



# Client

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## AllowUserSelectChatsFileDirectory

Applies to Cisco Jabber for Windows.

Determines whether users can change the directory for the `MyJabberChats` and `MyJabberFiles` folders.

- `true` (default)—Users can change the directory of the `MyJabberChats` and `MyJabberFiles` folders using the **Change Folder** button on the **Chats** tab of the **Options** dialog.
- `false`—Users are not allowed to change the directory for the `MyJabberChats` and `MyJabberFiles` folders. The **Change Folder** button is not visible on the **Chats** tab of the **Options** dialog. The directory for the `MyJabberChats` and `MyJabberFiles` folders is determined by the `AutosaveChatsLocation` parameter.

If this parameter is not set, then the behavior is as for `true`.

Example: `<AllowUserSelectChatsFileDirectory>true</AllowUserSelectChatsFileDirectory>`

## AutoAcceptFileTransfer

Applies to Cisco Jabber desktop clients.

Specifies whether files are automatically accepted by users during file transfer. This parameter doesn't apply to images, which you can configure using the `AutoAcceptImage` parameter.

- `true`—Files are automatically accepted to be downloaded when sent in an IM.
- `false` (default)—Files are not automatically accepted and the recipient must manually agree to receive the file.

Example: `<AutoAcceptFileTransfer>true</AutoAcceptFileTransfer>`

## AutoAcceptImage

Applies to Cisco Jabber for desktop clients.

Set up `.jpg`, `.jpeg`, `.gif`, and `.png` images to be automatically accepted by users. The `AutoAcceptFileTransfer` parameter (which is off by default) does not affect this parameter as it does not apply to image files.

`true` (default)—Images are automatically accepted in the client.

`false`—Images are not automatically accepted and standard file transfer is used.

## AutoAnswerForGuidedAccess

Applies to Cisco Jabber for iPhone and iPad

Specifies whether the Auto Answer option is available in the client when Guided Access is active on the device. Auto Answer allows the client to automatically answer incoming Jabber calls with voice and video.

- `true`—Auto Answer is available in the client settings when Guided Access is active.

- false (default)—Auto Answer is not available.

## AutosaveChatsLocation

Applies to Cisco Jabber for Windows.

Defines the path where instant messages and file transfers are automatically saved each time a user closes a conversation. Use the absolute path on the local file system. Chats are saved in a folder called `MyJabberChats` and files are saved in a folder called `MyJabberFiles`.

If the `AllowUserSelectChatsFileDirectory` parameter is set to false, then this parameter works with the `MyJabberFilesLocation` parameter as follows:

- If both the `AutosaveChatsLocation` parameter and the `MyJabberFilesLocation` parameter have a value, then the `MyJabberFilesLocation` value takes priority.
- If the `MyJabberFilesLocation` parameter does not have a value, then the `AutosaveChatsLocation` value determines the path to the `MyJabberChats` and `MyJabberFiles` folders.
- If both the `AutosaveChatsLocation` parameter and the `MyJabberFilesLocation` parameter have no value, then all chats and files are saved to the default location (`Documents` folder).

Example: `<AutosaveChatsLocation>Local_Path</AutosaveChatsLocation>`

## CachePasswordMobile

Applies to Cisco Jabber for mobile clients.

Specifies whether the client stores the password in the cache or not.

- true (default)— The client stores the user password in cache; therefore, the users can automatically sign in when the client starts.
- false— The client cannot store the user password in cache; therefore, the users must enter their password each time the client starts.

Example: `<CachePasswordMobile>>true</CachePasswordMobile>`

## CacheSessionCookieInDevice

Applies to Cisco Jabber for iPhone and iPad

Specifies whether Cisco Jabber for iPhone and iPad should cache the cookies to the iOS keychain. The SSO cookies cached in the iOS keychain allows users to sign in to Cisco Jabber automatically if the app stops working in the background.

- true (default)—The cookies are cached to the iOS keychain.
- false—The cookies are not cached to the iOS keychain.

## Call\_Center\_Audio\_Enhance\_Mode

Adjusts how the Media engine plays the audio for the contact center. Use this parameter when your contact center call flows include Agent Greeting or Whisper Announcement.

- true—Enables the call center audio enhance mode in the Media engine (CPVE)
- false (default)—Disables the call center audio enhance mode in the Media engine (CPVE)

Example: `<Call_Center_Audio_Enhance_Mode>true</Call_Center_Audio_Enhance_Mode>`

## ChatAlert

Applies to Cisco Jabber for Windows

Specifies the default sound for chat alerts. Users can change this value in the **Sounds and Alerts** tab of the **Options** window.

Example: `<ChatAlert>IMAlert_1</ChatAlert>`

## ChatTelephonyEscalationLimit

Applies to Cisco Jabber for Windows.

Defines the maximum number of participants allowed when telephony escalations are enabled for group chats and persistent chat.

Default value is 25 participants. If you set it to zero participants, then the parameter is disabled. However, there is no maximum limit for the participants.

