

Installing Cisco CMX in a VMware Virtual Machine

This chapter describes how to install and deploy a Cisco Mobility Services Engine (MSE) virtual appliance.

Cisco CMX is a prebuilt software solution that comprises one or more virtual machines (VMs) that are packaged, maintained, updated, and managed as a single unit. Cisco CMX is distributed as an Open Virtual Appliance (OVA) for installation on a virtual appliance and as an ISO image for installation on a physical appliance.

Cisco CMX acts as a platform (physical or virtual Cisco Mobility Services Engine [MSE] appliance) to deploy and run the Cisco services.

If you choose Location during installation, you will see the following services in Cisco CMX GUI.

- DETECT & LOCATE—Active for 120 day trial period unless either a CMX base or advanced license is added.
- ANALYTICS—Active for 120 day trial period unless a CMX advanced license is added.

If you choose Presence during installation, you will see the following services in the Cisco CMX GUI.

- CONNECT—Active for 120 day trial period unless either a CMX base license is added.
- PRESENCE ANALYTICS
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Virtualization Concepts

Refer to these documents for information on virtualization:

- Virtualization Overview
- Setting Up ESXi
- Virtualization Basics

Installation Overview

The following table lists the Cisco CMX virtual appliance installation process and contains information about the sections providing details about them:

Step	Task	See
1	Review the deployment checklist and prepare for the installation of a Cisco CMX virtual appliance.	Cisco CMX Virtual Appliance Deployment Checklist, on page 3 and Hardware Guidelines, on page 4
2	Download the Cisco CMX Open Virtualization Archive (OVA) file from Cisco.com.	Downloading the Cisco CMX OVA File, on page 8
3	Deploy the Cisco CMX OVA file.	Deploying the Cisco CMX OVA File Using the VMware vSphere Web Client, on page 8
4	Configure the basic configurations and install the Cisco CMX virtual appliance.	Configuring Cisco CMX Release 10.5.x and Later, on page 17
5	Set up the Cisco CMX virtual appliance.	Installing Cisco CMX Using Web Interface, on page 23

Table 1: Installation Overview



Note Performing a Cisco CMX installation over high latency links might not work in a reliable manner. If you want to install Cisco CMX on a remote location, we recommend that you load the ISO to a remote file server that can be accessed locally by the remote server.

Restrictions for Installing Cisco CMX in a VMware Virtual Machine

• Map size must be less than 5 MB in Cisco Prime Infrastructure.

- There must be less than 1000 access points on a single map.
- The Mobile Application Server is not available.
- The Wireless Intrusion Prevention System (wIPS) is available with limited feature support. From 10.4 release onwards, Cisco CMX supports rogue access points and rogue clients.
- A common NTP server must be used to synchronize the time.
- Simple Mail Transfer Protocol (SMTP) Mail Server name and authentication mechanism must be used for the Cisco CMX mail notification system.
- VMware vSphere Storage API Data Protection (VADP) hypervisor clone feature is not supported

Cisco CMX Virtual Appliance Deployment Checklist

- · Cisco Wireless Controller has IP connectivity to a Cisco CMX instance.
- Cisco Prime Infrastructure has IP connectivity to a Cisco CMX instance.
- Port 16113 is routable from Cisco WLC to the Cisco CMX IP address.
- Port 161 (for Simple Network Management Protocol [SNMP] traffic) is routable from Cisco WLC to the Cisco CMX IP address.
- SSH client to log in with the root access to the VM is present.
- A Secure Copy (SCP) client (on MAC native or installed on PC) or a Secure File Transfer Protocol (SFTP) exists to move files into Cisco CMX OVA (specifically, map files and images to upgrade).
- Ensure that UDP port 2003 is routable from Cisco WLC to Cisco CMX IP addresss for hyperlocation .



Note

If you are using Cisco 3365 CMX Appliance and need to deploy Cisco CMX 10.5, you can only restore a backup file of maximium 200GB. If your backup file size is more than 200GB, we recommend that you add external disks or perform a selective backup for restoring Cisco CMX data.

Prerequisites for Installing Cisco CMX in a VMware Virtual Machine

- VMWare vSphere client.
- Hostname IP address, netmask, default gateway, DNS IP address, and Network Time Protocol (NTP) Server IP address or name.

Hardware Guidelines

The following table lists the hardware guidelines for the Cisco CMX virtual appliance.



