



Preface

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Introduction

This guide provides you with an overview of the features available on your Cisco Unified IP Conference Phone 8831 and 8831NR. You can read it completely for a solid understanding of the capabilities of your phone or refer to the table below for pointers to commonly used sections.

If You Want to...	Then...
Review safety information	See Safety and Performance Information, on page 2 .
Connect the phone	See Phone Connections .
Use the phone after it is installed	Start with Features of Your Cisco Unified IP Conference Phone .
Learn what the phone buttons mean	See Buttons and Hardware .
Learn about the display screen	See Phone Screen .
Make calls	See Calling Features .
Put calls on hold	See Hold .
Mute calls	See Mute .
Transfer calls	See Transfer .
Make conference calls	See Conference .
Share a phone number	See Shared Lines .
Change the ring volume or type	See Ringtones .
View your missed calls	See Call History .

If You Want to...	Then...
Listen to your voice messages	See Messages .

Additional Information

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/tsd-products-support-series-home.html>

You can access the Cisco website at this URL:

<http://www.cisco.com/>

You can access the most current licensing information at this URL:

http://www.cisco.com/en/US/products/ps12965/products_licensing_information_listing.html

Safety and Performance Information

The following sections provide information about the impact of power outages and external devices on your Cisco Unified IP Phone.

Power Outage

Your access to emergency service through the phone depends on the phone being powered. If there is a power interruption, Service and Emergency Calling Service dialing will not function until power is restored. In case of a power failure or disruption, you may need to reset or reconfigure the equipment before using the Service or Emergency Calling Service dialing.

External Devices

Cisco recommends using good quality external devices such as headsets, cables, and connectors that are shielded against unwanted radio frequency (RF) and audio frequency (AF) signals.



Note

Not all Cisco IP Telephony products support external devices, cords or cables. For more information, consult the documentation for your phone.

Depending on the quality of these devices and their proximity to other devices such as mobile phones or two-way radios, some audio noise may still occur. In these cases, Cisco recommends that you take one or more of these actions:

- Move the external device away from the source of the RF or AF signals.
- Route the external device cables away from the source of the RF or AF signals.
- Use shielded cables for the external device, or use cables with a better shield and connector.

- Shorten the length of the external device cable.
- Apply ferrites or other such devices on the cables for the external device.

Cisco cannot guarantee the performance of external devices, cables, and connectors.



Caution In European Union countries, use only external speakers, microphones, and headsets that are fully compliant with the EMC Directive [89/336/EC].

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer, and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute, or use encryption. Importers, exporters, distributors, and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations may be found at <http://www.bis.doc.gov/index.php/regulations/export-administration-regulations-ear>.

Phone Behavior During Times of Network Congestion

Anything that degrades network performance can affect phone audio and, in some cases, can cause a call to drop. Sources of network degradation can include, but are not limited to, the following activities:

- Administrative tasks, such as an internal port scan or security scan
- Attacks that occur on your network, such as a Denial of Service attack

Accessibility Features

The Cisco Unified IP Conference Phones 8831 and 8831NR provide accessibility features for the vision impaired, the blind, and the hearing and mobility impaired.

For detailed information about the features on these phones, see <http://www.cisco.com/c/en/us/support/collaboration-endpoints/unified-ip-phone-8800-series/products-technical-reference-list.html>.

You can also find more information about accessibility at this Cisco website:

<http://www.cisco.com/web/about/responsibility/accessibility/index.html>

