



## **High Availability Configuration Guide, Cisco IOS XE Release 3SE (Cisco WLC 5700 Series)**

**First Published:** 0,

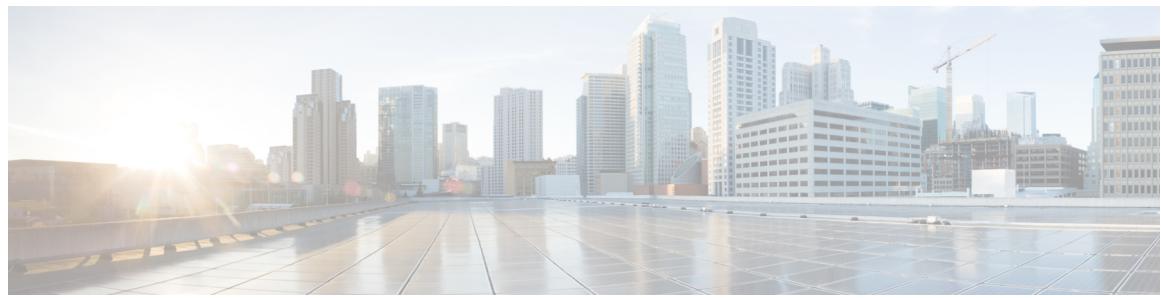
**Last Modified:** 0,

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Text Part Number: OL-28537-01

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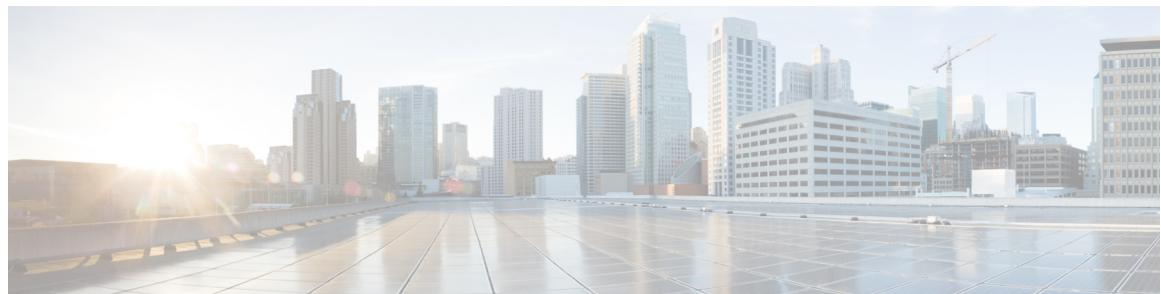
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# Preface

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- [Related Documentation, page ix](#)
- [Obtaining Documentation and Submitting a Service Request, page ix](#)

## Document Conventions

This document uses the following conventions:

Convention	Description
<code>^</code> or <code>Ctrl</code>	Both the <code>^</code> symbol and <code>Ctrl</code> represent the Control ( <code>Ctrl</code> ) key on a keyboard. For example, the key combination <code>^D</code> or <code>Ctrl-D</code> means that you hold down the Control key while you press the D key. (Keys are indicated in capital letters but are not case sensitive.)
<b>bold</b> font	Commands and keywords and user-entered text appear in <b>bold</b> font.
<i>Italic</i> font	Document titles, new or emphasized terms, and arguments for which you supply values are in <i>italic</i> font.
<code>Courier</code> font	Terminal sessions and information the system displays appear in <code>courier</code> font.
<b><code>Courier</code></b> font	<b><code>Courier</code></b> font indicates text that the user must enter.
<code>[x]</code>	Elements in square brackets are optional.
<code>...</code>	An ellipsis (three consecutive nonbolded periods without spaces) after a syntax element indicates that the element can be repeated.
<code> </code>	A vertical line, called a pipe, indicates a choice within a set of keywords or arguments.
<code>[x   y]</code>	Optional alternative keywords are grouped in brackets and separated by vertical bars.

Convention	Description
{x   y}	Required alternative keywords are grouped in braces and separated by vertical bars.
[x {y   z}]	Nested set of square brackets or braces indicate optional or required choices within optional or required elements. Braces and a vertical bar within square brackets indicate a required choice within an optional element.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
< >	Nonprinting characters such as passwords are in angle brackets.
[ ]	Default responses to system prompts are in square brackets.
!, #	An exclamation point (!) or a pound sign (#) at the beginning of a line of code indicates a comment line.

### Reader Alert Conventions

This document may use the following conventions for reader alerts:


**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the manual.


**Tip**

Means *the following information will help you solve a problem*.


**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.


**Timesaver**

Means *the described action saves time*. You can save time by performing the action described in the paragraph.


**Warning**

Means *reader be warned*. In this situation, you might perform an action that could result in bodily injury.

# Related Documentation

**Note**

Before installing or upgrading the controller, refer to the controller release notes.

- Cisco Catalyst 3850 Switch documentation, located at:  
[http://www.cisco.com/go/cat3850\\_docs](http://www.cisco.com/go/cat3850_docs)
- Cisco SFP and SFP+ modules documentation, including compatibility matrixes, located at:  
[http://www.cisco.com/en/US/products/hw/modules/ps5455/tsd\\_products\\_support\\_series\\_home.html](http://www.cisco.com/en/US/products/hw/modules/ps5455/tsd_products_support_series_home.html)
- Cisco Validated Designs documents, located at:  
<http://www.cisco.com/go/designzone>
- Error Message Decoder, located at:  
<https://www.cisco.com/cgi-bin/Support/Errordecoder/index.cgi>

# Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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**Obtaining Documentation and Submitting a Service Request**



# 1

## CHAPTER

# Using the Command-Line Interface

- [Information About Using the Command-Line Interface, page 1](#)
- [How to Use the CLI to Configure Features, page 6](#)

## Information About Using the Command-Line Interface

### Command Modes

The Cisco IOS user interface is divided into many different modes. The commands available to you depend on which mode you are currently in. Enter a question mark (?) at the system prompt to obtain a list of commands available for each command mode.

You can start a CLI session through a console connection, through Telnet, a SSH, or by using the browser.

When you start a session, you begin in user mode, often called user EXEC mode. Only a limited subset of the commands are available in user EXEC mode. For example, most of the user EXEC commands are one-time commands, such as **show** commands, which show the current configuration status, and **clear** commands, which clear counters or interfaces. The user EXEC commands are not saved when the controller reboots.

To have access to all commands, you must enter privileged EXEC mode. Normally, you must enter a password to enter privileged EXEC mode. From this mode, you can enter any privileged EXEC command or enter global configuration mode.

Using the configuration modes (global, interface, and line), you can make changes to the running configuration. If you save the configuration, these commands are stored and used when the controller reboots. To access the various configuration modes, you must start at global configuration mode. From global configuration mode, you can enter interface configuration mode and line configuration mode.

This table describes the main command modes, how to access each one, the prompt you see in that mode, and how to exit the mode.

**Table 1: Command Mode Summary**

Mode	Access Method	Prompt	Exit Method	About This Mode
User EXEC	Begin a session using Telnet, SSH, or console.	Controller>	Enter <b>logout</b> or <b>quit</b> .	Use this mode to <ul style="list-style-type: none"> <li>• Change terminal settings.</li> <li>• Perform basic tests.</li> <li>• Display system information.</li> </ul>
Privileged EXEC	While in user EXEC mode, enter the <b>enable</b> command.	Controller#	Enter <b>disable</b> to exit.	Use this mode to verify commands that you have entered. Use a password to protect access to this mode.  Use this mode to execute privilege EXEC commands for access points. These commands are not part of the running config of the controller, they are sent to the IOS config of the access point.
Global configuration	While in privileged EXEC mode, enter the <b>configure</b> command.	Controller(config)#	To exit to privileged EXEC mode, enter <b>exit</b> or <b>end</b> , or press <b>Ctrl-Z</b> .	Use this mode to configure parameters that apply to the entire controller.  Use this mode to configure access point commands that are part of the running config of the controller.
VLAN configuration	While in global configuration mode, enter the <b>vlan</b> <i>vlan-id</i> command.	Controller(config-vlan)#		

Mode	Access Method	Prompt	Exit Method	About This Mode
			To exit to global configuration mode, enter the <b>exit</b> command.  To return to privileged EXEC mode, press <b>Ctrl-Z</b> or enter <b>end</b> .	Use this mode to configure VLAN parameters. When VTP mode is transparent, you can create extended-range VLANs (VLAN IDs greater than 1005) and save configurations in the controller startup configuration file.
Interface configuration	While in global configuration mode, enter the <b>interface</b> command (with a specific interface).	Controller(config-if)#	To exit to global configuration mode, enter <b>exit</b> .  To return to privileged EXEC mode, press <b>Ctrl-Z</b> or enter <b>end</b> .	Use this mode to configure parameters for the Ethernet ports.
Line configuration	While in global configuration mode, specify a line with the <b>line vty</b> or <b>line console</b> command.	Controller(config-line)#	To exit to global configuration mode, enter <b>exit</b> .  To return to privileged EXEC mode, press <b>Ctrl-Z</b> or enter <b>end</b> .	Use this mode to configure parameters for the terminal line.

## Using the Help System

You can enter a question mark (?) at the system prompt to display a list of commands available for each command mode. You can also obtain a list of associated keywords and arguments for any command.

### SUMMARY STEPS

1. **help**
2. *abbreviated-command-entry ?*
3. *abbreviated-command-entry <Tab>*
4. **?**
5. *command ?*
6. *command keyword ?*

## DETAILED STEPS

	Command or Action	Purpose
<b>Step 1</b>	<b>help</b>  <b>Example:</b> Controller# <b>help</b>	Obtains a brief description of the help system in any command mode.
<b>Step 2</b>	<b>abbreviated-command-entry ?</b>  <b>Example:</b> Controller# <b>di?</b> dir disable disconnect	Obtains a list of commands that begin with a particular character string.
<b>Step 3</b>	<b>abbreviated-command-entry &lt;Tab&gt;</b>  <b>Example:</b> Controller# <b>sh conf&lt;tab&gt;</b> Controller# <b>show configuration</b>	Completes a partial command name.
<b>Step 4</b>	<b>?</b>  <b>Example:</b> Controller> <b>?</b>	Lists all commands available for a particular command mode.
<b>Step 5</b>	<b>command ?</b>  <b>Example:</b> Controller> <b>show ?</b>	Lists the associated keywords for a command.
<b>Step 6</b>	<b>command keyword ?</b>  <b>Example:</b> Controller(config)# <b>cdp holdtime ?</b> <10-255> Length of time (in sec) that receiver must keep this packet	Lists the associated arguments for a keyword.

## Understanding Abbreviated Commands

You need to enter only enough characters for the controller to recognize the command as unique.

This example shows how to enter the **show configuration** privileged EXEC command in an abbreviated form:

```
Controller# show conf
```

## No and Default Forms of Commands

Almost every configuration command also has a **no** form. In general, use the **no** form to disable a feature or function or reverse the action of a command. For example, the **no shutdown** interface configuration command reverses the shutdown of an interface. Use the command without the keyword **no** to reenable a disabled feature or to enable a feature that is disabled by default.

Configuration commands can also have a **default** form. The **default** form of a command returns the command setting to its default. Most commands are disabled by default, so the **default** form is the same as the **no** form. However, some commands are enabled by default and have variables set to certain default values. In these cases, the **default** command enables the command and sets variables to their default values.

