



USMDB WCP WEB and WPS System Messages

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USMDB Messages

This section contains usmDb API (USMDB) messages.

Error Message %USMDB-3-MSGTAG001: usmDbAclSwapRuleIndex: The two indices, [dec], are the same.

Explanation The two indices are the same.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG002: usmDbAclSwapRuleIndex: ACL [chars] or rule [dec] does not exist.

Explanation The ACL or rule does not exist.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG003: usmDbAclSwapRuleIndex: ACL [chars] or rule [dec] does not exist.

Explanation The ACL or rule does not exist.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG004: invalid arg(s) passed to usmDbCertsWebadminNameGet

Explanation Invalid arguments are passed to usmDbCertsWebadminNameGet.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG005: invalid arg(s) passed to usmDbCertsWebauthNameGet

Explanation Invalid arguments are passed to usmDbCertsWebauthNameGet.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG006: Cannot add Mobility Member, duplicate IP, Saved Member: [hex]:[hex]:[hex]:[hex]:[hex]:[hex]
Member: [hex]:[hex]:[hex]:[hex]:[hex]:[hex], IP: [dec].[dec].[dec].[dec]

Explanation The system cannot add Mobility Member, duplicate IP, Saved Member:[hex]:[hex]:[hex]:[hex]:[hex]:[hex] Member:[hex]:[hex]:[hex]:[hex]:[hex]:[hex], IP: [dec].[dec].[dec].[dec]

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-6-MSGTAG007: Error on call to sysapiRegistryGet routine with keyUDI_PID.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keyUDI_PID.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-6-MSGTAG008: Error on call to sysapiRegistryGet routine with keyUDI_VID.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keyUDI_VID.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG009: Error on call to sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG010: Error on call to sysapiRegistryGet routine with keyPORT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keyPORT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG011: Error on call to sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG012: Error on call to sysapiRegistryGet routine with keyPORT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keyPORT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG013: Error on call to sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG014: Error on call to sysapiRegistryGet routine with keyPORT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keyPORT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG015: Error on call to sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Explanation An error has occurred on a call to the sysapiRegistryGet routine with keySLOT_DATA_STRUCT.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG016: Failed to open [chars]

Explanation The system has failed to open [chars].

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG017: Couldn't create flash write semaphore.

Explanation The system could not create a flash write semaphore.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-6-MSGTAG018: Setting hardware time to [dec] [dec] [dec] [dec]:[dec]:[dec]

Explanation The system is setting the hardware time to [dec] [dec] [dec] [dec]:[dec]:[dec].

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG019: unable to work out gmtime.

Explanation The system is unable to work out gmtime.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-4-MSGTAG020: usmDbTimeGet:Buffer supplied too small [dec]<27 bytes

Explanation Buffer provided is less than the required 27 bytes.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-4-MSGTAG028: LAG in transition.switch reboot DUE..!!!

Explanation LAG is in transition. A switch reboot is due.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %USMDB-3-MSGTAG029: License operation failed with rc : [chars]..!!!

Explanation A license operation has failed.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message USMDB-0-MSGTAG030: Upgraded ER image required to show version. For information regarding Emergency image Version, Please refer Controller documents.

Explanation An upgraded ER image is required to see the version of the image. For information regarding the emergency image version, see the controller documentation.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message USMDB-0-MSGTAG031: %s: Null pointer passed in.

Explanation The null pointer has been passed to a function.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message USMDB-0-MSGTAG032: %s: Buffer for feature name is not big enough.

Explanation The buffer for the feature name is not big enough.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message USMDB-0-MSGTAG033: AP software being upgraded.

Explanation The access point software is being upgraded.

Recommended Action No action is required.

Error Message USMDB-0-MSGTAG034: usmDbMmMwarAdd: Mobility anchorMac: [hex]:[hex]:[hex]:[hex]:[hex]:[hex]:IP: %d.%d.%d.%d lost while updating the group name.

