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Introduction

Prime Collaboration Provisioning application provides a single user interface for the following:

- Cisco Unified Communications Manager
- Cisco Unity Connection
- Cisco Unified Communications Manager IM and Presence Service

This document provides steps to install and provision Prime Collaboration Provisioning on a Cisco Business Edition 6000 (BE 6000) server.

For more details, see the *Prime Collaboration Provisioning Guide*:

http://www.cisco.com/en/US/docs/net_mgmt/prime/collaboration/10.0/provisioning/guide/Cisco_Prime_Collaboration_Provisioning_Guide_10.html

The following applications are configured through their respective native interface and not through Prime Collaboration Provisioning:

- Cisco Contact Center Express
- Cisco Video Communication Server
- Cisco Emergency Responder
- Cisco Unified Attendant Console
- Cisco Paging Server

Workflow

Use this document along with other Cisco Business Edition 6000 documentation to complete the following tasks:

Day	Task	Go Here	Audience
0	Installation	See the installation guide for your application here.	Partner
1	Base Configuration	Begin configuration by using Cisco Unified Configurator for Collaboration (CUCC), a tool that establishes the base configuration across Unified Communications Manager and Unity Connection. For information about this tool, please see this site.	Partner
2	Customization	Reverse sync into Prime Collaboration and use it for customization. Infrastructure Provisioning User and User Service Configuration	Partner
3 and on	Moves, Adds, Changes, and Deletes (MACDs)	Hand over Prime to an IT admininistrator who can perform MACD work. User and User Service Configuration	IT Administrator

Related Documentation

The following URL provides Cisco gateway considerations for IP telephony network:

http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/srnd/10x/gateways.html

The following URL provides a link to the Cisco Unified Configurator for Collaboration, whichhelps you quickly install, configure, and deploy basic telephony and simple voice messaging:

http://www.cisco.com/c/en/us/solutions/enterprise/design-zone-branch-wan/cisco_validated.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, using the Cisco Bug Search Tool (BST), submitting a service request, and gathering additional information, see *What's New in Cisco Product Documentation*, at: http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html.

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