Preface

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Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	Date
Initial Release of Document for Release 12.6(2)		April 2023

About this Guide

This document provides specifications for the Say It Smart plug-ins included with Cisco Unified CVP VoiceXML Server.

Audience

This document is intended for voice application developers using Cisco Unified CVP VXML Server and Cisco Unified Call Studio.

Note The grammer logic supplied with the out-of-the-box plug-in follows English grammer logic only. To achieve logic for other languages, you must develop your own plug-in.

Related Documents

Note Planning your Unified CVP solution is an important part of the process in setting up Unified CVP. Read the *Cisco Unified Customer Voice Portal Release Design Guide* before configuring your Unified CVP solution.

Unified CVP provides the following documentation:

- *Solution Design Guide for Cisco Unified Contact Center Enterprise*

- *Configuration Guide for Cisco Unified Customer Voice Portal*

- *Element Specifications for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*

- *Installation and Upgrade Guide for Cisco Unified Customer Voice Portal*

- *Administration Guide for Cisco Unified Customer Voice Portal*

- *Port Utilization Guide for Cisco Unified Customer Voice Portal*

- *User Guide for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*

- *Reporting Guide for Cisco Unified Customer Voice Portal*

- *Say It Smart Specifications for Cisco Unified CVP VXML Server and Cisco Unified Call Studio*

- *Troubleshooting Wiki for Cisco Unified Customer Voice Portal*

For additional information about Unified ICME, see the Cisco web site listing Unified ICME documentation.

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