Preface

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Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	Date
Initial Release of Document for Release 12.6(2)		April 2023
`DecryptKeystoreUtil.bat` utility added for generating keystore password.	**Unified CVP Security**	
Updated process for generating CVP ECDSA certificate with OpenSSL.	**Unified CVP Security > Generate CVP ECDSA Certificate with OpenSSL**	
Initial Release of Document for Release 12.6(2) ES09		November 2023
Introduced Custom Code isolation feature	Added a new chapter **Remote Custom API Server Configuration**.	

About This Guide

The *Configuration Guide for Cisco Unified Customer Voice Portal* provides the following information:

- Configuration of Cisco Unified Customer Voice Portal (CVP) components and additional solution components involved in the Unified CVP call path.

- Configuration of high availability and single node for CVP components.

Audience

This guide is intended for managers, Unified CVP system managers, Cisco Unified Intelligent Contact Management Enterprise (Unified ICME)/ Cisco Unified Intelligent Management Hosted (Unified ICMH) system managers, VoIP technical experts, and IVR application developers, who are familiar with the following:

- Configuring Cisco Gateways

- Configuring Cisco Unified Communications Manager

- ICM Configuration Manager and ICM Script Editor tools for call center operations and management

Related Documents

- *Compatibility Matrix for Unified CCE*

- *Feature Guide - Writing Scripts for Unified Customer Voice Portal*

- *Operations Guide for Cisco Unified Customer Voice Portal*

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