## CLI Error Messages

This table lists some error messages that you might encounter while using the CLI to configure your controller.

**Table 2: Common CLI Error Messages**

Error Message	Meaning	How to Get Help
% Ambiguous command: "show con"	You did not enter enough characters for your controller to recognize the command.	Reenter the command followed by a question mark (?) without any space between the command and the question mark.  The possible keywords that you can enter with the command appear.
% Incomplete command.	You did not enter all of the keywords or values required by this command.	Reenter the command followed by a question mark (?) with a space between the command and the question mark.  The possible keywords that you can enter with the command appear.
% Invalid input detected at '^' marker.	You entered the command incorrectly. The caret (^) marks the point of the error.	Enter a question mark (?) to display all of the commands that are available in this command mode.  The possible keywords that you can enter with the command appear.

## Configuration Logging

You can log and view changes to the controller configuration. You can use the Configuration Change Logging and Notification feature to track changes on a per-session and per-user basis. The logger tracks each configuration command that is applied, the user who entered the command, the time that the command was entered, and the parser return code for the command. This feature includes a mechanism for asynchronous

notification to registered applications whenever the configuration changes. You can choose to have the notifications sent to the syslog.



**Note** Only CLI or HTTP changes are logged.

## How to Use the CLI to Configure Features

### Configuring the Command History

The software provides a history or record of commands that you have entered. The command history feature is particularly useful for recalling long or complex commands or entries, including access lists. You can customize this feature to suit your needs.

#### Changing the Command History Buffer Size

By default, the controller records ten command lines in its history buffer. You can alter this number for a current terminal session or for all sessions on a particular line. This procedure is optional.

#### SUMMARY STEPS

1. **terminal history [size *number-of-lines*]**

#### DETAILED STEPS

	Command or Action	Purpose
<b>Step 1</b>	<b>terminal history [size <i>number-of-lines</i>]</b> <b>Example:</b> Controller# <b>terminal history size 200</b>	Changes the number of command lines that the controller records during the current terminal session in privileged EXEC mode. You can configure the size from 0 to 256.

### Recalling Commands

To recall commands from the history buffer, perform one of the actions listed in this table. These actions are optional.



**Note** The arrow keys function only on ANSI-compatible terminals such as VT100s.

**SUMMARY STEPS**

1. **Ctrl-P** or use the **up arrow** key
2. **Ctrl-N** or use the **down arrow** key
3. **show history**

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>Ctrl-P</b> or use the <b>up arrow</b> key	Recalls commands in the history buffer, beginning with the most recent command. Repeat the key sequence to recall successively older commands.
<b>Step 2</b>	<b>Ctrl-N</b> or use the <b>down arrow</b> key	Returns to more recent commands in the history buffer after recalling commands with <b>Ctrl-P</b> or the up arrow key. Repeat the key sequence to recall successively more recent commands.
<b>Step 3</b>	<b>show history</b>  <b>Example:</b> Controller# <b>show history</b>	Lists the last several commands that you just entered in privileged EXEC mode. The number of commands that appear is controlled by the setting of the <b>terminal history</b> global configuration command and the <b>history</b> line configuration command.

**Disabling the Command History Feature**

The command history feature is automatically enabled. You can disable it for the current terminal session or for the command line. This procedure is optional.

**SUMMARY STEPS**

1. **terminal no history**

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>terminal no history</b>  <b>Example:</b> Controller# <b>terminal no history</b>	Disables the feature during the current terminal session in privileged EXEC mode.

**Enabling and Disabling Editing Features**

Although enhanced editing mode is automatically enabled, you can disable it and reenable it.

**SUMMARY STEPS**

1. terminal editing
2. terminal no editing

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>terminal editing</b>  <b>Example:</b> Controller# <b>terminal editing</b>	Reenables the enhanced editing mode for the current terminal session in privileged EXEC mode.
<b>Step 2</b>	<b>terminal no editing</b>  <b>Example:</b> Controller# <b>terminal no editing</b>	Disables the enhanced editing mode for the current terminal session in privileged EXEC mode.

**Editing Commands Through Keystrokes**

The keystrokes help you to edit the command lines. These keystrokes are optional.

**Note**

The arrow keys function only on ANSI-compatible terminals such as VT100s.

**Table 3: Editing Commands**

<b>Editing Commands</b>	<b>Description</b>
<b>Ctrl-B</b> or use the <b>left arrow</b> key	Moves the cursor back one character.
<b>Ctrl-F</b> or use the <b>right arrow</b> key	Moves the cursor forward one character.
<b>Ctrl-A</b>	Moves the cursor to the beginning of the command line.
<b>Ctrl-E</b>	Moves the cursor to the end of the command line.
<b>Esc B</b>	Moves the cursor back one word.
<b>Esc F</b>	Moves the cursor forward one word.
<b>Ctrl-T</b>	Transposes the character to the left of the cursor with the character located at the cursor.

<b>Delete or Backspace key</b>	Erases the character to the left of the cursor.
<b>Ctrl-D</b>	Deletes the character at the cursor.
<b>Ctrl-K</b>	Deletes all characters from the cursor to the end of the command line.
<b>Ctrl-U or Ctrl-X</b>	Deletes all characters from the cursor to the beginning of the command line.
<b>Ctrl-W</b>	Deletes the word to the left of the cursor.
<b>Esc D</b>	Deletes from the cursor to the end of the word.
<b>Esc C</b>	Capitalizes at the cursor.
<b>Esc L</b>	Changes the word at the cursor to lowercase.
<b>Esc U</b>	Capitalizes letters from the cursor to the end of the word.
<b>Ctrl-V or Esc Q</b>	Designates a particular keystroke as an executable command, perhaps as a shortcut.
<b>Return key</b>	Scrolls down a line or screen on displays that are longer than the terminal screen can display.  <b>Note</b> The More prompt is used for any output that has more lines than can be displayed on the terminal screen, including <b>show</b> command output. You can use the <b>Return</b> and <b>Space bar</b> keystrokes whenever you see the More prompt.
<b>Space bar</b>	Scrolls down one screen.
<b>Ctrl-L or Ctrl-R</b>	Redisplays the current command line if the controller suddenly sends a message to your screen.

## Editing Command Lines That Wrap

You can use a wraparound feature for commands that extend beyond a single line on the screen. When the cursor reaches the right margin, the command line shifts ten spaces to the left. You cannot see the first ten characters of the line, but you can scroll back and check the syntax at the beginning of the command. The keystroke actions are optional.

To scroll back to the beginning of the command entry, press **Ctrl-B** or the left arrow key repeatedly. You can also press **Ctrl-A** to immediately move to the beginning of the line.

**Note**

The arrow keys function only on ANSI-compatible terminals such as VT100s.

The following example shows how to wrap a command line that extends beyond a single line on the screen.

**SUMMARY STEPS**

1. access-list
2. Ctrl-A
3. Return key

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>access-list</b>	Displays the global configuration command entry that extends beyond one line.  <b>Example:</b>  Controller(config)# access-list 101 permit tcp 10.15.22.25 255.255.255.0 10.15.22.35 Controller(config)# \$ 101 permit tcp 10.15.22.25 255.255.255.0 10.15.22.35 255.25 Controller(config)# \$t tcp 10.15.22.25 255.255.255.0 131.108.1.20 255.255.255.0 eq Controller(config)# \$15.22.25 255.255.255.0 10.15.22.35 255.255.255.0 eq 45
<b>Step 2</b>	<b>Ctrl-A</b>	Checks the complete syntax.  <b>Example:</b>  Controller(config)# access-list 101 permit tcp 10.15.22.25 255.255.255.0 10.15.2\$
<b>Step 3</b>	<b>Return key</b>	Execute the commands.  The software assumes that you have a terminal screen that is 80 columns wide. If you have a different width, use the <b>terminal width</b> privileged EXEC command to set the width of your terminal.  Use line wrapping with the command history feature to recall and modify previous complex command entries.

**Searching and Filtering Output of show and more Commands**

You can search and filter the output for **show** and **more** commands. This is useful when you need to sort through large amounts of output or if you want to exclude output that you do not need to see. Using these commands is optional.

## SUMMARY STEPS

1. {show | more} command | {begin | include | exclude} regular-expression

## DETAILED STEPS

	Command or Action	Purpose
<b>Step 1</b>	{show   more} command   {begin   include   exclude} regular-expression  <b>Example:</b> Controller# show interfaces   include protocol Vlan1 is up, line protocol is up Vlan10 is up, line protocol is down GigabitEthernet1/0/1 is up, line protocol is down GigabitEthernet1/0/2 is up, line protocol is up	Searches and filters the output.  Expressions are case sensitive. For example, if you enter   exclude output, the lines that contain output are not displayed, but the lines that contain output appear.

## Accessing the CLI

You can access the CLI through a console connection, through Telnet, a SSH, or by using the browser.

To debug the standby switch, use the **session standby ios** privileged EXEC command from the active switch to access the IOS console of the standby switch. To debug a specific stack member, use the **session switch stack-member-number** privileged EXEC command from the active switch to access the diagnostic shell of the stack member. For more information about these commands, see the switch command reference.

## Accessing the CLI Through a Console Connection or Through Telnet

Before you can access the CLI, you must connect a terminal or a PC to the controller console or connect a PC to the Ethernet management port and then power on the controller, as described in the hardware installation guide that shipped with your controller.

If your controller is already configured, you can access the CLI through a local console connection or through a remote Telnet session, but your controller must first be configured for this type of access.

You can use one of these methods to establish a connection with the controller:

- Connect the controller console port to a management station or dial-up modem, or connect the Ethernet management port to a PC. For information about connecting to the console or Ethernet management port, see the controller hardware installation guide.
- Use any Telnet TCP/IP or encrypted Secure Shell (SSH) package from a remote management station. The controller must have network connectivity with the Telnet or SSH client, and the controller must have an enable secret password configured.
  - The controller supports up to 16 simultaneous Telnet sessions. Changes made by one Telnet user are reflected in all other Telnet sessions.
  - The controller supports up to five simultaneous secure SSH sessions.

**Accessing the CLI Through a Console Connection or Through Telnet**

After you connect through the console port, through the Ethernet management port, through a Telnet session or through an SSH session, the user EXEC prompt appears on the management station.



# CHAPTER 2

## Using the Web Graphical User Interface

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- Prerequisites for Using the Web GUI, page 13
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- Enabling Web and Secure Web Modes , page 15
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### Prerequisites for Using the Web GUI

- The GUI must be used on a PC running Windows 7, Windows XP SP1 (or later releases), or Windows 2000 SP4 (or later releases).
- The controller GUI is compatible with Microsoft Internet Explorer version 10.x, Mozilla Firefox 20.x, or Google Chrome 26.x.

### Information About Using The Web GUI

A web browser, or graphical user interface (GUI), is built into each controller.

You can use either the service port interface or the management interface to access the GUI. We recommend that you use the service-port interface. Click Help at the top of any page in the GUI to display online help. You might need to disable your browser's pop-up blocker to view the online help.