Note If the hardware requirements are not met, the OVA deployment fails. Similarly, the Cisco CMX setup fails during installation when the other minimum requirements listed in the table below are not met.

Hardware Platform	Basic Appliance	Standard Appliance	High-End Appliance
CPU	8 vCPU (2.4 GHz core)	16 vCPU (2.4 GHz core)	20 vCPU (2.4 GHz core)
RAM	24 GB	48 GB	64 GB ¹
HDD ²	550 GB	550 GB	1 TB

Table 2: Hardware Guidelines

¹ The high-end deployment VM (20 vCPU, 64 GB RAM) reserves 63.74 GB for itself and the rest of the RAM is used by ESXi.

² For Cisco CMX OVA installation, 160 GB is the default HDD (hard disk drive) on low-end, standard and high-end virtual machines. We strongly recommend immediately after deploying the OVA file and before powering on the VM that you increase the disk space to the recommended amount as described in the above table, so that the HDD resource does not run low while using Cisco CMX. If you do not increase the disk space before powering on the VM, refer to the VMWare 6.7 guidelines on how to increase disk space: https://docs.vmware.com/en/VMware-vSphere/6.7/com.vmware.vsphere.vm_admin.doc/GUID-79116E5D-22B3-4E84-86DF-49A8D16E7AF2.html



Note

We recommend you to allocate the required HDD space. For more information, see step 12 in Deploying the Cisco CMX OVA File Using the VMware vSphere Web Client, on page 8 section.

Release Upgrade Compatibility Matrix

The following table lists the Cisco CMX releases available on Cisco.com.

Table 3: Cisco CMX Releases Available on Cisco.com

Cisco CMX Release	OVA	3365 ISO	3375 ISO	Upgrade Option Only
10.1.0	cmx-v10-1-0.ova			
10.1.1	—	10.1.1		—

Cisco CMX Release	OVA	3365 ISO	3375 ISO	Upgrade Option Only
10.1.1-2	_	_		cisco_cmx-10.1.1-2.tar.gz (cisco_cmx-10.1.1-2.x86_64.rpm and cisco_cmx_connect-10.1.1-30.x86_64.rpm)
10.1.2	—	—		cisco_cmx-10.1.1-2.tar.gz
10.2	10.2 OVA	10.2 ISO		10.2 backend upgrade (10.1 and 10.1.1 to 10.2) script and CMX image file
10.3	10.3 OVA	10.3 ISO		_
10.4	10.4 OVA	10.4 ISO		_
10.5	10.5 OVA	10.5 ISO		No direct upgrade option. New OVA/ISO System
10.6	10.6 OVA	10.6 ISO	10.6 ISO	—

Table 4: Node Types Supported Per Release

Release	Location and Analytics Node	Location and Connect Node	Location, Analytics, and Connect Node (L-Node)	Connect and Presence Node (P-Node)	High Availability
10.1.0	Yes	—	—	_	_
10.1.1-2	Yes	Yes	Yes	_	_
10.1.2	Yes	Yes	Yes	_	_
10.2	Use the upgrade script to change Location and Analytics to Location, Analytics, and Connect internally.	Use the upgrade script to change Location and Connect to Location, Analytics, and Connect internally.	Yes	Yes	
10.3	Use the upgrade script to change Location and Analytics to Location, Analytics, and Connect internally.	Use the upgrade script to change Location and Connect to Location, Analytics, and Connect internally.	Yes	Yes	Yes

Release	Location and Analytics Node	Location and Connect Node	Location, Analytics, and Connect Node (L-Node)	Connect and Presence Node (P-Node)	High Availability
10.4	Use the upgrade script to change Location and Analytics to Location, Analytics, and Connect internally.	Use the upgrade script to change Location and Connect to Location, Analytics, and Connect internally.	Use the upgrade script to change Location and Connect to Location, Analytics, and Connect internally.	Yes	Yes
10.5	No direct upgrade is available. New OVA/ISO system upgrade	No direct upgrade is available. New OVA/ISO system upgrade	Yes	Yes	Yes
10.6	Use the upgrade script to change Location and Analytics to Location, Analytics, and Connect internally.	Use the upgrade script to change Location and Connect to Location, Analytics, and Connect internally.	Yes	Yes	Yes

