



References

- [References, on page 1](#)

References

The following table lists important links related to Unified CCX:

Category	Documents
Solution Design	Software and Hardware Compatibility Guide for Cisco Unified CCX and Cisco Unified IP IVR http://docwiki.cisco.com/wiki/Compatibility_Matrix_for_Unified_CCX
Sample Scripts	Cisco Unified Contact Center Express Script Repository http://www.cisco.com/c/en/us/support/customer-collaboration/unified-contact-center-express/products-programming-reference-guides-list.html
Install and upgrade	Cisco Unified Contact Center Express Installation and Upgrade Guide http://www.cisco.com/en/US/products/sw/custcosw/ps1846/prod_installation_guides_list.html Virtualization for Cisco Unified Contact Center Express http://docwiki.cisco.com/wiki/Virtualization_for_Cisco_Unified_Contact_Center_Express
Configure	Cisco Unified Contact Center Express Administration Guide http://www.cisco.com/en/US/products/sw/custcosw/ps1846/products_installation_and_configuration_guides_list.html
Administer and maintain	Cisco Unified Contact Center Express Operations Guide http://www.cisco.com/en/US/products/sw/custcosw/ps1846/products_installation_and_configuration_guides_list.html
Troubleshoot	Troubleshooting Unified Contact Center Express http://docwiki.cisco.com/wiki/Troubleshooting_Unified_Contact_Center_Express

