



## Training Library

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This section includes training resources to help you learn more about Cisco Collaboration Systems. The training resources are organized by audience:

- [General Training, on page 1](#) contains links to courses and videos on demand (VoDs) for a general audience.
- [Training Available to Partners, on page 2](#) contains resources for Cisco partners and resellers.
- [Training Available to Cisco Employees, on page 2](#) contains resources available for internal use only.

These categories list online and instructor-led courses, VoDs to download, and links to online events and webcasts.

- [Using the Training Library, page 1](#)

## Using the Training Library

This section includes training resources to help you learn more about Cisco Collaboration Systems. The training resources are organized by audience.

These categories list online and instructor-led courses, VoDs to download, and links to online events and webcasts.

## General Training

These Cisco training websites provide training on all Cisco products and technologies and are available to a general audience.

- [The Cisco Learning Network](#)
- [Global Learning Locator](#)
- [Online Events](#)
- [Cisco Press self-study resources](#)

## Training Available to Partners

Cisco offers various training resources to partners. This topic describes some courses that are specific to Cisco Collaboration Systems.

Some Cisco Collaboration Systems training VoDs are available from the [Cisco Unified Communications System Release Technical Readiness](#) page.

For training information on all Cisco products and technologies, see the following sites.

**Note**

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To access this site, you must be registered as an employee of a Cisco Channel Partner company.

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- [Partner Education Connection](#)

### Partner Education Connection Courses

Partner Education Connection (PEC) courses are the primary learning source for Cisco Channel Partners. PEC provides training on products, tools, and solutions.

Use the following e-learning modules for information on Cisco Collaboration Systems:

- QuickStart modules  
These web-based modules prepare partners to sell Cisco Collaboration Systems solutions. This course covers selling strategies, pricing, and customer testimonials.
- Partner Beta Training  
The PEC site typically contains a VoD which provides information on what is new in the latest Cisco Collaboration System.
- Cisco Collaboration Systems Architecture and Design  
These web-based modules address identifying the features of the Cisco Collaboration System and teaching the Cisco methodology for implementing voice over data networks.

### Cisco Learning Partner Courses

[Training from Cisco Learning Partners](#) provides a comprehensive set of training resources, from instructor-led courses to remote access labs and e-learning solutions. These companies are the only organizations to employ Certified Cisco Systems Instructors and deliver Cisco authorized and approved content, including product-specific training, technology training, and certification-preparation courses.

## Training Available to Cisco Employees

Cisco offers various training resources to employees. These Cisco Collaboration Systems launch page and training websites provide training on all Cisco products and technologies:

- [Partner Education Connection](#)
- [Global Learning Partner Locator](#)