Table 5: Upgrade Path by Node Type

Upgrade Path 1 ³	Location and Connect Node	Location and Analytics Node	Location, Analytics, and Connect Node (L-Node)	Connect and Presence Node (P-Node)
10.1.0 OVA to 10.2	10.2 backend script to upgrade image to10.2 and change Location and Connect to Location, Connect, and Analytics.	10.2 backend script to upgrade image to10.2 and change Location and Analytics to Location, Connect, and Analytics.	10.2 backend script to upgrade image to 10.2.	
10.1.1-2 tar.gz to 10.2	10.2 backend script to upgrade image to10.2 and change Location and Connect to Location, Connect, and Analytics.	10.2 backend script to upgrade image to10.2 and change Location and Analytics to Location, Connect, and Analytics.	10.2 backend script to upgrade image to 10.2.	
10.1.2 tar.gz to 10.2	10.2 backend script to upgrade image to10.2 and change Location and Connect to Location, Connect, and Analytics.	10.2 backend script to upgrade image to10.2 and change Location and Analytics to Location, Connect, and Analytics.	10.2 backend script to upgrade image to 10.2.	

10.2 OVA/ISO to 10.3	 	UI upgrade script to upgrade image.	UI upgrade script to upgrade image	
10.3 OVA/ISO to 10.4	 _	UI upgrade script to upgrade image.	UI upgrade script to upgrade image	
10.5 OVA/ISO	 	UI upgrade script to upgrade image.	UI upgrade script to upgrade image	
10.6 OVA/ISO		UI upgrade script to upgrade image.	Upgrade is supported from the Cisco CMX Release 10.5.x to Cisco CMX Release 10.6. Note Releases earlier than Cisco CMX Release 10.5 cannot be upgraded to Cisco CMX Release 10.6, for example Cisco CMX Release 10.4.1 cannot be upgraded to Cisco CMX Release 10.4.1 cannot be upgraded to Cisco CMX Release 10.4.1 cannot be upgraded to Cisco CMX Release 10.6.	

 3 The path that is provided for upgrade is the same as that used for backup and restore.

VM Alerts

The following table displays the alerts shown on the VM for the following conditions:

Table 6: VM Alerts

Hard Disk Status	Alert Shown
50 percent	Do Not Back Up
80 percent	System Is About To Run Out Of Space
85 percent	All The Services Are Stopped

Downloading the Cisco CMX OVA File

- **Step 1** Download the Cisco CMX image from Download Software on cisco.com.
- **Step 2** Save the Cisco CMX OVA installer to your computer and ensure that it is accessible.

Deploying the Cisco CMX OVA File Using the VMware vSphere Web Client

The VMware vSphere Web Client (Flash/Flex client) is the client to manage vCenter Server 6.5 environment with all the features and plugins. From VMware vSphere release 6.5 version, the recommend option to use is vSphere Web Client.

From VMware vSphere release 6.5 version, the **thick client** is no longer supported. Only the vSphere Client (HTML 5) and vSphere Web Client are supported.

To deploy the Cisco CMX OVA file using the VMware vSphere Web Client, follow these steps:

- **Step 1** Launch the VMware vSphere Web Client application on your desktop.
- **Step 2** From the **Navigator** pane, click **Create/Register VM** to create or register a virtual machine.

Figure 1: Create/Register VM

vmware [.] ESXi ⁻	
Navigator	🔂 localhost.localdomain - Virtual Machines
← 🗐 Host Manage	Treate / Register VM Console > Power on Power off II Suspend Create / Refresh Activ
Monitor	VICreate or register a virtual machine VICreate or regist
🖆 Virtual Machines	No virtual machines
Storage	Quick filters

Step 3 Choose **Deploy a virtual machine from an OVF or OVA file** as a creation type and click **Next**. This option helps you to create a virtual machine from a Cisco CMX OVA file.

Figure 2: Deploy VM



Step 4 In the **Select OVF and VMDK files** section, enter a name for the virtual machine, select the Cisco CMX OVA file that is stored locally on the machine and click **Next**.

Figure 3: Cisco CMX OVA

🏠 New virtual machine - cmx10-6-0	
 1 Select creation type 2 Select OVF and VMDK files 3 Select storage 4 License agreements 5 Deployment options 6 Additional settings 7 Ready to complete 	Select OVF and VMDK files Select the OVF and VMDK files or OVA for the VM you would like to deploy Enter a name for the virtual machine. cmx10-6-0 Virtual machine names can contain up to 80 characters and they must be unique within each ESXi instance.
vmware [*]	× ☎ CISCO_CMX-10.6.0-177.ova
	Back Next Finish Canc

Step 5 Select the destination datastore for the virtual machine configuration files and virtual disks and click **Next**.

