Caveats

Bug Severity Levels

Known problems (bugs) are graded according to severity level. The following table describes bug severity levels:

Severity Level		Description
1	Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2	Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3	Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4	Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.
5	Cosmetic	Defects do not cause any detrimental effect on system functionality.
6	Enhancement	Requests for new functionality or feature improvements.

Search for Bugs

To search for bugs, do the following:

Procedure

Step 1 Go to https://tools.cisco.com/bugsearch/search.

Step 2 Sign in with your Cisco.com user ID and password.

Step 3 Enter the bug ID or specify search parameters.

What to Do Next

For more information, select **Help** on the **Bug Search** page.

Open in this Release

Identifier	Severity	Headline
CSCuq70170	2	BIB INVITE may send incorrect codec leading to dropped calls.
CSCur06927	3	Softphone feature does not work with certain German special characters.
CSCur07246	3	During conference setup, agent hears two DTMF tones for each keypress.
CSCur03605	3	After alt +tab when returning back to IM box, cursor moves to search box.
CSCur00080	3	Garbled characters in meeting invitation when using IM invite.
CSCuq98763	3	Inconsistent behavior with option to \"Show contact pictures\".
CSCuq91678	3	Jabber for Windows does not show Calling Name if no Calling Number is sent.
CSCuq81466	3	Jabber exits unexpectedly while trying to start an instant meeting.
CSCuq78958	3	Screen capture fails with image showing a red X.
CSCuq70023	3	J4W- in call history missed calls show VM pilot number as a caller.
CSCup56878	3	HTML Tab: Unexpected behavior when calling CTooltip::Show().
CSCuq06441	3	After network disconnect & end call, presence always return to Available.
CSCuq23747	3	Jabber for Windows 9.7 can't add more than 7 custom contact in one login.
CSCuq08775	3	No presence in Outlook after upgrade to Jabber with Outlook running .

Fixed in this Release

Identifier	Severity	Headline
CSCur06873	2	Screen capture crash issue under "DIRECT" proxy.
CSCup29889	3	Phone, company and photo intermittently missing on Windows 8
CSCup78097	3	Jabber search on a user is returning multiple Outlook contacts for users.
CSCuq39413	3	Screen capture corrupted when AES is enabled.
CSCuq56370	3	Telemetry idbroker request fails with UNRESOLVED_HOST.
CSCuq64715	3	Crash when entering persistent chat room.
CSCuq02404	3	Token not requested in resume on cloud SSO mode.
CSCuq59035	3	User failed to login J4W under bypass proxy.
CSCuq44921	3	Handle Cloud SSO CAS token renewal.
CSCuq40557	3	Waiting to Join shows up one after another for Video conference call.
CSCuq54657	3	Jabber clients try to authenticate multiple times when using Expressway for Mobile and Remote Access (MRA).
CSCuq33537	3	JID is replaced by sipUri/email.
CSCuq39841	3	Crash when calling RAW Pointer -> boost::function0::operator().
CSCuq88647	3	Client randomly displays some statuses in English instead of French.
CSCuq90236	3	IM history does not show for some days even if available in the db file.
CSCuq81207	3	When apostrophe in email address, sip uri is not displayed properly.
CSCuq93337	3	Jabber for Windows 10.5. 0 client registers with BOT or TCT device.
CSCuo83479	3	Cannot view contact's profile although permission is on.
CSCuq98273	3	Login broke when proxy pac file uses "DIRECT".
CSCur04918	3	Offline user appears as Available.
CSCuq91968	3	JPN: Jabber for Windows: "left" message on group chat is inappropriate.

Identifier	Severity	Headline
CSCur07013	3	User cannot sign in to Jabber in SSO after changing Windows password.
CSCur01250	3	On-prem SSO - user prompted for credentials if they have no voicemail profile.
CSCuq98665	3	Hang resulting in a crash.
CSCuq94369	3	Disconnected user seen as Available/In a Meeting on Jabber for Windows.
CSCun65353	3	No Outlook resolution on calls if contact is not in cache.
CSCup82846	3	Wrong user selected on Jabber search.
CSCuq52167	3	No Audio Device selection available when in IM-only mode.