Example: `<ChatTelephonyEscalationLimit>10</ChatTelephonyEscalationLimit>`

## ContactCardonHover

Applies to Cisco Jabber for desktop clients.

Specifies whether contact cards are displayed when you hover over contact names in your **Contacts** list and in search result.

- true (default)—The contact card is displayed if you hover over contacts in the hub window or in a search result. For Jabber for Windows the contact card is displayed when you press CTRL + I over a contacts' name.
- false—The contact card is not displayed when you hover over names in the **Contacts** list or in a search result.

Example: `<ContactCardonHover>>false</ContactCardonHover>`

## DefaultActionOfContactList

Applies to Cisco Jabber for mobile clients.

Specifies what happens when a Jabber user taps a contact from the contacts list or from the contact search result.

- Chat (default)—The client starts a chat session with the contact.
- Call—The client starts a VoIP call with the contact.




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**Note** These values are case-sensitive.

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The setting specified for DefaultActionOfContactList parameter is not applicable for users with a Phone Only or IM Only account. If the **Call** option is configured for users who have full service deployed, then the client starts a mobile call when phone service is not available.

Example: `<DefaultActionOfContactList>Call</DefaultActionOfContactList>`

## Disable\_IM\_History

Applies to all Cisco Jabber clients from 11.8 version onwards.

Specifies whether the client retains the chat history after participants log out. The client retains the chat history until the participants reset Jabber.

If the Disable\_IM\_History key is false and the participants reopen the chat window, the client displays only the last 200 messages.




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**Note** For persistent chat users, you must use false (default value). If you disable the Disable\_IM\_History parameter, then it affects the @mention feature in persistent chat rooms.

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**Note** This parameter is not available for IM-only deployments.

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- true—Client does not retain the chat history after participants log out.

If the Disable\_IM\_History parameter is true, this takes precedence (the client saves no history) over the following settings:

- **Allow clients to log instant message history** in the IM and Presence Server.
- **Webex Messenger Org Admin > Policy editor > Policy name > Local Archive** option.

- false (default)—Client retains the chat history after participants log out.

To retain chat history, you must also enable either the **Allow clients to log instant message history** option in the IM and Presence Server or the **Webex Messenger Org Admin > Policy editor > Policy name > Local Archive** option in Webex Messenger.

Example: `<Disable_IM_History>true</Disable_IM_History>`

## DisableAllMeetingReminder

Applies to Cisco Jabber for Windows and Cisco Jabber for Mac.

Specifies whether users receive reminders for Webex Meetings that are in their Jabber Meetings tab.

- true—Reminders are disabled.
- false (default)—Reminders are enabled.

## DisableAudioDucking

Applies to Cisco Jabber for Windows

Specifies if the Audio Ducking feature is enabled.

- true(default)—Audio ducking is disabled
- false—Audio ducking is enabled

Example: `<DisableAudioDucking>true</DisableAudioDucking>`

## DisableCallHistoryResolution

Applies to all clients

When you launch Jabber, Jabber attempts to look up each caller in the call history from the contact source. In deployments like contact centers where most calls are from external numbers, these requests are unnecessary overhead for external phone numbers. With a high volume of external calls, these requests can place a significant load on your LDAP or UDS server.

Use `DisableCallHistoryResolution` to eliminate the load on your server, if necessary.

- true—Block all phone number resolution requests.
- false (default)—Enable phone-number resolution requests.

Example: `<DisableCallHistoryResolution>true</DisableCallHistoryResolution>`

## DisableLocusCMR

Applies to all clients

Specifies to disable meeting control for CMR meeting features when when common identity (CI) is enabled.

- true —Disables meeting control.
- false (default) — Enables meeting control.

Example: `<DisableLocusCMR>>false</DisableLocusCMR>`

## DisableNonAcceptMeetingReminder

Applies to Cisco Jabber for desktop clients.

Determines whether the Cisco Jabber popup meeting reminder is displayed for non-accepted Webex Meetings.

- true—The Jabber popup meeting reminder isn't displayed for Webex Meetings that have not been accepted.
- false (default)—The Jabber popup meeting reminder is displayed for non-accepted Webex Meetings.

Example: `<DisableNonAcceptMeetingReminder>>false</DisableNonAcceptMeetingReminder>`

## DisableRemoteDesktopControl

Applies to Cisco Jabber for Windows

Specifies if Remote Desktop Control is enabled within an IM-only share session.

- true—disable Remote Desktop Control
- false(default)—enable Remote Desktop Control

`< DisableRemoteDesktopControl >true</ DisableRemoteDesktopControl >`

## DisableStartOnlineForOfflineMeeting

Applies to Cisco Jabber for Windows

Determines whether the **Start online** button is displayed in the Meetings tab for non-Webex Meetings. This parameter has no effect on Webex Meetings.

- true (default)—The **Start online** button does not display in the Meetings tab for non-Webex Meetings.
- false —The **Start online** button displays in the Meetings tab for non-Webex Meetings.