Figure 4: Datastore

🏠 New virtual machine - cmx10-6-0							
 1 Select creation type 2 Select OVF and VMDK files 	Select storage Select the datastore in which to a	store the con	figuration and	disk files.			
3 Select storage 4 License agreements 5 Deployment options	The following datastores are acc for the virtual machine configurat	essible fron ion files and	n the destinatio I all of the virtua	on resource tha al disks.	at you selected	d. Select the des	tination datas
6 Additional settings 7 Ready to complete	Name	~	Capacity 🗸	Free 🗸	Туре 🗸	Thin pro~	Access ~
	datastore1		5.44 TB	5.44 TB	VMFS5	Supported	Single
							1 item
vm ware							
					Back	Next Fi	nish C:

Step 6 Click **I Agree** to accept the End User License Agreement and then click **Next**.

Figure 5: License Agreements

🏠 New virtual machine - cmx10-6-0	
 1 Select creation type 2 Select OVF and VMDK files 	Accept Resource R
Select storage 4 License agreements 5 Deployment options 6 Beach to complete	We will reserve part of the resources of CPU and memory based on your OVA selection.
	Low-end VMSE: 8 VCPUS. 8000 Mhz will be reserved. 24 GB Memory. 24 GB will be reserved. Standard VMSE: 16 VCPUS. 16000 Mhz will be reserved. 48 GB Memory. 48GB will be reserved. High-end VMSE: 20 VCPUS. 20000 Mhz will be reserved. 64 GB Memory. 64GB will be reserved.
vm ware [.]	Lagree
	Back Next Finish Can

Step 7 Select the deployment options. Ensure that Power on automatically is not checked.

Figure 6: Deployment Options

10-6-0 New virtual machine - cmx-10-6		
 1 Select creation type 2 Select OVF and VMDK files 3 Select storage 4 License agreements 5 Deployment options 6 Ready to complete 	Deployment options Select deployment options	
	Network mappings	NAT VM Network
	Deployment type	[object Object] - Low-end
	Disk provisioning	Thin Thick
	Power on automatically	
vm ware [®]		
		Back Next Finish (

Step 8 In the Ready to complete section, review the settings and click **Finish**. Ensure that you do not refresh the browser while the VM is deployed.

Figure 7: Verify Settings

🔁 New virtual machine - cmx10-6-0									
 1 Select creation type 2 Select OVF and VMDK files 3 Select storage 4 License agreements 5 Deployment options 6 Ready to complete 	Ready to complete Review your settings selection before	e finishing the wizard							
	Product	Cisco CMX	Cisco CMX						
	VM Name Disks	cisco-cmx-disk1.vmdk	cmx10-6-0 cisco-cmx-disk1.vmdk						
	Datastore Provisioning type	datastore1 Thin							
	Network mappings Guest OS Name	Unknown							
	Profile Do not refresh your br	[object Object] owser while this VM is being do	eployed.						
vm ware [.]									
			Back	Next	Finish	Cance			

Step 9 Click the deployed VM and choose **Actions > Edit settings**.

🚰 Create / Register VM 📔 💕 Cr	onsole 🕨 Power or	n 📕 Power	off 🔢 Suspe	nd C	Refresh	۰.	Actions
Virtual machine	~	Status 🗸	Used space	~	Guest OS	B	cmx10-6-0
		A Norm	9.1 GB		ContOR 4/6	6	Power
		V NOTIT.	0.1 00		Centos 4/5	5	Guest OS
Quick filters	•					6	Snapshots
						Ş	Console
	CIMX10-6-0 Guest OS Cent	tOS 4/5 or later	(64-bit)			6	Autostart
	Compatibility ESX /Mware Tools No	i 5.1 and later (\	/M version 9)			6	Upgrade VM Compatibility
	PUs 8					4	Export
lv	Memory 24 G	98				5	Edit settings
						4	Permissions
						D	Edit notes
🗊 Recent tasks				_		B)	Rename
Task ~	Target	~ Initiat	tor 🗸	Queued	~	æ	
Power Off VM	🚰 cm×10-6-0	root		03/04/2019	19:13:51	B	Unregister
						4	Delete
						0	Help
						6	Open in a new window

Figure 8: Edit Settings

Step 10 Click **Hard disk**, modify the provisioned size to match the instance requirement and click **Save**. The default size is 160 GB.

