

### **Caveats**

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## **Bug Search Tool**

The system grades known problems (bugs) according to severity level. These release notes contain descriptions of the following bug levels:

- All severity level 1 or 2 bugs
- Significant severity level 3 bugs
- All customer-found bugs

You can search for problems by using the Cisco Bug Search tool.

To access Bug Search, you need the following items:

- Internet connection
- · Web browser
- · Cisco.com user ID and password

Follow these steps to use Bug Search:

- 1 Access Bug Search.
- 2 Log in with your Cisco.com user ID and password.
- 3 If you are looking for information about a specific problem, enter the bug ID number in the **Search for:** field, and click **Go**.



Tip

Click **Help** on the Bug Search page for information about how to search for bugs, create saved searches, and create bug groups.

#### **Related Topics**

Bug Search tool

### **Resolved Caveats**

You can find the latest resolved caveat information for Cisco Prime License Manager by using the Bug Search tool, an online tool available for customers to query defects according to their own needs.



Tip

You need an account with Cisco.com to use the Bug Search tool to find open and resolved caveats of any severity for any release.

See https://tools.cisco.com/bugsearch/.

# **Open Caveats for Cisco Prime License Manager Release 10.5(1)**

Table 1: Open Caveats

Identifier	Severity	Product	Headline	Workaround
CSCun22103	3	prime_lm	Unable to modify hostname or domain name in standalone Cisco Prime License Manager	Perform one of the following steps:  • Modify the hostname or domain name prior to performing an upgrade from standalone Cisco Enterprise License Manager to standalone Cisco Prime License Manager.  • Use a co-resident Cisco Prime License Manager install instead of a standalone install.  • Reinstall the server with the modified settings and request a rehost of the license files.
CSCuo13153	3	prime_lm	Cisco Prime License Manager should provide warning when pre-9 PAK is used	If the PAK is not supported by Cisco Prime License Manager, the administrator will not be able to select the number of licenses to fulfill. There is no workaround.

Identifier	Severity	Product	Headline	Workaround
CSCun40442	3	prime_lm	Cisco Prime License Manager should warn customer about potential DR failure	Comply with the more complex password policy by resetting your password using the set password user securitycommand     Create a new DR backup.
CSCum89149	3	prime_lm	Standalone Cisco Prime License Manager CLI login banner unchangeable after Enterprise License Manager upgrade	There is no workaround.
CSCun77018	3	prime_lm	Enterprise License Manager DB fails to start - PID created in wrong directory	The Cisco Enterprise License Manager database shows as not running in the CLI and GUI, however this is incorrect. The Cisco Enterprise License Manager database and Cisco Enterprise License Manager are fully functional.  You can correct the display by performing the following steps:  1 Log in to the system using a remote account.  2 Enter the following: < Is /etc/init.d/ #. Search for a file with the format of postgresql-x.x, where x.x is the release, such as 9.1 or 9.2.  3 Enter the following: > touch /var/lock/subsys/postgresql-x.x, where x.x is the release found above.  4 Enter the following: > su - <your_admin_account_name> 5 In the CLI, execute the following command to restart the ELM DB: utils service restart Cisco Prime LM DB.</your_admin_account_name>
CSCuo35143	3	prime_lm	Cisco Prime License Manager - Sync fails for IPv6 product instance if added using IP address	When adding the IPv6 product instance, use the hostname or place brackets [] around the IP address.

Open Caveats for Cisco Prime License Manager Release 10.5(1)