Explanation Mobility anchorMac: [hex]:[hex]:[hex]:[hex]:[hex]:[hex]:IP: %d.%d.%d.%d has been lost while updating the group name.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

WCP Messages

This section contains Wireless Control Protocol (WCP) messages.

Error Message %WCP-3-BUFF_ALLOC_FAILED: Out of System buffers.

Explanation The system is out of system buffers.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-BUFF_INVALID: The message buffer received for processing is invalid.

Explanation The message buffer received for processing is invalid.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-BUFF_LEN_LOW: The length of the buffer [dec] bytes, is not enough to hold the data of size [dec] bytes.

Explanation The length of the buffer is not enough to hold the data.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-0-CREAT_MUTEX_FAILED: Failed to Create SNMP mutex for WCP task.

Explanation The system has failed to create an SNMP mutex for the WCP task.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-0-CREAT_TASK_FAILED: Failed to Create WCP Task.

Explanation The system has failed to create the WCP task.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at

<http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-DISABLE_VAP_FAILED: Failed to disable the Wlans associated with the interface [chars].

Explanation The system has failed to disable the WLANs associated with the interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-GET_ADMINSTATE_ERR: Failed to get the admin state for the interface [dec].

Explanation The system has failed to get the admin state for a specified interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-GET_GATEWAY_FAILED: Failed to get the gateway for the interface [chars].

Explanation The system has failed to get the gateway for an interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-GET_IPADDR_FAILED: Failed to get the IP address for the interface [chars].

Explanation The system has failed to get the IP address for an interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-GET_MASK_FAILED: Failed to get the net mask for the interface [chars].

Explanation The system has failed to get the netmask for an interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-GET_VLAN_FAILED: Failed to get the vlan id for the interface [chars].

Explanation The system has failed to get the VLAN ID for an interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-INTERNAL_INTF_NUM_ERR: Failed to get the first available internal interface number.

Explanation The system has failed to get the first available internal interface number.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at

<http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-INVALID_REQ_TYPE: Controller got request for invalid TLV type [chars].

Explanation The controller received a request for an invalid TLV type.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-INVALID_SLOT_PORT: The next valid slot and port cannot be retrieved for the slot [dec] and port [dec]

Explanation The next valid slot and port cannot be retrieved.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-IOCTL_FAILED: The ioctl system call failed for the option [chars].

Explanation The IOCTL system call has failed.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-KEEPALIVE_LOST: Lost keepalives from [chars].

Explanation The system has lost keepalives. The expected event on a socket did not occur.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-MGMT_GATEWAY_ILLEGAL: Management interface gateway [chars] is illegal.

Explanation The management interface gateway is illegal.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-MGMT_IP_ILLEGAL: Management interface IP address [chars] is illegal.

Explanation The management interface IP address is illegal.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-MGMT_NETMASK_ILLEGAL: Management interface netmask [chars] is illegal.

Explanation The management interface netmask is illegal.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolkit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at

<http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-MSG_LEN_ZERO: The message received for processing has zero length.

Explanation The message received for processing has a zero length.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-MSG_TYPE_UNKNOWN: Unknown message type [dec] received for processing.

Explanation An unknown message type has been received for processing by the WCP task.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-PDU_TRANSMIT_FAILED: Failed to transmit the PDU for the command [chars].Return code:[dec].

Explanation The system has failed to transmit the WCP PDU to the SCP.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SEM_TAKE_FAILED: Could not take a semaphore lock on the global snmp structure.

Explanation The system could not take a semaphore lock on the global SNMP structure.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SET_IPADDR_FAILED: Failed to set IP address for the interface [chars].

Explanation The system has failed to set the IP address for an interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SET_VLAN_FAILED: Failed to set vlan ID for the interface [chars].

Explanation The system has failed to set the VLAN ID for an interface.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SOCK_CREAT_FAILED: Failed to create a datagram socket.