Example: `<DisableStartOnlineForOfflineMeeting>>false</DisableStartOnlineForOfflineMeeting>`

## DisplayScreenshotWhenSwitchApps

Applies to Jabber for Android

Specifies whether to show a generic screenshot of Jabber when users switch apps by swiping up the home button.

- true (Default)—When users swipe up the home button, they see the Jabber application.



- false—When users swipe up the home button, they see a generic screenshot of Jabber.

Example: `<DisplayScreenshotWhenSwitchApps>>false</DisplayScreenshotWhenSwitchApps>`

## EMMType

Applies to Cisco Jabber mobile clients

When you use Enterprise Mobility Management (EMM), EMMType enables you to block Jabber mobile clients with which you don't want users to sign in. If you don't configure this parameter, Jabber defaults to allowing usage of any client type. This parameter accepts a semicolon-separated list (1;2) of allowed Jabber clients.

- 0—Allow standard Jabber mobile clients
- 1—Allow Jabber for Intune
- 2—Allow Jabber for BlackBerry

Example: `<EMMType>1;2</EMMType>`

## EnableAutosave

Applies to Cisco Jabber for desktop clients.

Prerequisites:

- Users must have a Cisco Unified Communications Manager account.
- You must also enable local archiving in the Webex (using the Org Admin > Local Archive Policy) or Cisco Unified Communications Manager for IM and Presence (using Messages > Settings > Allow clients to log instant message history) servers.

Specifies whether users can save instant messages to an HTML file automatically, each time they close a conversation. The file persists even the user signs out or resets Jabber.. Enable the option in the client as follows:

- Windows—**File > Options > Chats > Autosave chat session to:**
- Mac—**Jabber > Preferences > Chats > Save chat archives to:**
- true—The check box is available.
- false (default)—The check box is unavailable.

Example: `<EnableAutosave>>true</EnableAutosave>`

Here is an example of the saved HTML file, when the user chooses Documents (default) as the autosave folder, on a Windows platform:

Example:

```
C:\Users\user
id\Documents\MyJabberChats\userA@domain.com\Chats\userB@domain.com\2019-04-02\userB@domain.com2019-04-02_10-55-15.html
```

## EnableConvertNumberToURI

Applies to Cisco Jabber for all clients.

Specifies if Cisco Jabber converts numbers into SIP URI when a user enters numbers in the chat window.

- true(default)—Cisco Jabber converts numbers into SIP URI.
- false—Cisco Jabber doesn't convert numbers into SIP URI.

Example:

```
<EnableConvertNumberToURI>>false</EnableConvertNumberToURI>
```

## EnableFecc

Applies to all Cisco Jabber clients.

Specifies whether the ability to control far-end cameras is enabled in the client.

- true (default)—Far-end camera control is enabled. The **Far-End Camera Control** button is enabled on the call video window.
- false—Far-end camera control is disabled. The **Far-End Camera Control** button is disabled on the call video window, even if the endpoint can control far-end camera.

Example: `<EnableFecc>>false</EnableFecc>`

## EnableFTE

Applies to Windows Cisco Jabber clients.

Specifies whether the user sees the first time experience after Jabber is reset or the cache cleared.

- true (default)—First time experience dialog is enabled after a reset or cache clearing.
- false—First time experience dialog is disabled after a reset or cache clearing.

Example: `<EnableFTE>>false</EnableFTE>`

## EnableInlinelImages

Applies to Cisco Jabber for desktop clients.

Set up inline images so that they are allowed or prevented from being displayed in the client without being downloaded first.

- true (default)—The image is displayed in Jabber automatically.
- false—File transfer is used where users must accept an image to see it.

Example: `<EnableInlineImages>>false</EnableInlineImages>`

## EnablePrt

Applies to Cisco Jabber for desktop clients.

Specifies if the **Report a problem** menu item is available in the **Help** menu in the client.

- true (default)—The **Report a problem** menu item is available.
- false—The **Report a problem** menu item is removed.

Example: `<EnablePrt>True</EnablePrt>`

If you disable this parameter, users can still manually use the **Start Menu > Cisco Jabber** directory, or the Program files directory and launch the Problem Report Tool manually.

If a user manually creates a PRT, and this parameter value is set to false, then the zip file created from the PRT has no content.

## EnablePrtEncryption

Enables problem report encryption. For Cisco Jabber for desktop clients, configure this parameter with the PRTCertificateName parameter. For Cisco Jabber for mobile clients, configure this parameter with the PRTCertificateUrl parameter.

- true—PRT files sent by Cisco Jabber clients are encrypted.
- false (default)—PRT files sent by Cisco Jabber clients are not encrypted.

PRT encryption requires a public or private key pair to encrypt and decrypt the Cisco Jabber problem report. For more information, refer to the *Decrypt the Problem Report* section in the document *Features and Options for Cisco Jabber*.

Example: `<EnablePrtEncryption>>true</EnablePrtEncryption>`

## EnableReminderForNoneWebExMeeting

Applies to Cisco Jabber for Desktop clients.

Specifies whether users receive reminders for Microsoft Outlook, Google Calendar, Mac iCalendar, IBM Notes and other non-Webex Meetings that are in their Jabber Meetings tab.