Figure 9: Hard Disk Provisioned Size

🔂 Edit settings - cmx10-6-0 (ESXi 5.1 virtual machine)							
Virtual Hardware VM Options							
🔜 Add hard disk 🛛 🎫 Add network ada	oter 🗧 Add other device						
CPU	8 🔻 🚺						
Memory	24576 MB 🔻						
🕨 🚐 Hard disk 1	160 GB 🔻		8				
SCSI Controller 0	LSI Logic Parallel 🔹		\otimes				
Network Adapter 1	VM Network Conne	ct	\otimes				
🕨 🛄 Video Card	Specify custom settings						
		Save	Cance				

Note If the instance is powered on, it will display a warning message for the Hard Disk Size Failure (for Standard and High End instances) as shown below.

Restarting network Pinging 127.0.0.1 Success Pinging 172.19.33.211 Success Pinging 172.19.32.1 Success Network configuration completed successfully							
Checking if	the machine meets require	ed specification	*******	си или или или или или и			
Check	+ Minimum Required	 Actual	+ Result	•			
+	+ + 47GB	+	+======= 	1			
I CPU	16	16	+ ■	1			
l Disk	500GB	166GB	* •				
i hostname	RFC Compliant Hostname	STD-1061-33-211	+ •	1			
*							

Step 11 Click Power on to power on the VM. The first boot takes a while as the new disk has to be expanded.

Figure 10: Power On VM

6	loca	lhost.localdomain - Virte	ual Machines							
	1	Create / Register VM	💕 Console	Power or	n 🔳 Power	off 📕 Suspend	C	Refresh	🔅 Actions	
	•	Virtual machine 🔺		~	Status 🗸	Used space	~	Guest OS	~	Host name
		🔓 cmx10-6-0			Norm	8.1 GB		CentOS 4/5	i or later (64-b	Unknown
	G	uick filters	•	•						
			Cmx10-6- Guest OS Compatibility VMware Too CPUs Memory	-0 Ceri ESX No 8 24 C	tOS 4/5 or later ii 5.1 and later (' 98	(64-bit) ∀M version 9)				

Configuring Cisco CMX Release 10.5.x and Later

After the Cisco CMX is deployed, you can install and configure a Cisco CMX virtual machine (VM). Note the following points:

- Cisco CMX does not have a node install menu. However, there is a first-boot script that checks if a configuration exists on the device. If the script does not find a valid configuration, it launches the setup routine and initiates network configuration tasks using the CLI, followed by the initial setup tasks on the browser.
- The new first-boot script determines if the initial configuration is completed, and then displays the normal login prompt. If the initial configuration is not completed, the default login prompt is displayed.

Note The cmxctl node install command is no longer valid.

To install and configure a Cisco CMX VM, follow these steps:

Step 1 Right-click the Cisco CMX VM and click **Open Console.**

The CentOS initial boot displays 3 options, with the last option, **rescue image**, being selected by default. Retain the selection and wait for 5 seconds.

Step 2 Enter the login name cmxadmin and password cisco, as prompted.

Figure 11: Console Window



Step 3 Press **Enter** when prompted, as shown in the figure below.

Figure 12: Press Enter



- **Step 4** Enter a new password for the root user and reconfirm it when prompted. The password should meet the minimum requirements listed on the screen.
 - **Note** The root password is used only for the root operating system configuration and not for the cmxadmin user functions.

Starting Cisco CMX Release 10.6.3, you are not required to enter new password for root user.

- **Step 5** Enter a new password for cmxadmin user and reconfirm it. The password should meet the minimum requirements listed on the screen.
 - **Note** The cmxadmin password is used for logging in to the Cisco CMX account for future network admin configurations.

Figure 13: Set Passwords



Step 6

6 Enter the following network configuration parameters when prompted.

Hostname

L

- IP Address
- Netmask
- Gateway
- DNS Server
- Search Domain Name

Figure 14: Network Configuration Parameters

```
Configuring Network...

Please enter hostname: cisco-cmx-centos?-test0

Please enter IP address: 172.19.28.240

Please enter netmask: 255.255.255.0

Please enter gateway: 172.19.28.1

Please enter DNS server: 171.70.168.183

Please enter search domain name: cisco.com

Are the network settings correct?: yes_
```

Step 7 Confirm the network configurations when prompted.