### Web GUI Features

The controller web GUI supports the following:

The Configuration Wizard—After initial configuration of the IP address and the local username/password or auth via the authentication server (privilege 15 needed), the wizard provides a method to complete the initial

wireless configuration. Start the wizard through Configuration -> Wizard and follow the nine-step process to configure the following:

- Admin Users
- SNMP System Summary
- Management Port
- Wireless Management
- RF Mobility and Country code
- Mobility configuration
- WLANs
- 802.11 Configuration
- Set Time

The Monitor tab:

- Displays summary details of controller, clients, and access points.
- Displays all radio and AP join statistics.
- Displays air quality on access points.
- Displays list of all Cisco Discovery Protocol (CDP) neighbors on all interfaces and the CDP traffic information.
- Displays all rogue access points based on their classification-friendly, malicious, ad hoc, classified, and unclassified.

The Configuration tab:

- Enables you to configure the controller for all initial operation using the web Configuration Wizard. The wizard allows you to configure user details, management interface, and so on.
- Enables you to configure the system, internal DHCP server, management, and mobility management parameters.
- Enables you to configure the controller, WLAN, and radios.
- Enables you to configure and set security policies on your controller.
- Enables you to access the controller operating system software management commands.

The Administration tab enables you to configure system logs.

# Connecting the Console Port of the Controller

## Before You Begin

Before you can configure the controller for basic operations, you need to connect it to a PC that uses a VT-100 terminal emulation program (such as HyperTerminal, ProComm, Minicom, or Tip).

---

**Step 1** Connect one end of a null-modem serial cable to the controller's RJ-45 console port and the other end to your PC's serial port.

**Step 2** Plug the AC power cord into the controller and a grounded 100 to 240 VAC, 50/60-Hz electrical outlet. Turn on the power supply. The bootup script displays operating system software initialization (code download and power-on self-test verification) and basic configuration. If the controller passes the power-on self-test, the bootup script runs the configuration wizard, which prompts you for basic configuration input.

**Step 3** Enter **yes**. Proceed with basic initial setup configuration parameters in the CLI setup wizard. Specify the IP address for the service port which is the gigabitethernet 0/0 interface.

After entering the configuration parameters in the configuration wizard, you can access the Web GUI. Now, the controller is configured with the IP address for service port.

---

# Logging On to the Web GUI

---

**Step 1** Enter the controller IP address in your browser's address line. For a secure connection, enter **https://ip-address**. For a less secure connection, enter **http://ip-address**.

**Step 2** When prompted, enter a valid username and password and click **OK**.

**Note** The administrative username and password that you created in the configuration wizard are case sensitive. The default username is **admin**, and the default password is **cisco**.

The Accessing Cisco AIR-CT5760 page appears.

The Accessing Cisco AIR-CT3850 page appears.

---

# Enabling Web and Secure Web Modes

---

**Step 1** Choose **Configuration > Controller > Switch > Management > Protocol Management > HTTP-HTTPS**.

The **HTTP-HTTPS Configuration** page appears.

- Step 2** To enable web mode, which allows users to access the controller GUI using “`http://ip-address`,” choose Enabled from the HTTP Access drop-down list. Otherwise, choose Disabled. Web mode (HTTP) is not a secure connection.
  - Step 3** To enable secure web mode, which allows users to access the controller GUI using “`https://ip-address`,” choose Enabled from the HTTPS Access drop-down list. Otherwise, choose Disabled. Secure web mode (HTTPS) is a secure connection.
  - Step 4** Choose to track the device in the IP Device Tracking check box.
  - Step 5** Choose to enable the trust point in the Enable check box.
  - Step 6** Choose the trustpoints from the Trustpoints drop-down list.
  - Step 7** Enter the amount of time, in seconds, before the web session times out due to inactivity in the HTTP Timeout-policy (1 to 600 sec) text box.  
The valid range is from 1 to 600 seconds.
  - Step 8** Enter the server life time in the Server Life Time (1 to 86400 sec) text box.  
The valid range is from 1 to 86400 seconds.
  - Step 9** Enter the maximum number of connection requests that the server can accept in the Maximum number of Requests (1 to 86400) text box.  
The valid range is from 1 to 86400 connections.
  - Step 10** Click **Apply**.
  - Step 11** Click **Save Configuration**.
- 

## Configuring the Controller Web GUI

The configuration wizard enables you to configure basic settings on the controller. You can run the wizard after you receive the controller from the factory or after the controller has been reset to factory defaults. The configuration wizard is available in both GUI and CLI formats.

- 
- Step 1** Connect your PC to the service port and configure an IPv4 address to use the same subnet as the controller. The controller is loaded with IOS XE image and the service port interface is configured as gigabitethernet 0/0.
  - Step 2** Start Internet Explorer 10 (or later), Firefox 2.0.0.11 (or later), or Google Chrome on your PC and enter the management interface IP address on the browser window. The management interface IP address is same as the gigabitethernet 0/0 (also known as service port interface). When you log in for the first time, you need to enter HTTP username and password. By default, the username is **admin** and the password is **cisco**.  
You can use both HTTP and HTTPS when using the service port interface. HTTPS is enabled by default and HTTP can also be enabled.  
When you log in for the first time, the **Accessing Cisco Switch Accessing Cisco Controller <Model Number> <Hostname>** page appears.
  - Step 3** On the **Accessing Cisco Switch Accessing Cisco Controller** page, click the **Wireless Web GUI** link to access controller web GUI Home page.
  - Step 4** Choose **Configuration > Wizard** to perform all steps that you need to configure the controller initially.

The **Admin Users** page appears.

- Step 5** On the **Admin Users** page, enter the administrative username to be assigned to this controller in the User Name text box and the administrative password to be assigned to this controller in the Password and Confirm Password text boxes. Click **Next**.

The default username is **admin** and the default password is **cisco**. You can also create a new administrator user for the controller. You can enter up to 24 ASCII characters for username and password.

The **SNMP System Summary** page appears.

- Step 6** On the **SNMP System Summary** page, enter the following SNMP system parameters for the controller, and click **Next**:

- Customer-definable controller location in the Location text box.
- Customer-definable contact details such as phone number with names in the Contact text box.
- Choose **enabled** to send SNMP notifications for various SNMP traps or **disabled** not to send SNMP notifications for various SNMP traps from the SNMP Global Trap drop-down list.
- Choose **enabled** to send system log messages or **disabled** not to send system log messages from the SNMP Logging drop-down list.

**Note** The SNMP trap server, must be reachable through the distribution ports (and not through the gigabitethernet0/0 service or management interface).

The **Management Port** page appears.

- Step 7** In the **Management Port** page, enter the following parameters for the management port interface (gigabitethernet 0/0) and click **Next**.

- Interface IP address that you assigned for the service port in the IP Address text box.
- Network mask address of the management port interface in the Netmask text box.
- The IPv4 Dynamic Host Configuration Protocol (DHCP) address for the selected port in the IPv4 DHCP Server text box.

The **Wireless Management** page appears.

- Step 8** In the **Wireless Management** page, enter the following wireless interface management details, and click **Next**.

- Choose the interface—VLAN, or Ten Gigabit Ethernet from the Select Interface drop-down list.
- VLAN tag identifier, or 0 for no VLAN tag in the VLAN id text box.
- IP address of wireless management interface where access points are connected in the IP Address text box.
- Network mask address of the wireless management interface in the Netmask text box.
- DHCP IPv4 IP address in the IPv4 DHCP Server text box.

When selecting VLAN as interface, you can specify the ports as –Trunk or Access ports from the selected list displayed in the Switch Port Configuration text box.

The **RF Mobility and Country Code** page appears.

- Step 9** In the **RF Mobility and Country Code** page, enter the RF mobility domain name in the RF Mobility text box, choose current country code from the Country Code drop-down list, and click **Next**. From the GUI, you can select only one country code.

**Note** Before configuring RF grouping parameters and mobility configuration, ensure that you refer to the relevant conceptual content and then proceed with the configuration.

The **Mobility Configuration** page with mobility global configuration settings appears.

**Step 10** In the **Mobility Configuration** page, view and enter the following mobility global configuration settings, and click **Next**.

- Displays Mobility Controller in the Mobility Role text box.
- Displays mobility protocol port number in the Mobility Protocol Port text box.
- Displays the mobility group name in the Mobility Group Name text box.
- Displays whether DTLS is enabled in the DTLS Mode text box.

DTLS is a standards-track Internet Engineering Task Force (IETF) protocol based on TLS.

- Displays mobility domain identifier for 802.11 radios in the Mobility Domain ID for 802.11 radios text box.
- Displays the number of members configured on the controller in the Mobility Domain Member Count text box.
- To enable the controller as a Mobility Oracle, select the Mobility Oracle Enabled check box.

**Note** Only the controller can be configured as Mobility Oracle. You cannot configure the switch as Mobility Oracle.

The Mobility Oracle is optional, it maintains the client database under one complete mobility domain.

- The amount of time (in seconds) between each ping request sent to an peer controller in the Mobility Keepalive Interval (1-30)sec text box.

Valid range is from 1 to 30 seconds, and the default value is 10 seconds.

- Number of times a ping request is sent to an peer controller before the peer is considered to be unreachable in the Mobility Keepalive Count (3-20) text box.

The valid range is from 3 to 20, and the default value is 3.

- The DSCP value that you can set for the mobility controller in the Mobility Control Message DSCP Value (0-63) text box.

The valid range is 0 to 63, and the default value is 0.

The **WLANS** page appears.

**Step 11** In the **Mobility Configuration** page, view and enter the following mobility global configuration settings, and click **Next**.

- Choose **Mobility Controller** or **Mobility Agent** from the Mobility Role drop-down list:

- If Mobility Agent is chosen, enter the mobility controller IP address in the Mobility Controller IP Address text box and mobility controller IP address in the Mobility Controller Public IP Address text box.
- If Mobility Controller is chosen, then the mobility controller IP address and mobility controller public IP address are displayed in the respective text boxes.

- Displays mobility protocol port number in the Mobility Protocol Port text box.

- Displays the mobility switch peer group name in the Mobility Switch Peer Group Name text box.

- Displays whether DTLS is enabled in the DTLS Mode text box.

DTLS is a standards-track Internet Engineering Task Force (IETF) protocol based on TLS.

- Displays mobility domain identifier for 802.11 radios in the Mobility Domain ID for 802.11 radios text box.
- The amount of time (in seconds) between each ping request sent to an peer controller in the Mobility Keepalive Interval (1-30)sec text box.

Valid range is from 1 to 30 seconds, and the default value is 10 seconds.
- Number of times a ping request is sent to an peer controller before the peer is considered to be unreachable in the Mobility Keepalive Count (3-20) text box.

The valid range is from 3 to 20, and the default value is 3.
- The DSCP value that you can set for the mobility controller in the Mobility Control Message DSCP Value (0-63) text box.

The valid range is 0 to 63, and the default value is 0.
- Displays the number of mobility switch peer group member configured in the Switch Peer Group Members Configured text box.

The **WLANS** page appears.

**Step 12** In the **WLANS** page, enter the following WLAN configuration parameters, and click **Next**.

- WLAN identifier in the WLAN ID text box.
- SSID of the WLAN that the client is associated with in the SSID text box.
- Name of the WLAN used by the client in the Profile Name text box.

The **802.11 Configuration** page appears.

**Step 13** In the **802.11 Configuration** page, check either one or both 802.11a/n/ac and 802.11b/g/n check boxes to enable the 802.11 radios, and click **Next**.

The **Set Time** page appears.

**Step 14** In the **Set Time** page, you can configure the time and date on the controller based on the following parameters, and click **Next**.

- Displays current timestamp on the controller in the Current Time text box.
- Choose either Manual or NTP from the Mode drop-down list.

