



## File Export

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This chapter explains how to save and export system and call information to an SFTP server. Refer to these topics in this chapter to perform export functions:

- [Exporting Alarm Records, page 5-1](#)
- [Exporting Measurements, page 5-2](#)
- [Exporting the Call Detail Record, page 5-2](#)
- [Exporting Log Files, page 5-3](#)

### Exporting Alarm Records

To export alarm records to a remote server, follow these steps:

#### Procedure

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**Step 1** Choose **Export > Alarm**.

The Alarm Export Information Configuration window opens. The available alarm files are listed under File Information near the top of the window.

**Step 2** Select the log file you wish to export, and use the down facing arrow or double-click to move the selected file to the Exported Alarm Files area. Repeat for other files as needed.

**Step 3** In the Remote Server Name field, enter the name or IP address of the remote server on which the files will be stored.

**Step 4** Enter the destination directory in the Remote Directory field in the form */<path>*.

**Step 5** Enter the user ID and password for access to the remote server.

**Step 6** Enter the password again in the Confirm Password field.

**Step 7** Click **Save and Transfer** to save the information and begin the file transfer process.

When the process is completed, a status message is displayed near the top of the window. If the process is successful, the message states “Export successful.”

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#### Related Topics

- [Exporting Measurements, page 5-2](#)
- [Exporting the Call Detail Record, page 5-2](#)

- [Exporting Log Files, page 5-3](#)

## Exporting Measurements

To export measurements to a remote server, follow these steps:

### Procedure

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**Step 1** Choose **Export > Measurement**.

The Measurement Export Information Configuration window opens. The available measurement files are listed under File Information near the top of the window.

**Step 2** Select the file you wish to export, and use the down facing arrow or double-click to move the selected file to the Exported Measurement Files area. Repeat for other files as needed.

**Step 3** In the Remote Server Name field, enter the name or IP address of the remote server on which the files will be stored.

**Step 4** Enter the destination directory in the Remote Directory field in the form  */<path>*.

**Step 5** Enter the user ID and password for access to the remote server.

**Step 6** Enter the password again in the Confirm Password field.

**Step 7** Click **Save** to save the information and begin the file transfer process.

When the process is completed, a status message is displayed near the top of the window. If the process is successful, the message states “Export successful.”

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### Related Topics

- [Exporting Alarm Records, page 5-1](#)
- [Exporting the Call Detail Record, page 5-2](#)
- [Exporting Log Files, page 5-3](#)

## Exporting the Call Detail Record

To export the call detail record (CDR) files to a remote server, follow these steps:

### Procedure

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**Step 1** Choose **Export > CDR**.

The CDR Export Information Configuration window opens. The available CDR log files are listed under File Information near the top of the window.

**Step 2** Select the file you wish to export, and use the down facing arrow or double-click to move the selected file to the Exported CDR Files area. Repeat for other files as needed.

**Step 3** In the Remote Server Name field, enter the name or IP address of the remote server on which the files will be stored.

**Step 4** Enter the destination directory in the Remote Directory field in the form  */<path>*.

- Step 5** Enter the user ID and password for access to the remote server.
- Step 6** Enter the password again in the Confirm Password field.
- Step 7** Click **Save** to save the information and begin the file transfer process.
- When the process is completed, a status message is displayed near the top of the window.
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**Related Topics**

- [Exporting Alarm Records, page 5-1](#)
- [Exporting Measurements, page 5-2](#)
- [Exporting Log Files, page 5-3](#)

## Exporting Log Files

To export log files to a remote server, follow these steps:

**Procedure**

- Step 1** Choose **Export > Logs**.
- The Log Export Information Configuration window opens. The available log files are listed under File Information near the top of the window.
- Step 2** Select the log file you wish to export, and use the down facing arrow to move the selected file to the Exported Log Files area. Repeat for other files as needed.



**Note** To view a log file or download a log file to your computer, double-click the log file.

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- Step 3** In the Remote Server Name field, enter the name or IP address of the remote server on which the files will be stored.
- Step 4** In the Remote Directory field, enter the destination directory in the form */<path>*.
- Step 5** Enter the user ID and password for access to the remote server.
- Step 6** Enter the password again in the Confirm Password field.
- Step 7** Click **Save** to save the information and begin the file transfer process.
- When the process is completed, a status message is displayed near the top of the window. If the process is successful, the message states “Export successful.”
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**Related Topics**

- [Exporting Alarm Records, page 5-1](#)
- [Exporting Measurements, page 5-2](#)
- [Exporting the Call Detail Record, page 5-2](#)