Explanation The system has failed to create a datagram socket.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SOCK_OPT_FAILED: Failed to set the socket option [chars].

Explanation The system has failed to set the socket option.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SOCK_RECV_FAILED: Failed to receive a packet from ip address [chars]: port [dec].

Explanation The system has failed to receive a packet on a socket.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-3-SOURCE_INVALID: The message buffer received for processing is from an invalid source.

Explanation The message buffer received for processing is from an invalid source.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WCP-7-WCP_PORT_BOUND: WCP task is bound to port number [dec].

Explanation The port number to which the WCP task is bound to is displayed.

Recommended Action No action is required.

Error Message %WCP-7-WCP_PROCESS_ERROR: wcp process error: The function [chars] failed.

Explanation A WCP process error has occurred.

Recommended Action No action is required.

WEB Messages

This section contains web (WEB) messages.

Error Message %WEB-3-FORM_SUBMIT_FAILED: Form submission failed for file:[chars]. No action taken.

Explanation A form submit action has failed on the HTML file.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID_ACCESS_LEVEL: Access level is invalid for SNMPv3 user [chars].

Explanation The access level is invalid for this SNMPv3 user.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID_AP_KEY: Invalid AP Hash Key Provided

Explanation The system has detected an invalid AP hash key.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at

<http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID_AUTH_PROTO: Invalid authentication protocol for SNMPv3 user [chars].

Explanation The authentication protocol is invalid for the SNMPv3 user.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID-NLS_TOKEN: NLS String [[dec]] Not Found.

Explanation The NLS string has not been found.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID_PRIV_PROTO: Unknown privacy protocol for SNMPv3 user [chars].

Explanation The system has detected an unknown privacy protocol for the SNMPv3 user.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID_TFTP_DNLDCODE: TFTP download failed with unknown failure code.

Explanation A TFTP download has failed. The failure code is unknown.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-INVALID_USERNAME: EwsContext cachedUsername is empty!

Explanation The cached username is empty.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-LOCAL_AUTH_FAILED: # (prty_order_local_auth.html) Form Submission Failed. NoAction Taken..

Explanation Form submission has failed.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-NLS_LIST_NOT_FOUND: NLS List [[chars]] not found.

Explanation The NLS List has not been found.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the

Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-NLS_STR_NOT_FOUND: NLS String [[dec]] Not Found for Key: [chars]

Explanation The NLS string has not been found.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-PARTY_ORDER_NET_FAILED: # (prty_order_net.html) Form Submission Failed. No ActionTaken..

Explanation Form submission has failed.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-USDB_SAVE_FAILED: The Local Users Database could not be saved to flash.

Explanation The local users database could not be saved to the flash.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WEB-3-USER_NOT_PRIVILEGED: Form Submission Failed. The user doesn't have the right privileges.

Explanation Form submission has failed. The user does not have the correct privileges.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

WPS Messages

This section contains wireless protection policy (WPS) messages.

Error Message %WPS-6-CONVERT_OLD_SIG_TO_NEW: Old version of signature configuration file detected.

Explanation An old version of the signature configuration file has been detected. Convert it to the new format.

Recommended Action This is a debug message only. No action is required.

Error Message %WPS-3-ERR_OPEN_SIG: Error opening new sig file

Explanation An error has occurred while opening a new signature file.

Recommended Action Make sure the signature file is downloaded properly.

Error Message %WPS-3-ERROR_MASK_NON_HEX: mask string [chars] has non-Hex digits

Explanation A mask string has the non-Hex digits.

Recommended Action Specify a mask string that has Hex digits.

Error Message %WPS-3-ERROR_PARSE_CST_SIG: Error parsing custom sig file.

Explanation An error has occurred while parsing the custom signature file.

Recommended Action Download a new custom signature file to the system.