On using the NTP server, all access points connected to the controller, synchronizes its time based on the NTP server settings available.
- Choose date on the controller from the Year, Month, and Day drop-down list.
- Choose time from the Hours, Minutes, and Seconds drop-down list.
- Enter the time zone in the Zone text box and select the off setting required when compared to the current time configured on the controller from the Offset drop-down list.

The **Save Wizard** page appears.

**Step 15** In the **Save Wizard** page, you can review the configuration settings performed on the controller using these steps, and if you wish to change any configuration value, click **Previous** and navigate to that page.

You can save the controller configuration created using the wizard only if a success message is displayed for all the wizards. If the **Save Wizard** page displays errors, you must recreate the wizard for initial configuration of the controller.





# CHAPTER 3

## Managing Controller Stacks

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- Finding Feature Information, page 21
- Pre-requisites for Configuring Controller Stack, page 21
- Restrictions for Configuring Controller Stack, page 22
- Information on Controller Stack, page 22
- Configuring Controller Stack, page 23

## Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.

## Pre-requisites for Configuring Controller Stack

You must ensure the following before stacking controllers:

- Ensure that the controllers are connected using the stack cable. For more details on stack cables used, see the Information on Controller stack section.
- Only one controller other than the active unit is available to be stacked.
- Identify which controller needs to be in active and standby state based on your priorities.
- You must verify that the controllers in the stack run on Cisco IOS Software release 3.3 and later.
- You must verify that the licenses of the controllers in the stack; for more details, see the Cisco 5700 Series Wireless Controller Installation Guide.

- Verify the license used by the controllers in the stack. Ideally, the active controller must possess a valid license and the standby controller can either possess a valid license or a HA SKU license. For more details on controller licenses, see the hardware guide-

## Restrictions for Configuring Controller Stack

You must ensure that the controllers in the stack are configured with the same Cisco IOS Software Release version and licenses.

## Information on Controller Stack

A controller stack can have one stacking-capable controller connected through their StackWise-480 ports; which implies that the stack has two members- an active and a standby controller. The stack member work together as a unified system using the use the StackWise-480 technology. If the active controller becomes unavailable, the standby controller assumes the role of the active switch, and continues to keep the stack operational.

The active controller contains the saved and running configuration files for the controller stack. The configuration files include the system-level settings for the controller stack and the interface-level settings the stack member. The stack member has a current copy of all these files for back-up purposes. The controllers in the stack use Cisco StackWise-480 technology which provides a robust distributed forwarding architecture through each stack member switch and a unified, fully centralized control and management plane to simplify operation in a large-scale network design.

In the stack, all configuration in the active unit is synced to the standby unit once standby unit changes its state from member to the hot standby state. Thus, all the start-up configuration available in the unit prior to synchronization is lost. If you would need the start-up configuration of the standby unit again, you must save the startup configuration of the unit in secondary memory- Flash memory to reuse the configurations later.

You must use the following Cisco StackWise-480 and Cisco StackPower cables to connect the units in the stack.

Stack Cable	Description
STACK-T1-50CM	Cisco StackWise-480 50cm stacking cable spare
STACK-T1-1M	Cisco StackWise-480 1m stacking cable spare
STACK-T1-3M	Cisco StackWise-480 3m stacking cable spare
CAB-SPWR-30CM	Cisco Catalyst 3850 StackPower cable 30cm spare
CAB-SPWR-150CM	Cisco Catalyst 3850 StackPower cable 150cm spare

In the stack, all configuration in the active unit is synced to the standby unit once standby unit changes its state from member to the hot standby state. Thus, all the start-up configuration available in the unit prior to

synchronization is lost. If you would need the start-up configuration of the standby unit again, you must save the startup configuration of the unit in secondary memory- Flash memory to reuse the configurations later.

When you use the controller stack, all the six controller ports of both the controllers are combined hence providing an availability of 12 ports for usage. The bandwidth of a controller port is a 10 gig ethernet port; however on combination of 12 ports the controller, a throughput of 60 Gbps is only available for use. These ports can be combined to form an Etherchannel, a flex link, or a Link Aggregation Group (LAG).

# Configuring Controller Stack

## SUMMARY STEPS

1. Connect two controllers that are up and running using the stack cable.
2. Power up and perform a boot on both controllers simultaneously or power and boot one controller.
3. Configure Etherchannel or LAG on the units. The deployment type of Etherchannel, LAG, and LACP is based on your network design.
4. Execute the command **show etherchannel summary** to view status of the configured Etherchannel.
5. Configure LACP .
6. Execute the commands defined for displaying stack information on the console of the active controller to verify that the redundancy high availability pair exists.

## DETAILED STEPS

- 
- Step 1** Connect two controllers that are up and running using the stack cable.
- Step 2** Power up and perform a boot on both controllers simultaneously or power and boot one controller.  
The controllers boot up successfully, and forms a high availability pair.
- Step 3** Configure Etherchannel or LAG on the units. The deployment type of Etherchannel, LAG, and LACP is based on your network design.
- Step 4** Execute the command **show etherchannel summary** to view status of the configured Etherchannel.  
On successful configuration, all the specified ports will be bundled in a single channel and listed in the command output of **show etherchannel summary**.
- Step 5** Configure LACP .
- Step 6** Execute the commands defined for displaying stack information on the console of the active controller to verify that the redundancy high availability pair exists.
- 

# Switch Stack Membership

A standalone switch is a switch stack with one stack member that also operates as the . You can connect one standalone switch to another to create a switch stack containing two stack members, with one of them as the . You can connect standalone switches to an existing switch stack to increase the stack membership.

## Stack Member Numbers

A new, out-of-the-box switch (one that has not joined a switch stack or has not been manually assigned a stack member number) ships with a default stack member number of 1. When it joins a switch stack, its default stack member number changes to the lowest available member number in the stack.

Stack members in the same switch stack cannot have the same stack member number. Every stack member, including a standalone switch, retains its member number until you manually change the number or unless the number is already being used by another member in the stack.

- If you manually change the stack member number by using the **switch current-stack-member-number renumber new-stack-member-number** EXEC command, the new number goes into effect after that stack member resets (or after you use the **reload slot stack-member-number** privileged EXEC command) and only if that number is not already assigned to any other members in the stack. Another way to change the stack member number is by changing the **SWITCH\_NUMBER** environment variable.

If the number is being used by another member in the stack, the switch selects the lowest available number in the stack.

If you manually change the number of a stack member and no interface-level configuration is associated with that new member number, that stack member resets to its default configuration.

You cannot use the **switch current-stack-member-number renumber new-stack-member-number** EXEC command on a provisioned switch. If you do, the command is rejected.

- If you move a stack member to a different switch stack, the stack member retains its number only if the number is not being used by another member in the stack. If it is being used, the switch selects the lowest available number in the stack.
- If you merge switch stacks, the switches that join the switch stack of a new select the lowest available numbers in the stack.

As described in the hardware installation guide, you can use the switch port LEDs in Stack mode to visually determine the stack member number of each stack member.

## Stack Member Priority Values

A higher priority value for a stack member increases the probability of it being elected and retaining its stack member number. The priority value can be 1 to 15. The default priority value is 1. You can display the stack member priority value by using the **show switch** EXEC command.



### Note

We recommend assigning the highest priority value to the switch that you prefer to be the . This ensures that the switch is reelected as the if a reelection occurs.

---

To change the priority value for a stack member, use the **switch stack-member-number priority new priority-value** EXEC command.

The new priority value takes effect immediately but does not affect the current . The new priority value helps determine which stack member is elected as the new when the current or the switch stack resets.

## Election and Reelection

All stack members are eligible to be the active switch or the standby switch. If the active switch becomes unavailable, the standby switch becomes the active switch.

An active switch retains its role unless one of these events occurs:

- The switch stack is reset.
- The active switch is removed from the switch stack.
- The active switch is reset or powered off.
- The active switch fails.
- The switch stack membership is increased by adding powered-on standalone switches or switch stacks.

The is elected or reelected based on one of these factors and in the order listed:

- 1 The switch that is currently the .
- 2 The switch with the highest stack member priority value.

**Note**

We recommend assigning the highest priority value to the switch that you prefer to be the . This ensures that the switch is reelected as if a reelection occurs.

- 3 The switch with the shortest start-up time.
- 4 The switch with the lowest MAC address.

**Note**

The factors for electing or reelecting a new standby switch are same as those for the active switch election or reelection, and are applied to all participating switches except the active switch.

After election, the new active switch becomes available after a few seconds. In the meantime, the switch stack uses the forwarding tables in memory to minimize network disruption. The physical interfaces on the other available stack members are not affected during a new active switch election and reset.

When the previous active switch becomes available, it *does not* resume its role as the active switch.

If you power on or reset an entire switch stack, some stack members *might not* participate in the active switch election. Stack members that are powered on within the same 2-minute timeframe participate in the active switch election and have a chance to become the active switch. Stack members that are powered on after the 120-second timeframe do not participate in this initial election and become stack members. For powering considerations that affect active-switch elections, see the switch hardware installation guide.

As described in the hardware installation guide, you can use the ACTV LED on the switch to see if the switch is the active switch.

## Enabling Persistent MAC Address

This procedure is optional.

**Note**

When you enter the command to configure this feature, a warning message appears with the consequences of your configuration. You should use this feature cautiously. Using the old MAC address elsewhere in the same domain could result in lost traffic.

**SUMMARY STEPS**

1. **configure terminal**
2. **stack-mac persistent timer [0 | time-value]**
3. **end**
4. **copy running-config startup-config**

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>configure terminal</b>  <b>Example:</b> Controller# <b>configure terminal</b>	Enters global configuration mode.
<b>Step 2</b>	<b>stack-mac persistent timer [0   time-value]</b>  <b>Example:</b> Controller(config)# <b>stack-mac persistent timer 7</b>	<p>Enables a time delay after a stack-master change before the stack MAC address changes to that of the new stack master. If the previous stack master rejoins the stack during this period, the stack uses that MAC address as the stack MAC address.</p> <p>You can configure the time period as 0 to 60 minutes.</p> <ul style="list-style-type: none"> <li>• Enter the command with no value to set the default delay of approximately 4 minutes. We recommend that you always enter a value.</li> </ul> <p>If the command is entered without a value, the time delay appears in the running-config file with an explicit timer value of 4 minutes.</p> <ul style="list-style-type: none"> <li>• Enter <b>0</b> to continue using the MAC address of the current stack master indefinitely.</li> </ul> <p>The stack MAC address of the previous stack master is used until you enter the <b>no stack-mac persistent timer</b> command, which immediately changes the stack MAC address to that of the current stack master.</p> <ul style="list-style-type: none"> <li>• Enter a <i>time-value</i> from 1 to 60 minutes to configure the time period before the stack MAC address changes to the new stack master.</li> </ul> <p>The stack MAC address of the previous stack master is used until the configured time period expires or until you enter the <b>no stack-mac persistent timer</b> command.</p> <p><b>Note</b> If you enter the <b>no stack-mac persistent timer</b> command after a new stack master takes over, before the time expires, the switch stack moves to the current stack master MAC address.</p>

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 3</b>	<b>end</b>  <b>Example:</b> Controller(config)# <b>end</b>	Returns to privileged EXEC mode.
<b>Step 4</b>	<b>copy running-config startup-config</b>  <b>Example:</b> Controller# <b>copy running-config startup-config</b>	(Optional) Saves your entries in the configuration file.

