

Deployment and Installation Workflows

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New Deployment and Installation Workflow



Important

You must ensure that all component versions are supported and compatible. The Cisco Jabber for Windows or Cisco UC Integration for Microsoft Lync version must match the Cisco Virtualization Experience Media Engine for SUSE Linux version. For details, see the "System Requirements" section of the release notes document for this release.

Procedure

	Command or Action	Purpose
Step 1	Read Release Notes for Cisco Virtualization Experience Media Engine for SUSE Linux for your release, available from http://www.cisco.com/c/en/us/support/collaboration-endpoints/virtualization-experience-media-engine/products-release-notes-list.html.	 Review the system requirements to confirm that all required hardware and software meets them. Review the important notes for information about limitations or restrictions that may affect your deployment.
Step 2	Set up the Hosted Virtual Desktops	
Step 3	Set up and configure the thin clients. Optional: See Enable AutoLogin. Documentation for Dell Wyse thin clients is available from http://dell.com/wyse.	Deploy the base image to the thin clients and perform any other configuration required for your deployment.
Step 4	Set up Users on the Cisco Unified Communications Manager	 Add users and devices on the Cisco Unified Communications Manager. Set up users on the Cisco Unified Communications Manager with Cisco

	Command or Action	Purpose
		Unified Communications features, such as Cisco Unified Communications Manager IM and Presence and WebEx integration.
Step 5	Install Cisco Virtualization Experience Media Engine	If your users do not require VPN access, you can skip the optional steps to install Cisco AnyConnect.
Step 6	Open Required Ports in Firewalls.	
Step 7	Provide Links to the Documentation	Provide users with links to the documentation for their Unified Communications clients.

Upgrade Workflow



Important

You must upgrade the platform image on the thin client, Cisco Virtualization Experience Media Engine, and the Cisco Unified Communications software on the hosted virtual desktop (HVD), for the Unified Communications features to work.

You must ensure that all component versions are supported and compatible. The Cisco Jabber for Windows or Cisco UC Integration for Microsoft Lync version must match the Cisco Virtualization Experience Media Engine for SUSE Linux version. For details, see the "System Requirements" section of the release notes document for this release.

Procedure

	Command or Action	Purpose
Step 1	Read Release Notes for Cisco Virtualization Experience Media Engine for SUSE Linux for your release, available from http://www.cisco.com/c/ en/us/support/collaboration-endpoints/ virtualization-experience-media-engine/ products-release-notes-list.html.	 Review the system requirements to confirm that all required hardware and software meets them. Review the important notes for information about limitations or restrictions that may affect your deployment.
Step 2	Upgrade the base image on the thin clients. Documentation for Dell Wyse thin clients is available from http://dell.com/wyse.	
Step 3	Install Cisco Virtualization Experience Media Engine	If your users do not require VPN access, you can skip the optional steps to install Cisco AnyConnect.

	Command or Action	Purpose
Step 4	Provide Links to the Documentation	Provide users with links to the documentation for their Unified Communications clients.

Upgrade Workflow