

Monitoring C-Series Rack Servers using SCOM

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Accessing the Monitoring Pane

After installing and configuring Cisco UCS C-Series Management Pack, you can use the **Monitoring** pane in SCOM to view the summary and the components of the Cisco C-Series rack server.

- **Step 1** In the SCOM application menu bar, click the **Go** tab.
- **Step 2** From the drop-down menu, choose **Monitoring**.
- Step 3 Expand the Cisco UCS C-Series folder.

C-Series Group State View

You can use the C-Series **Group State View** to provide a dashboard view of all the groups of rack servers that are monitored by this management pack. This view also provides information about the service machine where the agent is hosted for the group. The **State** column in the C-Series **Group State View** signifies the health of that group, and the following are the available states:

• **Critical**—Indicates that the health of one or more rack servers within that group is critical.

- **Warning**—Indicates that the health of one or more rack servers within that group is unhealthily and requires attention.
- х \sim C-Series Group State View - BACKUPMGMTGRP - Operations Manager _ File Edit View Go Tasks Tools Help Search 🔻 🚊 🌆 Scope 👂 Find 🚺 Tasks 🔞 Monitoring C-Series Group State View (3) Tasks Windows Computers 🔍 Look for: 2 0 Agentless Exception Monitoring State Name Instance Id State Actions Application Monitoring RACK-GROUP-3 fc9dc807590c46bbl 🔞 Critical = 💐 Start Maintenance Mode.. 🔺 旑 Cisco UCS C-Series 🔞 Critical RACK-GROUP-2 f91f7a0ab38d4c8fb C-Series Group State View 👫 Edit Maintenance Mode Se 🔘 Not monitored RACK_GROUP-1 729dc9ffc2c844458 👂 📴 Cisco UCS C-Series Manageme Stop Maintenance Mode A C-Series Server Group(s) Personalize view... 4 🚰 RACK_GROUP-1 ≽ Alert View Tasks ~ > < ш < ш > Entity Properties **Detail View** Show or Hide Views... 🙀 Health Explorer New View 🕨 C-Series Group properties of RACK-GROUP-3 Navigation ~ RACK-GROUP-3 Display Name Monitoring Full Path Name RACK-GROUP-3 ≽ Alert View Description Authoring < Diagram View RACK-GROUP-3 ld Event View Instance Id fc9dc807590c46bbb02edc8d05f6c4f4 Administration Service Machine winsvr2012-2.blrucsm.com Performance View My Workspace State View Network Vicinity Dashboar Ready
- Healthy—Indicates that all the rack servers in that group are healthy.

Manually loading Cisco C-Series data

Step 1	In the SCOM application, choose Cisco UCS C-Series > C-Series Group State View .
Step 2	Choose the group for which the C-Series server data must be loaded.
Step 3	In the Tasks pane, choose C-Series Group (<group name="">) Tasks.</group>
Step 4	Click Load Cisco C-Series Data to launch the task and run it.

Cisco UCS C-Series Management Service

The Cisco UCS C-Series Management Service folder provides the following views:

• Alert View—Displays the alerts that are generated if any faults or service disruptions occur in any of the Cisco UCS C-Series Management Services.

	Alert View - SCOMM	GMTGRP - Operations Manager		_ □
Eile Edit View Go Tasks Iools Help Search ♥ = Overrides ♥ = ∰ Sco	🔎 Find 🚺 Tasks 😨 🖕			
Monitoring	Alert View (1)			 Tasks
🖌 🧱 Monitoring	Q Look for:	<u>Find Now</u> <u>Clear</u>		2
Active Alerts	🖗 Icon Source Name	Resolution State	Created	Alert Actions
	Severity: Critical (1) RackServerAgent Cisco UCS (III	C-Series Management Service St.,, New	6/26/2013 &01:59 AM	Start Maintenance Mode Edit Maintenance Mode Settings Source Settings Stop Maintenance Mode Personalize view Subscription Create Modify
Find Production Show or Hide Views New View ▶ Image: Monitoring Image: Authoring Image: Reporting Image: Administration Image: My Workspace	Alert Details	alls.	•	

• **Performance View**—Displays the performance of a Cisco UCS C-Series Management Service that is based on various counters such as processor time, user time, and threads.