## Assigning a Stack Member Number

This optional task is available only from the .

### SUMMARY STEPS

1. **switch current-stack-member-number renumber new-stack-member-number**
2. **reload slot stack-member-number**

### DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>switch current-stack-member-number renumber new-stack-member-number</b>  <b>Example:</b> Controller# <b>switch 3 renumber 4</b>	Specifies the current stack member number and the new member number for the stack member. The range is 1 to 2. You can display the current stack member number by using the <b>show switch</b> user EXEC command.
<b>Step 2</b>	<b>reload slot stack-member-number</b>  <b>Example:</b> Controller# <b>reload slot 4</b>	Resets the stack member.

## Setting the Stack Member Priority Value

This optional task is available only from the .

**SUMMARY STEPS**

1. **switch stack-member-number priority new-priority-number**
2. **reload slot stack-member-number**

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>switch stack-member-number priority new-priority-number</b>	<p>You can display the current priority value by using the <b>show switch</b> user EXEC command.</p> <p><b>Example:</b> Controller# <b>switch 3 priority 2</b></p>
<b>Step 2</b>	<b>reload slot stack-member-number</b>	<p>The new priority value takes effect immediately but does not affect the current . The new priority value helps determine which stack member is elected as the new when the current or switch stack resets.</p> <p><b>Example:</b> Controller# <b>reload slot 3</b></p> <p>Specifies the stack member number and the new priority for the stack member. The stack member number range is 1 to 9. The priority value range is 1 to 15.</p> <p>You can display the current priority value by using the <b>show switch</b> user EXEC command.</p> <p>The new priority value takes effect immediately but does not affect the current active switch. The new priority value helps determine which stack member is elected as the new active switch when the current active switch or switch stack resets.</p>

**Displaying Incompatible Switches in the Switch Stack****SUMMARY STEPS**

1. **show switch**

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>show switch</b>	<p>Displays any incompatible switches in the switch stack (indicated by a 'Current State' of 'V-Mismatch'). The V-Mismatch state identifies the switches with incompatible software. The output displays Lic-Mismatch for switches that are not running the same license level as the .</p> <p><b>Example:</b> Controller# <b>show switch</b></p> <p>For information about managing license levels, see the <i>System Management Configuration Guide (Catalyst 3850 Switches)</i> and <i>System Management Configuration Guide (Cisco WLC 5700 Series)</i> .</p>

# Upgrading an Incompatible Switch in the Switch Stack

## SUMMARY STEPS

1. software auto-upgrade
2. copy running-config startup-config

## DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>software auto-upgrade</b>  <b>Example:</b> Controller# <code>software auto-upgrade</code>	Upgrades incompatible switches in the switch stack, or changes switches in bundle mode to installed mode.
<b>Step 2</b>	<b>copy running-config startup-config</b>  <b>Example:</b> Controller# <code>copy running-config startup-config</code>	(Optional) Saves your entries in the configuration file.





# CHAPTER 4

## Configuring High Availability

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  - Information about High Availability, page 31
  - Information about Access Point Stateful Switch Over , page 32
  - Initiate Graceful Switchover, page 32
  - Configuring EtherChannel, page 32
  - LACP Configuration, page 33
  - Troubleshooting High Availability, page 34

### Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.

### Information about High Availability

High availability feature is enabled by default when the controllers are connected using the stack cable and the Cisco StackWise-480 technology is enabled. You will not be able to disable it; however, you can initiate a manual graceful-switchover using the command line interface to avail the high availability feature enabled in the controller.

## Information about Access Point Stateful Switch Over

An Access Point Stateful Switch Over ( AP SSO ) implies that all the access point sessions are switched over statefully and the user session information is maintained during a switchover, and access points continue to operate in network with no loss of sessions, providing improved network availability. The active switch in the stack is equipped to perform all network functions, including IP functions and routing information exchange. Controller supports 1000 access points and 12000 clients.

However, all the clients are de-authenticated and need to be re-associated with the new active controller except for the locally switched clients in FlexConnect mode when a switchover occurs.

Once redundancy pair is formed while in stack, high availability is enabled; which includes that access points continue to remain connected during an active-to-standby switchover.


**Note**


---

You can not disable AP SSO while in a controller stack once the controllers form a redundant pair.

---

## Initiate Graceful Switchover

To perform a manual switchover and to avail high availability feature enabled in the controller, execute the **redundancy force-switchover** command. This command initiates a graceful switchover from the then active to the standby controller.

```
controller#redundancy force-switchover
System configuration has been modified. Save ? [yes/no] : yes
Building configuration ...
Preparing for switchover ...
Compressed configuration from 14977 bytes to 6592 bytes[OK]This will reload the active unit
and force switchover to standby[confirm] : y
```

### Before You Begin

## Configuring EtherChannel

The LAG or an EtherChannel, bundles all the existing ports in both the standby and active units into a single logical port? link? to provide an aggregate bandwidth of 60 Gbps. The creation of Etherchannel enables protection against failures. The Etherchannels or LAG created are used for link redundancy to ensure high availability of access points.

### SUMMARY STEPS

1. Connect two controllers that are in powered down state using the stack cable.
2. Power up and perform a boot on both controllers simultaneously or power and boot one controller.
3. Configure Etherchannel or LAG on the units.
4. Execute the **show etherchannel summary** command to view status of the configured Etherchannel.
5. Execute the **show ap uptime** command to verify the connected access points.

## DETAILED STEPS

---

- Step 1** Connect two controllers that are in powered down state using the stack cable.
- Step 2** Power up and perform a boot on both controllers simultaneously or power and boot one controller. The controllers boot up successfully, and forms a high availability pair.
- Step 3** Configure Etherchannel or LAG on the units.
- Step 4** Execute the **show etherchannel summary** command to view status of the configured Etherchannel. On successful configuration, all the specified ports will be bundled in a single channel and listed in the command output of **show etherchannel summary**.
- Step 5** Execute the **show ap uptime** command to verify the connected access points.

**Example:**

---

# LACP Configuration

## Before You Begin

## SUMMARY STEPS

1. conf t
2. interface Port-channel *number*
3. lACP max-bundle *number*
4. lACP port-priority *number*
5. switchport backup interface Po2
6. end
7. show etherchannel summary
8. show interfaces switchport backup

## DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	conf t	Configures the terminal.
	<b>Example:</b> controller#conf t	
<b>Step 2</b>	interface Port-channel <i>number</i>	Enters the port-channel interface configuration mode.
	<b>Example:</b> controller(config)#interface Port-channel Po2	

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 3</b>	lacp max-bundle <i>number</i>  <b>Example:</b> controller(config-if)# lacp max-bundle 6	Defines the maximum number of active bundled LACP ports allowed in a port channel. The value ranges from 1 to 8.
<b>Step 4</b>	lacp port-priority <i>number</i>  <b>Example:</b> controller(config-if)#lacp port-priority 4	Specifies port priority to be configured on the port using LACP . The value ranges from 0 to 65535.
<b>Step 5</b>	switchport backup interface Po2  <b>Example:</b> controller(config-if)# switchport backup interface Po2	Specifies an interface as the backup interface.
<b>Step 6</b>	end	Exits the interface and configuration mode.
<b>Step 7</b>	show etherchannel summary  <b>Example:</b> controller# show etherchannel summary	Displays summary of Etherchannel(s) properties.
<b>Step 8</b>	show interfaces switchport backup  <b>Example:</b> controller#show interfaces switchport backup	Displays summary of backup Etherchannel properties.

## Troubleshooting High Availability

### Access Standby Console

You can only access the console of the active controller in a stack. To access the standby controller console, use the following commands; however, use this functionality only under supervision of Cisco Support.

## Before You Begin

### SUMMARY STEPS

1. conf t
2. service internal
3. redundancy
4. main-cpu
5. standby console enable
6. exit

### DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	conf t  <b>Example:</b> Controller# configure terminal	Configures the terminal.
<b>Step 2</b>	service internal  <b>Example:</b> Controller(config)# service internal	Enables Cisco IOS debug commands.
<b>Step 3</b>	redundancy  <b>Example:</b> Controller(config)# redundancy	
<b>Step 4</b>	main-cpu  <b>Example:</b> Controller(config)# main-cpu	
<b>Step 5</b>	standby console enable  <b>Example:</b> Controller(config)# standby console enable	Enables the standby console.
<b>Step 6</b>	exit  <b>Example:</b> Controller(config)# exit	Exits the configuration mode.

## Before a Switchover

A switchover happens when the active controller fails; however, while performing a manual switchover, you can execute the commands listed in this section to ensure if you can initiate a successful switchover.

## SUMMARY STEPS

1. show redundancy states
2. show switch detail
3. show platform SES states
4. show ap summary
5. show CAPWAP detail
6. show dtls database-brief
7. show power inline

## DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	show redundancy states  <b>Example:</b> controller#show redundancy states	Display the high availability role of the active and standby switches.
<b>Step 2</b>	show switch detail  <b>Example:</b> controller#show switch detail	Display physical property of the stack. Verify if the physical states of the stacks are "Ready" or "Port".
<b>Step 3</b>	show platform SES states  <b>Example:</b> controller#show platform SES states	Display the sequences of the stack manager.
<b>Step 4</b>	show ap summary  <b>Example:</b> controller#show ap summary	Display all the access points in the active and standby switch.
<b>Step 5</b>	show CAPWAP detail  <b>Example:</b> controller#show CAPWAP detail	Display the details of the CAPWAP tunnel in the active and standby switch.
<b>Step 6</b>	show dtls database-brief  <b>Example:</b> controller#show dtls database-brief	Display DTLS details in the active and standby switch.
<b>Step 7</b>	show power inline  <b>Example:</b> controller#show power inline	Display the power on Ethernet power state.

## After a Switchover

This section defines the steps that you must perform to ensure that successful switchover from the active to standby switch is performed. On successful switchover of the standby switch as active, all access points connected to the active need to re-join the standby (then active) switch.

### SUMMARY STEPS

1. **show ap uptime**
2. **show wireless summary**
3. **show wcdb database all**
4. **show power inline**

### DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>show ap uptime</b>  <b>Example:</b> controller#show ap uptime	Verify if the uptime of the access point after the switchover is large enough.
<b>Step 2</b>	<b>show wireless summary</b>  <b>Example:</b> controller#show wireless summary	Display the clients connected in the active switch.
<b>Step 3</b>	<b>show wcdb database all</b>  <b>Example:</b> controller#show wcdb database all	Display if the client has reached the uptime.
<b>Step 4</b>	<b>show power inline</b>  <b>Example:</b> controller#show power inline	Display the power over Ethernet power state.

## Monitoring the Controller Stack

*Table 4: Commands for Displaying Stack Information*

<b>Command</b>	<b>Description</b>
<b>show switch</b>	Displays summary information about the stack, including the status of provisioned switches and switches in version-mismatch mode.

Command	Description
<b>show switch stack-member-number</b>	Displays information about a specific member.
<b>show switch detail</b>	Displays detailed information about the stack.
<b>show switch neighbors</b>	Displays the stack neighbors.
<b>show switch stack-ports [summary]</b>	Displays port information for the stack. Use the <b>summary</b> keyword to display the stack cable length, the stack link status, and the loopback status.
<b>show redundancy</b>	Displays the redundant system and the current processor information. The redundant system information includes the system uptime, standby failures, switchover reason, hardware, configured and operating redundancy mode. The current processor information displayed includes the active location, the software state, the uptime in the current state and so on.
<b>show redundancy state</b>	Displays all the redundancy states of the active and standby controllers.

