



## Caveats

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## Bug Severity Levels

Known problems (bugs) are graded according to severity level. The following table describes bug severity levels:

Severity Level		Description
1	Catastrophic	Reasonably common circumstances cause the entire system to fail, or a major subsystem to stop working, or other devices on the network to be disrupted. No workarounds exist.
2	Severe	Important functions are unusable and workarounds do not exist. Other functions and the rest of the network is operating normally.
3	Moderate	Failures occur in unusual circumstances, or minor features do not work at all, or other failures occur but low-impact workarounds exist. This is the highest level for documentation bugs.
4	Minor	Failures occur under very unusual circumstances, but operation essentially recovers without intervention. Users do not need to install any workarounds and performance impact is tolerable.
5	Cosmetic	Defects do not cause any detrimental effect on system functionality.
6	Enhancement	Requests for new functionality or feature improvements.

## Search for Bugs

To search for bugs, do the following:

### Procedure

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- Step 1** Go to <https://tools.cisco.com/bugsearch/search>.
  - Step 2** Sign in with your Cisco.com user ID and password.
  - Step 3** Enter the bug ID or specify search parameters.
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### What to Do Next

For more information, select **Help** on the **Bug Search** page.

## Open Caveats

The following caveats are open in the current release of the application.

Identifier	Severity	Component	Headline
CSCuo88470	2	lync-integrations	Null pointer exception
CSCup74184	3	jabber-phone	[VCS] Caller ID not updated after attended transfer to user on edge
CSCup74198	3	jabber-phone	Delay sync of edit profile data after sign-out
CSCup74227	3	jabber-phone	Crash in mshtml
CSCup74230	3	jabber-phone	Softphone does not register in secure mode when logged into PC-2
CSCup74235	3	jabber-phone	Intermittent crash uploaded from Alpha server
CSCup74238	3	jabber-phone	Jabber desktop sharing quality varies due to cached low bandwidth level
CSCup74239	3	jabber-phone	Crash in GStreamer lib while establishing audio/video call
CSCup74241	3	jabber-phone	Crash upon network status change
CSCup74246	3	jabber-phone	Restricted number is not stored in call history of Jabber for windows
CSCup74249	3	jabber-phone	No video in Jabber Client after calls are merged
CSCup74253	3	jabber-phone	Jabber for windows 9.7 UDS service discovery fails with Hardphone

Identifier	Severity	Component	Headline
CSCup74256	3	jabber-phone	Jabber Password expiration and display of appropriate text
CSCup74259	3	jabber-phone	Jabber 9.7 Configured "Display (Caller ID)" Not Shown for Dif Locale
CSCup74261	3	jabber-phone	Crash CEB,trident from Alpha server
CSCup74263	3	jabber-phone	Display Name order in UDS Mode - JP language

## Closed Caveats

The following caveats are closed in the current release of the application.

Identifier	Severity	Component	Headline
CSCui32994	3	jabber-phone	J4W LDAP Error - ADSI: 0X80070057L error
CSCuj83942	3	jabber-phone	Cannot send DTMF tones to an ATT conference bridge
CSCuj83974	3	jabber-phone	Unable to create an audio conference on Cisco WebEx Meeting Service

## Resolved Caveats

### Release 9.7(4) ES1

The following caveats are resolved in the current release of the application.

Identifier	Severity	Component	Headline
CSCum83976	3	clicktocall	CUCI-Lync C2C plugin for Outlook inhibits manual sending option
CSCuq45853	3	installer	CUCI-Lync 9.7.4 DNS SRV causes looping restart
CSCuq67416	3	lync-integrations	JPN: CUCI-Lync - Product name is shown with broken characters
CSCuq67447	3	lync-integrations	JPN: CUCI-Lync - Product version info is shown with broken characters
CSCuq67490	3	jabber-phone	String Call is not localized & Strings are shown with broken characters
CSCuq83427	3	installer	CUCILync 9.7.4 ignoring registry key configuration

**Release 9.7(4)**

The following caveats are resolved in the current release of the application.

Identifier	Severity	Component	Headline
CSCUh19815	3	jabber-phone	JMPI - Bad video quality to/from when testing CUCILync over IPSec VPN
CSCUh19849	2	jabber-phone	Audio-Video call doesn't fall back to Audio after the user stops Video
CSCUh19854	3	jabber-phone	CUCILync presentation sharing is working intermittent
CSCUh76379	3	jabber-phone	BFCP Intermittently fails on inbound calls from VCS endpoints
CSCUh76444	3	jabber-phone	Crash when opening File -> Options window
CSCUh76456	3	jabber-phone	Tel URI not working on Windows 8 when Google Chrome is installed
CSCUh76489	3	jabber-phone	PRT URL not being picked up from TFTP file
CSCUh76525	3	jabber-phone	Crashed while on a call on deskphone - CUCILync was running in softphon
CSCUh76538	2	jabber-phone	csf-unified.logs not written to file if Windows username contains specia
CSCUh76543	3	jabber-phone	CUCILync crashes intermittently on Incoming Call/IM
CSCUi32984	3	jabber-phone	curl 7.25.0: Remote Information Disclosure Vulnerability
CSCUi33004	3	jabber-phone	LibXml2 2.7.7: XPointer Language Expression Remote Code Execution
CSCUi33016	3	jabber-phone	Deskphone mode- CH shows Unknown (Mobile) when nothing is dialled
CSCUj83952	3	jabber-phone	Jabber hangs while on a call.
CSCUj83988	3	jabber-phone	Suggested outlook contact is shown as Directory
CSCUj84002	3	jabber-phone	Video freezes during a call
CSCUj84909	2	jabber-phone	Sign in by right-clicking on tray icon
CSCUl94876	3	lync-integrations	cucilync goes to busy status after being on the phone
CSCUm26922	3	lync-integrations	DE34308 clk-to-call "Choose Number to Call" hidden behind other windows
CSCUm83976	3	clicktocall	CUCI-Lync C2C plugin for Outlook inhibits manual sending option

Identifier	Severity	Component	Headline
CSCum97668	3	lync-integrations	CUCILync 9.2(x) phone status doesn't work with remote destination.
CSCuo01317	3	lync-integrations	CUCILync: Remote Desktop is not shown after Take over sharing
CSCuo10668	3	clicktocall	CUCILync: Unable to Click2Call from Internet Explorer
CSCuo90383	3	jabber-phone	Presence Bubbles are not showing
CSCup01086	2	lync-integrations	CUCiLync send only first 3 digits if call from Lync
CSCup01745	3	lync-integrations	No CUCILync presence bubbles in search result
CSCuq06754	1	jabber-phone	CUCILync in VDI crashes when try to log in (Win 8/ Win 8.1).

