



# Cisco Unity Connection Provisioning Interface (CUPI) API -- User Notification Devices API

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## User Notification Devices API

The following URI can be used to view the user template object ID:

```
GET https://<connection-server>/vmrest/users/<user-object>
```

From the above URI, get the notification devices object ID:

```
GET https://<connection-server>/vmrest/users/<user-objectid>/usernotificationdevices
```

## Pager

```
PUT:https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/pagerdevices/<pagerobjectid>
```

```
<PagerDevice>  
<RetriesOnBusy>4</RetriesOnBusy>  
<RetriesOnRna>4</RetriesOnRna>  
<RetriesToWait>10</RetriesToWait>  
<BusyRetryInterval>5</BusyRetryInterval>  
<RnaRetryInterval>15</RnaRetryInterval>  
</PagerDevice>
```

The following is the response from the above \*PUT\* request and the actual response will depend upon the information given by you:

```
Response Code: 204
```

## JSON Example

## Listing Pager Device

```
PUT
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/pagerdevices/<pagerobjectid>
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

```
{
  "FailDeviceObjectId": "c5ce04c1-e76e-4075-97f9-471ac49b7e85"
}
```

The following is the response from the above \*PUT\* request and the actual response will depend upon the information given by you:

```
Response Code: 204
```



**Note** To activate notification device <PhoneNumber> parameter is mandatory and <RepeatInterval > parameter is mandatory to enable repeat notify. The provided values can be changed and possible values are given in the Explanation of Fields: Pager and Phone table.

## Listing Pager Device

**JSON Example**

To view pager devices, do the following:

```
GET
https://<connection-server>/vmrest/users/<users>/<user-objectid>/notificationdevices/pagerdevices/<pagerobjectid>
Accept: application/json
Connection: keep-alive
```

The following is the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
{
  "URI":"/vmrest/users/9375d893-c8eb-437b-90bf-7de4b1d0c3e8/notificationdevices/pagerdevices/6215dce7-cf4a-469a-8722-035b6228ba3d"

  "TransmitForcedAuthorizationCode":"false"
  "AfterDialDigits":""
  "BusyRetryInterval":"5"
  "DialDelay":"1"
  "PhoneNumber":"123"
  "RetriesOnBusy":"10"
  "RetriesOnRna":"10"
  "RingsToWait":"10"
  "RnaRetryInterval":"1"
  "SendCount":"false"
  "WaitConnect":"false"
  "MediaSwitchObjectId":"7b092808-d815-4c0b-a10d-d02d3f5090b8"
  "PhoneSystemURI":"/vmrest/phonesystems/7b092808-d815-4c0b-a10d-d02d3f5090b8"
  "ObjectId":"6215dce7-cf4a-469a-8722-035b6228ba3d"
  "Active":"false"
  "DeviceName":"Pager"
  "DisplayName":"Pager"
  "MaxBody":"512"
  "MaxSubject":"64"
  "SubscriberObjectId":"9375d893-c8eb-437b-90bf-7de4b1d0c3e8"
  "UserURI":"/vmrest/users/9375d893-c8eb-437b-90bf-7de4b1d0c3e8"
  "SendCallerId":"false"
  "Undeletable":"true"
  "SuccessRetryInterval":"1"
  "RetriesOnSuccess":"0"
  "EventList":"NewUrgentFaxUrgentDispatchMessage"
  "ScheduleSetObjectId":"1f360ab8-076e-4cb5-bfde-ef7d3805f037"InitialDelay":"12"
  "VoiceMessage":"false"
  "UrgentOnly":"false"
  "RepeatInterval":"1"
  "RepeatNotify":"true",
  "FailDeviceObjectId":"c5ce04c1-e76e-4075-97f9-471ac49b7e85"
}
```

Response Code: 200

## Create Pager Device

The mandatory parameters are: PhoneNumber, DisplayName, and MediaSwitchObjectId.

```
POST:
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/pagerdevices
```

```
<PagerDevice>
  <PhoneNumber>12334</PhoneNumber>
  <DisplayName>Newpager</DisplayName>
  <MediaSwitchObjectId>8adf6869-4afc-4455-9fd5-d05b68ca6630</MediaSwitchObjectId>
</PagerDevice>
```

