

Viewing Status and Statistics

This chapter explains how to use ADU to view the client adapter's status and its transmit and receive statistics.

The following topics are covered in this chapter:

- Overview of ADU Status and Statistics Tools, page 7-2
- Setting Parameters that Affect ADU Status and Statistics Tools, page 7-2
- Viewing the Current Status of Your Client Adapter, page 7-4
- Viewing Statistics for Your Client Adapter, page 7-12

Overview of ADU Status and Statistics Tools

In addition to enabling you to configure your client adapter for use in various types of networks, ADU provides tools that enable you to assess the performance of the client adapter and other devices on the wireless network. These tools perform the following functions:

- Display your client adapter's current status and configured settings
- Display statistics pertaining to your client adapter's transmission and reception of data

Table 7-1 enables you to quickly find instructions for using ADU status and statistics tools.

Table 7-1 Status and Statistics Tool Instructions

Tool	Page Number
Status	7-4
Statistics	7-12

Setting Parameters that Affect ADU Status and Statistics Tools

Several parameters affect the operation of ADU status and statistics tools. Follow these steps to set these parameters.

Step 1 Open ADU.

Step 2 Choose Display Settings from the Options drop-down menu. The Display Settings window appears (see Figure 7-1).

Display Settings		? 🛛
Signal Strength Display Units:	0%	⊙ dBm
Refresh Interval (seconds):		3 🗢
Data Display:	O Relative	 Cumulative
	ОК	Cancel

Figure 7-1 Display Settings Window

Step 3 Table 7-2 lists and describes the parameters that affect the operation of ADU status and statistics tools. Follow the instructions in the table to change any parameters.

Parameter	Description		
Signal Strength Display Units	Specifies the units used to display signal strength on the Advanced Status window and signal-to-noise ratio (SNR) on the Available Infrastructure and Ad Hoc Networks window.		
	Options: % or dBm	I. Contraction of the second se	
	Default: dBm		
	Units	Description	
	%	Displays the signal strength and signal-to-noise ratio as a percentage.	
	dBm	Displays the signal strength in decibels with respect to milliwatts (dBm) and the signal-to-noise ratio in decibels (dB).	
Refresh Interval	Specifies how often the ADU status and statistics windows and the ASTU icon are updated.		
	Range: 1 to 5 seconds between updates (in 1-second increments)		
	Default: 3 seconds between updates		
Data Display	Specifies whether the data that is displayed on the Diagnostics and Advanced Statistics windows continue to increment until the driver is reloaded or only until an update occurs (every 1 to 5 seconds).		
	Options: Relative of	r Cumulative	
	Default: Cumulativ	e	
	Data Display	Description	
	Relative	Displays statistical data collected since the last update, as specified by the Refresh Interval (1 to 5 seconds).	
	Cumulative	Displays statistical data collected since the driver was loaded, upon card insertion or reboot.	

Table 7-2	Parameters Affecting ADU Status and Statistics Tool	ls
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Step 4 Click **OK** to save your changes.

Viewing the Current Status of Your Client Adapter

ADU enables you to view the current status of your client adapter as well as many of the settings that have been configured for the adapter. To view your client adapter's status and settings, open ADU. The Current Status window appears (see Figure 7-2).

Figure 7-2	Current Status	Window
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🖻 Cisco Aironet Desktop Utilit	y - Current Profile: Office	? 🛛
Action Options Help		
Current Status Profile Management	Diagnostics	
CISCO SYSTEMS		
utlltutlltu Profile Name:	Office	
Link Status:	Associated	Network Type: Infrastructure
Wireless Mode:	5 GHz 54 Mbps	Current Channel: 40
Server Based Authentication:	None	Data Encryption: None
IP Address:	192.168.1.111	
Signal Strength:		Excellent
		Advanced

Table 7-3 interprets each element of the Current Status window.