The Performance View does not show the performance of the Cisco C-Series rack servers.

	Performance View - SCOMMGMTGRP - Operations Manager	_ D X
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Search 👻 🝦 🏭 So	ope 👂 Find 🔃 Tasks 🔞 🖕	
Monitoring <	Performance View	 Tasks
4 🧱 Monitoring	2500000	2
Active Alerts	200000 - 150000 -	Performance Actions
Discovered Inventory	1000000 -	Save Image As
Task Status		Copy Image to Clipboard
UNIX/Linux Computers	8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/ 8/22/	Copy Data to Clipboard
🗰 Windows Computers	3:00 3:05 3:10 3:15 3:20 3:25 3:30 3:35 3:40 3:45 3:50 3:55 AM AM A	 Select Time Range
Agentless Exception Monitoring		Personalize view
	Legend	
C-Series Group State View	🔍 Look for: All Items 🔹 🔹	Baseline ^
🔺 旑 Cisco UCS C-Series Manageme 🚽	Show Color Path Target Rule Object ^	Resume the Baseline
< III >	WinSwr2012.blru CSeriesAgent Cisco UCS C-Seri Process	Pause the Baseline
Show or Hide Views	WinSvr2012.blru CSeriesAgent Cisco UCS C-Seri Process	Reset the Baseline
New View 🕨	WinSvr2012.blru CSeriesAgent Cisco UCS C-Seri Process	Cisco LICS C-Series NT Service
	✓ WinSwr2012.blru CSeriesAgent Cisco UCS C-Seri Process	Tasks
Monitoring	WinSw2012.blru CSeriesAgent Cisco UCS C-Seri Process	Start Service
Authoring	Winswr2012.biru. CseriesAgent Cisco UCS C-seri Process	Stop Service
	oms.oem.com CseriesAgent Cisco UCS C-Seri Process	- ·
Keporting	✓ omstoernicem CSeriesAgent Cisco UCS C-Seri Process	Report Tasks ^
Administration	✓	📔 Agent Counts by Date, Management
My Workspace	✓ oms.oem.com CSeriesAgent Cisco UCS C-Seri Process	📔 Alert Logging Latency
	🗹 —— oms.oem.com CSeriesAgent Cisco UCS C-Seri Process 🗸	📔 Alerts
•	< III >	📮 Availability 🔻
Ready		

	State View - SCOMMGMTGRP - Operations Manager	
ile Edit View Go Tasks	Tools Help	
Search 👻 🤤	💀 Scope 🔑 Find 🔽 Tasks 🔞 🖕	
lonitoring <	State View (2)	Tasks
👂 📴 Agentless Exception M 🔨	🔍 Look for: 🛛 💦 Find Now Clear	
Application Monitoring	Name Path Management Service Description 🔺 State	State Actions
Cisco UCS C-Series	CSeriesAgent oms.oem.com Cisco UCS C-Series Data Management Serv 🕢 Healthy	Start Maintananco Modo
C-Series Group State	CSeriesAgent WinSvr2012.blrucsm.c Cisco UCS C-Series Data Management Serv 🧭 Healthy	
Alert View	۲ ااا	Edit Maintenance Mode Se
Performance View	Detail View	Stop Maintenance Mode
E State View		Personalize view
a 🚰 C-Series Server Group	② Cisco UCS C-Series Management Service properties of CSeriesAgent	Tasks
a 📁 IT Management C-S 🧅	Display Name CSeriesAgent	
III >	Full Path Name oms.oem.com\CSeriesAgent	Entity Properties
Show or Hide Views	Management Service Description Cisco UCS C-Series Data Management Service for System Center Operations Manager 2012.	🗿 Health Explorer
New View 🕨	Display Name Cisco UCS C-Series Management Service	Navigation ^
	Service Name CSeriesAgent	
Monitoring	Service Process Name "C:\Program Files\Cisco\Cisco UCS C-Series Management Pack\CSeriesService\Cisco.UCS.CSeries.AgentService.exe"	Alert View
Authoriza		S Diagram View
Authoring		Event View
Reporting		Performance View
		State View
		Network Vicinity Dashboar
My Workspace		
•		Service Tasks
andu		•
leauy		

• State View—Displays the health of the Cisco UCS C-Series Management Services.