The following is the response from the above \*POST\* request and the actual response will depend upon the information given by you:

Response Code: 201

### JSON Example

```
POST
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/pagerdevices
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

```
{
  "DisplayName": "New Pager",
  "PhoneNumber": "1234",
  "MediaSwitchObjectId": "ae63574f-2aaf-4c28-8973-bfa8e3b1dd1c"
}
```

The following is the response from the above \*POST\* request and the actual response will depend upon the information given by you:

```
Response Code: 201
/vmrest/users/<user-objectid>/notificationdevices/pagerdevices/84e72420-615e-4d94-b1df-f1317906cce3
```

The phone system ID is mandatory to create pager device. URI to get ID for phone system:

```
https://<connection-server>/vmrest/phonesystems
```

## Phone Devices

```
GET https://<connection-server>/vmrest/users/<user-objectid>
```

From above URI get notification devices URI:

```
https://<connection-server>/vmrest/users/<user-objectid>/usernotificationdevices
```

## Listing Phone Device

```
GET:https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice/<phone_objectid>
```

The following is the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
Response code: 200
```

### JSON Example

```
GET
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice/<phone_objectid>
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

The following is the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
Response Code: 200
```

## Create Phone Device

The mandatory fields are DisplayName, PhoneNumber, and MediaSwitchObjectId.

```
POST
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice
```

```
<PhoneDevice>
  <DisplayName>Work Phone1</DisplayName>
  <PhoneNumber>123</PhoneNumber>
  <MediaSwitchObjectId>ae63574f-2aaf-4c28-8973-bfa8e3b1dd1c</MediaSwitchObjectId>
</PhoneDevice>
```

The following is the response from the above \*POST\* request and the actual response will depend upon the information given by you:

```
Response Code: 201
```

### JSON Example

```
POST
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

```
{
  "DisplayName": "Work Phone1",
  "PhoneNumber": "123",
  "MediaSwitchObjectId": "ae63574f-2aaf-4c28-8973-bfa8e3b1dd1c"
}
```

The following is the response from the above \*POST\* request and the actual response will depend upon the information given by you:

```
Response Code: 201
```

### URI to get ID for phone system:

```
https://<connection-server>/vmrest/phonesystems
```

## Update Phone Device

```
PUT:https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice/<phone_objectid>
<PhoneDevice>
  <RetriesOnBusy>10</RetriesOnBusy>
  <RetriesOnRna>10</RetriesOnRna>
  <RingsToWait>10</RingsToWait>
  <RnaRetryInterval>1</RnaRetryInterval>
</PhoneDevice>
```

The following is the response from the above \*PUT\* request and the actual response will depend upon the information given by you:

```
Response code: 204
```

To activate notification device, the <PhoneNumber> parameter is mandatory. The <RepeatInterval> parameter is mandatory to enable repeat notify. The phone devices are of 3 types: Work phone, Home phone, and Mobile phone. You have to provide phone device object id to edit any of the 3 devices.

### JSON Example

```
PUT
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice/<phone_objectid>
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

```
{
  "FailDeviceObjectId": "c5ce04c1-e76e-4075-97f9-471ac49b7e85"
}
```

The following is the response from the above \*PUT\* request and the actual response will depend upon the information given by you:

```
Response code: 204
```

## Delete Phone Device

```
DELETE
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice/<phone_objectid>
```

The following is the response from the above \*DELETE\* request and the actual response will depend upon the information given by you:

```
Response code: 204
```

### JSON Example

```
DELETE
https://<connection-server>/vmrest/users/<user-objectid>/notificationdevices/phonedevice/<phone_objectid>
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

The following is the response from the above \*DELETE\* request and the actual response will depend upon the information given by you:

```
Response Code: 204
```

## SMTP Device

### Listing SMTP Device

```
GET:https://<Connection-server>/vmrest/user/notificationdevices/smtpdevices
```

The following is the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
Response code: 200
```

