



Preface

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Purpose

This document provides instructions for planning Cisco HCM-F in Cisco Hosted Collaboration Solution (HCS), including information on HCM-F services and resource requirements.

Audience

This document provides information for service providers who are responsible for planning Cisco HCM-F in Cisco Hosted Collaboration Solution (HCS). This guide requires knowledge of Cisco Hosted Collaboration Solution (Cisco HCS).

Organization

The following table provides the organization of this guide.

Part	Description
Part 1	Introduction Contains information on Cisco HCM-F installation, services, backup and restore, and integration within Cisco HCS.

Part	Description
Part 2	The Cisco HCM-F Administrative Interface Contains field descriptions and procedures for Service Inventory, Infrastructure Manager, and Platform Manager.
Part 3	Troubleshooting and Monitoring Contains information on troubleshooting and monitoring Cisco HCM-F.
Part 4	Service Inventory Report Format Contains information on the service report format for Service Inventory.

**Note**

Use this document in conjunction with the *Developer Guide for Cisco Hosted Collaboration Mediation Fulfillment*.

Conventions

This document uses the following conventions.

Convention	Description
boldface font	Commands and keywords are in boldface .
<i>italic font</i>	Arguments for which you supply values are in italics.
[]	Elements in square brackets are optional.
{ x y z }	Alternative keywords are grouped in braces and separated by vertical bars.
[x y z]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A non quoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
screen font	Terminal sessions and information the system displays are in screen font.
boldface screen font	Information you must enter is in boldface screen font .
<i>italic screen font</i>	Arguments for which you supply values are in italic screen font.
^	The symbol ^ represents the key labeled Control—for example, the key combination ^D in a screen display means hold down the Control key while you press the D key.

Convention	Description
< >	Non printing characters, such as passwords, are in angle brackets.

Notes use the following conventions:

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

Timesavers use the following conventions:

**Timesaver**

Means the *described action saves time*. You can save time by performing the action described in the paragraph.

Tips use the following conventions:

**Tip**

Means *the information contains useful tips*.

Cautions use the following conventions:

**Caution**

Means *reader be careful*. In this situation, you might do something that can result in equipment damage or loss of data.

Warnings use the following conventions:

**Warning**

This warning symbol means danger. You are in a situation that can cause bodily injury. Before you work on any equipment, you must be aware of the hazards involved with electrical circuitry and familiar with standard practices for preventing accidents.

Obtain Documentation and Submit Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

A summary of U.S. laws governing Cisco cryptographic products may be found at: <http://www.cisco.com/wwl/export/crypto/tool/stqrg.html>. If you require further assistance please contact us by sending email to export@cisco.com.