- true—Reminders are enabled.
- false (default)—Reminders are disabled.

## EnableSaveLogsToLocal

Applies to Cisco Jabber for Android

If your organization does not allow users to send emails from their mobile phone, you need another method to capture PRT logs. You can allow users to save the logs locally with `EnableSaveLogsToLocal`. The allowed values are:

- `true` (default)—Allow user to save PRT logs in local storage
- `false`—Do not allow user to save PRT logs in local storage

Example: `<EnableSaveLogsToLocal>true</EnableSaveLogsToLocal>`

## EnableSingleNumberReach

Applies to Cisco Jabber for all clients.

Specifies if users can access Single Number Reach option.

Users can access Single Number Reach only when it is configured in Cisco Unified Communications Manager and `EnableSingleNumberReach` parameter is enabled.

- `true` (Default)—User can access Single Number Reach option provided it is also configured in Cisco Unified Communications Manager.
- `false`—User cannot access Single Number Reach option.

Example:

`<EnableSingleNumberReach>true</EnableSingleNumberReach>`

## EnableVDIFallback

Applies to Cisco Jabber Softphone for VDI only (all platforms).

Specifies whether to enable VDI Fallback mode when the JVDI Agent can't communicate with the JVDI Client.

- `true`
- `false` (default)

Example:

`<EnableVDIFallback>true</EnableVDIFallback>`

## EnableVDIFullScan

Applies to Cisco Jabber for Windows

Added for [CSCvz75206](#). The minimum versions for this parameter are JVDI 14.0.3 with Jabber for Windows 14.0.4.

Certain third-party application window can make preview, remote video, and remote share display as gray when the window is close to a Jabber conversation window. If this issue occurs, enabling this parameter might correct the issue. The allowed values are:

- true—Enables a full scan of JVDI to correct the display issue.
- false (default)—Maintains the standard Jabber behavior.

Example: `<EnableVDIFullScan>true</EnableVDIFullScan>`

## ForceLogoutTimerDesktop

Applies to Cisco Jabber desktop clients.

Specifies the number of minutes of inactivity before the user is automatically signed out of Cisco Jabber desktop clients. If the parameter is not set, then the client does not sign out automatically.

The value for minutes is from 1 to 480.

Example:

`<ForceLogoutTimerDesktop>15</ForceLogoutTimerDesktop>`

## ForceLogoutTimerMobile

Applies to Cisco Jabber mobile clients.

Specifies the number of minutes of inactivity before the user is automatically signed out of Cisco Jabber mobile clients. If the parameter is not set the client does not sign out automatically.

The value for minutes is from 1 to 480.

Example: `<ForceLogoutTimerMobile>15</ForceLogoutTimerMobile>`

## Forgot\_Password\_URL

Applies to Cisco Jabber for Desktop clients.

Specifies the URL of your web page for users to reset or retrieve forgotten passwords.

In hybrid cloud-based deployments, use the Cisco Webex Administration Tool to direct users to the web page to reset or retrieve forgotten passwords.

Example:

`<Forgot_Password_URL>http://http_servername/Forgot_Password_URL</Forgot_Password_URL>`

## GlobalPhoneServiceErrorOnMobile

Applies to Cisco Jabber mobile clients

Specifies where the error message appears in the client when the phone service is registered on another device:

- true—The error message appears at the top of the client. This position is always visible to the user.
- false (default)—The error message appears in the **Calls** tab.

Example: `<GlobalPhoneServiceErrorOnMobile>>true</GlobalPhoneServiceErrorOnMobile>`



**Note** This parameter is available starting in Release 12.8(1).

## HideCallControlStrip

Applies to Cisco Jabber for Windows.

Specifies whether the call window displays the call control strip.

- **enable**—Hides the call control strip during calls. Users see a call conversation window without the call control strip. On the top bar of the Cisco Jabber call window, users have an option to see or hide the call control strip.
- **disable (default)**—Displays the call control strip during calls.

Example:

```
<HideCallControlStrip>enable</HideCallControlStrip>
```

## IP\_Mode

Applies to all clients.

Specifies the network IP protocol for the Cisco Jabber client.

- **IPV4\_Only**—Jabber will only attempt to make IPv4 connections.
- **IPV6\_Only**—Jabber will only attempt to make IPv6 connections.
- **Dual\_Stack (Default)**—Jabber can connect with either IPv4 or IPv6.

Example: `<IP_Mode>IPV4_Only</IP_Mode>`

## J2JMaxBandwidthKbps

Applies to all Cisco Jabber clients in cloud deployments only.

Specifies the maximum bandwidth (in kilobits per second) to be used for Jabber to Jabber calls. The video quality (resolution) of the call is lowered so that it meets the bandwidth limit.

On startup, Cisco Jabber applies this setting from the jabber-config.xml file that is downloaded from Webex Messenger.

- **Minimum value**—128 kbps. Values lower than this are automatically increased to 128Kbps.
- **Maximum value**—4000 kbps. This is the default value. Values higher than 4000 kbps are automatically decreased to 4000 kbps.

