

Caveats

- Bug Severity Levels, on page 1
- Search for Bugs, on page 2
- Resolved caveats in Release 14.2.1, on page 2
- Resolved caveats in Release 14.2, on page 2

Bug Severity Levels

Known defects, or bugs, have a severity level that indicates the priority of the defect. These release notes include the following bug types:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs
- All customer-found bugs except severity level 6 enhancement requests

Severity Level	Description	
1 Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.	
2 Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.	
3 Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.	
4 Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.	
5 Cosmetic	Defects do not cause any detrimental effect on system functionality.	
6 Enhancement	Requests for new functionality or feature improvements.	

Search for Bugs

To search for bugs not listed here, use the Bug Search Tool.

Procedure

- **Step 1** To access the Bug Search Tool, go to https://tools.cisco.com/bugsearch/search.
- **Step 2** Sign in with your Cisco.com user ID and password.
- Step 3 To look for information about a specific problem, enter the bug ID number in the **Search for** field, then press **Enter**. Alternatively, you can search by product and release.

For more information, select **Help** at the top right of the Bug Search page.

Resolved caveats in Release 14.2.1

See the Jabber release notes for resolved caveats in Jabber for Windows.

Caveat ID	Severity	Description
CSCwh14654	3	When using JVDI desktop from ThinPro 8 endpoint, user experiences issue with mute/unmute of a call.

Resolved caveats in Release 14.2

See the Jabber release notes for resolved caveats in Jabber for Windows.

Caveat ID	Severity	Description
CSCwh08984	3	HDMI Audio Speakers are shown as microphones in JVDI Client 14.1.3.