### JSON Example

```
GET https://<connection-server>/vmrest/user/notificationdevices/smtpdevices
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

The following is the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
{
  "URI":
  "/vmrest/user/notificationdevices/smtpdevices/eb4dbeae-ec87-417c-8cc0-d4ac3ab04942",
  "SendCount": "true",
  "SmtAddress": "John@cisco.com",
  "StaticText": [],
  "ObjectId": "eb4dbeae-ec87-417c-8cc0-d4ac3ab04942",
  "Active": "false",
  "DeviceName": "SMTP",
  "DisplayName": "SMTP",
  "MaxBody": "512",
  "MaxSubject": "64",
  "SubscriberObjectId": "104b8800-554e-47cd-9fe7-ee16c79ce4d2",
  "SendCallerId": "true",
  "SendPcaLink": "false",
  "Undeletable": "true",
  "HeaderText": "Texoma_Header",
  "FooterText": "Texoma_Footer"
}
```

```
Response Code: 200
```

## Update SMTP Device

```
GET:https://<Connection-server>/vmrest/user/notificationdevices/smtpdevices/<smtpDeviceObjectId>
```

The following is the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
Response code: 204
```

```
<SmtDevice>
  <SmtAddress>John@cisco.com</SmtAddress>
  <HeaderText>Texoma_Header</HeaderText>
  <FooterText>Texoma_Footer</FooterText>
</SmtDevice>
```

### JSON Example

```
PUT
https://<connection-server>/vmrest/user/notificationdevices/smtpdevices/<smtpDeviceObjectId>
Accept: application/json
Content-type: application/json
Connection: keep-alive
```

```
{
  "SmtpAddress": "John@cisco.com",
  "HeaderText": "Texoma_Header",
  "FooterText": "Texoma_Footer"
}
```

The following is the response from the above \*PUT\* request and the actual response will depend upon the information given by you:

```
Response code: 204
```

## About HTML Notification Devices (in Cisco Unity Connection 9.0(1) and Later)

Cisco Unity Connection Provisioning Interface (CUPI) API allows users to view list of Html Notification Devices, a specific notification device or modify an existing HTML Notification Device.

### Listing HTML Notification Devices

The following is an example of the GET request that lists the HTML notification devices for the users:

```
GET /vmrest/users/notificationdevices/htmldevices
```

The following is an example of the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
<HtmlDevices total="3">
  <HtmlDevice>

  <URL>/vmrest/users/5786019c-f962-4b86-8103-a01755b9993c/notificationdevices/htmldevices/d7044a91-b3b5-4e5a-9d08-eca2235660fd</URL>

  <Active>>false</Active>
  <DeviceName>HTML</DeviceName>
  <DisableMobileNumberFromPCA>>false</DisableMobileNumberFromPCA>
  <DisplayName>HTML_Missed_Call</DisplayName>
  <NotificationTemplateID>f37de0e3-c070-4d7e-bb98-5b8b1911ed27</NotificationTemplateID>
  <ObjectId>d7044a91-b3b5-4e5a-9d08-eca2235660fd</ObjectId>
  <Undeletable>>true</Undeletable>
  <SubscriberObjectId>5786019c-f962-4b86-8103-a01755b9993c</SubscriberObjectId>
  <UserURI>/vmrest/users/5786019c-f962-4b86-8103-a01755b9993c</UserURI>
  <DisableTemplateSelectionFromPCA>>false</DisableTemplateSelectionFromPCA>
  <AllowVoiceMailAsAttachment>>false</AllowVoiceMailAsAttachment>
  <MessageCountInSummary>10</MessageCountInSummary>
  <EventList>NewMissedCall</EventList>
  <ScheduleSetObjectId>48993a7c-2732-4217-8abc-893604fa16b6</ScheduleSetObjectId>
  <SendScheduledNotificationAt/>
  </HtmlDevice>
</HtmlDevices>
```

### Listing an HTML Notification Device for Users

The following is an example of the GET request that lists a particular html notification device for the end users represented by <deviceid>:

```
GET /vmrest/user/notificationdevices/htmldevices/<deviceid>
```