C-Series Server Group(s)

The C-Series Server Group(s) folder contains a list of all the rack servers groups that are monitored by this management pack. Each group listed in this section has the following views:

• Alert View—Displays the alerts that are related to all the Cisco UCS C-Series rack servers in a group. Various alert parameters such as the icon, source, name, description, and custom fields provide more information about the fault.

Note

The **Knowledge** section of the alert provides information about the resolution of the fault.

- **Miscellaneous Alert View**—Displays all the alerts encountered during C-Series server discovery group. The type of alerts are:
 - Ping Failure—Displays all the IPs for which the ping has failed.
 - Login Failure—Displays all the IPs for which the login has failed.
 - Unsupported UCS C-Series Server Model—Displays all the IPs which are not the supported C-Series standalone servers.

• Unsupported UCS CIMC Version—Displays all the IPs which do not have the supported Cisco IMC version.

	Miscellaneous Alert View - SCON	IMGMTGRP - Operations Manager	
File Edit View Go Tasks Tools	Help		
Search 👻 📮 Overri	des 👻 🖕 🌆 Scope 🔎 Find 🚺 Task	s 🔞 🖕	
Monitoring <	Miscellaneous Alert View (2)		 Tasks
🔛 State View 🔨	🔍 Look for:	Find Now Clear	
C-Series Server Group(s)	🚱 Icon Name Des	cription	Alert Actions
Alert View	Severity: Critical (2)		View or edit the settings of this rule
Miscellaneous Alert View	Cogin Failure Log	jin failed to following server IP address(s)10.11	9 Start Maintenance Mode
🔛 State View		duress(s) are not reachable or online to. tos.z	Edit Maintenance Mode Settings
Cisco Unified Computing System = D A Data Warehouse		>	Stop Maintenance Mode
Dell	Alert Details	*	📷 Overrides 🕨 🗧
Image: Provide the second s	🔕 Login Failure	Alert Description	Personalize view
Microsoft Windows Client	IT Management C-	Login failed to following server IP	Subscription ^
< III >	Group	address(s) 10.105.219.10, 10.105.219.13,	🕎 Create
Show or Hide Views	Full Path Name: C-Series Server	10.105.219.16, 10.105.219.17,	😴 Modify
	Group Alert Rule: O Login Failed Rule	10.105.219.20	Tasks ^
Monitoring	Created: 8/20/2013 3:24:22		Alert Properties
Authoring	AM		Close Alert
	Kanal dan		Set Resolution State 🕨
A the second sec	No knowledge was available for this alert	view additional knowledge	Entity Properties
Administration	No knowledge was available for this alert		🙀 Health Explorer
My Workspace	Hide knowledge		Navigation •
•		~	Alert View
Ready			

• State View—Displays all the C-Series Rack Servers. The Details View pane displays the rack server details such as the model, serial number, available memory, IP address, and rack unit name.

Rack Server Views

The Rack Server Views are specific to a particular rack server in a group.

