



# Contact Share Rule API

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## Contact Share Rule API

A Contact Share rule is required when configuring a Contact Share group. A group is sent in every routing request to the Contact Share process. Each group has a rule that defines the logic for selecting a skill group or precision queue in that group for a routing request. Use the Contact Share Rules API to create, update, list, and delete rules. This API is only available on the Contact Director deployment.



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**Note** To learn more about the other APIs available in the Contact Director deployment, see [Access](#).

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### URL

`https://<server>:/unifiedconfig/config/contactsharerule`

### Parameters

- **refURL**: The refURL of the Contact Share rule. See [Shared Parameters](#).
- **name**: Required. The name of the Contact Share rule.
- **ruleExpression**: Required. The logical expression with which the rule operates.
- **description**: Optional. The description of the rule.
- **changeStamp**: See [Shared Parameters](#).

### Operations

- **create**: Creates one Contact Share rule.
- **delete**: Permanently deletes one Contact Share rule.
- **get**: Returns one Contact Share rule, using the URL `https://<server>:/unifiedconfig/config/contactsharerule<id>`.
- **list**: Retrieves a list of Contact Share rules.

- [update](#): Updates one Contact Share rule.

### Search and Sort Values

The following table shows the parameters that are searched and the parameters that are sortable.

Search parameters	Sort parameters
<ul style="list-style-type: none"><li>• name</li><li>• description</li><li>• ruleExpression</li></ul>	<ul style="list-style-type: none"><li>• name(default)</li><li>• description</li><li>• ruleExpression</li></ul>

See [Search](#) and [Sort](#).

### Example Get Response

```
<contactShareRule>
  <refURL>/unified/config/contactsharerule/(id)</refURL>
  <name>test</name>
  <ruleExpression>Call.PeripheralVariable==1</ruleExpression>
  <description>test something</description>
  <changeStamp>0</changeStamp>
</contactShareRule>
```