Preface

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Change History

This table lists changes made to this guide. Most recent changes appear at the top.

Change	See	Date
Initial Release of Document for Release 12.5(1)		**January 2020**
Cisco SocialMiner (SM) has been renamed as Customer Collaboration Platform (CCP).	Customer Collaboration Platform Installation >> Install Customer Collaboration Platform	
Updated the Upgrade Overview section	Upgrade Overview	

Audience

This guide is intended for Cisco Customer Collaboration Platform (CCP) system administrators.

Documentation and Support

To download documentation, submit a service request, and find additional information, see *What's New in Cisco Product Documentation* at: https://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

You can also subscribe to the *What's New in Cisco Product Documentation* RSS feed to deliver updates directly to an RSS reader on your desktop. The RSS feeds are a free service. Cisco currently supports RSS Version 2.0.

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