



Business Edition 6000 Software Load Summary

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Introduction to Software Load Summary

The document identifies the software that is preloaded on the appliance's module of this product for your convenience.

We attempt to keep the software versions in this build as up-to-date as possible; however, newer code may have been released after this product was manufactured.



Note

Before using this software, please ensure that you have the latest versions, available either from [Cisco Software Center](#) (CSC), or using [Cisco Electronic Software Delivery](#) (ESD). We provide details on how to use Electronic Software Delivery in an email to you when you order licenses for your chosen applications. Table 2 lists the files that are included and indicates where you can go online to download the files.

Installed Applications - Business Edition

Business Edition 6000 appliance are shipped with preinstalled application virtual machines. These application virtual machines simplify your system deployment because Unified Communications applications are installed to the “skip” configuration point. When they are started, they are ready to accept configuration and complete the installation.

Use the system wizard through the virtual machine console, or provide a platformConfig.xml configuration file to configure the “skip” installed applications. Refer to the [Business Edition 6000 Installation Guide](#) for

further information. The following table summarizes the installed applications for this build. New and updated software is highlighted in **BOLD**.

Table 1: Preinstalled Applications

Application	Version	Install Option	Preinstallation Method
Cisco Unified Communications Manager (UCSInstall_UCOS_UNRST_12.0.1.10000-10_80_vmv8_v1.0.ova)	12.0		Partial (skip) installed application
Cisco Unified Communications Manager IM & Presence (UCSInstall_CUP_UNRST_12.0.1.10000-12_80_vmv8_v1.0.ova)	12.0		Partial (skip) installed application
Cisco Unity Connection (UCSInstall_CUC_UNRST_12.0.1.10000-8_160_v1.0.ova)	12.0		Partial (skip) installed application
Cisco Paging Server (Bootable-CiscoPagingServer_12.0.1.ova)	12.0	Standard	Deployed application OVA
Cisco Unified Contact Center Express (UCCX_11.6FCS_vmv9_v2.5_100Agent_BE6K_Template.ova)	11.6	100 Agents	Partial (skip) installed application
Cisco Prime Collaboration Provisioning (cpc-provisioning-12.3.0.1087-small_signed_v6.5.ova)	12.3		Deployed application OVA
Cisco Prime Collaboration Deployment (pcd_vApp_UCOS_12.0(1a)_vmv7_v1.2.ova)	12.0(1a)		Deployed application OVA

Preloaded Applications - Business Edition 6000

The hypervisor datastore on the appliance's module includes installation files for Collaboration Solution Release 11 and 12 Unified Communications (UC) applications. These applications include Cisco Unified Communications Manager, Cisco Unity Connection, and Cisco Unified Communications Manager Instant Messaging and Presence Server. You may install any of the other preloaded applications with either of these UC releases. Unified Communications Version 11 or 12 applications must be used together.

The following table details the files included in the datastore and indicates which to use for either a version 11 or 12 Unified Communications solution. New and updated software is shown in *ITALICS*.

Table 2: Preloaded Software

Application or File	Filename	Access	Version 11 Solution	Version 12 Solution
Virtualization Software				
- Application image	<i>Vmware-ESXi-6.5.0-4564106-Custom-Cisco-6.5.0.2.iso</i>	VMware	—	Yes
Cisco Unified Communications Manager & Cisco Unity Connection¹				
- Common version 11.5(1) SU3 UCM application image	<i>Bootable_UCSInstall_UCOS_UNRST_11.5.1.10000-6.sgn.iso</i>	ESD	Yes	—
- 12.0 application image	<i>Bootable_UCSInstall_UCOS_UNRST_12.0.1.10000-10.sgn.iso</i>	ESD	—	Yes
- Version 11.5(1) recovery image	<i>11.5.1.13900-52-recovery.iso</i>	CSC	Yes	—
- Version 12.0 recovery image	<i>12.0.1.10000-10-recovery.iso</i>	CSC	—	Yes
- Version 12.0	<i>UCSInstall_UCOS_UNRST_12.0.1.10000-10.sgn.iso</i>	CSC	—	Yes
- Version 11.5(1) Service Update 3	<i>UCSInstall_UCOS_UNRST_11.5.1.13901-3.sgn.iso</i>	CSC	Yes	—
- Version 11.5 UCM virtual machine template	<i>cucm_11.5_vmv8_v1.1.ova</i>	CSC	Yes	—
- Version 11.5 CUC virtual machine template	<i>CUC_11.5_v1.1.ova</i>	CSC	Yes	—
- Version 11.5(1) UCM locale files	<i>UCM-Locales-11.5.1.3000-1.iso</i>	CSC	Yes	—
- Version 11.5(1) CUC locale files	<i>UCN-Locales-11.5.0.1-1000-ar-SA-el-GR.iso</i> <i>UCN-Locales-11.5.0.1-1000-en-AU-fr-CA.iso</i> <i>UCN-Locales-11.5.0.1-1000-he-IL-nl-NL.iso</i> <i>UCN-Locales-11.5.0.1-1000-pl-PL-sv-SE.iso</i> <i>UCN-Locales-11.5.0.1-1000-tr-TR-zh-TW.iso</i> <i>UCN-Locales-11.5.0.1-1000-ja-JP.iso</i>	CSC	Yes	—
Cisco Unified Communications Manager IM and Presence				
- Version 11.5(1) SU3 application	<i>UCSInstall_CUP_UNRST_11.5.1.13900-57.sgn.iso</i>	ESD	Yes	—
- Version 11.5(1) SU3 recovery image	<i>11.5.1.13900-57-recovery.iso</i>	CSC	Yes	—
-Version 11.5 virtual machine template	<i>cucm_im_p_11.5_vmv8_v1.4.ova</i>	CSC	Yes	—

