



Change History

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New and Changed Information

Date	Status	Description	Location
February 2021	Updated	Updated info on push notifications	Feature Configuration Overview
September 2020	Updated	Updated info on push notifications.	Push Notification Service for Cisco Jabber Video and Voice
August 2020	Updated	Clarification on Supervisor Barge-In	Jabber with Cisco Unified Contact Center
	Updated	Custom tab tooltip is not optional.	Custom Embedded Tab Definitions
June 2020		Initial publication	
	Updated	Added information on significant changes to the APN implementation.	Push Notification Service for IM Push Notification Service for Cisco Jabber Video and Voice
	New	You can now sync presence between Jabber and Cisco headsets.	Presence Sync with Cisco Headsets
	Updated	You can now programmatically adjust custom tabs to the client theme.	Custom Embedded Tabs
	New	You can now block phone number resolution requests.	Reduce Server Load from Phone Number Resolution Requests
	New	You can now collect PRT logs remotely.	Collect PRT Logs Remotely

Date	Status	Description	Location
	Updated	Added support for agent greeting, supervisor barge-in, and silent monitoring.	Jabber with Cisco Unified Contact Center