

Malicious Call Details System Reports

CAR provides reporting capabilities for three levels of users:

- Administrators Generate system reports to help with load balancing, system performance, and troubleshooting.
- Managers Generate reports for users, departments, and QoS to help with call monitoring for budgeting or security purposes and for determining the voice quality of the calls.
- Individual users Generate a billing report for calls by each user.



Note Depending on your job function, you may not have access to every report that is described in this chapter.

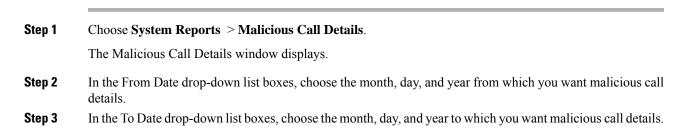
- Generate Malicious Call Details Reports, on page 1
- Related Topics, on page 2
- Additional Documentation, on page 2

Generate Malicious Call Details Reports

Only CAR administrators generate the Malicious Call Details report. The report displays the following details about malicious calls for a particular date range: origination time, termination time, duration (in seconds), origination (calling number), destination (called number), origination device, destination device, and call classification.

This section describes how to generate, view, or mail a Malicious Call Detail report.

Procedure



Step 4	If you want the report in CSV format, choose CSV (comma separated value) in the Report Format area. Be aware that the CSV-format report is limited to 20,000 records. If you want the report in PDF format, choose PDF (portable document format) in the Report Format area. Be aware that the PDF-format report is limited to 5000 records.
Step 5	To view the report, click View Report.
	The report displays.
Step 6	To mail the report to an e-mail recipient, see the Mail Reports.

Related Topics

- Generate CDR Analysis and Reporting
- CAR System Reports
- QoS System Reports
- Traffic System Reports
- FAC/CMC System Reports
- Precedence Call Summary System Reports
- System Reports
- CDR Error System Reports
- System Reports Results

Additional Documentation

- · Administration Guide for Cisco Unified Communications Manager
- · Cisco Unified Serviceability Administration Guide
- · Cisco Unified Communications Manager Call Detail Records Administration Guide
- Feature Configuration Guide for Cisco Unified Communications Manager