Status	Description		
Profile Name	The network configuration (or profile) your client adapter is currently using.		
	selecting profiles.		
Link Status	The operational mode of y	our client adapter.	
	Value: Not Associated, A Authentication Fa	associated, Authenticating, Authenticated, iled, Authentication Failed Retrying	
	Link Status	Description	
	Not Associated	The client adapter has not established a connection to an access point (in infrastructure mode) or another client (in ad hoc mode).	
	Associated	The client adapter has established a connection to an access point (in infrastructure mode) or another client (in ad hoc mode).	
	Authenticating	The client adapter is associated to an access point, and the EAP authentication process has begun but not yet succeeded.	
	Authenticated	The client adapter is associated to an access point, and the user is EAP authenticated.	
	Authentication Failed	The client adapter is associated to an access point, but the user has failed to EAP authenticate.	
	Authentication Failed Retrying	The client adapter is associated to an access point, the user has failed to EAP authenticate, but another authentication attempt is being made.	
Wireless Mode	The frequency and rate at which your current wireless con capable of transmitting or receiving packets.		
	Value: 5 GHz 54 Mbps, 2.4 GHz 11 Mbps, or 2.4 GHz 54 Mbps		
	Note Refer to the Wirele information on sett adapter.	ess Mode parameter in Table 5-3 for ting the wireless mode for your client	
Network Type	The type of network in wh	ich your client adapter is being used.	
	Value: Infrastructure or A	Value: Infrastructure or Ad Hoc	
	Note Refer to the Netwo information on sett	ork Type parameter in Table 5-3 for ting the network type.	

Table 7-3 Basic Client Adapter Status

Status	Descri	otion
Server Based Authentication	The method by which authentication to a back-end server is being performed to establish secure connectivity.	
	Value: None, LEAP, EAP-FAST, EAP-TLS, PEAP (EAP-GTC), PEAP (EAP-MSCHAP V2), or Host Based EAP	
	Note	Refer to the "Overview of Security Features" section on page 5-14 for details on these server-based authentication types.
IP Address	The IP	address of your client adapter.
Current Channel	The channel that your client adapter is currently using for communications. This field displays <i>Scanning</i> while the client adapter searches for a channel.	
	Value:	Dependent on radio band and regulatory domain
	Note	Refer to the Channel parameter in Table 5-3 for information on setting the channel for your client adapter.
	Note	Refer to Appendix D for a list of channel identifiers, channel center frequencies, and regulatory domains for each channel.
Data Encryption	The data encryption type that was negotiated with the access point (in infrastructure mode) or another client (in ad hoc mode) upon association.	
	Value:	None, WEP, CKIP, TKIP, or AES
	Note	Refer to the "Overview of Security Features" section on page 5-14 for details on these data encryption types.
Signal Strength	The signal strength for all received packets. The color of this parameter's progress bar provides a visual interpretation of signal strength.	
	Value:	Excellent (green), Good (green), Fair (yellow), Poor (red), or No Link

Click **Advanced** if you want to view more detailed status information for your client adapter. The Advanced Status window appears (see Figure 7-3).

Advanced Status			? 🛛
Network Name (SSID):	Office	Current Signal Strength:	-58 dBm
Server Based Authentication:	None	Current Noise Level:	-94 dBm
Data Encryption:	None	Up Time:	1, 05:35:18
Authentication Type:	None	802.11b Preamble:	
Message Integrity Check:	None	Current Receive Rate:	54.0 Mbps
QoS:	WMM	Current Transmit Rate:	54.0 Mbps
Associated AP Name:	ар	Channel:	40
Associated AP IP Address:	192.168.1.105	Frequency:	5.200 GHz
Associated AP MAC Address:	00-0D-ED-95-7D-2F	Channel Set:	America
Power Save Mode:	CAM (Constantly Awake	Mode)	
Current Power Level:	40 mW		
Available Power Levels (802.11a):	40, 25, 20, 13, 10 mW		
Available Power Levels (802.11b/g):	100, 63, 50, 32, 20, 10 n	n₩	
			ОК

Figure 7-3	Advanced Status	Window
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Table 7-4 interprets each element of the Advanced Status window.

Status	Description	
Network Name (SSID)	The name of the network to which your client adapter is currently associated.	
	Note Refer to the SSID1 parameter in Table 5-2 for information on setting the client adapter's SSID.	
Server Based Authentication	The method by which authentication to a back-end server is being performed to establish secure connectivity.	
	Value: None, LEAP, EAP-FAST, EAP-TLS, PEAP (EAP-GTC), PEAP (EAP-MSCHAP V2), or Host Based EAP	
	Refer to the "Overview of Security Features" section on page 5-14 for details on these server-based authentication types.	
Data Encryption	The data encryption type that was negotiated with the access point (in infrastructure mode) or another client (in ad hoc mode) upon association.	
	Value: None, WEP, CKIP, TKIP, or AES	
	Note Refer to the "Overview of Security Features" section on page 5-14 for details on these data encryption types.	

