



## Caveats

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## Search for Cisco Jabber for Windows Bugs

### Bug Classification

Known defects, or bugs, have a severity level that indicates the priority of the defect. Development managers usually define bug severity. Severity helps the Cisco Jabber for Windows product team focus on bug fixes for future releases and prioritize fixes.

The following table describes bug severity levels:

Severity level		Description
1	Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2	Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3	Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4	Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.
5	Cosmetic	Defects do not cause any detrimental effect on system functionality.
6	Enhancement	Requests for new functionality or feature improvements.

### Bug Toolkit

You can search for bugs and issues with the Cisco Software Bug Toolkit. To access the bug toolkit, you need the following:

- Internet connection and Web browser
- Cisco.com user ID and password

### Access the Bug Toolkit

To access the Cisco Software Bug Toolkit, do the following:

- 1 Go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>
- 2 Sign in with your Cisco.com user ID and password.
- 3 Do one of the following to search for a bug:
  - Enter a bug ID in the **Search for Bug ID** field and select **Go**.
  - Specify search parameters in the appropriate fields and select **Search**.

For more information about how to search for bugs, create saved searches, and create bug groups, select **Help** in the top right of the **Bug Toolkit** page.

## Open in this Release

Identifier	Component	Severity	Headline
CSCud32913	Contacts	3	Jabber not failing over to secondary LDAP when primary is not reachable
CSCud09643	Telephony	3	One way video issue after Jabber transfer a hard phone to another Jabber

## Fixed in this Release

Identifier	Component	Severity	Headline
CSCuc81564	Click2x	4	Unstable behaviour in win Jabber caused by jabber-outlook integration
CSCuc81711	Click2x	3	Went offline, I signed out and in and it crashed
CSCuc85775	Contacts	3	Jabber: Removal User with special characters in Name is not possible.
CSCud07202	Contacts	4	'City' field in AD does not appear in Jabber Contact Address
CSCud14629	Contacts	4	AD 'City' attribute not configurable

Identifier	Component	Severity	Headline
CSCua77979	Contacts	6	Jabber for Win: Can't search AD directory with less than 3 characters
CSCuc81815	Instant Messaging and Presence	3	Not able to log in after upgrading to 9.1 and then rebooting.
CSCud09536	Instant Messaging and Presence	3	SSO Login Fails when SAML Response contains CDATA field in BoshURL
CSCuc64248	Instant Messaging and Presence	4	JPN: Jabber for Win: Context menu of IM message is not localized
CSCuc81946	Instant Messaging and Presence	3	User cannot set 'in a meeting' status option on CUP with exchange integ.
CSCuc82065	Instant Messaging and Presence	4	Rightclick links in IM window launches browser
CSCuc62366	Meetings	3	ALL-LANG: Jabber for Win: Job title is arble on Share Desktop Invitation
CSCuc55931	Meetings	2	Jabber 9.0.4 for Windows XP does not show the meeting tab/icon
CSCuc98827	Meetings	2	Login to Webex meeting account fails if password has special characters
CSCuc51526	Meetings	3	Adding users with email addr for IM addr instead of the userid@cupdomain
CSCud24308	Meetings	3	Can't start meeting after session ticket is expired
CSCuc85744	Meetings	6	Jabber: Incorrect week days in Calendar
CSCud10249	Meetings	3	Errors in win Jabber meetings tab
CSCud36484	Meetings	3	Jabber and Outlook Calendar inconsistencies
CSCuc64289	Options	4	ALL-LANG: Jabber for Win: Call settings icon is not displayed
CSCuc64656	Options	3	JPN: Jabber for Win: Japanese name is garbled on call forward settings
CSCuc85746	Options	3	Jabber: "Ringer/Alerts" truncated from the bottom on several languages
CSCuc85751	Options	3	Jabber: "Advanced privacy" truncated from the bottom on few languages
CSCuc85763	Options	4	Jabber: Buttons in Video options should be extended
CSCuc85765	Options	4	HUN: Jabber: Wrong position of dropdown in Status window in Hungarian
CSCuc76514	Telephony	3	Graceful Reg not working first time around on Webex

Identifier	Component	Severity	Headline
CSCud16494	Telephony	3	Jabber for Windows unable to control EM after EM logout/login
CSCuc67517	Telephony	3	Jabber cannot do desktop share with EX90 registered to VCS
CSCuc89064	Telephony	2	Jabber crashes when popping out window while on managed transfer
CSCuc96374	Telephony	2	Jabber crashes when BYE sent from a participant not yet merged
CSCuc98657	Telephony	2	Jabber crash on transfer of 2nd active call 1st call on hold
CSCud12091	Telephony	3	Conference doesn't disappear from UI when invalid # is called
CSCuc76795	Telephony	3	Intermittently cannot complete transfer in DeskPhone mode
CSCuc98376	Telephony	3	MediaNet installed & not running - 7sec delay from ringout->connected
CSCud07830	Telephony	3	Jabber for windows 9.1 desktop share not terminating properly
CSCuc81936	Voicemail	3	No option to call back on Voicemail left from external number

## Fixed in Previous Releases

### 9.1.0

Identifier	Component	Severity	Headline
CSCub84963	Contacts	2	Jabber for Windows crashes ExpireCache timeout
CSCtz55108	Contacts	3	Cannot chat with contacts when CCM Ldap mapping is set to mail
CSCua93413	Contacts	3	Jabber for Windows - EDI - Simple BIND not working/possible
CSCub13518	Contacts	3	Jabber for Windows crashes on startup (LibCURL)
CSCub82322	Contacts	3	Jabber for Windows unable to search last names with 2+ words
CSCtz54972	Instant messaging and presence	3	custom presence status is garbled - only for CUP

Identifier	Component	Severity	Headline
CSCuc13163	Instant messaging and presence	3	Istyping notification not working when using UPN or mail as userid
CSCtz75574	Localization	3	Malformed Text in Outlook 2010, Jabber for Windows, Hebrew
CSCtz91036	Localization	3	Turkish localisation issue: "Forward Calls to" and none are incorrect
CSCub41052	Media engine	3	WASAPI FillDeviceTable() crashes application
CSCub94875	Meetings	3	TSP - Cannot create conferences with a third-party TSP
CSCtz64084	Options	3	Phone\VM Credentials deleted after 2nd Jabber restart w/ SSO enabled
CSCtz88279	Options	3	Default volume for ringer is too high
CSCub56039	Options	3	Options not saved if contact list has a group with special characters
CSCub73347	Telephony	1	Dial voicemail, when connected, audio is distorted or no audio
CSCtz28952	Telephony	3	Jabber not handling Failover scenario as expected after network failover
CSCua41562	Telephony	3	Cannot call forward in DP mode when phone has different DNS
CSCua55481	Telephony	3	Jabber for Windows Conversation Window Stuck after Dial Invalid Number
CSCua68239	Telephony	3	Cannot switch to softphone mode after user logs out from Ext. mobility
CSCua68464	Telephony	3	Jabber for Windows unable to control Extension Mobility phone
CSCub53669	Telephony	3	Jabber for Windows crashes
CSCub87738	Telephony	3	Jabber for windows is crashing during startup
CSCub96982	Telephony	3	Jabber for Windows is unable to connect to backup CTI Manager server
CSCuc11504	Telephony	3	Jabber for Windows 9.0.4: Can't share desktop from IM window
CSCub23876	Voicemail	2	Continuous spinning circle on Voicemail Options tab and High CPU usage
CSCua99436	Voicemail	3	Jabber for Windows crashes after voicemail credentials entered