Step 8 The network is restarted and a success message is displayed.

Figure 15: Network Configuration Success Message

Restarting network Pinging 127.0.0.1 Success Pinging 172.19.28.240 Success Pinging 172.19.28.1 Success Network configuration completed suc	ce	ssfully	**	***	****
Checking if the machine meets requi	re	d specification	N N	******	******
Check Minimum Required	1	Actual	-+	Result	-+
Memory 24GB	-	24GB	1		
CPU 18	1	8	1		1
Disk 150GB	:	166GB	1		1
hostname RFC Compliant Hostname	: 1	cisco-cmx-centos?-test0	:		-+
Configuring NTP Server Please enter the NTP server name (b)	inn inn inn	nk for no NTP server) []	**		- • **********

Step 9 (Optional) Enter the NTP server name or the IP address of the NTP server when prompted.

Figure 16: NTP Server Configuration



Note

• After installation, the task of changing the NTP information either through the CLI or the GUI is not supported. Use the **cmxos reconfigure** command from the CMX CLI to change the NTP information. The following example shows a workaround to change the NTP information.

```
cmxctl stop
cmxctl stop ?a
!Go to root user
su
!Run the timezone script
/opt/cmx/bin/tzselect
!Logout of the box
exit
!Log back in and check the timezone
date
!Restart the services
cmxctl start agent
cmxctl start
```

Step 10 Configure a time zone and save the changes.

Figure 17: Configuring a Time Zone

Conf i	iguring Timezone and date		
****	*****	œ	***************************************
Pleas	se identify a location so t	:hat	time zone rules can be set correctly.
Pleas	se select a continent or oc	ean.	
1) f	Africa 🛛 👘		
2) f	Americas		
3) f	Antarctica		
4) f	Arctic Ocean		
5) f	Asia		
6) f	Atlantic Ocean		
7) f	Australia		
8) I	Europe		
9)	Indian Ocean		
10) I	Pacific Ocean		
11) ı	none – I want to specify tł	ne ti	ime zone using the Posix TZ format.
#? 10	3		
Pleas	se select a country.		
1) (Chile	15)	Northern Mariana Islands
2) (Cook Islands	16)	Palau
3) 1	Ecuador	17)	Papua New Guinea
4) I	Fiji	18)	Pitcairn
5) I	French Polynesia	19)	Samoa (American)
6) (Guam	20)	Samoa (western)
7) 1	Kiribati	Z1)	Solomon Islands
8)	Marshall Islands	ZZ)	Tokelau
9) I	licronesia	23)	Tonga
10)	lauru	24)	Tuvalu
11)	lew Caledonia	25)	United States
12)	lew Zealand	26)	US minor outlying islands
13)	1100	27)	Vanuatu
14)	orfolk Island	Z8)	Wallis & Futuna
#? Z:			

Step 11 (Optional) Encrypt the /opt partition of the disk. You can perform disk encryption during the installation process or at a later time.

- If you do not want to perform disk encryption, enter **N** and complete the CMX operating system configuration process. However, we recommend that you perform disk encryption after the CMX operating system configuration is complete, using the **cmxos encryptdisk** command. The time taken for disk encryption is equal to the amount of data available on the /opt partition.
- If you want to perform disk encryption, enter **y**. The system performs the /opt folder backup operation and enters the rescue mode. Confirm the passphrase for encrypting the disk. A system reboot is mandatory if you perform disk encryption during the installation. After the reboot, you must complete the CMX operating system configuration from https://<*ip address or CMX DNS name*>:1984.

Figure 18: Disk Encryption



Step 12 Access the URL when prompted.

Figure 19: Access URL for CMX Configuration - No Disk Encryption

**************************************	«********
https://CMX-Install:1984	
[cmxadmin@localhost ~]\$	355549

Step 13 Open the URL https://*<ip-address>*:1984 when prompted in the browser. The Cisco Mobility Services Installation sign-in window is displayed.