Table 7-4 Advanced Client Adapter Status

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Status	Description			
Authentication Type	Specifies whether the client adapter must share the same WEP keys as the access point in order to authenticate or can authenticate to the access point regardless of its WEP settings.			
	Value: Open or Shared			
	Note An incorrect WEP network regardless	key setting prevents connectivity to the of the 802.11 authentication type selected.		
	Note Refer to the "Setting Advanced Parameters" section on page 5-6 for information on setting the 802.11 authentication mode.			
Message Integrity Check	Indicates whether your client adapter is using message integrity check (MIC) to protect packets sent to and received from the access point.			
	MIC prevents bit-flip attacks on encrypted packets. During a attack, an intruder intercepts an encrypted message, alters it s and retransmits it, and the receiver accepts the retransmitted r as legitimate.			
	Note MIC is supported automatically by the client adapter's driver, but it must be enabled on the access point.			
	Value: None, MMH, or Michael			
	Message Integrity Check	Description		
	None	MIC is disabled.		
	ММН	MIC is enabled and is being used with CKIP.		
	Michael	MIC is enabled and is being used with WPA and TKIP.		

 Table 7-4
 Advanced Client Adapter Status (continued)

Status	Description			
QoS	The type of quality of service that is currently being used by your client adapter. QoS on wireless LANs (WLAN) provides prioritization of traffic from the access point over the WLAN based on traffic classification.			
	Value: None or WMM			
	QoS		Description	
	None		WMM standard QoS is not enabled.	
	WMM	[Wi-Fi Multimedia, a component of the IEEE 802.11e WLAN standard for QoS, is enabled. For this value to appear, QoS and WMM must be enabled on the access point to which the client adapter is associated.	
	Note WMM is supported automatically on the client adapter in the software included in Install Wizard 2.0 or later. However, you must enable the Windows QoS Packet Scheduler to ensure WMM support. Follow the instructions in the "Enabling Wi-Fi Multimedia" section on page 5-51 to enable the QoS Packet Scheduler.			
Associated AP Name	The name of the access point to which your client adapter is asso It is shown only if the client adapter is in infrastructure mode, t access point was configured with a name, and Aironet Extensio enabled (on access points running Cisco IOS Release 12.2(4)JA later)			
	Note	This field shows up to 15 characters although the name of the access point may be longer.		
Associated AP IP Address	The IP associa mode, Extens 12.2(4	P address of the acce ated. It is shown onl the access point was sions are enabled (or)JA or later).	ss point to which your client adapter is y if the client adapter is in infrastructure s configured with an IP address, and Aironet a access points running Cisco IOS Release	
	Note	If Aironet Extensions are disabled, the IP address of the associated access point is shown as 0.0.0.0.		
Associated AP MAC Address	The M associa mode.	AC address of the a ated. It is shown onl	ccess point to which your client adapter is y if the client adapter is in infrastructure	
	Note	This field displays the MAC address of the access point's Ethernet port (for access points that do not run Cisco IOS software) or the MAC address of the access point's radio (for access points that run Cisco IOS software). The MAC address of the Ethernet port on access points that run Cisco IOS software is printed on a label on the back of the device.		

Table 7-4 Advanced Client Adapter Status (continued)

Status	Description			
Power Save Mode	The client adapter's current power consumption setting.			
	Value: CAM (Constantly Awake Mode), Max PSP (Max Power Saving), or Fast PSP (Power Save Mode)			
	Note Refer to the Power Save Mode parameter in Table 5-3 for information on setting the client adapter's power save mode.			
Current Power Level	The power level at which your client adapter is currently transmitting. The maximum level is dependent upon the radio band used and your country's regulatory agency.			
	Value: 10, 13, 20, 25, or 40 mW (802.11a band); 10, 20, 30, 50, 63, or 100 mW (802.11b/g band)			
	Note Refer to the Transmit Power Level parameter in Table 5-3 for information on setting the client adapter's power level.			
Available Power Levels	The power levels at which your client adapter is capable of transmitting. The maximum level is dependent upon the radio band used and your country's regulatory agency.			
	Value: 10, 13, 20, 25, or 40 mW (802.11a band); 10, 20, 30, 50, 63, or 100 mW (802.11b/g band)			
	Note Refer to the Transmit Power Level parameter in Table 5-3 for information on the client adapter's available power levels.			
Current Signal Strength	The signal strength for all received packets. The higher the value, the stronger the signal.			
	Range: 0 to 100% or 0 to -100 dBm			
Current Signal Quality	The signal quality for all received packets. The higher the value, the clearer the signal.			
	Range: 0 to 100%			
	Note This field appears only if you selected signal strength to be displayed as a percentage. See the Signal Strength Display Units parameter in Table 7-2 for information.			
Current Noise Level	The level of background radio frequency energy in the current radio band. The lower the value, the less background noise present.			
	Range: 0 to -100 dBm			
	Note This field appears only if you selected signal strength to be displayed in dBm. See the Signal Strength Display Units parameter in Table 7-2 for information.			
Up Time	The amount of time (in hours:minutes:seconds) since the client adapter has been receiving power. If the adapter has been running for more than 24 hours, the time is displayed in days, hours:minutes:seconds.			