## LACP Configuration: Example

This example shows how to configure LACP and to verify creation of the LACP bundle and the status:

```
Controller(config)# !
interface TenGigabitEthernet1/0/1
switchport mode trunk
channel-group 1 mode active
lacp port-priority 10
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/2
switchport mode trunk
channel-group 1 mode active
lacp port-priority 10
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/3
switchport mode trunk
channel-group 1 mode active
lacp port-priority 10
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/4
switchport mode trunk
channel-group 1 mode active
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/5
switchport mode trunk
channel-group 1 mode active
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/6
```

```

switchport mode trunk
channel-group 1 mode active
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/1
switchport mode trunk
channel-group 1 mode active
lacp port-priority 10
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/2
switchport mode trunk
channel-group 1 mode active
lacp port-priority 10
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/3
switchport mode trunk
channel-group 1 mode active
lacp port-priority 10
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/4
switchport mode trunk
channel-group 1 mode active
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/5
switchport mode trunk
channel-group 1 mode active
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/6
switchport mode trunk
channel-group 1 mode active
ip dhcp snooping trust
!
interface Vlan1
no ip address
ip igmp version 1
shutdown
!

Controller# show etherchannel summary

Flags: D - down P - bundled in port-channel
I - stand-alone S - suspended
H - Hot-standby (LACP only)
R - Layer3 S - Layer2
U - in use f - failed to allocate aggregator

M - not in use, minimum links not met
u - unsuitable for bundling
w - waiting to be aggregated
d - default port

Number of channel-groups in use: 1
Number of aggregators: 1

Group Port-channel Protocol Ports
-----+-----+-----+
1      Po1 (SU)       LACP    Te1/0/1 (P)  Te1/0/2 (P)  Te1/0/3 (P)
                           Te1/0/4 (H)  Te1/0/5 (H)  Te1/0/6 (H)
                           Te2/0/1 (P)  Te2/0/2 (P)  Te2/0/3 (P)
                           Te2/0/4 (H)  Te2/0/5 (H)  Te2/0/6 (H)

```

This example shows the switch backup interface pairs:

```
Controller# show interfaces switchport backup
```

**Flex Link Configuration: Example**

Switch Backup Interface Pairs:

Active Interface	Backup Interface	State
Port-channel1	Port-channel2	Active Standby/Backup Up

This example shows the summary of the Etherchannel configured in the controller:

```
Controller# show ethernet summary
```

```
Flags: D - down          P - bundled in port-channel
      I - stand-alone  S - suspended
      H - Hot-standby (LACP only)
      R - Layer3         S - Layer2
      U - in use         f - failed to allocate aggregator

      M - not in use, minimum links not met
      u - unsuitable for bundling
      w - waiting to be aggregated
      d - default port
```

```
Number of channel-groups in use: 2
Number of aggregators: 2
```

Group	Port-channel	Protocol	Ports		
1	Po1 (SU)	LACP	Te1/0/1(P)	Te1/0/2(P)	Te1/0/3(P)
			Te1/0/4(P)	Te1/0/5(P)	Te1/0/6(P)
2	Po2 (SU)	LACP	Te2/0/1(P)	Te2/0/2(P)	Te2/0/3(P)
			Te2/0/4(P)	Te2/0/5(P)	Te2/0/6(P)

**Flex Link Configuration: Example**

This example shows how to configure flex link and to verify creation and the status of the created link:

```
Controller(config)# !
interface Port-channel1
description Ports 1-6 connected to NW-55-SW
switchport mode trunk
switchport backup interface Po2
switchport backup interface Po2 preemption mode forced
switchport backup interface Po2 preemption delay 1
ip dhcp snooping trust
!
interface Port-channel2
description Ports 7-12connected to NW-55-SW
switchport mode trunk
ip dhcp snooping trust
!
interface GigabitEthernet0/0
vrf forwarding Mgmt-vrf
no ip address
negotiation auto
!
interface TenGigabitEthernet1/0/1
switchport mode trunk
channel-group 1 mode on
ip dhcp snooping trust
!
```

```

interface TenGigabitEthernet1/0/2
switchport mode trunk
channel-group 1 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/3
switchport mode trunk
channel-group 1 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/4
switchport mode trunk
channel-group 1 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/5
switchport mode trunk
channel-group 1 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet1/0/6
switchport mode trunk
channel-group 1 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/1
switchport mode trunk
channel-group 2 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/2
switchport mode trunk
channel-group 2 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/3
switchport mode trunk
channel-group 2 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/4
switchport mode trunk
channel-group 2 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/5
switchport mode trunk
channel-group 2 mode on
ip dhcp snooping trust
!
interface TenGigabitEthernet2/0/6
switchport mode trunk
channel-group 2 mode on
ip dhcp snooping trust
!
interface Vlan1
no ip address

Controller# show etherchannel summary

Flags: D - down P - bundled in port-channel
I - stand-alone s - suspended
H - Hot-standby (LACP only)
R - Layer3 S - Layer2
U - in use f - failed to allocate aggregator

M - not in use, minimum links not met
u - unsuitable for bundling
w - waiting to be aggregated
d - default port

```

**Viewing Redundancy Switchover History (GUI)**

```

Number of channel-groups in use: 2
Number of aggregators: 2

Group Port-channel Protocol Ports
-----+-----+-----+
1     Po1 (SU)      -     Te1/0/1(P)  Te1/0/2(P)  Te1/0/3(P)
                                         Te1/0/4(P)  Te1/0/5(P)  Te1/0/6(P)
2     Po2 (SU)      -     Te2/0/1(P)  Te2/0/2(P)  Te2/0/3(D)
                                         Te2/0/4(P)  Te2/0/5(P)  Te2/0/6(P)

```

**Viewing Redundancy Switchover History (GUI)****Step 1**

Click **Monitor > Controller > Redundancy > States**.

The Redundancy States page is displayed. The values for the following parameters are displayed in the page:

Parameter	Description
Index	Displays the index number of the redundant unit.
Previous Active	Displays the Controllers that was active before.
Current Active	Displays the Controllers that is currently active.
Switch Over Time	Displays the system time when the switchover occurs.
Switch Over Reason	Displays the cause of the switchover.

**Step 2**

Click **Apply**.

**Viewing Switchover States (GUI)****Step 1**

Click **Monitor > Controller > Redundancy > States**.

The Redundancy States page is displayed. The values for the following parameters are displayed in the page:

Parameter	Description
My State	Shows the state of the active CPU Controller module. Values are as follows: <ul style="list-style-type: none"> <li>• Active</li> <li>• Standby HOT</li> <li>• Disable</li> </ul>

Parameter	Description
Peer State	Displays the state of the peer (or standby) CPU Controller module. Values are as follows: <ul style="list-style-type: none"> <li>• Standby HOT</li> <li>• Disable</li> </ul>
Mode	Displays the current state of the redundancy peer. Values are as follows: <ul style="list-style-type: none"> <li>• Simplex— Single CPU switch module</li> <li>• Duplex— Two CPU switch modules</li> </ul>
Unit ID	Displays the unit ID of the CPU switch module.
Redundancy Mode (Operational)	Displays the current operational redundancy mode supported on the unit.
Redundancy Mode (Configured)	Displays the current configured redundancy mode supported on the unit.
Redundancy State	Displays the current functioning redundancy state of the unit. Values are as follows: <ul style="list-style-type: none"> <li>• SSP</li> <li>• Not Redundant</li> </ul>
Manual SWACT	Displays whether manual switchovers have been enabled without the force option.
Communications	Displays whether communications are up or down between the two CPU Controller modules.
Client Count	Displays the number of redundancy subsystems that are registered as RF clients.
Client Notification TMR	Displays, in milliseconds, the time that an internal RF timer has for notifying RF client subsystems.
Keep Alive TMR	Displays, in milliseconds, the time interval the RF manager has for sending keep-alive messages to its peer on the standby CPU switch module.
Keep Alive Count	Displays the number of keep-alive messages sent without receiving a response from the standby CPU Controller module.
Keep Alive Threshold	Displays the threshold for declaring that interprocessor communications are down when keep-alive messages have been enabled (which is the default).
RF Debug Mask	Displays an internal mask used by the RF to keep track of which debug modes are on.

**Step 2** Click **Apply**.

---





# CHAPTER 5

## Configuring Cisco NSF with SSO

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- Prerequisites for NSF with SSO, page 45
- Restrictions for NSF with SSO, page 46
- Information About NSF with SSO, page 46
- How to Configure Cisco NSF with SSO , page 51
- Additional References for NSF with SSO, page 58
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## Finding Feature Information

Your software release may not support all the features documented in this module. For the latest feature information and caveats, see the release notes for your platform and software release.

Use Cisco Feature Navigator to find information about platform support and Cisco software image support. To access Cisco Feature Navigator, go to <http://www.cisco.com/go/cfn>. An account on Cisco.com is not required.

## Prerequisites for NSF with SSO

The following are prerequisites and considerations for configuring NSF with SSO.

- Use of the routing protocols requires the IP Services license level. EIGRP-stub and OSPF for routed access are supported on IP Base license level.
- BGP support in NSF requires that neighbor networking devices be NSF-aware; that is, the devices must have the graceful restart capability and advertise that capability in their OPEN message during session establishment. If an NSF-capable router discovers that a particular BGP neighbor does not have graceful restart capability, it does not establish an NSF-capable session with that neighbor. All other neighbors that have graceful restart capability continue to have NSF-capable sessions with this NSF-capable networking device.

- OSPF support in NSF requires that all neighbor networking devices be NSF-aware. If an NSF-capable router discovers that it has non-NSF-aware neighbors on a particular network segment, it disables NSF capabilities for that segment. Other network segments composed entirely of NSF-capable or NSF-aware routers continue to provide NSF capabilities.

## Restrictions for NSF with SSO

The following are restrictions for configuring NSF with SSO:

- NSF capability is supported for IPv4 routing protocols only. NSF capability is not supported for IPv6 routing protocols.
- NSF does not support IP Multicast Routing, as it is not SSO-aware.
- NSF is not supported if the IOS-XE software is running in the LAN Base mode.
- For NSF operation, you must have SSO configured on the device.
- NSF with SSO supports IP Version 4 traffic and protocols only; NSF with SSO does not support IPv6 traffic.
- All Layer 3 neighboring devices must be NSF Helper or NSF-capable to support graceful restart capability.
- For IETF, all neighboring devices must be running an NSF-aware software image.

## Information About NSF with SSO

### Overview of NSF with SSO

The switch supports fault resistance by allowing a standby switch to take over if the active switch becomes unavailable. Cisco nonstop forwarding (NSF) works with stateful switchover (SSO) to minimize the amount of time a network is unavailable.

NSF provides these benefits:

- Improved network availability—NSF continues forwarding network traffic and application state information so that user session information is maintained after a switchover.
- Overall network stability—Network stability may be improved with the reduction in the number of route flaps, which were created when routers in the network failed and lost their routing tables.
- Neighboring routers do not detect a link flap—Because the interfaces remain up during a switchover, neighboring routers do not detect a link flap (the link does not go down and come back up).
- Prevents routing flaps—Because SSO continues forwarding network traffic during a switchover, routing flaps are avoided.
- Maintains user sessions established prior to the switchover.

