

当通过SPA922话筒讲话时遇到杂音

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本文是一系列协助设置、排错和维护Cisco小型企业产品(以前Linksys企业系列)文档中的一篇。

[Q. 能执行什么，如果我体验杂音，当我通过话筒时发言？](#)


A.

步骤 1：

访问SPA922基于Web的设置页。

步骤 2 :

点击Admin Login然后Advanced。



The screenshot shows the SIPURA administration interface. At the top left is the SIPURA logo. The main header reads "Sipura Telephone Configuration". A navigation menu includes "Info", "System", and "User". On the right, there are links for "Admin Login", "basic", "advanced", "Personal Directory", and "Call History". A yellow callout box with an arrow points to the "Admin Login" link, with the text "Click Admin Login.". Below the navigation is a "System Information" section with a table of system parameters:

System Information			
DHCP:	Enabled	Current IP:	x.x.x.x
Host Name:	SipuraSPA	Domain:	domain.com
Current Netmask:	x.x.x.x	Current Gateway:	x.x.x.x
Primary DNS:	x.x.x.x		
Secondary DNS:	x.x.x.x		

A second yellow callout box with an arrow points to the "advanced" link in the navigation menu, with the text "Click Advanced.".

步骤 3 :

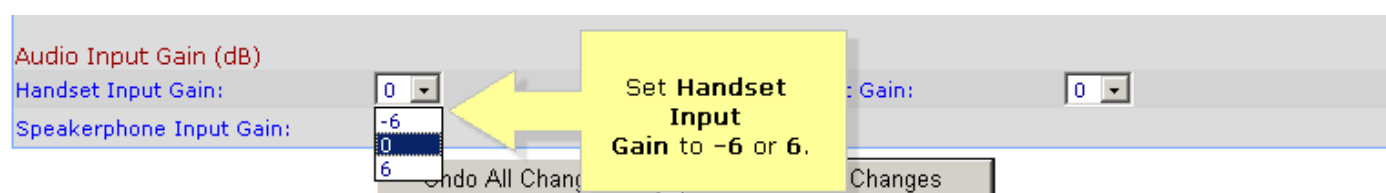
点击电话。



The screenshot shows the "Phone" configuration page in the SIPURA interface. The navigation menu includes "Info", "System", "SIP", "Provisioning", "Regional", "Phone", "Ext 1", "Ext 2", and "User". On the right, there are links for "User Login", "basic", "advanced", "Personal Directory", and "Call History". A yellow callout box with an arrow points to the "Phone" menu item, with the text "Click Phone.". Below the navigation is a "General" section with form fields for "Station Name:", "Text Logo:", and "Voice Mail Number:".

步骤 4 :

把并且寻找音频输入增益(dB)移下来。设置话筒输入增益对-6或6. ?



The screenshot shows the "Audio Input Gain (dB)" settings. There are two dropdown menus: "Handset Input Gain:" and "Speakerphone Input Gain:". The "Handset Input Gain:" dropdown is open, showing options: 0, -6, 0, and 6. A yellow callout box with an arrow points to the -6 option, with the text "Set Handset Input Gain to -6 or 6.". Below the dropdowns are buttons for "Undo All Changes" and "Submit All Changes".

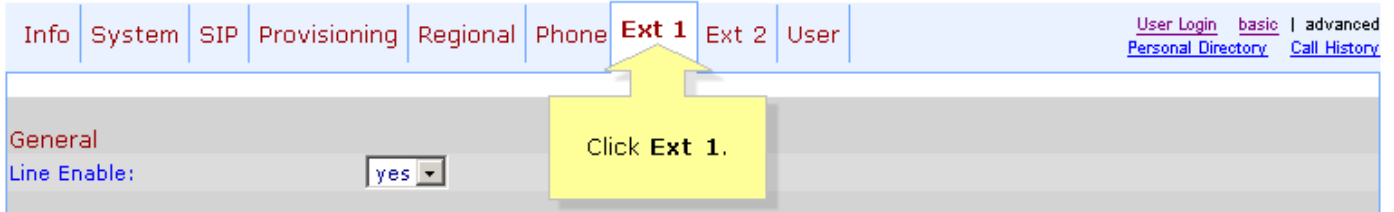
步骤 5 :

单击 。

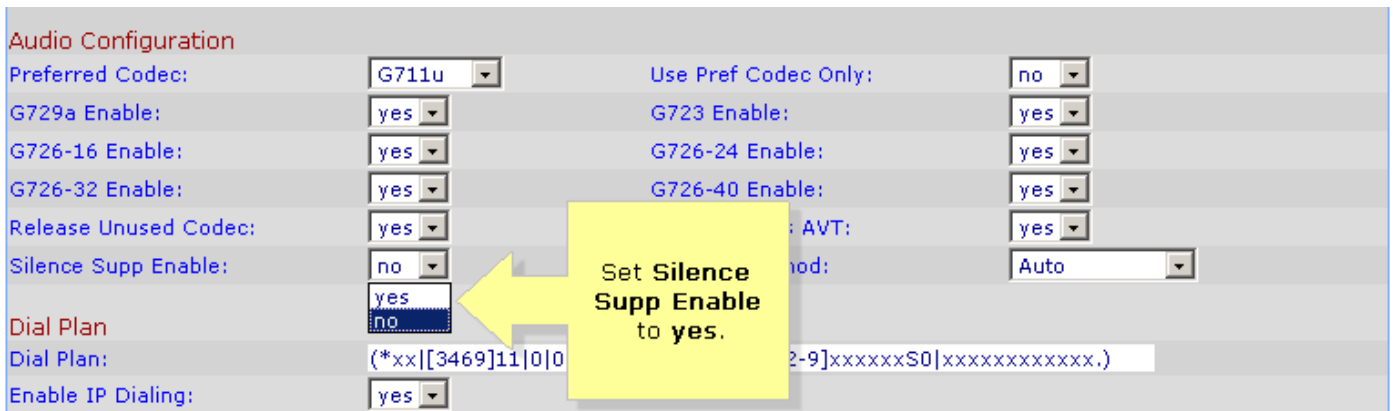
注意 : 检查在电话的音频质量确定是否改善。如果这没有工作 , 请继续对步骤6。

步骤 6 :

点击EXT 1。



步骤 7 :
寻找**沉默补助Enable (event)**并且设置它为**是**。



注意 : 如果仍然遇到同一问题 , 在这些更改 , 重置设备对出厂默认设置并且重新配置它后。

相关信息

- [技术支持和文档 - Cisco Systems](#)