



# Installation

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## Installation Duration

The installation can take from 60 to 75 minutes to complete and can run unattended for most of that time.

## Installation Processes

During the installation, the monitor shows a series of processes, as follows:

- Formatting Progress Bars
- Copying File Progress Bar
- Platform Installation Progress Bars (as multiple packages are installed)
- Post Install Progress Bar
- Application Installation Progress Bars (multiple packages are backed up to the archive directory)
- An informational screen saying that the system reboots.



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**Note** At the start of the reboot, the CD tray holding the DVD ejects. This is normal. You can remove the DVD.

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- A System Reboot, which includes a second hardware check.

Messages appear during the reboot, some of which prompt you to press a key. Do not respond to these prompts to press a key.

- Application Pre Install Progress Bars
- Configure and Setup Network Progress Bars




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**Note** If a Network Connectivity Failure screen opens during the Configure and Setup Network process, click **Review**. Then click **OK** at the Errors screen. Follow the prompts to reenter your hostname, IP Address, and so forth. The installation continues when the connection information is complete.

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- Member Nodes only - Connection Validation message.
- Security Configuration
- Member Nodes only - A screen stating that there is a successful connection to the first node (select **Continue**).
- The SMTP Host Configuration screen(s). Select **Yes** or **No**, according to your preference.
- Platform Configuration Complete screen. Select **OK**.
- Download the **Cisco Unified Intelligence Center Premium License** file (**CUIC\_Premium.lic**) from the page,  
[https://software.cisco.com/download/release.html?mdfid=282163829&softwareid=282377062&release=11.5\(1\)&reind=AVAILABLE&rellifecycle=&reltype=latest](https://software.cisco.com/download/release.html?mdfid=282163829&softwareid=282377062&release=11.5(1)&reind=AVAILABLE&rellifecycle=&reltype=latest)




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**Note** This screen does not appear during Live Data only installation.

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- Display of Cryptographic Information screen.
- Application Post-Install Progress Bars

The installation ends at a login prompt, at which you can enter CLI commands.

To access the web interface, you need to open a browser and enter the URL *http://Controller hostname or IP/oamp* and User ID/Password of the System Application user.

#### Related Topics

[Frequently Asked Questions](#)

## Installation Failure

Mount ISO to the virtual DVD drive and perform all steps in Chapter 2, and proceed to *Configure Basic Install*.

If a critical error occurs during installation, you are prompted to collect log files. To do this, insert a USB memory key in any available USB port and follow the instructions on the screen.

If the installation fails over a Virtual Machine. For more information, see *Frequently asked Questions*.

#### Related Topics

[Configure Basic Install](#)

[Frequently Asked Questions](#)

# Post Installation

The action to take after the installation, depends on the type of node you installed.



**Note** After installing the Unified Intelligence Center, you can download the Unified CCE templates from the Download Software page at <https://software.cisco.com/download/release.html?mdfid=282163829&softwareid=282377062&release=8.5.4>. You can then import these templates to Unified Intelligence Center.

If	Then
If you have installed a Controller, and your cluster consists of a Controller node only	<p>The installation is complete.</p> <ol style="list-style-type: none"> <li>1. Open a browser and enter the URL for your Controller (<i>http://Controller hostname or IP/oamp</i>). This opens the Administration Console. Sign in using the System Application credentials.</li> <li>2. <i>Upload the license.</i></li> </ol> <p><b>Note</b> This is not applicable for Live Data and Ids installation.</p>
If you have installed a Controller, and you intend to install a Member	<ol style="list-style-type: none"> <li>1. Open a browser and enter the URL for your Controller (<i>http://Controller hostname or IP/oamp</i>). This opens the Administration Console.</li> <li>2. Sign in using the System Application credentials.</li> <li>3. <i>Upload the license.</i></li> <li>4. <i>Define the Member node in the Administration console.</i></li> </ol> <p><b>Note</b> This is not applicable for Live Data and Ids installation.</p>
If you have installed a Member node	<p>Open a browser and enter the URL for your Member <i>http://IP/cuicui/Main.jsp</i>. This opens the Unified Intelligence Center Reporting web page.</p> <p>Sign in using the System Application credentials.</p> <p>Until other users are added or integrated, the System Application user has full access to the Unified Intelligence Center Member nodes.</p> <p><b>Note</b> This is not applicable for Live Data and Ids installation.</p>

**Related Topics**[Define Member Node in Administration Console](#)[Upload License](#)