## jabber-plugin-config

Applies to Cisco Jabber for all clients.

Contains plug-in definitions such as custom embedded tabs that display HTML content. For more information, see *Custom Embedded Tab Definitions* section from the document *Features and Options for Cisco Jabber*.

Example:

```
<jabber-plugin-config>
<browser-plugin>
<page refresh="true" preload="true">
<tooltip>Cisco</tooltip>
<icon>http://www.cisco.com/web/fw/i/logo.gif</icon>
<url>www.cisco.com</url>
</page>
</browser-plugin>
</jabber-plugin-config>
```

## JabberHelpLink

Applies to Jabber for Windows

Controls whether the **Help** > **Cisco Jabber help** option appears.

- true (default)—The **Help** menu includes the link to the Jabber Help Center.
- false—The **Help** menu doesn't include the link to the Jabber Help Center.

Example: <JabberHelpLink>>false</JabberHelpLink>

## JawsSounds

Applies to Cisco Jabber for Windows

Determines whether the default Windows notification sound is played when a contact search returns a result.

- true (default)—The default Windows notification sound is played when a contact search returns a result.
- false—No notification sound is played when a contact search returns a result.

## MakeUsernameReadOnly

Applies to Cisco Jabber for desktop clients.

Makes the **Username** field on the Sign In screen read-only after the user signs in successfully for the first time.

- true—**Username** field on the Sign In screen becomes read-only after the user signs in successfully for the first time. To enable the **Username** field again, or to switch to a different user, users must reset Cisco Jabber from the File menu.

- false (default)—**Username** field on the Sign In screen remains editable after the user signs in successfully for the first time.

Example: `<MakeUsernameReadOnly>true</MakeUsernameReadOnly>`

## MaxNumberOfBookmarks

Applies to Cisco Jabber for desktop and mobile clients.

Specifies the maximum number of bookmarks allowed in persistent chat rooms. The maximum number of bookmarks allowed is 30.

- 30 (default)—sets a maximum of 30 bookmarks.

Example: `<MaxNumberOfBookmarks>30</MaxNumberOfBookmarks>`

## Mention\_GroupChat

Applies to Cisco Jabber for Windows.

Specifies whether mentions are enabled in group chat.

- true (default)—Enables mentions in group chat.
- false—Disables mentions in group chat.

Example: `<Mention_GroupChat>>false</Mention_GroupChat>`

## Mention\_P2Pchat

Applies to Cisco Jabber for Windows.

Specifies whether mentions are enabled in person to person chat.

- true (default)—Enables mentions in person to person chat.
- false—Disables mentions in person to person chat.

Example: `<Mention_P2Pchat>>false</Mention_P2Pchat>`

## Mention\_PersistentChat

Applies to Cisco Jabber for Windows.

Specifies whether mentions are enabled in persistent chat.

- true (default)—Enables mentions in persistent chat.
- false—Disables mentions in persistent chat.

Example: `<Mention_PersistentChat>>false</Mention_PersistentChat>`



## MyJabberFilesLocation

Applies to Cisco Jabber for Windows.

Defines the path where instant messages and file transfers are automatically saved each time a user closes a conversation. Chats are saved in a folder called MyJabberChats and files are saved in a folder called MyJabberFiles.

The user sets this parameter in the **Chats** tab of the **Options** dialog. When the user clicks the **Change Folder** button, a browse dialog opens and the filepath to the chosen folder is written to the MyJabberFilesLocation parameter.

This parameter can be set only if the AllowUserSelectChatsFileDirectory parameter is set to false.

This parameter works with the AutosaveChatsLocation parameter as follows:

- If both the AutosaveChatsLocation parameter and the MyJabberFilesLocation parameter have a value, then the MyJabberFilesLocation value takes priority.
- If the MyJabberFilesLocation parameter does not have a value, then the AutosaveChatsLocation value determines the path to the MyJabberChats and MyJabberFiles folders.
- If both the AutosaveChatsLocation parameter and the MyJabberFilesLocation parameter have no value, then all chats and files are saved to the default location (Documents folder).

## pChatMeeting

Applies to Cisco Jabber for Windows.

Defines whether the **Meet Now** option is enabled in persistent chat rooms.

- true (default)—Webex Meetings capabilities are enabled for users in persistent chat rooms. Users see the **Meet Now** option displayed.
- false—Webex Meetings capabilities are disabled for users in persistent chat rooms. Users do not see the **Meet Now** option displayed.

Example: `<pChatMeeting>>false</pChatMeeting>`

## pChatShare

Applies to Cisco Jabber for Windows.

Defines whether screen sharing capabilities are enabled in persistent chat rooms.

- true (default)—Screen sharing capabilities are enabled for users in persistent chat rooms. Users see the **Share screen** option displayed.
- false—Screen sharing capabilities are disabled for users in persistent chat rooms. Users do not see the **Share screen** option displayed.

Example: `<pChatShare>>false</pChatShare>`

## Persistent\_Chat\_Enabled

Applies to Cisco Jabber for desktop clients.