The following is the response from the above \*GET\* request and the actual result will depend upon the information has been provided by you:

```
<HtmlDevice>
<URI>/vmrest/user/notificationdevices/htmldevices/8660c5af-b544-47cc-93eb-93f4923bc03b</URI>
  <Active>>false</Active>
  <CallbackNumber>1234</CallbackNumber>
  <DeviceName>HTML</DeviceName>
  <DisableMobileNumberFromPCA>>false</DisableMobileNumberFromPCA>
  <DisableTemplateSelectionFromPCA>>false</DisableTemplateSelectionFromPCA>
  <DisplayName>HTML</DisplayName>
  <NotificationTemplateID>75825d74-bf4f-4af3-bf84-6226389a8611
  </NotificationTemplateID>
  <ObjectId>8660c5af-b544-47cc-93eb-93f4923bc03b</ObjectId>
  <PhoneNumber />
  <SmtAddress />
  <Undeletable>>true</Undeletable>
  <SubscriberObjectId>a880bb22-0df1-45aa-893e-895ebf2d3652
  </SubscriberObjectId>
  <UserURI>/vmrest/users</UserURI>
  <EventList>NewVoiceMail</EventList>
  <ScheduleSetObjectId>1fb3df1c-6ff6-4876-996d-59052126f1fa
  </ScheduleSetObjectId>
  <InitialDelay>0</InitialDelay>
  <RepeatInterval>0</RepeatInterval>
  <RepeatNotify>>false</RepeatNotify>
</HtmlDevice>
```

## Modifying an HTML Notification Device for Users

The following is an example of the PUT request that modifies the HTML notification device for the users as represented by <deviceid>:

```
PUT /vmrest/users/notificationdevices/htmldevices/<deviceid>
```

The input for the PUT request will be XML or JSON as per HtmlDevice schema. The output for this request returns the successful response code.

## Modifying an HTML Notification Device to Apply HTML Notification Template

The following is an example of the PUT request that modifies the HTML notification device as represented by <deviceid>:

```
PUT /vmrest/users/notificationdevices/htmldevices/<deviceobjectid>
<HtmlDevice>
  <NotificationTemplateID>103c4514-db6e-489b-bc08-e9e131b60099</NotificationTemplateID>
</HtmlDevice>
```

## Configuring an HTML-Based Notification Template with an HTML Notification Device

This PUT request allow users to apply an HTML-based notification template with an HTML notification device. The user can perform this action if the template selection rights are given by administrator. The following is an example of PUT request:

```
PUT /vmrest/users/notificationdevices/htmldevices/<deviceobjectid>
```

This API will modify a particular HTML notification device for the end users as represented by `<deviceobjectid>`.

## Configuring Schedule Notification

Cisco Unity Connection allows you to receive schedule notification tag in 24 hours format (hh:mm) using `<SendScheduledNotificationAt>`. You can configure multiple notifications using comma in the separated values. The schedules mentioned in this tag would overwrite all the existing schedules. In order to delete all existing schedules, provide an empty `<SendScheduledNotificationAt>` tag.

### Listing Schedule Notification

The following is an example of the GET request that lists the HTML notification devices for the users:

```
GET vmrest/users/<user-object-id>/notificationdevices/htmldevices/<device-object-id>
```

The following is an example of the response from the above \*GET\* request and the actual response will depend upon the information given by you:

```
<HtmlDevice>
<URI>vmrest/users/a3ab2df0-f16c-405f-afdf-394495acf000/notificationdevices/htmldevices/856c8ce9-d7dd-4623-888b-8d14874061af</URI>
  <Active>True</Active>
  <DeviceName>HTML</DeviceName>
  <DisplayName>HTMLDevice1</DisplayName>
  <NotificationTemplateID>3be2bd9e-114b-4103-a724-4e6c908d7c86</NotificationTemplateID>
  <ObjectId>856c8ce9-d7dd-4623-888b-8d14874061af</ObjectId>
  <SubscriberObjectId>a3ab2df0-f16c-405f-afdf-394495acf000</SubscriberObjectId>
  <SendScheduledNotificationAt>10:15,23:00 </SendScheduledNotificationAt>
  <EventList>NewVoiceMail</EventList>
</HtmlDevice>
```

