



Cisco Unified Operating System Administration

This chapter describes the procedure for accessing the Cisco Unified Operating System Administration. This chapter also provides procedures for resetting a lost password.

- [Login to Cisco Unified Operating System, on page 1](#)
- [Reset Administrator or Security Password, on page 2](#)

Login to Cisco Unified Operating System

To access and login to Cisco Unified Operating System from Unified CCX, follow this procedure:



Note Do not use the browser controls (for example, the Back button) while you are using Cisco Unified Operating System Administration.

Procedure

- Step 1** Log in to Unified CCX Application Administration web interface.
- Step 2** From the Navigation menu in the upper-right corner of the Unified CCX Application Administration web interface, choose **Cisco Unified OS Administration** and click **Go**.
- The Cisco Unified Operating System Administration Logon web page appears.
- Note** You can also access Cisco Unified Operating System Administration directly by entering the following URL:
- ```
https://<serverIP>/cmplatform
```
- Step 3** Enter your platform user credentials as configured during installation of Unified CCX.
- Note** The platform username and password get established during installation or created by using the command line interface.
- Step 4** Click **Submit**.
- The Cisco Unified Operating System Administration window appears.

# Reset Administrator or Security Password

If you lose the administrator password or security password, use the following procedure to reset the passwords.

**Caution**

The security password on all nodes in a cluster must match. Change the security password on all machines, or the cluster nodes cannot communicate.

**Note**

During this procedure, you must remove and then insert a valid CD or DVD in the disk drive to prove that you have physical access to the system.

**Before you begin**

To perform the password reset process, you must be connected to the system through the system console, that is, you must have a keyboard and monitor connected to the server. You cannot reset a password when connected to the system through a secure shell session.

**Procedure****Step 1**

Log in to the system with the following username and password:

- a) Username: **pwrecovery**
- b) Password: **pwreset**

The **Welcome to platform password reset** window appears.

**Step 2**

Press any key to continue.

**Step 3**

If you have a CD or DVD in the disk drive, remove it now.

**Step 4**

Press any key to continue.

The system tests to ensure that you have removed the CD or DVD from the disk drive.

**Step 5**

Insert a valid CD or DVD into the disk drive. For this test, you must use a data CD, not a music CD. The system tests to ensure that you inserted the disk.

**Step 6**

After the system verifies that you have inserted the disk, you are prompted to enter one of the following options to continue:

- Enter **a** to reset the administrator password.
- Enter **s** to reset the security password.
- Enter **q** to quit.

**Step 7**

Enter a new password of the type that you chose.

**Step 8**

Reenter the new password.

The password must contain at least 6 characters. The system checks the new password for strength. If the password does not pass the strength check, you are prompted to enter a new password.

**Step 9** After the system verifies the strength of the new password, the password is reset, and you are prompted to press any key to exit the password reset utility.

**Note** Restart the system for the changes to take effect.

---