Specifies whether the persistent chat feature is available in the client.

- true—The persistent chat interface is shown in the client.
- false (default)—The parameter is set to the default value if the setting is not present in the configuration file.

Example: `<Persistent_Chat_Enabled>true</Persistent_Chat_Enabled>`

## Persistent\_Chat\_Mobile\_Enabled

Applies to Cisco Jabber for mobile clients.

Specifies if persistent chat is available in the client.

Prerequisites:

You can set the value to true, only if the Cisco Unified Communications Manager Instant Messaging and Presence server version is 11.5su5 or later.

- true—Persistent chat is available in the client. You can set this
- false (default)—Persistent chat is not available in the client.

Example: `<Persistent_Chat_Mobile_Enabled>>false</Persistent_Chat_Mobile_Enabled>`

## PersistentChatTelephonyEnabled

Applies to Cisco Jabber for Windows.

Specifies if the **Call** button is available when users are in persistent chat conversations.

- true (default)—Enables the **Call** button in persistent chat, which allows users to click on it to initiate a phone call.
- false—The **Call** button won't be displayed in persistent chat, so users can't initiate a conference.

Example: `<PersistentChatTelephonyEnabled>>false</PersistentChatTelephonyEnabled>`

## PersistIMNotifications

Applies to Cisco Jabber for Windows.

Keeps IM notifications of new messages on the screen until you dismiss them so they do not fade away. Newer notifications are stacked above older ones.

- true - Messages can stay on the screen until users dismiss them. Users have the option to turn persistent display off in their **Options** menu under **Notifications**.

- false (default) - Messages do not remain on the screen until dismissed. Messages are displayed and begin to fade away until there is no notification and only a flashing Jabber icon on the taskbar.

## PrtCertificateName

Applies to Cisco Jabber for desktop clients.

Specifies the name of a certificate with a public key in the Enterprise Trust or Trusted Root Certificate Authorities certificate store. The certificate public key is used to encrypt Cisco Jabber Problem reports. You must configure this parameter with the EnablePrtEncryption parameter.

Example: <PrtCertificateName>Certificate\_Name</PrtCertificateName>

## PRTCertificateUrl

Applies to Cisco Jabber for mobile clients.

Specifies the URL to the certificate with a public key in the trusted root certificate store. The client downloads the public key, and uses it to encrypt the Cisco Jabber problem report. If EnablePrtEncryption is true, and no certificate is downloaded, due to a wrong URL or a network problem, Cisco Jabber does not send a PRT.

Example: <PRTCertificateUrl>http://server\_name/path/Certificate\_Name</PRTCertificateUrl>

## PrtLogServerURL

Specifies the custom script for submitting problem reports. For more information, see *Configure Problem Reporting* section from the document *Features and Options for Cisco Jabber*.

Example: <PrtLogServerURL>http://server\_name:port/path/prt\_script.php</PrtLogServerURL>

## ResetOnLogoutOnMobile

Applies to Cisco Jabber mobile clients

Specifies whether Jabber automatically forces a reset when the user signs out:

- true—The client automatically resets when the user signs out. The **Sign Out** button changes to **Reset Jabber** when you set this value.
- false (default)—Signing out does not automatically reset the client.

Example: <ResetOnLogoutOnMobile>>true</ResetOnLogoutOnMobile>



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**Note** This parameter is available starting in Release 12.8(1).

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## RestoreChatOnLogin

Applies to Cisco Jabber for desktop clients.

Specifies if the **Remember my open conversations** check box on the **General** tab of the **Options** window is checked when users first sign in.

- **true**—The **Remember my open conversations** check box is checked when users sign in to Cisco Jabber for the first time. Each time users sign into the client, Jabber restores all the person-to-person conversations that were open when they signed out.
- **false** (default)—The **Remember my open conversations** check box isn't checked when users sign in to Cisco Jabber for the first time.

Users can override the initial setting by checking or unchecking the **Remember my open conversations** check box at any time.




---

**Note** If chat history isn't enabled, then the restored chat windows are empty.

Jabber Team Messaging Mode always remembers open chats. The **General** tab doesn't have the **Remember my open conversations** check box in Jabber Team Messaging Mode.

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Example: `<RestoreChatOnLogin>false</RestoreChatOnLogin>`

## SaveLogToLocal

Applies to Cisco Jabber for Android.

Determines whether users can save problem reports directly to their mobile device. If the parameter is set to *true*, users have two ways to export a problem report: have the client attach the report to a blank email, or save the problem report directly to the mobile device. If the parameter is set to *false*, then users will have only the email option.

- **true** (default)—Users can save problem reports to their mobile device.
- **false**—Users can not save problem reports to their mobile device.

`<SaveLogToLocal>true</SaveLogToLocal>`

## ScreenReaderShowErrors

Applies to Cisco Jabber for Windows.

If a screen reader is running, displays informational messages in Jabber as pop-out windows.

