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Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	Date
Initial Release of Document for Release 12.6(2)		April 2023
Initial Release of Document for Release 12.6(2) ES03		October 2023
Added "Remote Execution" section as part of Unified CVP API Introduction Call Start Action, Call End Action, Dynamic Element Configurations, Standard Action Elements, Standard Decision Elements, Configurable Elements, Application Start Classes, Application End Classes, Say It Smart Plugins, and Loggers chapters.		

About this Guide

This document describes how to use the programming APIs provided by Cisco Unified CVP VXML Server (VXML Server). Topics covered include building custom elements and the Cisco Unified Customer Voice Portal (Unified CVP) VoiceXML Java and XML APIs

Audience

This document is intended for developers writing system and voice applications/components using Cisco Unified CVP VoiceXML.



Note The grammar logic supplied with the out-of-the-box plug-in follows English grammar logic only. To achieve logic for other languages, you must develop your own plug-in.

Related Documents



Note Planning your Unified CVP solution is an important part of the process in setting up Unified CVP. Read the *Solution Design Guide for Cisco Unified Contact Center Enterprise* before you configure Unified CVP solution.

For additional information about Unified ICME, refer to the *Cisco web site listing Unified ICME documentation*.

Communications, Services, and Additional Information

- To receive timely, relevant information from Cisco, sign up at [Cisco Profile Manager](#).
- To get the business impact you're looking for with the technologies that matter, visit [Cisco Services](#).
- To submit a service request, visit [Cisco Support](#).
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- To find warranty information for a specific product or product family, access [Cisco Warranty Finder](#).

Cisco Bug Search Tool

[Cisco Bug Search Tool](#) (BST) is a web-based tool that acts as a gateway to the Cisco bug tracking system that maintains a comprehensive list of defects and vulnerabilities in Cisco products and software. BST provides you with detailed defect information about your products and software.

Documentation Feedback

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