### JSON Example

```
GET vmrest/users/<user-object-id>/notificationdevices/htmldevices/<device-object-id>?jsopn=1
```

```
{
  {
    "URI":"/vmrest/users/707c291f-95d8-4353-9d8c-2439722f4c25/notificationdevices/htmldevices/49d04c39-f899-445c-a939810d66b30e38",
    "Active":"false",
    "DeviceName":"HTML",
    "DisableMobileNumberFromPCA":"false",
    "DisplayName":"HTML",
    "ObjectId":"49d04c39-f899-445c-a939-810d66b30e38",
    "Undeletable":"true",
    "SubscriberObjectId":"707c291f-95d8-4353-9d8c-2439722f4c25",
    "UserURI":"/vmrest/users/707c291f-95d8-4353-9d8c-2439722f4c25",
    "DisableTemplateSelectionFromPCA":"false",
    "AllowVoiceMailAsAttachment":"false",
    "EventList":"NewVoiceMail",
    "ScheduleSetObjectId":"a6fec625-58e1-4a2c-8950-829ee307d81a",
    "SendScheduledNotificationAt":"12:50"
  }
}
```

```
Response Code: 200 OK
```

## Modifying Schedule Notification

The following is an example of the PUT request that modifies the Schedule notification for the user as represented by <SendScheduledNotificationAt>:

```
PUT vmrest/users/<user-object-id>/notificationdevices/htmldevices/<device-object-id>
```

```
Response Code: 204 OK
```

```
<HtmlDevice>
```

```
<URL>vmrest/users/a3ab2df0-f16c-405f-afdf-394495acf000/notificationdevices/htmldevices/856c8ce9-d7dd-4623-888b-8d14874061af</URL>
```

```
<Active>True</Active>
```

```
<DeviceName>HTML</DeviceName>
```

```
<DisplayName>HTMLDevice1</DisplayName>
```

```
<NotificationTemplateID>3be2bd9e-114b-4103-a724-4e6c908d7c86</NotificationTemplateID>
```

```
<ObjectID>856c8ce9-d7dd-4623-888b-8d14874061af</ObjectID>
```

```
<SubscriberObjectID>a3ab2df0-f16c-405f-afdf-394495acf000</SubscriberObjectID>
```

```
<SendScheduledNotificationAt>10:15,23:00 </SendScheduledNotificationAt>
```

```
<EventList>NewVoiceMail</EventList>
```

```
</HtmlDevice>
```

## JSON Example

```
PUT vmrest/users/<user-object-id>/notificationdevices/htmldevices/<device-object-id>?json=1
```

```
{
  "Active": "false",
  "DisplayName": "HTML",
  "NotificationTemplateID": "3be2bd9e-114b-4103-a724-4e6c908d7c86",
  "EventList": "NewMissedCall",
  "SendScheduledNotificationAt": "9:00"
}
```

```
Response Code: 204 OK
```

The following is an example of the PUT request that deletes all the existing schedules by representing the <SendScheduledNotificationAt> tag empty:

```
<HtmlDevice>
  <Active>True</Active>
  <DisplayName>HTMLDevice1</DisplayName>
  <NotificationTemplateID>3be2bd9e-114b-4103-a724-4e6c908d7c86</NotificationTemplateID>
  <ObjectID>856c8ce9-d7dd-4623-888b-8d14874061af</ObjectID>
  <EventList>None</EventList>
  <SendScheduledNotificationAt></SendScheduledNotificationAt>
</HtmlDevice>
```

```
Response Code : 204 Ok
```

## JSON Example

```
{
  "Active":"false",
  "DisplayName":"HTML",
  "NotificationTemplateID":"3be2bd9e-114b-4103-a724-4e6c908d7c86",
  "EventList":"NewMissedCall",
  "SendScheduledNotificationAt":""
}
```