- **true** (default) - If a screen reader is running, messages that are otherwise displayed in the client are instead displayed as pop-out windows for screen readers to capture them. If a screen reader is not running, informational messages are displayed as normal.

- false - If a screen reader is running, messages are not displayed in a pop-out window.

## ShowCallAlerts

Applies to all clients

Controls whether the incoming call alerts (toasts) appear.

- true (default)—The alerts appear.
- false—The alerts don't appear.

Example: `<ShowCallAlerts>false</ShowCallAlerts>`

## ShowIconWhenMobile

Applies to Cisco Jabber for mobile clients.

Specifies if the mobile icon is displayed when a user signs in to Jabber using mobile device. The mobile icon is available next to the user's availability status.

The mobile status icon, like other location sharing, is visible only on desktop clients. When ShowIconWhenMobile is enabled, and a user is signed in to both a desktop and mobile client, then only the desktop location is visible.

- On—The mobile icon is displayed. Also, the **Show icon when on mobile** option is not available in the client.
- Off—The mobile icon is not displayed. Also, the **Show icon when on mobile** option is not available in the client.
- Default\_on (default)—The mobile icon is displayed only if the user enables **Show icon when on mobile** option in the client. When the user launches the client, by default the **Show icon when on mobile** option is enabled.
- Default\_off—The mobile icon is displayed only if the user enables **Show icon when on mobile** option in the client. When the user launches the client, by default the **Show icon when on mobile** option is disabled.
- Empty or no value—The mobile icon is displayed.

Example:

`<ShowIconWhenMobile>Default_on</ShowIconWhenMobile>`

## ShowRecentsTab

Applies to Cisco Jabber for Windows.

Specifies if you want to show or hide users' call history in the **Recents** tab on the Cisco Jabber hub window.

- true (default)—The **Recents** tab is displayed.

- `false`—The **Recents** tab is not displayed.

Example: `<ShowRecentsTab>false</ShowRecentsTab>`

## SingleLinePhoneLabel

Applies to Cisco Jabber for desktop clients

In multiline operation, users choose between their configured lines in a selection list. The selection list displays the directory number or the label for each line.

For users who only have a single line, whether the number or label for their line appears by default depends on the deployment mode:

- **Phone-Only Mode** and **Phone Mode with Contacts**—The single line's number or label appears by default.
- **Full UC Mode**—The single line's number or label is hidden by default.

You can override the default behavior for single-line operation with the new `SingleLinePhoneLabel` parameter. The allowed values are:

- `true`—The single line's number or label appears.
- `false`—The single line's number or label is hidden.

Example: `<SingleLinePhoneLabel>true</SingleLinePhoneLabel>`

## spell\_check\_enabled

Applies to Cisco Jabber for Windows.

Specifies whether spell check is enabled in the client. Spell check supports autocorrect, allows users to select the correct word from a list of suggestions, and add a word to the dictionary.

- `true`—Spell check is enabled.
- `false` (default)—Spell check is disabled.

Example: `<spell_check_enabled>true</spell_check_enabled>`

## spell\_check\_language

Applies to Cisco Jabber for Windows.

Specifies the default spell check language used. The client uses the default spell check language set. You can define the default language dictionary that you want the client to use.

From the conversation windows, users can select different default languages for each user they chat with.

Example: `<spell_check_language>1031</spell_check_language>` defines German as the default spell check language.

## StartCallsWithVideoOverCellular

Applies to Cisco Jabber mobile clients

By default, Jabber calls over cellular networks start without video. You can control this with the `StartCallsWithVideoOverCellular` parameter. The allowed values are:

- `true`—Calls over a cellular network default to "Use audio and video".
- `false` (default)—Calls over a cellular network default to "Use audio only".

Example: `<StartCallsWithVideoOverCellular>true</StartCallsWithVideoOverCellular>`

## STARTUP\_AUTHENTICATION\_REQUIRED

Applies to all the Cisco Jabber clients.

Specifies if Fast Sign-in is enabled for your client or not.

- `false` (default)—Fast Sign-in is enabled for your client.
- `true`—Fast Sign-in is disabled for your client.

Prerequisites that are applicable for mobile clients only:

- The `STARTUP_AUTHENTICATION_REQUIRED` parameter has dependency on `CachePasswordMobile` parameter. To enable Fast Sign-in, set `STARTUP_AUTHENTICATION_REQUIRED` to `false` and `CachePasswordMobile` to `true`.
- If you have configured `CachePasswordMobile` parameter in releases earlier than 11.8, then in the release 11.9, configure both `STARTUP_AUTHENTICATION_REQUIRED` and `CachePasswordMobile` parameter to enable Fast Sign-in.
- If you have not configured `CachePasswordMobile` parameter in releases earlier than 11.8, then you can configure only `STARTUP_AUTHENTICATION_REQUIRED` parameter to enable Fast Sign-in.

You can configure both of these parameters over Enterprise Mobility Management (EMM) also.

Example:

```
<STARTUP_AUTHENTICATION_REQUIRED>false</STARTUP_AUTHENTICATION_REQUIRED>
```

## SwapDisplayNameOrder

Applies to all Cisco Jabber clients.