The following views are available and can be launched for each C-Series rack server:

Diagram View - BACKUPMGMTGRP - Operations	s M	anager 📃 🗖 🗙
File Edit View Go Tasks Tools Help		
Search 🗸 🚽 🛄 🚔 🔎 💽 😋 100% 🗸		🔓 🙈 🕀 💶 🜆 Scope 💷
Diagram View	_	➤ Tasks
		Maintenance Mode
	≡	Start Maintenance Mode
		📲 Edit Maintenance Mode Settings
Daakkiinituus		K Stop Maintenance Mode
c240-m3		
		Tasks ^
	~	Entity Properties
< >		
Detail View	~	Health Explorer
		Navigation ^
C-Series Server properties of RackUnit ucs-c240-m3	^	
Display Name RackUnit ucs-c240-m3		Alert View
Description		🗲 Diagram View
Distinguished Name sys/rack-unit-1		Event View
Modified Moniker EFF58BE1-F2B0-479A-98D8-84154152ECA4/sys/rack-unit-1		Reformance View
Model UCSC-C240-M3S		
Serial Number FCH1623V124		State View
Available Memory (MR) 32768		Network Vicinity Dashboard
Firmware Version 1.5(3)		
Server Id 1		C-Series Server Tasks
IP Address 10.104.255.240		Launch CIMC
Memory Speed (MHz) 1333	V	Launch KVM
C-Series Name UCS C240 M3S		
Ready		

• **Diagram View**—Displays the health and detailed information about the rack server.

• Alert View—Displays the alerts for a specific Cisco UCS C-Series Rack Server. The Knowledge section of Alert Details provides information about the fault summary, fault code, fault description, and how to resolve the fault.

Aler	rt View - BACKUPMGMTGRP - Op	perations Manager	_ D X
File Edit View Go Tasks Tools	Help		
Search 👻 🝦 Övern	ides 👻 🝦 🌆 Scope 🔎 Find 🔯 Ta	asks 🕡 🖕	
Monitoring <	Alert View (1)		 Tasks
🚻 Windows Computers 📃 🔨	🔍 Look for:	Fir	1 🖸 🔞
Agentless Exception Monitoring	🖗 Icon Source	Name	Subscription 🔺 🔺
Application Monitoring	 Severity: Critical (1) 		😳 Create
C-Series Group State View	😣 RackUnit MsftIntRack15	Login Failure	📆 Modify
Cisco UCS C-Series Manageme =			T 1
a 🖓 C-Series Server Group(s)			lasks ^
A 🚰 RACK_GROUP-1			Alert Properties
AlertView			🌽 Close Alert
State View			Set Resolution State 🕨
A 🔁 RACK-GROUP-2			Entity Properties
Alert View			🙀 Health Explorer
Miscellaneous Alert View			Navigation A
<pre>State View </pre>	< 111	>	Navigation
Show or Hide Views	Alert Details	*	Alert View
New View 🕨	😣 Login Failure	Alert Description	Event View
	RackUnit	Authentication failed	Performance View
Monitoring	Source: The Source Source Source Source Source Source MsftIntRack15	for CIMC IP address:	State View
Authoring	Full Path Name: 2\RackUnit MsftIntRack15	10.105.219.15	Network Vicinity Dashboar
Administration	Alert Monitor: O Login Failed Monitor		C-Series Server Tasks 🔺
Wy Workspace	Created: 9/30/2013 3:31:10 AM		Launch CIMC
•		v	Launch KVM
Ready			

Launching the CIMC Web Interface on a Rack Server

Step 1	In the SCOM application, choose C-Series server group(s) > Rack Group > State View.
Step 2	Choose the target rack server on which the CIMC web interface must be launched.
Step 3	In the Tasks pane, choose C-Series Server Tasks.
Step 4	Click Launch CIMC to launch the CIMC web interface.

Launching the KVM Console on a Rack Server

The K highe	XVM console requires Java Version 1.6 Update (14) or higher and Cisco IMC version 1.5(2) or r.
To lau privil	unch the KVM console, you must have valid Cisco IMC user credentials with admin or user role eges and must be associated with a group profile.
1	8 11
In the	SCOM application, choose C-Series server group(s) > Rack Group > State View.
In the Choose	SCOM application, choose C-Series server group(s) > Rack Group > State View . se the target rack server on which the KVM console must be launched.
In the Choose In the	SCOM application, choose C-Series server group(s) > Rack Group > State View . se the target rack server on which the KVM console must be launched. Tasks pane, choose C-Series Server Tasks .