Response Code : 204 Ok

## Explanation of Data Fields

Device Name	Data Type	Operations	Comments
Device Name	String(12)	Read Only	Device name of HTML notification device.
Display Name	String(64)	Read Only	The preferred text name of the notification device to be used when displaying entries in the administrative console, e.g. Cisco Unity Connection Administration. For example, "Home Phone," Pager 2," "Work Phone, " etc.
Active	Boolean	Read Only	Enable notification device. Values: <ul style="list-style-type: none"> <li>• true:Enable the device</li> <li>• false:Do not enable the notification device</li> </ul>
EventList	String	Read/Write	By default it is NewVoiceMail. Possible values: <ul style="list-style-type: none"> <li>• All Voice messages: NewVoiceMail</li> <li>• All voice message urgent only: NewUrgentVoiceMail</li> <li>• Dispatch message: DispatchMessage</li> <li>• Dispatch message urgent only: UrgentDispatchMessage</li> <li>• Fax message: NewFax</li> <li>• Fax message urgent only: NewUrgentFax</li> <li>• Calendar Appointments: CalendarAppointment</li> <li>• Calendar Meetings: CalendarMeeting</li> </ul> Default value: NewVoiceMail. <b>Note</b> To keep value of this field blank, enter "None" value for the field.
SmtptAddress	String(320)	Read Only	SMTP address to be notified.
ObjectId	String(36)	Read Only	Unique identifier of Notification Device

Device Name	Data Type	Operations	Comments
DisableMobileNumberFromPCA	Boolean	Read Only	Disable Outdial Number From Cisco PCA Values: <ul style="list-style-type: none"> <li>• false:Enable Outdial Number From Cisco PCA (Default value)</li> <li>• True:Disable Outdial Number From Cisco PCA</li> </ul>
CallbackNumber	Integer	Read Only	Outdial Number
SubscriberObjectID	String(36)	Read Only	The unique identifier of the Subscriber object to which this notification device belongs.
ScheduleSetObjectID	String(36)	Read Only	The unique identifier of the Schedule
DisableTemplateSelectionFromPCA	Boolean	Read Only	Disable HTML Template selection From Cisco PCA <ul style="list-style-type: none"> <li>• true:Disable</li> <li>• false:enable</li> </ul> Default value is false.
AllowVoiceMailAsAttachment	Boolean	Read Only	A flag indicating whether Cisco Unity Connection will allow notifier to send voice mail recording with the notification.  false: Don't Allow notifier to send voice mail recording with the notification true: Allow notifier to send voice mail recording with the notification Default value is false.
NotificationTemplateID	String(36)	Read Only	The unique identifier of the Notification Template object which this notification device is using for HTML based notification This URI can be used to fetch NotificationTemplateID  <pre>https://&lt;Connectio-server&gt;/vmrest/notificationtemplates</pre>
PhoneNumber	String	Read/Write	The phone number to dial, including the trunk access code (if any), of the device.
Undeletable	Boolean	Read Only	flag indicating whether HTML cannot be deleted or not. Possible values: <ul style="list-style-type: none"> <li>• true: For default HTML Device</li> <li>• false:For other userdefined HTML Devices</li> </ul>
SendScheduledNotificationAt	Integer	Read/Write	A tag that is use to receive schedule notifications in 24 hours format (hh:mm). You can configure multiple notifications using comma in the separated values.

## Enum Type

Name	Value	Description
SystemGreeting	0	System greeting - Cisco Unity Connection plays a prerecorded greeting along with the recorded name of the subscriber (for example, "Sorry, <subscriber name> is not available"). If the subscriber does not have a recorded name, Cisco Unity Connection plays the subscriber extension instead. When a greeting is enabled but not recorded, Cisco Unity Connection plays a prerecorded system greeting.
RecordedGreeting	1	Recorded greeting - use a personal recording for the call handler (or subscriber). This can be recorded over the phone or from the Cisco Unity Connection Administration and CPCA administrative interfaces on the call handler/subscriber.
NoGreeting	2	No greeting is played.