Specifies that for certain locales, when the **displayname** directory field is empty or not available, users' own display names and the display names of their contacts can be changed to *Lastname, Firstname* format.

- `true` (default)—In the following locales: Chinese (Hong Kong), Chinese (People's Republic of China), Chinese (Taiwan), Japanese, Korean; the format for users' own display names and the display names of their contacts is in the *Lastname, Firstname* format.

- false—Users' own display names and the display names of their contacts is in the *Firstname, Lastname* format.

Example: `<SwapDisplayNameOrder>>false</SwapDisplayNameOrder>`

## SystemIdleDuringCalls

Applies to Cisco Jabber for Windows.

Specifies if the screen saver or computer lock function activates during a Cisco Jabber call if the user is inactive, and if the function is enabled on your Windows computer.

This parameter does not control any behavior for incoming calls when the screen is already locked or the screen saver is already on.

- true—Screen saver can activate during calls.
- false (default)—Screen saver cannot activate during calls or when users receive a new incoming call alert. When the call ends, or the new incoming call alert is accepted or rejected, then the screen saver or screen lock is enabled again.

Example: `<SystemIdleDuringCalls>>true</SystemIdleDuringCalls>`

## TelephonyOnlyDiscovery

Applies to all Cisco Jabber clients operating in on-premises and cloud deployment modes.

You can restrict some Cisco Jabber client users to access phone only services even though your environment is set up for full UC mode.

- True—Cisco Jabber users can access phone services only.
- False (default)—Cisco Jabber users can access all services that you've configured in your environment.

Example:

`<TelephonyOnlyDiscovery>True</TelephonyOnlyDiscovery>`

## UnreadMessageDeleteAlert

Applies to Cisco Jabber for iPhone and iPad

When you enable IM push notifications, users can receive notifications about impending deletions of unread messages from the server. The notifications can appear when the message queue is too large or when session suspensions last too long.

You can control these messages with the UnreadMessageDeleteAlert parameter. The allowed values are:

- true (default)—The notifications appear.
- false—The notifications do not appear.



The parameter suppresses these notifications. The default value of **true** shows the notifications. If you set the value to **false**, these notifications do not appear.

Example: `<UnreadMessageDeleteAlert>>false</UnreadMessageDeleteAlert>`



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**Note** This parameter is not supported when using Apple Push Notification service in iOS13 or above.

---

## UpdateURL

Applies to Cisco Jabber desktop clients.

Specifies the URL to the automatic updates XML definition file on your HTTP server. The client uses this URL to retrieve the update XML file. For more information, see *Configure Automatic Updates* section from the document *Features and Options for Cisco Jabber*.

Example: `<UpdateURL>http://http_servername/UpdateURL_file</UpdateURL>`

## LdapAnonymousBinding

Applies to all Cisco Jabber clients for on-premises deployments.

Specifies whether or not to bind to the LDAP server using anonymous binding instead of a user or service account.

- **true**—Cisco Jabber does not use credentials when connecting to the LDAP server. Users are not allowed to enter credentials for the directory service in the **Options** window.
- **false** (default)—Cisco Jabber uses credentials when connecting to the LDAP server.



---

**Note** Do not use the LdapAnonymousBinding parameter with any of the following parameters because they can cause conflicting configuration:

- LDAP\_UseCredentialsFrom
  - ConnectionUsername and ConnectionPassword
- 

Example: `<LdapAnonymousBinding>>true</LdapAnonymousBinding>`

## UseSystemLanguage

Applies to Cisco Jabber for Windows Release 11.1(1) onwards.

Specifies which language is used for the client. The language is determined using the following process:

1. The system checks the bootstrap file. If the language is specified in the bootstrap file (using the LANGUAGE parameter), then the specified language is used.

2. If the language is not specified in the bootstrap file, then the system checks the UseSystemLanguage parameter:
  - true—The language is set to the same value as the operating system.
  - false (default)—The client uses the regional language as specified by the user. The regional language is set at **Control Panel > Clock, Language, and Region > Region and Language > Change the date, time, or number format > Formats tab > Format dropdown.**

Example: `<UseSystemLanguage>true</UseSystemLanguage>`

If the language is not specified in the bootstrap file and the UseSystemLanguage parameter is not included in the jabber-config.xml file, then the regional language is used.




---

**Note** When this parameter is specified in the jabber-config.xml file on a TFTP server, it becomes effective only after the client is restarted (**File > Exit**).

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## UXModel

Applies to Cisco Jabber for desktop clients

Jabber defaults to the Modern Design in all deployments. But, on-premises and Webex Messenger deployments also support the Classic Design. Jabber Team Messaging Mode only supports the Modern Design.

If you want an on-premises or Webex Messenger deployment to start the Classic Design, use the UXModel parameter. The allowed values are:

- modern (default)—Jabber starts in the Modern Design.
- classic—Jabber starts in the Classic Design.

Each user can set a personal preference in Jabber, which takes precedence over this parameter.

Example: `<UXModel>modern</UXModel>`