## SSO Operation

When a standby switch runs in SSO mode, the standby switch starts up in a fully-initialized state and synchronizes with the persistent configuration and the running configuration of the active switch. It subsequently maintains the state on the protocols listed below, and all changes in hardware and software states for features that support stateful switchover are kept in synchronization. Consequently, it offers minimum interruption to Layer 2 sessions in a redundant active switch configuration.

If the active switch fails, the standby switch becomes the active switch. This new active switch uses existing Layer 2 switching information to continue forwarding traffic. Layer 3 forwarding will be delayed until the routing tables have been repopulated in the newly active switch.

**Note**

---

SSO is not supported if the IOS-XE software is running the LAN Base license level.

---

The state of these features is preserved between both the active and standby switches:

- 802.3
- 802.3u
- 802.3x (Flow Control)
- 802.3ab (GE)
- 802.3z (Gigabit Ethernet including CWDM)
- 802.3ad (LACP)
- 802.1p (Layer 2 QoS)
- 802.1q
- 802.1X (Authentication)
- 802.1D (Spanning Tree Protocol)
- 802.3af (Inline power)
- PAgP
- VTP
- Dynamic ARP Inspection
- DHCP snooping
- IP source guard
- IGMP snooping (versions 1 and 2)
- DTP (802.1q and ISL)
- MST
- PVST+
- Rapid-PVST
- PortFast/UplinkFast/BackboneFast

- BPDU guard and filtering
- Voice VLAN
- Port security
- Unicast MAC filtering
- ACL (VACLS, PACLS, RACLS)
- QOS (DBL)
- Multicast storm control/broadcast storm control

SSO is compatible with the following list of features. However, the protocol database for these features is not synchronized between the standby and active switches:

- 802.1Q tunneling with Layer 2 Protocol Tunneling (L2PT)
- Baby giants
- Jumbo frame support
- CDP
- Flood blocking
- UDLD
- SPAN/RSPAN
- NetFlow

All Layer 3 protocols on a switch are learned on the standby switch if SSO is enabled.

## NSF Operation

Cisco IOS Nonstop Forwarding (NSF) always runs with stateful switchover (SSO) and provides redundancy for Layer 3 traffic. NSF is supported by the BGP, OSPF, and EIGRP routing protocols and is supported by Cisco Express Forwarding (CEF) for forwarding. The routing protocols have been enhanced with NSF-capability and awareness, which means that routers running these protocols can detect a switchover and take the necessary actions to continue forwarding network traffic and to recover route information from the peer devices.

Each protocol depends on CEF to continue forwarding packets during switchover while the routing protocols rebuild the Routing Information Base (RIB) tables. After the routing protocols have converged, CEF updates the FIB table and removes stale route entries. CEF then updates the hardware with the new FIB information.

If the active switch is configured for BGP (with the **graceful-restart** command), OSPF, or EIGRP routing protocols, routing updates are automatically sent during the active switch election.

The switch supports NSF-awareness and NSF-capability for the BGP, OSPF, and EIGRP protocols in IP Services license level and NSF-awareness for the EIGRP-stub in IP Base license level.

NSF has two primary components:

- NSF-awareness

A networking device is NSF-aware if it is running NSF-compatible software. If neighboring router devices detect that an NSF router can still forward packets when an active switch election happens, this capability is referred to as NSF-awareness. Cisco IOS enhancements to the Layer 3 routing protocols

(BGP, OSPF, and EIGRP) are designed to prevent route-flapping so that the CEF routing table does not time out or the NSF router does not drop routes. An NSF-aware router helps to send routing protocol information to the neighboring NSF router. NSF-awareness is enabled by default for EIGRP-stub, EIGRP, and OSPF protocols. NSF-awareness is disabled by default for BGP.

- NSF-capability

A device is NSF-capable if it has been configured to support NSF; it rebuilds routing information from NSF-aware or NSF-capable neighbors. NSF works with SSO to minimize the amount of time that a Layer 3 network is unavailable following an active switch election by continuing to forward IP packets. Reconvergence of Layer 3 routing protocols (BGP, OSPFv2, and EIGRP) is transparent to the user and happens automatically in the background. The routing protocols recover routing information from neighbor devices and rebuild the Cisco Express Forwarding (CEF) table.



**Note** NSF does not support IPv6 and is IPv4 Unicast only.

## Cisco Express Forwarding

A key element of Cisco IOS Nonstop Forwarding (NSF) is packet forwarding. In a Cisco networking device, packet forwarding is provided by Cisco Express Forwarding (CEF). CEF maintains the FIB and uses the FIB information that was current at the time of the switchover to continue forwarding packets during a switchover. This feature reduces traffic interruption during the switchover.

During normal NSF operation, CEF on the active supervisor switch synchronizes its current FIB and adjacency databases with the FIB and adjacency databases on the standby switch. Upon switchover, the standby switch initially has FIB and adjacency databases that are mirror images of those that were current on the active switch. CEF keeps the forwarding engine on the standby switch current with changes that are sent to it by CEF on the active switch. The forwarding engine can continue forwarding after a switchover as soon as the interfaces and a data path are available.

As the routing protocols start to repopulate the RIB on a prefix-by-prefix basis, the updates cause prefix-by-prefix updates to CEF, which it uses to update the FIB and adjacency databases. Existing and new entries receive the new version ("epoch") number, indicating that they have been refreshed. The forwarding information is updated on the forwarding engine during convergence. The switch signals when the RIB has converged. The software removes all FIB and adjacency entries that have an epoch older than the current switchover epoch. The FIB now represents the newest routing protocol forwarding information.

## BGP Operation

When an NSF-capable router begins a BGP session with a BGP peer, it sends an OPEN message to the peer. Included in the message is a statement that the NSF-capable device has "graceful" restart capability. Graceful restart is the mechanism by which BGP routing peers avoid a routing flap following a switchover. If the BGP peer has received this capability, it is aware that the device sending the message is NSF-capable. Both the NSF-capable router and its BGP peers need to exchange the graceful restart capability in their OPEN messages at the time of session establishment. If both the peers do not exchange the graceful restart capability, the session will not be capable of a graceful restart.

If the BGP session is lost during the active switch switchover, the NSF-aware BGP peer marks all the routes associated with the NSF-capable router as stale; however, it continues to use these routes to make forwarding

decisions for a set period of time. This functionality prevents packets from being lost while the newly active switch is waiting for convergence of the routing information with the BGP peers.

After an active switch switchover occurs, the NSF-capable router reestablishes the session with the BGP peer. In establishing the new session, it sends a new graceful restart message that identifies the NSF-capable router as having restarted.

At this point, the routing information is exchanged between the two BGP peers. After this exchange is complete, the NSF-capable device uses the routing information to update the RIB and the FIB with the new forwarding information. The NSF-aware device uses the network information to remove stale routes from its BGP table; the BGP protocol then is fully converged.

If a BGP peer does not support the graceful restart capability, it ignores the graceful restart capability in an OPEN message but establishes a BGP session with the NSF-capable device. This function allows interoperability with non-NSF-aware BGP peers (and without NSF functionality), but the BGP session with non-NSF-aware BGP peers is not capable of a graceful restart.


**Note**

BGP support in NSF requires that neighbor networking devices be NSF-aware; that is, the devices must have the graceful restart capability and advertise that capability in their OPEN message during session establishment. If an NSF-capable router discovers that a particular BGP neighbor does not have graceful restart capability, it does not establish an NSF-capable session with that neighbor. All other neighbors that have graceful restart capability continue to have NSF-capable sessions with this NSF-capable networking device.

## OSPF Operation

When an OSPF NSF-capable router performs an active switch switchover, it must perform the following tasks in order to resynchronize its link state database with its OSPF neighbors:

- Relearn the available OSPF neighbors on the network without causing a reset of the neighbor relationship
- Reacquire the contents of the link state database for the network

As quickly as possible after an active switch switchover, the NSF-capable router sends an OSPF NSF signal to neighboring NSF-aware devices. Neighbor networking devices recognize this signal as an indicator that the neighbor relationship with this router should not be reset. As the NSF-capable router receives signals from other routers on the network, it can begin to rebuild its neighbor list.

After neighbor relationships are reestablished, the NSF-capable router begins to resynchronize its database with all of its NSF-aware neighbors. At this point, the routing information is exchanged between the OSPF neighbors. Once this exchange is complete, the NSF-capable device uses the routing information to remove stale routes, update the RIB, and update the FIB with the new forwarding information. The OSPF protocols are then fully converged.


**Note**

OSPF support in NSF requires that all neighbor networking devices be NSF-aware. If an NSF-capable router discovers that it has non-NSF-aware neighbors on a particular network segment, it disables NSF capabilities for that segment. Other network segments composed entirely of NSF-capable or NSF-aware routers continue to provide NSF capabilities.

## EIGRP Operation

When an EIGRP NSF-capable router initially re-boots after an NSF restart, it has no neighbor and its topology table is empty. The router is notified by the standby (now active) switch when it needs to bring up the interfaces, reacquire neighbors, and rebuild the topology and routing tables. The restarting router and its peers must accomplish these tasks without interrupting the data traffic directed toward the restarting router. EIGRP peer routers maintain the routes learned from the restarting router and continue forwarding traffic through the NSF restart process.

To prevent an adjacency reset by the neighbors, the restarting router uses a new Restart (RS) bit in the EIGRP packet header to indicate a restart. The RS bit is set in the hello packets and in the initial INIT update packets during the NSF restart period. The RS bit in the hello packets allows the neighbors to be quickly notified of the NSF restart. Without seeing the RS bit, the neighbor can only detect an adjacency reset by receiving an INIT update or by the expiration of the hello hold timer. Without the RS bit, a neighbor does not know if the adjacency reset should be handled using NSF or the normal startup method.

When the neighbor receives the restart indication, either by receiving the hello packet or the INIT packet, it recognizes the restarting peer in its peer list and maintains the adjacency with the restarting router. The neighbor then sends its topology table to the restarting router with the RS bit set in the first update packet indicating that it is NSF-aware and is helping out the restarting router. The neighbor does not set the RS bit in their hello packets, unless it is also a NSF restarting neighbor.

**Note**

---

A router may be NSF-aware but may not be helping the NSF restarting neighbor because booting from a cold start.

---

If at least one of the peer routers is NSF-aware, the restarting router would then receive updates and rebuild its database. The restarting router must then find out if it had converged so that it can notify the routing information base (RIB). Each NSF-aware router is required to send an end of table (EOT) marker in the last update packet to indicate the end of the table content. The restarting router knows it has converged when it receives the EOT marker. The restarting router can then begin sending updates.

An NSF-aware peer would know when the restarting router had converged when it receives an EOT indication from the restarting router. The peer then scans its topology table to search for the routes with the restarted neighbor as the source. The peer compares the route timestamp with the restart event timestamp to determine if the route is still available. The peer then goes active to find alternate paths for the routes that are no longer available through the restarted router.

When the restarting router has received all EOT indications from its neighbors or when the NSF converge timer expires, EIGRP notifies the RIB of convergence. EIGRP waits for the RIB convergence signal and then floods its topology table to all awaiting NSF-aware peers.

## How to Configure Cisco NSF with SSO

### Configuring SSO

You must configure SSO in order to use NSF with any supported protocol.