Error Message %WPS-3-ERROR_PARSE_SIG_LINE: Error parsing at line [dec] of new sig file

Explanation An error has occurred while parsing at the line of a new signature file.

Recommended Action Ensure the signature line has the proper syntax.

Error Message %WPS-3-ERROR_PARSE_STD_SIG_FILE: Error parsing standard sig file.

Explanation An error has occurred while parsing a standard signature file.

Recommended Action Download a new standard signature file to the system.

Error Message %WPS-3-ERROR_PATTERN_NON_HEX: pattern string [chars] has non-Hex digits

Explanation A pattern string has the non-Hex digits.

Recommended Action Specify a pattern string with Hex digits.

Error Message %WPS-3-ERROR_RETRIEVE_FILE: Error reading file [chars] from flash

Explanation An error has occurred while retrieving a file from the flash.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-ERROR_SEND_SIG_ADD: Error sending sig Add message to LWAPP

Explanation An error has occurred while sending a signature add message to the LWAPP.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-ERROR_SEND_SIG_DISABLE_MSG: Error sending sig disable message to LWAPP

Explanation An error has occurred while sending a signature disable message to the LWAPP.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-ERROR_SEND_SIG_ENABLE_MSG: Error sending sig enable message to LWAPP

Explanation An error has occurred while sending a signature enable message to the LWAPP.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-ERR_PARSE_REV: Error parsing revision number

Explanation An error has occurred while parsing a signature revision number.

Recommended Action Make sure that the revision number is 1.

Error Message %WPS-3-ERR_RD_LN: Error reading line [dec] from new sig file

Explanation An error has occurred while reading a line from the new signature file.

Recommended Action Ensure the signature line has the proper syntax.

Error Message %WPS-3-ERR_READ_SIG_REV: Error reading sig revision number

Explanation An error has occurred while reading the signature revision number.

Recommended Action Specify the revision number at the first line of the signature file.

Error Message %WPS-3-FAIL_MERGE_SIG: unable to merge rev [chars] sig with existing sig

Explanation The system is unable to merge signatures with existing signatures.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-FAIL_NOTIFY_LWAPP_SIG_FILE: Unable to notify LWAPP of new sig file

Explanation The system is unable to notify the LWAPP of a new signature file.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-6-IDS_TOKEN_INTERVAL_DEF: Sig Interval set to default

Explanation The signature interval has been set to the default.

Recommended Action No action is required.

Error Message %WPS-3-INVALID_SIG_TOKEN: Invalid sig token [chars]

Explanation The system has detected an invalid signature token.

Recommended Action Correct the signature token that is invalid.

Error Message %WPS-3-INV_VER: Error invalid version [chars]

Explanation The error signature version is invalid.

Recommended Action Ensure that the revision number is 1.

Error Message %WPS-4-MFP_INVALID_EVENT_TYPE: MFP Ignoring invalid event type ([int]) from [hex]:[hex]:[hex]:[hex]:[hex]:[hex]

Explanation MFP ignores the invalid event type.

Recommended Action This is a debug message only. No action is required.

Error Message %WPS-3-MFP_LINK_MISSING: MFP Missing link at the [chars] of table

Explanation MFP is missing a link in the table.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-0-MFP_STAT_NO_QUEUE: MFP Stats task has no queue

Explanation The MFP statistics task has no queue.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-MFP_UNLINK_ERR: MFP Can't unlink entry from table

Explanation MFP cannot unlink an entry from the table.

Recommended Action Copy the message exactly as it appears on the console or in the system log. Research and attempt to resolve the issue using the tools and utilities provided at <http://www.cisco.com/cisco/web/support/index.html>. With some messages, these tools and utilities will supply clarifying information. Search for resolved software issues using the Bug Toolkit at <http://tools.cisco.com/Support/BugToolKit/>. If you still require assistance, open a case with the Technical Assistance Center via the Internet at <http://tools.cisco.com/ServiceRequestTool/create/launch.do>, or contact your Cisco technical support representative and provide the representative with the information you have gathered.