Application or File	Filename	Access	Version 11 Solution	Version 12 Solution
-Version 12 image Bootable	<i>Bootable_UCSInstall_CUP_UNRST_12.0.1.10000-12.sgn.iso</i>	CSC	—	Yes
-Version 12 recovery image	<i>12.0.1.10000-12-recovery.iso</i>	CSC	—	Yes
-Version 12 IMP locale files	<i>imp_locale_12.0.iso</i>	CSC	—	Yes
-Version virtual machine template	<i>cucm_im_p_12.0_vmv8_v1.4.ova</i>	CSC	—	Yes
Cisco Unified Communications Manager				
- Version 12 UCM virtual machine template	<i>cucm_12.0_vmv8_v1.0.ova</i>	CSC	—	Yes
- Version 12 UCM locale files	<i>ccm_12.0_locale.iso</i>	CSC	—	Yes
Cisco Unity Connection				
- 12 application image	<i>Bootable_UCSInstall_CUC_UNRST_12.0.1.10000-8.sgn.iso</i>	CSC	—	Yes
-Version 12.0 recovery image	<i>12.0.1.10000-8-recovery.iso</i>	CSC	—	Yes
-Version 12	<i>UCSInstall_CUC_UNRST_12.0.1.10000-8.sgn.iso</i>	CSC	—	Yes
-Version 12 CUC virtual machine template for 6K	<i>CUC_12.0_v1.0.ova</i>	CSC	—	Yes
-Version 12.0 UCM locale files	<i>cuc_locale_12.0.iso</i>	CSC	—	Yes
-Version 12.0 UCM locale files	<i>cuc_locale1_12.0.iso</i>	CSC	—	Yes
Cisco Unified Contact Center Express				
- Application image	<i>UCSInstall_UCCX_11_6_1_UCOS_11.6.1.10000-51.sgn.iso</i>	ESD	Yes	Yes
- Virtual machine template	<i>UCCX_11.6_vmv8_v2.5.ova</i>	CSC	Yes	—
- Language pack	<i>CCX-Locales-11.6.1.10000-1.iso</i>	CSC	Yes	—
Cisco Expressway				
- Virtual application installer	<i>s42700x8_10_1.ova</i>	CSC	—	Yes

¹ Version 11 and 12 upgrade images are available using ESD.

Patch File

If patches and updates for the latest software are available when the manufacturing image is built, they are included in the datastore for your convenience. For UC applications, patch files (also known as COP files) are bundled in iso format and stored in the /OVA-ISO/App_Patches/ datastore directory. To use these files, connect the appropriate iso image to your UC virtual machine, then follow your application's documentation to install the patches from "DVD."


Note

Check <http://software.cisco.com/> for patches or updates that are released after this document was issued.

The following table details the patches included in this release. Please check release information for each patch before applying. Usually, patches should be applied immediately after the application install process is completed.

Table 3: Patch Files

Application Patches and Updates	
Cisco Unified Communications Manager 11.5 (UCM11_COP_Files.iso)	
Cisco Unified Presence 11 (CUP11_COP_Files.iso)	
Cisco Emergency Responder 11.5 (CER11_COP_Files.iso) COP file to address: CSCvb27600, CSCvb27859, CSCva98951, CSCva98954, CSCvb57494 and CSCvb7765	

Locale Files

For your convenience, software preloads now include locale files for Unified Communications Manager, IM & Presence Server, Cisco Unity Connection, and Contact Center Express. Locale files are packaged in DVD images. This allows the locale files to be installed directly from local media by the applications. Connect the ISO DVD image to your virtual machine using vSphere client prior to installing the locale.

Software Not Included

Licensing purchased with the may also entitle you to use the applications listed in the following table. Software for these applications have not been included in this software bundle as they may require hypervisor licensing or hardware resources that are not typically available with Business Edition servers. If you want to use these applications and have the appropriate license and hardware, you can obtain the software using ESD or Software Center. Some application software may be subject to export restrictions.

Table 4: Software Not Included

Application	Entitlement and Requirements	Access
Cisco WebEx Meeting Server	Available with CUWL Pro licensing. Requires separate hardware and virtualization software. See the <i>Cisco WebEx Meeting Server Ordering Guide</i> .	ESD
Cisco Prime Collaboration Assurance	Standard Edition license included with all Unified CM deployments. Business and Advanced Editions require separate licenses.	CSC
Cisco TelePresence Conductor	Available with CUWL Pro / Personal Multiparty licensing	/ ESD
Cisco TelePresence Server	Available with CUWL Pro / Personal Multiparty licensing	/ ESD