the need for any special network configuration or span ports.</p>	<ul style="list-style-type: none"> ▶ Centralize recording of calls from multiple sites ▶ Ensure quality of phone service and support staff ▶ Meet regulatory compliance requirements

Application	Benefits
<p>Paging & Intercom</p> <p>Metreos Paging & Intercom enables informational or emergency broadcasts over the IP phone network, similar to a traditional overhead paging system. In addition, it enables Nextel-like instant communication. A user can lift the handset, select a person or group from a menu, and audio is instantly established.</p>	<ul style="list-style-type: none"> ▶ Enable instant company-wide voice communication ▶ Provide urgent voice messaging for emergency alerts ▶ Increase employee productivity ▶ Meet regulatory compliance requirements
<p>ClickToTalk</p> <p>Metreos ClickToTalk enables users to select individuals to call – for example, from a Microsoft Outlook contact list – and click a button in Outlook to have their IP phone dial that individual. Users can select multiple names to build a conference call on the fly and can also optionally record the calls.</p>	<ul style="list-style-type: none"> ▶ Dial contacts from Outlook instantly ▶ Expedite dialing campaigns ▶ Increase employee productivity

If you have a specific application requirement that is not covered in this brochure, please contact Metreos. Metreos can provide you with the tools, training and support to build the applications you need faster and better. Our experienced professional staff and integrator partners are available to assist you. Visit www.metreos.com for more information.

A Complete Application Environment

Unlike applications from other vendors, Metreos applications are not just standalone, one-off applications. They are part of a complete application environment: the Metreos 2400 VoIP application environment.

This means that Metreos applications benefit from environment features that improve reliability and manageability of the applications and protect the integrity of your IP PBX. It also means that when you decide to add other applications, you can run them on the same platform and servers, and you will have a common application container for managing scalability, performance, deployment, configuration and security for all your applications - whether you buy packaged applications, build your own or both.

The Metreos 2400 Enterprise provides all the capabilities you will need, including:

- ▶ Offers suite of packaged voice applications
- ▶ Provides a visual IDE for rapid custom application development
- ▶ Abstracts the complexity of telephony protocols
- ▶ Protects the reliability of the IP PBX
- ▶ Supplies native media processing such as conferencing, prompt processing, speech recognition and text-to-speech
- ▶ Automates management of applications across the distributed IP telephony infrastructure