



Find all Required Upgrade Documentation

- [Additional Upgrade Documentation, on page 1](#)

Additional Upgrade Documentation

Find the correct upgrade documentation to use based on the scope of your upgrade and the recommended upgrade method.

Task	See ...
Prepare the hardware platform	
Install a Unified Communications (UC) on Cisco Unified Computing System (UCS) Tested Reference Configuration (TRC)	<i>Cisco Collaboration on Virtual Servers</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-installation-guides-list.html
Install a Business Edition 6000 (BE 6000) appliance	Installation guides for your version of BE 6000 at http://www.cisco.com/c/en/us/support/unified-communications/business-edition-6000/products-installation-guides-list.html
Install a Business Edition 7000 (BE 7000) appliance	<i>Cisco Business Edition 7000 Installation Guide</i> at http://www.cisco.com/c/en/us/support/unified-communications/business-edition-7000/products-installation-guides-list.html
Install new virtualized 3rd-party specs-based server or Cisco UCS specs-based server	See the documentation from the server vendor and from VMware. See application support information at www.cisco.com go virtualized-collaboration Information about specs-based support is available by searching on the topic "UC Virtualization Supported Hardware" at www.cisco.com go virtualized-collaboration
Replace existing hardware and preserve the server configuration	<i>Replacing a Single Server or Cluster for Cisco Unified Communications Manager</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-installation-guides-list.html

Task	See . . .
Change the IP address or hostname	<p>To automate the changes:</p> <ul style="list-style-type: none"> • Perform a PCD Upgrade or PCD Migration with network migration to change the application version and the IP address at the same time. • Use the PCD Re-address task after the upgrade is complete. This task changes the IP addresses only. <p>See <i>Cisco Prime Collaboration Deployment Administration Guide</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html</p> <p>To make the changes manually: See <i>Changing IP Address and Hostname for Cisco Unified Communications Manager or IM and Presence Service</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html.</p>
Prepare the virtual platform	
Review requirements and best practices	Unified Communications Manager and IM and Presence Service information at http://www.cisco.com/go/uc-virtualized
Download the Cisco OVA file	Follow the procedures contained in this document. See Download and Install OVA Templates
Edit the virtual machine configuration	Vendor documentation at http://www.VMware.com Follow the procedures contained in this document. See Change the Virtualization Software
Upgrade to a new release of Unified Communications Manager and IM and Presence Service	
Upgrade and install new licenses	<i>Cisco Prime License Manager User Guide</i> at http://www.cisco.com/c/en/us/support/cloud-systems-management/prime-license-manager/products-user-guide-list.html
Migrate from one hardware platform to another as part of the upgrade process	<i>Cisco Prime Collaboration Deployment Administration Guide</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html
Upgrade on the same hardware platform using Prime Collaboration Deployment	<i>Cisco Prime Collaboration Deployment Administration Guide</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-maintenance-guides-list.html
Upgrade on the same hardware platform using Unified CM OS Administration	Follow the procedures contained in this document.

Task	See ...
Read the Release Notes for the new software version	<i>Release Notes for Cisco Unified Communications Manager and IM and Presence Service</i> at http://www.cisco.com/c/en/us/support/unified-communications/unified-communications-manager-callmanager/products-release-notes-list.html