Error Message %WPS-3-MISSING_SIG_TOKEN: Missing token, the symbol parsed=[chars]

Explanation A signature token is missing.

Recommended Action Correct the signature token that is missing.

Error Message %WPS-3-NO_SIG_REV: Sig file does not have revision number

Explanation The signature file does not have a revision number.

Recommended Action Specify the revision number at the first line of the signature file, which has to be a of value 1.

Error Message %WPS-3-NO_VALUE_SIG_TOKEN: No value specified for token [chars]

Explanation No value is specified for the signature token.

Recommended Action Specify the value for the token.

Error Message %WPS-3-READ_SIG_FILE_FAIL: Error reading line [dec] of new signature file

Explanation The system cannot read a new signature file.

Recommended Action Check the signature file on the line to ensure it has the proper syntax.

Error Message %WPS-4-SIG_ALARM_OFF: AP [hex]:[hex]:[hex]:[hex]:[hex]:[hex] : Alarm OFF, [chars] sig [chars], track=[chars] preced=[dec] hits=[dec] slot=[dec] channel=[dec]

Explanation The signature alarm is off.

Recommended Action This is a debug message only. No action is required.

Error Message %WPS-4-SIG_ALARM_OFF_CONT: ...continue, source mac=[hex]:[hex]:[hex]:[hex]:[hex]:[hex]

Explanation ...continue. The signature alarm is off.

Recommended Action This is a debug message only. No action is required.

Error Message %WPS-3-SIG_PTRN_DEL_NUM_INV: illegal number of pattern delimiters [chars].

Explanation The number of pattern delimiters is invalid.

Recommended Action The maximal delimiter number is 3.

Error Message %WPS-3-SIG_PTRN_INV: invalid pattern [chars] in Version 1 signature.

Explanation The signature pattern is invalid.

Recommended Action Correct the signature pattern.

Error Message %WPS-3-SIG_PTRN_INV_OFF: invalid offset [chars] in Version 1 signature

Explanation The signature pattern offset is invalid.

Recommended Action Specify the correct pattern offset.

Error Message %WPS-3-SIG_PTRN_INV_OFF_MAX: offset [chars] in Version 1 signature too big; max value = [dec]

Explanation The signature pattern offset value is invalid.

Recommended Action Specify the correct pattern offset value.

Error Message %WPS-3-SIG_PTRN_INV_OFF_STRT_D: invalid pattern offset Start value [dec] in Version 1 signature

Explanation The signature pattern offset start is invalid.

Recommended Action Specify the correct offset start value.

Error Message %WPS-3-SIG_PTRN_INV_OFF_STRT_S: invalid pattern offset Start value [chars] in Version 1 signature

Explanation The signature pattern offset start is invalid.

Recommended Action Specify the correct offset start value.

Error Message %WPS-3-SIG_PTRN_LEN_OVER: pattern string cannot specify more than [dec] octets in Version 1 signatures

Explanation The pattern string length is too big.

Recommended Action Specify the correct pattern string.

Error Message %WPS-3-SIG_PTRN_MASK_EQ: pattern string and mask must be of equal length in Version 1 signatures

Explanation The pattern string and mask must have an equal length.

Recommended Action Make sure that the pattern string and mask have an equal length.

Error Message %WPS-3-SIG_PTRN_MASK_EVEN: pattern string and mask must have an even number of bytes in Version 1 signatures

Explanation The pattern string and mask must have an even number of bytes.

Recommended Action Make sure that the pattern string and mask have an even number of bytes.

Error Message %WPS-3-SIG_PTRN_MASK_NULL: pattern string and mask have no any bytes specified

Explanation The pattern string and mask do not have any bytes specified.

Recommended Action Specify the pattern and mask.

Error Message %WPS-3-SIG_PTRN_MASK_STR_INV: [chars] string [chars] has non-Hex digits

Explanation The signature pattern or mask string is invalid. It has non-Hex digits.

