



Dialing List Table

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Dialing_List Table Columns

The following table displays the Dialing_List table column names and their description.

Table 1: Dialing_List Table Columns for Release 7.0(0)

Column Name	Type	Description
Phone01 through Phone10	VARCHAR20	The phone number imported into Phone01 through Phone 10 standard column.
PhoneExt01 through PhoneExt10	VARCHAR8	The phone number extensions imported into PhoneExt01 through PhoneExt10 standard column. Note Although the phone number extensions are imported into the table, they are currently not used for any dialing operations.
CallbackNumber	VARCHAR20	Phone number to be used for a regular callback it can be supplied by the agent.
CallResult	SMALLINT	The call result from the last call placed for this record (see Call Result definitions).
CallResult01 through CallResult10	SMALLINT	The call result from the last time Phone01 through Phone10 was called (see Call Result definitions). CallResult01 captures the results of all requested regular callback calls for Phone01 to Phone10.
DialingList ID	IDENTITY	Unique identifier for each record in this table. The identity seed value on Side A is (1,1) and on Side B is (-2147483648, 1).

Column Name	Type	Description
LastZoneDialed	SMALLINT	The last zone that was dialed (0 indicates zone1, 1 indicates zone2).
LastNumberDialedZone1	SMALLINT	The last number dialed in zone1 (1 for phone01, 2 for phone02, and so on)
LastNumberDialedZone2	SMALLINT	The last number dialed in zone2 (1 for phone01, 2 for phone02, and so on)
CallsMadeToZone1	SMALLINT	The number of calls made to numbers in zone 1 Note For a call which an Outbound Option Agent has scheduled a callback, the CallResult resets to 0.
CallsMadeToZone2	SMALLINT	The number of calls made to numbers in zone 2 Note For a call which an Outbound Option Agent has scheduled a callback, the CallResult resets to 0.
CallbackDateTimeZone1	DATETIME	The date or time when the next call to this zone will occur.
CallbackDateTimeZone2	DATETIME	The number of calls made to numbers in zone 2.
CallbackDateTime01 through CallbackDateTime010	DATETIME	The date or time when the next call to this phone number will occur.
GMTPhone01 through GMTPhone10	SMALLINT	The time zone where this phone number is located.
DSTPhone01 through DSTPhone10	SMALLINT	Is DST observed at this phone number (boolean).
CallStatusZone1 and CallStatusZone2	CHAR(1)	The call status (pending, retry, callback, and so forth) for this zone.
AccountNumber	VARCHAR30	The account number of the customer.
LastName	VARCHAR50	The last name of the customer.
FirstName	VARCHAR50	The first name of the customer.
ImportRuleDate	DATETIME	The date or time when the record was imported.