Figure 20: Sign-In Window

CISCO 10.2.0-248		
Ξ		
	Welcome to the Cisco Mobility Services Installation	
	Username	
	Password	
	Sign in	
	Please Login using your cmxadmin credentials	
	© 2015 Cisco Systems, Inc.	

Step 14 Enter your cmxadmin credentials and proceed with the installation.

Note Use Step 13 and Step 14 while installing a new CMX VM.

Installing Cisco CMX Using Web Interface

Launch the Cisco CMX user interface using Google Chrome 40 or later, and follow these steps:

Step 1In the Cisco CMX web interface, enter the login credentials for a Cisco CMX administrator and click Sign in to continue.The login username is cmxadmin. Use the password that was configured when the system was started for the first time.Figure 21: Welcome Window

CISCO 10.2.0-248		
=		
	Welcome to the Cisco Mobility Services Installation	
	Username	
	Password	
	Sign in	
	Please Login using your cmxadmin credentials	
	© 2015 Cisco Systems, Inc.	

Step 2 Choose the Cisco CMX type as either Location or Presence.The installation is initiated and services are started. Note that this may take a few minutes.

•	Node Type	0	Services	3	Configuration	0	Startup	0	Fresh
						Status	Console		
			M Cache (53) Ø Cache (53) Ø Cond Ø Cond Ø Database Ø Cache (53) Ø Cache (53) Ø Cache (53) Ø Cache (53)	14 15 19 10 11 fuer		Cessa Cessa Metrio Hapro Config Confi	to ndra s ry uration on engine b ocetion		
			C	onfiqu	ring Influx	db			

The sequence of events is as follows:

a. Consul Configuration

- b. DB Installation
- c. Schema Migration
- d. InfluxDB Configuration
- e. Cassandra Installation
- f. Node Registration
- **Step 3** Click **Please click to continue setup** or press **Enter** to proceed to the main portal.
 - **Note** You can monitor the progress of the installation either through the graphical status display or the console output. Note that this console is for display only.

Node Type	2 Service:	3	Configuration	<u> </u>	Startup	0	Finish
				Statu	s Console		
	🗸 Consul			📕 Cassandra			
	✓ Confd ■ Database ■ Cache_6378 ■ Cache_6379 ■ Cache_6379 ■ Cache_6380			Metrics			
				Configuration			
				✓ lodocs			
				2 Analytics			
	Cache 6382			Matlabeng	ine		
	V Qlessp		A Nmsplb				
	🧱 Influxd		S Connect				
				V Hyperiocati	on		
		1 15 15	80%				
		Please clic	k to continue a	setup			
	0	he main Cisco M vailable although art these servic	lobility Services Us some services hav es using the CLI. [N	er Interface may ve not started. P Nmsplb]	/ be lease		

The installation is complete. If this is a reinstallation, the **Cisco CMX Welcome** window is displayed. If this is a fresh installation, the user is automatically authenticated and the **Cisco CMX Welcome** is skipped.

Step 4 Log in with the username **admin** and password **admin**.

Figure 22: Welcome Screen

CISCO 10.2.0-betm 663	
Welcome to CMX	
admin	
Sign in	
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What to do next

A **Edit User Settings** window is displayed, from where you can complete the initial configuration. You must now set a password for the admin user using this window.

Figure 23: Edit User Settings

•	2	÷.	Q ₀ ^o	5 00	
EDIT USER SET	TINGS				
First Name	Admin				
Last Name	User				
Username	admin				
Passphrase				Generate	
Password					
Verify Password					
				Save Change	25
-	Probing Client		RF	ID Tag	

Proceed to import Cisco WLC details and maps from Cisco Prime Infrastructure, and configure and test mail server settings.

Use https://<ip address> for all subsequent logins to the web user interface. Use https:// <ip-address>:1984 only for initial configuration.

Verifying Installation of Cisco CMX in a VMware Virtual Machine

You can verify the overall system health and status of the Cisco CMX services using the **System** tab in the Cisco CMX user interface. Ensure that all the services, memory, and CPU indicate a healthy status (green) for each Cisco CMX and Cisco CMX node, and that there is at least 1 active Cisco WLC.

The **System** tab contains the following subtabs:

- Dashboard—Provides an overall view of the system.
- Alerts—Enables you to view live alerts.
- **Patterns**—Enables you to detect patterns of various criteria, such as Client Count, CPU Usage, Memory Usage, and so on.

• Metrics—Enables you to view system metrics.