Recommended Action Make sure that the signature pattern or mask string has Hex digits.

Error Message %WPS-3-SIG_PTRN_MISSING: invalid pattern [chars] in Version 1 signature: missing [chars].

Explanation The signature pattern is invalid.

Recommended Action Correct the signature pattern.

Error Message %WPS-3-SIG_PTRN_PARSE_FAIL: Error parsing pattern [chars] in Version 1 signature

Explanation An error has occurred while parsing the token pattern.

Recommended Action Specify the correct pattern.

Error Message %WPS-3-SIG_STR_INV: [chars] string must begin with '0x' in Version 1 signatures

Explanation The signature pattern is invalid.

Recommended Action Specify the correct signature pattern.

Error Message %WPS-3-SIG_TOKEN_DUP: Sig [chars] must be unique, the '[chars]' repeats

Explanation The signature token is not unique.

Recommended Action Specify a unique signature token.

Error Message %WPS-3-SIG_TOKEN_DUP_PRECED: Sig precedence must be unique, the [dec] repeats

Explanation The signature token precedence is not unique.

Recommended Action Specify a unique precedence ID.

Error Message %WPS-3-SIG_TOKEN_NUM_INV: Version 1 sig cannot have more than [dec] tokens per line

Explanation Version 1 signatures cannot have more than 15 tokens per line.

Recommended Action Specify a signature that has less than 15 tokens.

Error Message %WPS-3-SIG_TOKEN_WRONG_SIGID: Sig Id [dec] is not valid

Explanation The signature token SigId is not valid.

Recommended Action Specify a valid signature ID.

Error Message %WPS-3-SIG_VER_UNSUP: Signature version number [chars] is unsupported

Explanation The signature version number is unsupported.

Recommended Action Make sure that the revision number is 1.

Error Message %WPS-3-TOKEN_MISSING_INVALID: Missing or invalid '[chars]' token in Version 1 sig

Explanation There is a missing or invalid token in the Version 1 signature.

Recommended Action Correct the invalid token.

Error Message %WPS-3-TOKEN_PARSE_FAIL: Error processing '[chars]' token in Version 1 signature

Explanation The signature token processing has failed.

Recommended Action Rectify the token.

Error Message %WPS-3-TYPE_TOKEN_INV_GT: In Version 1 signatures, '[chars]' can not have a value greater than [dec]

Explanation The signature token value is invalid.

Recommended Action Specify the correct value for the token.

Error Message %WPS-3-TYPE_TOKEN_INV_VAL1: In Version 1 signatures, '[chars]' can only have value [chars]

Explanation The signature token value is invalid.

Recommended Action Specify the correct value for the token.

Error Message %WPS-3-TYPE_TOKEN_INV_VAL2: In Version 1 signatures, '[chars]' can only have value [chars] or [chars]

Explanation The signature token value is invalid.

Recommended Action Specify the correct value for the token.

Error Message %WPS-3-TYPE_TOKEN_INV_VAL3: In Version 1 signatures, '[chars]' can only have value [chars], [chars], or [chars]

Explanation The signature token value is invalid.

Recommended Action Specify the correct value for the token.

Error Message %WPS-4-UNSUPPORT_SIG_VER: Unsupported sig version on line [dec], ignoring signature

Explanation There is an unsupported signature version. The system is ignoring the signature.

Recommended Action Make sure that the revision number is 1.

Error Message %WPS-3-VER_NOT_FOUND: Error version number not found

Explanation The signature version number has not been found.

Recommended Action Specify a revision number that has a value of 1.

Error Message %WPS-3-VER_NUM_MISSING_INVALID: Error at line [dec] of new signature file: version number is missing or invalid

Explanation The version number is missing or invalid.

Recommended Action Specify the revision number at the first line of the signature file, which has to be a value of 1.

