



User Deletions

This chapter provides information to delete a group of users from the Cisco Unified Communications Manager directory. You can locate existing user records to delete using either a query search or a custom file.

- [Delete Users Using Query, page 1](#)
- [Delete Users Using Custom File, page 2](#)

Delete Users Using Query

You can create a query filter to locate the user records for the users that you want to delete.



Caution

The delete action is final. You cannot retrieve deleted records.

Procedure

Step 1 Choose **Bulk Administration > Users > Delete Users > Query**.
The **Delete Users Configuration** window displays.

Step 2 From the first **Find User where** drop-down list box, choose one of the following criteria:

- User ID
- First Name
- Middle Name
- Last Name
- Manager
- Department Name

From the second **Find User where** drop-down list box, choose one of the following criteria:

- begins with
- contains

- is exactly
- ends with
- is empty
- is not empty

Step 3 Specify the appropriate search text, if applicable.

Tip To find all users that are registered in the database, click **Find** without entering any search text.

Step 4 To further define your query and to add multiple filters, check the **Search Within Results** check box, choose AND or OR from the drop-down box, and repeat [Step 2, on page 1](#) and [Step 3, on page 2](#).

Step 5 Click **Find**.

A list of discovered templates displays by:

- User ID
- First Name
- Middle Name
- Last Name
- Manager
- Department Name
- LDAP Sync Status

Step 6 In the **Job Information** area, enter the Job description.

Step 7 Choose a method to delete user records. Do one of the following:

- Click **Run Immediately** to delete user records immediately.
- Click **Run Later** to delete the user records at a later time.

Caution The delete action is final. You cannot retrieve deleted records.

Step 8 To create a job for deleting the user records, click **Submit**.

To schedule and/or activate this job, use the Job Scheduler option in the **Bulk Administration** main menu.

Related Topics

[BAT Log Files](#)

[Manage Scheduling Jobs](#)

[Topics Related to User Updates](#)

Delete Users Using Custom File

To locate and delete users, you can create a custom file of user IDs by using a text editor.



Note Do not use the insert or export transaction files that are created with bat.xlt for the delete transaction. Instead, you must create a custom file with details of the user records that need to be deleted. Use only this file for the delete transaction. In this custom delete file, you do not need a header, and you can enter values for user ID.



Caution The delete action is final. You cannot retrieve deleted records.

Before You Begin

- 1 Create a text file that lists each user ID that you want to delete on a separate line.
- 2 Upload the custom file with the first node of the Cisco Unified Communications Manager server.

Procedure

- Step 1** Choose **Bulk Administration > Users > Delete Users > Custom File**.
The **Find and List Users - Delete Users Based on Custom File** window displays.
- Step 2** In **Delete Users where** drop-down list box, choose one of the following criteria:
- User ID
 - First Name
 - Middle Name
 - Last Name
 - Department
- Step 3** In the **Custom file where** drop-down list box, choose the filename for the custom file.
- Step 4** To check that the query includes the information that you need, click **Find**.
- Step 5** In the **Job Information** area, enter the Job description.
- Step 6** Choose a method to delete user records. Do one of the following:
- a) Click **Run Immediately** to delete user records immediately.
 - b) Click **Run Later** to delete the user records at a later time.
- Caution** The delete action is final. You cannot retrieve deleted records.
- Step 7** To create a job for deleting the user records, click **Submit**.
To schedule and/or activate this job, use the Job Scheduler option in the **Bulk Administration** main menu.

Related Topics

- [BAT Log Files](#)
- [Manage Scheduling Jobs](#)
- [Topics Related to User Updates](#)

[Upload and Download Files](#)