**SUMMARY STEPS**

1. redundancy
2. mode sso
3. end
4. show running-config
5. show redundancy states

**DETAILED STEPS**

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>redundancy</b>	Enters redundancy configuration mode.
	<b>Example:</b> Controller(config)# redundancy	
<b>Step 2</b>	<b>mode sso</b>	Configures SSO. When this command is entered, the standby switch is reloaded and begins to work in SSO mode.
	<b>Example:</b> Controller(config-red) # mode sso	
<b>Step 3</b>	<b>end</b>	Returns to EXEC mode.
	<b>Example:</b> Controller(config-red) # end	
<b>Step 4</b>	<b>show running-config</b>	Verifies that SSO is enabled.
	<b>Example:</b> Controller# show running-config	
<b>Step 5</b>	<b>show redundancy states</b>	Displays the operating redundancy mode.
	<b>Example:</b> Controller# show redundancy states	

**Configuring SSO Example**

This example shows how to configure the system for SSO and display the redundancy state:

```
Controller(config)# redundancy
Controller(config)# mode sso
Controller(config)# end
Controller# show redundancy states
my state = 13 -ACTIVE
peer state = 8 -STANDBY HOT
Mode = Duplex
Unit = Primary
Unit ID = 5
Redundancy Mode (Operational) = sso
Redundancy Mode (Configured) = sso
```

```
Split Mode = Disabled
Manual Swact = Enabled
Communications = Up
client count = 29
client notification TMR = 30000 milliseconds
keep_alive TMR = 9000 milliseconds
keep_alive count = 1
keep_alive threshold = 18
RF debug mask = 0x0
```

## Configuring CEF NSF

The CEF NSF feature operates by default while the networking device is running in SSO mode. No configuration is necessary.

## Verifying CEF NSF

To verify CEF NSF, use the **show cef state** privileged EXEX command.

```
Controller# show cef state
CEF Status:
RP instance
common CEF enabled
IPv4 CEF Status:
CEF enabled/running
dCEF enabled/running
CEF switching enabled/running
universal per-destination load sharing algorithm, id DEA83012
IPv6 CEF Status:
CEF disabled/not running
dCEF disabled/not running
universal per-destination load sharing algorithm, id DEA83012
RRP state:
I am standby RRP: no
RF Peer Presence: yes
RF PeerComm reached: yes
RF Progression blocked: never
Redundancy mode: rpr(1)
CEF NSF sync: disabled/not running
CEF ISSU Status:
FIBHWIDB broker
No slots are ISSU capable.
FIBIDB broker
No slots are ISSU capable.
FIBHWIDB Subblock broker
No slots are ISSU capable.
FIBIDB Subblock broker
No slots are ISSU capable.
Adjacency update
No slots are ISSU capable.
IPv4 table broker
No slots are ISSU capable.
CEF push
No slots are ISSU capable.
```

## Configuring BGP for NSF

You must configure BGP graceful restart on all peer devices participating in BGP NSF.

## SUMMARY STEPS

1. **configure terminal**
2. **router bgp as-number**
3. **bgp graceful-restart**

## DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>configure terminal</b>  <b>Example:</b> Controller(config)# <b>configure terminal</b>	Enters global configuration mode.
<b>Step 2</b>	<b>router bgp as-number</b>  <b>Example:</b> Controller(config)# <b>router bgp 300</b>	Enables a BGP routing process, which places the switch in switch configuration mode.
<b>Step 3</b>	<b>bgp graceful-restart</b>  <b>Example:</b> Controller(config)# <b>bgp graceful-restart</b>	Enables the BGP graceful restart capability, starting BGP NSF. If you enter this command after the BGP session has been established, you must restart the session for the capability to be exchanged with the BGP neighbor. Use this command on the restarting switch and all of its peers.

## Verifying BGP NSF

To verify BGP NSF, you must check that BGP graceful restart is configured on the SSO-enabled networking device and on the neighbor devices. To verify, follow these steps:

- 
- Step 1** Verify that “bgp graceful-restart” appears in the BGP configuration of the SSO-enabled switch by entering the **show running-config** command:

**Example:**  
Controller# **show running-config**  
.  
. .  
router bgp 120  
. .  
bgp graceful-restart  
neighbor 192.0.2.0 remote-as 300  
.

**Step 2** Repeat Step 1 on each of the BGP neighbors.

**Step 3** On the SSO device and the neighbor device, verify that the graceful restart function is shown as both advertised and received, and confirm the address families that have the graceful restart capability. If no address families are listed, BGP NSF does not occur either:

**Example:**

```
Controller# show ip bgp neighbors
BGP neighbor is 192.0.2.3, remote AS 1, internal link
BGP version 4, remote router ID 192.0.2.4
BGP state = Established, up for 00:02:38
Last read 00:00:38, last write 00:00:35, hold time is 180, keepalive interval is 60
seconds
Neighbor capabilities:
Route refresh: advertised and received(new)
Address family IPv4 Unicast: advertised and received
Message statistics:
InQ depth is 0
OutQ depth is 0
Sent Rcvd
Opens: 1 1
Notifications: 0 0
Updates: 0 0
Keepalives: 4 4
Route Refresh: 0 0
Total: 5 5
Default minimum time between advertisement runs is 0 seconds
.....(Remaining output deleted)
```

---

## Configuring OSPF NSF

All peer devices participating in OSPF NSF must be made OSPF NSF-aware, which happens automatically when you install an NSF software image on the device.

### SUMMARY STEPS

1. **configure terminal**
2. **router ospf processID**
3. **nsf**

### DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>configure terminal</b>  <b>Example:</b> Controller(config)# <b>configure terminal</b>	Enters global configuration mode.

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 2</b>	<b>router ospf processID</b>  <b>Example:</b> Controller(config)# <b>router ospf processID</b>	Enables an OSPF routing process, which places the switch in router configuration mode.
<b>Step 3</b>	<b>nsf</b>  <b>Example:</b> Controller(config)# <b>nsf</b>	Enables NSF operations for OSPF.

## Verifying OSPF NSF

**Step 1** Verify that 'nsf' appears in the OSPF configuration of the SSO-enabled device by entering the **show running-config** command:

**Example:**

```
Controller(config)#show running-config
route ospf 120
log-adjacency-changes
nsf
network 192.0.2.0 192.0.2.255 area 0
network 192.0.2.1 192.0.2.255 area 1
network 192.0.2.2 192.0.2.255 area 2
.
.
.
```

**Step 2** Enter the **show ip ospf** command to verify that NSF is enabled on the device:

**Example:**

```
Controller show ip ospf
Routing Process "ospf 1" with ID 192.0.2.1
Start time: 00:02:07.532, Time elapsed: 00:39:05.052
Supports only single TOS(TOS0) routes
Supports opaque LSA
Supports Link-local Signaling (LLS)
transit capable is 0
External flood list length 0
IETF Non-Stop Forwarding enabled
restart-interval limit: 120 sec
IETF NSF helper support enabled
Cisco NSF helper support enabled
Reference bandwidth unit is 100 mbps
Area BACKBONE(0)
Number of interfaces in this area is 3 (1 loopback)
Area has no authentication
SPF algorithm last executed 00:08:53.760 ago
SPF algorithm executed 2 times
Area ranges are
Number of LSA 3. Checksum Sum 0x025BE0
Number of opaque link LSA 0. Checksum Sum 0x000000
Number of DCbitless LSA 0
```

```
Number of indication LSA 0
Number of DoNotAge LSA 0
Flood list length 0
```

## Configuring EIGRP NSF

### SUMMARY STEPS

1. **configure terminal**
2. **router eigrp *as-number***
3. **nsf**

### DETAILED STEPS

	<b>Command or Action</b>	<b>Purpose</b>
<b>Step 1</b>	<b>configure terminal</b>	Enters global configuration mode.
	<b>Example:</b> Controller <b>configure terminal</b>	
<b>Step 2</b>	<b>router eigrp <i>as-number</i></b>	Enables an EIGRP routing process, which places the switch in router configuration mode.
	<b>Example:</b> Controller(config)# <b>router eigrp <i>as-number</i></b>	
<b>Step 3</b>	<b>nsf</b>	Enables EIGRP NSF.  Use this command on the “restarting” switch and all of its peers.
	<b>Example:</b> Controller(config-router)# <b>nsf</b>	

## Verifying EIGRP NSF

- Step 1** Verify that “nsf” appears in the EIGRP configuration of the SSO-enabled device by entering the **show running-config** command:

**Example:**

```
Controller show running-config
.
.
.
router eigrp 100
auto-summary
nsf
```

..

- Step 2** Enter the **show ip protocols** command to verify that NSF is enabled on the device:

**Example:**

```
Controller show ip protocols
*** IP Routing is NSF aware ***
Routing Protocol is "ospf 1"
Outgoing update filter list for all interfaces is not set
Incoming update filter list for all interfaces is not set
Router ID 192.0.2.3
Number of areas in this router is 1. 1 normal 0 stub 0 nssa
Maximum path: 1
Routing for Networks:
Routing on Interfaces Configured Explicitly (Area 0):
Loopback0
GigabitEthernet5/3
TenGigabitEthernet3/1
Routing Information Sources:
Gateway Distance Last Update
192.0.2.1 110 00:01:02
Distance: (default is 110)
Routing Protocol is "bgp 601"
Outgoing update filter list for all interfaces is not set
Incoming update filter list for all interfaces is not set
IGP synchronization is disabled
Automatic route summarization is disabled
Neighbor(s):
Address FiltIn FiltOut DistIn DistOut Weight RouteMap
192.0.2.0
Maximum path: 1
Routing Information Sources:
Gateway Distance Last Update
192.0.2.0 20 00:01:03
Distance: external 20 internal 200 local 200
```

---

## Additional References for NSF with SSO

### Related Documents

Related Topic	Document Title
IP Routing: BGP	IP Routing: BGP Configuration Guide, Cisco IOS XE Release 3SE (Catalyst 3850 Switches)
IP Routing: EIGRP	IP Routing: EIGRP Configuration Guide, Cisco IOS XE Release 3SE (Catalyst 3850 Switches)
IP Routing: OSPF	IP Routing: OSPF Configuration Guide, Cisco IOS XE Release 3SE (Catalyst 3850 Switches)

**Error Message Decoder**

Description	Link
To help you research and resolve system error messages in this release, use the Error Message Decoder tool.	<a href="https://www.cisco.com/cgi-bin/Support/Errordecoder/index.cgi">https://www.cisco.com/cgi-bin/Support/Errordecoder/index.cgi</a>

**Standards and RFCs**

Standard/RFC	Title
None	—

**MIBs**

MIB	MIBs Link
All supported MIBs for this release.	To locate and download MIBs for selected platforms, Cisco IOS releases, and licensed feature sets,, use Cisco MIB Locator found at the following URL: <a href="http://www.cisco.com/go/mibs">http://www.cisco.com/go/mibs</a>

**Technical Assistance**

Description	Link
The Cisco Support website provides extensive online resources, including documentation and tools for troubleshooting and resolving technical issues with Cisco products and technologies.  To receive security and technical information about your products, you can subscribe to various services, such as the Product Alert Tool (accessed from Field Notices), the Cisco Technical Services Newsletter, and Really Simple Syndication (RSS) Feeds.  Access to most tools on the Cisco Support website requires a Cisco.com user ID and password.	<a href="http://www.cisco.com/support">http://www.cisco.com/support</a>

**Feature History and Information for NSF with SSO**

Release	Modification

Cisco IOS XE 3.2SEC IOS XE 3.2SE	This feature was introduced.
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