Cisco Unified Intelligence Center

New Features

Some of the new feature introduced in Unified Intelligence Center, Release 11.5(1) :

- Search: Users can search the reports to get to them easily.

- Favorites: Users can mark reports as favorite and view their personal list of favorites.

- Share: User can grant View or Edit permission to their owned entities like Report/Folder to their default group.

- Automatic Parameters for Stored Procedure/Anonymous block reports: Based on the parameters the users choose, the parameter will be replaced with the logged in Username or User timezone.
- Identity Gadget: Logged in user name and role is displayed on the top-right pane.

Cisco Unified Intelligence Center - User Experience Refresh

Unified Intelligence Center is available with new refreshed experience from release 11.5. It is best viewed on 1366 x 768 resolution. The user interface is very simple and intuitive. Users can easily view, create or modify reports/folders.

Users accessing Dashboard, Report Definitions, Security, Datasource, Value list and Collections, Scheduler will be redirected to UI prior to 11.5(1).

SHA -256 Support

Unified Intelligence Center now supports SSL certificates signed with SHA-256.

ESXi 6.0 Support

Unified Intelligence Center Release 11.5(1) supports ESXi 5.5 and 6.0.update 2. For additional details, see the *Virtualization for Unified CCE DocWiki* doc wiki at http://docwiki.cisco.com/wiki/Virtualization_for_Cisco_Unified_Intelligence_Center.

Upgrade to 11.5(1)

For upgrades from Standalone Cisco Unified Intelligence Center 10.x to Unified Intelligence Center 11.x, apply the Cisco Options Package (COP) patch file `ciscocuic.refresh_upgrade_v1.4.cop.sgn` from the download software page for Cisco Unified Intelligence Center:https://software.cisco.com/download/release.html?mdfid=282163829&softwareid=282377062&release=11.0(1)&relind=AVAILABLE&rellifecycle=&reltype=latest before beginning the upgrade process.

> **Note**
> • To perform an upgrade of Standalone Cisco Unified Intelligence Center to 11.5(1), you must first upgrade to 10.x from the previous versions and then upgrade to 11.5(1). For more information on refresh upgrade, see *Installation and Upgrade Guide for Cisco Unified Intelligence Center 11.5(1)*.
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> • Users upgrading to Cisco Unified Intelligence Center 11.5(1) and using Internet Explorer 11 should ensure to remove the **Compatibility View**, setting to access the new UI. Internet Explorer 11 in Compatibility Mode is required to access the Report Definition, Security, User Management and OAMP.

Cisco Unified Intelligence Center Premium License

Cisco Unified Intelligence Center Premium License is applicable only to the Standalone Cisco Unified Intelligence Center and included in Cisco Unified Contact Center Express Premium at no extra cost.

Download the file **Cisco Unified Intelligence Center Premium License** from the software page,

https://software.cisco.com/download/release.html?mdfid=282163829&softwareid=282377062&release=11.5(1)&relind=AVAILABLE&rellifecycle=&reltype=latest.

Updated Features

The following features have been enhanced in the Unified Intelligence Center, Release 11.5(1):

• Permalinks: From the Report tab, users can easily get the permalink of the report .

• Create/Edit Reports: A simple wizard helps the users to create new report easily. Edit reports also has the same wizard experience.

• Create/Edit Views: Users can create views during the Report creation using the Wizard. Edit view also has the same wizard.

• Thresholds: Users can create thresholds using the wizard during report creation/editing. Users can add/update threshold for the executed report view in the context on that run report. User can create a thresholds using combination of fields.

- Filters: Users can set filters using the wizard during report creation/editing. Also, the users can change filters for the executed report view in the context on that run report.

- Grouping: Users can group fields for the view in the context of the run report.

- Custom Footer Formula: This feature is now available for users to set footer formula for grouped fields

- Online Help: User can get help by clicking on Online Help button in the Home page.

- Language Selection: This has been moved under the identity gadget in the top right pane. The login page is always displayed in the browser's locale for the first time. User can change the language after login from the Language selection drop-down. The language selected will be retained in the browser even after the user logs out or closes the browser.

- Anonyms Block and Stored Procedure Repots: In filter screen the time Picker has been removed for relative date format (Today, Yesterday, Last Week, This Week etc. Incase time needs to be specified Date Range needs should be used.

Browser Support

Cisco Unified Intelligence Center 11.5 (1) is supported on Internet Explorer 11, Firefox ESR 45 and higher ESR and Chrome version 48 and later.

Note   To access Dashboard, Datasource, Report Definition, Security, User Management and OAMP, Internet Explorer 11 compatibility mode is required. Chrome support is only for the new user interface.

Deprecated Features

In Unauthenticated Dashboard permalinks, adding authenticated report permalinks as URL widgets is not supported.

SHA - 1

Beginning with Release 11.5(1), support for automatically generated self-signed certificates using SHA-1 encryption is deprecated.

Important Notes

None

Removed and Unsupported Features

Pop-out feature in the executed reports is not available in 11.5.

Positioning of legends is no longer supported while configuring charts starting 11.5(1) release.

Starting from 11.5(1) release, cuic reports and permalinks can't be embedded in a webpage from another domain.

Note Embedding CUIC reports and permalinks within other web pages exposes CUIC users to ClickJacking vulnerability.

For more information, https://www.owasp.org/index.php/Clickjacking

Third-Party Software Impacts

None