 Table 7-4
 Advanced Client Adapter Status (continued)

Status	Description			
802.11b Preamble	Indicates whether your client adapter is using only long radio headers or short and long radio headers.			
	Value: Short & Long or Long Only			
	Note This field contains a value only when the client adapter is operated in 2.4-GHz 11-Mbps or 2.4-GHz 54-Mbps mode.			
	Note Refer to the 802.11b Preamble parameter in Table 5-3 for information on using radio headers.			
Current Receive Rate	The rate at which your client adapter is currently receiving data packets.			
	Value: 1, 2, 5.5, 6, 9, 11, 12, 18, 24, 36, 48, or 54 Mbps			
Current Transmit Rate	The rate at which your client adapter is currently transmitting data packets.			
	Value: 1, 2, 5.5, 6, 9, 11, 12, 18, 24, 36, 48, or 54 Mbps			
Channel	The channel that your client adapter is currently using for communications. This field displays <i>Scanning</i> while the client adapter searches for a channel.			
	Value: Dependent on radio band and regulatory domain			
	Note Refer to the Channel parameter in Table 5-3 for information on setting the channel for your client adapter.			
	Note Refer to Appendix D for a list of channel identifiers, channel center frequencies, and regulatory domains for each channel.			
Frequency	The radio frequency that your client adapter is currently using for communications. This field displays <i>Scanning</i> while the client adapter searches for a frequency.			
	Value: Dependent on radio band and regulatory domain			
	Note Refer to the Wireless Mode parameter in Table 5-3 for information on setting the frequency for your client adapter.			
Channel Set	The regulatory domain for which your client adapter is currently configured. This value is not user selectable.			
	Value: America, EMEA, Japan, or Rest of World			
	Note Refer to Appendix D for a list of channel identifiers, channel center frequencies, and regulatory domains for each channel.			

Table 7-4 Advanced Client Adapter Status (continued)

Click **OK** to close the Advanced Status window.

Viewing Statistics for Your Client Adapter

ADU enables you to view statistics that indicate how data is being received and transmitted by your client adapter.

To view your client adapter's statistics, open ADU and click the **Diagnostics** tab. The Cisco Aironet Desktop Utility (Diagnostics) window appears (see Figure 7-4).

Figure 7-4 Cisco Aironet Desktop Utility (Diagnostics) Window

🛜 Cisco Aironet Desktop Utility - Current Profile: Office	? 🛛
Action Options Help	
Current Status Profile Management Diagnostics	
⊂ Transmit	
Multicast Packets: 17	Adapter Information
Broadcast Packets: 97	
Unicast Packets: 52	Advanced Statistics
Total Bytes: 13735	Troubleshooting
Receive	
Multicast Packets: 0	
Broadcast Packets: 0	
Unicast Packets: 1	
Total Bytes: 452	

This window displays basic transmit and receive statistics for your client adapter. The statistics are calculated on a relative or cumulative basis as specified by the Data Display parameter and are continually updated at the rate specified by the Refresh Interval parameter. Instructions for changing the Data Display and Refresh Interval settings are provided in Table 7-2.



The receive and transmit statistics are host statistics. That is, they show packets and errors received or sent by the Windows device.

Table 7-5 describes each statistic that is displayed for your client adapter.

Statistic	Description
Transmit Statistics	
Multicast Packets	The number of multicast packets that were transmitted.
Broadcast Packets	The number of broadcast packets that were transmitted.
Unicast Packets	The number of unicast packets that were transmitted successfully.
Total Bytes	The number of bytes of data that were transmitted successfully.
Receive Statistics	
Multicast Packets	The number of multicast packets that were received.
Broadcast Packets	The number of broadcast packets that were received.
Unicast Packets	The number of unicast packets that were received successfully.
Total Bytes	The number of bytes of data that were received successfully.

