



Customer Smart Account

A Customer Smart Account provides the repository for the products that are enabled with Smart Licensing. Users must create a Smart Account so that the licenses for each product can be deposited into users accounts. The Smart Account creation is a one-time setup activity. Users can activate, deactivate, monitor, and track the usage of licenses. Customers, Channel partners, or any authorized users can directly manage the licenses.

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Customer Smart Account Request

Before you begin

To initiate a request for a Customer Smart Account, log into Cisco Software Workspace (CSW) with your CCO ID. If you do not have a CCO ID, go to www.cisco.com and click Register Now.

Step 1 On the **Cisco Smart Workplace** page, hover over **Administration** tab and click **Create Smart Account**. **Smart Accounts** page is displayed.

Step 2 Select **Yes, I will be the Approver for the account**.

Note Approver must have the authority to enter legal agreements, will serve as the primary owner, and nominates account administrators.

- Click **Edit** for **Account Domain Identifier**.
Edit Account Identifier window is displayed.
- Enter appropriate **Proposed Domain Identifier**.
- Enter appropriate **Contact Phone Number**.
- Click **OK**.
- Enter appropriate **Account Name**.
- Click **Continue**.

Step 3 Select **No, the person specified below will be the Approver for the Account**.

- Click **Edit** for **Account Domain Identifier**.
Edit Account Identifier window is displayed.
- Enter appropriate **Proposed Domain Identifier**.
- Click **OK**.
- Enter appropriate **Account Name**.

- e) Enter **Message to Approver**.
 - f) Click **Continue**.
An email is sent to the approver.
 - g) Click **Complete Smart Account Setup** link in the email.
Smart Account Setup page is displayed.
 - h) Select **Yes, I accept the role of Account Approver**.
Note You can also decline or nominate another person as approver.
 - i) Click **Continue**.
 - j) Select the required **Account Domain Identifier**.
 - k) Enter the **Account Name**.
 - l) Click **Continue**.
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What to do next

Once the domain is approved, the approver must complete the **Smart Account Setup**.