Language Pack for Unified Intelligence Center

-

Install Language Pack

Post successful install or upgrade, if you want to use the Cisco Unified Intelligence Center interface in a language other than English, you have to download and install the language pack COP.

The language pack for Cisco Unified Intelligence Center is delivered as a single Cisco Option Package (COP) file. The file is available to download from Cisco.com and contains a single installer for all language variants.

You can download the language pack for Cisco Unified Intelligence Center at:

https://software.cisco.com/download/home/282163829/type/282377062/release/12.0(1)

COP files can generally be installed on an active, running system. However, language COP files cannot be removed or rolled back.

Procedure

Step 1 Download the Cisco Unified Intelligence Center Language Pack COP file from the Cisco Software site to a local source or an SFTP server that can be accessed by the Cisco Unified Intelligence Center server.

Step 2 Use SSH to log in to your Cisco Unified Intelligence Center system with the platform administration account.

Step 3 Use the CLI to run the command **utils system upgrade initiate**.

Step 4 Follow the instructions provided by the utils system upgrade initiate command.

Step 5 Reboot the server.

Step 6 Repeat step 2 through step 5 on the secondary Cisco Unified Intelligence Center server.

Step 7 When the installation is complete on both Cisco Unified Intelligence Center servers, and all Cisco Unified Intelligence Center users must clear their browser cache and cookies.