



Caveats

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Bug Severity Levels

Known problems (bugs) are graded according to severity level. The following table describes bug severity levels:

Severity Level		Description
1	Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2	Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3	Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4	Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.
5	Cosmetic	Defects do not cause any detrimental effect on system functionality.
6	Enhancement	Requests for new functionality or feature improvements.

Search for Bugs

To search for bugs, do the following:

Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/search>.
 - Step 2** Sign in with your Cisco.com user ID and password.
 - Step 3** Enter the bug ID or specify search parameters.
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What to Do Next

For more information, select **Help** on the **Bug Search** page.

Open Caveats

Identifier	Severity	Headline
CSCuq34958	2	CTI Manager Service crashes when user ID exceeds 10 characters.
CSCuo58251	2	UDS returning IP Address to Jabber, Cert validation browser pop-ups.
CSCup56878	3	HTML Tab: Unexpected behavior when calling CTooltip::Show().
CSCup82846	3	Wrong user may be selected on Jabber search.
CSCuq06441	3	After network disconnect and end call, presence return to Available instead of Custom Available.
CSCuq16548	3	Jabber Edge XMPP reconnect timer too long when VCS-c fails over.
CSCup29889	3	Phone, company and photo intermittently are missing on Windows 8 (Japanese) .
CSCuq23747	3	Jabber for Windows can't add more than 7 custom contact in one login session.
CSCuo75418	3	Called party also receives call pickup notification when URI dialled.
CSCuo88572	3	Show-unavailable not working after joining as hidden.
CSCuq39413	3	Screen capture corrupted when AES enabled.
CSCup78097	3	Jabber search on a user is returning multiple Outlook contacts for users.
CSCuq08775	3	No presence in Outlook after upgrading Jabber with Outlook running.

Resolved Caveats

Identifier	Severity	Headline
CSCun55968	2	Intermittent SSO Login Failure - XML displayed in login window.
CSCun84531	2	Jabber IMs lost due to interop with Webex Social.
CSCun84550	2	Jabber IMs lost due to mismatch with Connect Encryption.
CSCuo58290	2	Jabber for Windows crashes intermittently.
CSCuo82526	2	MRA Jabber does not send cookie x-auth token with login request.
CSCup23913	2	Multiple Vulnerabilities in OpenSSL.
CSCup49887	2	Unexpected behavior in Telephony plugin
CSCug96646	3	Jabber for Windows Photo Retrieval fails if PC username is non-English.
CSCuj91246	3	Different IM/Email Outlook local contacts
CSCuj93682	3	J4W emoticons are garbled after some UTF-8 Characters.
CSCum95601	3	Jabber Windows call window becomes active after 15 minutes.
CSCun70392	3	Unexpected exit while idle over Edge.
CSCun71221	3	Caller information (ID,Photo) does not update on call toast and window.
CSCun79048	3	Importing Contact in Jabber Windows Phone-only mode.
CSCun81773	3	Jabber automatic roll out not possible - missing signature for VBScript.
CSCun83632	3	Jabber shows groups incorrectly for non-ASCII characters and CUPC.
CSCun84091	3	Search clearing is inconsistent.
CSCuo09358	3	Users' self-presence shows offline.
CSCuo11530	3	Intermittent crash on searching for contacts.
CSCuo60610	3	Cisco Jabber for Windows does not honor Jabber-config file.
CSCuo62929	3	Failing to update in-memory dialing rules.
CSCuo73272	3	Crash in Person Manager.
CSCuo83479	3	Can't view contact's profile although permission is on.
CSCuo90291	3	Jabber screen sharing quality varies due to cached low bandwidth level.
CSCuo95351	3	Presence shows offline while chatting with user on my contact list.
CSCuo98047	3	Need UDS details of how to configure Jabber for Expressway MRA.
CSCup02217	3	J4W: Quality of screen sharing degrades upon offered max-fs by Windows.
CSCup14715	3	Private number is not stored in call history of Jabber for Windows.
CSCup16016	3	Contact Name becomes IM address after reboot.

Identifier	Severity	Headline
CSCup28751	3	Czech characters in name not displayed correctly when used through UDS.
CSCup39611	3	Jabber requires Voicemail server config on IMP.
CSCup45076	3	Jabber Windows exits unexpectedly immediately after login while parsing VCard.
CSCup54435	3	Enabling VVM in OrgAdmin, enables it for all users.
CSCup70296	3	Jabber incorrectly modifying nickname field.
CSCup82773	3	Call drops after a temporary network loss.
CSCup84971	3	AllowUserCustomTabs=false doesn't work if you have a custom tab created.