 Table 7-5
 Basic Client Adapter Statistics

Click **Advanced Statistics** if you want to view additional statistics for your client adapter. The Advanced Statistics window appears (see Figure 7-5).

Figure 7-5	Advanced Statistics	Window
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dvanced Statistics			? 🛛
Transmit			
	195	BTS Frames:	0
Frames Betried:	42	CTS Frames:	ů l
Frames Dropped:	-بد 0	No CTS Frames:	ů
Traines Dropped.	0	No Cromanes.	0
No ACK Frames:	56	Retried RTS Frames:	0
ACK Frames:	195	Retried Data Frames:	42
Receive			
Beacons Received:	979	Authentication Time-Out:	0
Frames Received OK:	7	Authentication Rejects:	0
Frames Received with Errors:	3484	Association Time-Out:	0
CRC Errors:	2517	Association Rejects:	0
Encryption Errors:	0	Standard MIC OK:	0
Duplicate Frames:	5	Standard MIC Errors:	0
AP Mismatches:	0	CKIP MIC OK:	0
Data Rate Mismatches:	0	CKIP MIC Errors:	0
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Table 7-6 interprets each element of the Advanced Statistics window.

Table 7-6	Advanced Client Adapter Statistics
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Status	Description		
Transmit Statistics			
Frames Transmitted OK	The number of frames that were transmitted successfully.		
Frames Retried	The number of frames that were retried.		
Frames Dropped	The number of frames that were dropped because of errors or collisions.		
No ACK Frames	The number of transmitted frames that did not have their corresponding Ack frame received successfully.		
ACK Frames	The number of transmitted frames that had their corresponding Ack frame received successfully.		
RTS Frames	The number of request-to-send (RTS) transmissions that were attempted.		
CTS Frames	The number of clear-to-send (CTS) frames that were received in response to a successfully transmitted RTS frame.		
No CTS Frames	The number of request-to-send (RTS) transmissions that were unsuccessful. The access point sends CTS frames in response to the client's RTS frames. This field keeps track of each time the client does not receive a CTS back from the access point.		
Retried RTS Frames	The number of request-to-send (RTS) frames that were retransmitted.		
Retried Data Frames	The number of normal data frames that were retransmitted.		
Receive Statistics	·		
Beacons Received	The number of beacon frames that were received successfully.		
Frames Received OK	The number of all frames that were received successfully.		
Frames Received with Errors	The number of frames that were received with an invalid checksum.		
CRC Errors	The number of cyclic redundancy check (CRC) errors detected in the data portion of the frame.		
Encryption Errors	The number of frames that were received with encryption errors.		
Duplicate Frames	The number of duplicate frames that were received.		
AP Mismatches	The number of times the client adapter tried to associate to an access point but was unable to because the access point was not the adapter's specified access point.		
	Note Refer to the Access Point 1 through Access Point 4 parameters on page 5-13 for information on specifying access points.		
Data Rate Mismatches	The number of times the client adapter tried to associate to an access point but was unable to because the adapter's data rate was not supported by the access point.		
	Note Refer to the Wireless Mode parameter in Table 5-3 for information on supported data rates.		

Status	Description		
Authentication Time-Out	The number of times the client adapter tried to authenticate to an access point but was unable to because the access point did not respond fast enough (timed out).		
Authentication Rejects	The number of times the client adapter tried to authenticate to an access point but was rejected.		
Association Time-Out	The number of times the client adapter tried to associate to an access point but was unable to because the access point did not respond fast enough (timed out).		
Association Rejects	The number of times the client adapter tried to associate to an access point but was rejected.		
Standard MIC OK	The number of frames that were received with the correct message integrity check (MIC) value.		
Standard MIC Errors	The number of frames that were discarded due to an incorrect message integrity check (MIC) value.		
CKIP MIC OK	The number of frames that were received with the correct message integrity check (MIC) value when CKIP was being used.		
	Note This field is displayed only if MIC is enabled on the access point.		
CKIP MIC Errors	The number of frames that were discarded due to an incorrect message integrity check (MIC) value when CKIP was being used.		
	Note This field is displayed only if MIC is enabled on the access point.		

Table 7-6	Advanced	Client	Adapter	Statistics	(continued)

Click **OK** to close the Advanced Statistics window.