Note

It is recommend to set the power shell execution policy to **AllSigned** or **RemoteSigned**. The user can then choose either **[R] Run once** or **[A] Always run** option to set the execution policy.

Caution

The KVM console cannot be launched on a C-Series server, if the connection to the C-Series server is established using a proxy server.

Adjusting the Object Discovery Interval

The discovery interval is the specified time interval for polling the details of Cisco UCS C-Series servers in a group. This section describes the steps required to change the polling intervals for the objects.

Table 3-1 details the default discovery interval for the various Cisco UCS C-Series objects.

Table 3-1Default Discovery Interval for Cisco UCS C-Series Objects

Serial Number	Object Name	Default Discovery Interval (seconds)
1	C-Series Group (<group name="">) Discovery</group>	3600
2	C-Series Server Discovery	5400

- **Step 1** In the SCOM application menu bar, click the **Go** tab.
- Step 2 From the drop-down list, choose Authoring.
- Step 3 In the Authoring column, choose Authoring > Management Pack templates > Cisco UCS C-Series.
- Step 4 Choose the template pack and right-click to choose View Management Pack Objects > Object Discoveries.

Γ

- **Step 5** In the **Object Discovery** page, choose the object and right-click **Override**.
- **Step 6** Choose **Override > Override the Object Discovery > For All Objects of Class**.
- **Step 7** In the **Override Properties** page, do the following:
 - a. Check the **Override** checkbox in the Interval seconds parameter option.
 - **b.** Modify the Override value.
 - c. Click OK.



Note

The *C-Series Server Discovery* and *C-Series Group (<Group Name>) Discovery* interval values can be overridden by any value. However, it is not recommend to have interval values lower than 720 and 600 seconds for the *C-Series Server Discovery* and *C-Series Group (<Group Name>) Discovery* objects respectively.

Adjusting the Fault Polling Interval

The Fault Polling Interval is used to poll the faults from the Cisco UCS C-Series Rack server.

Table 3-2 shows the default polling interval setting.

 Table 3-2
 Fault Polling Interval in Cisco UCS C-Series

Rule Name	Polling Interval
Load Fault	720

- **Step 1** In the SCOM application menu bar, click the **Go** tab.
- Step 2 From the drop-down list, choose Authoring.
- **Step 3** In the **Authoring** column, choose **Authoring** > **Management Pack templates** > **Cisco UCS C-Series**.
- **Step 4** Right-click the template pack and choose **View Management Pack Objects > Rules**.
- Step 5 In the Rules page, choose the Load Fault Rule and choose Overrides > Override the Rule > For All Objects of Class.
- **Step 6** In the **Override Properties** page, do the following:
 - **a.** In the Interval Seconds row, check the **Override** checkbox.
 - b. In the Interval Seconds row, modify the value in the Override Value column.
 - c. Click OK.

Remapping the Severity

This section describes how to modify the fault rule properties in the Cisco UCS C-Series Rack Servers. Table 3-3 shows the default severity mapping between Cisco UCS C-Series Rack Servers and SCOM.

Cisco UCS C-Series Servers	SCOM
Critical, Major	Critical
Minor, Warning	Warning
Info, Cleared	Information

i able 3-3 Severity wapping values	Table 3-3	Severity Mappin	g Values
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- From the Alerts View page, do the following:
 - 1. In the Alert View page, choose the fault.
 - 2. Identify the Alert Rule and click the link to launch the Fault Properties page.
- From the fault group template, do the following:
 - 1. In the SCOM application menu bar, click the Go tab.
 - 2. From the drop-down menu, choose Authoring.
 - **3.** In the Authoring column, choose **Authoring > Management Pack templates > Cisco UCS C-Series**.
 - 4. Right-click the template pack and choose View Management Pack Objects > Rules.
 - 5. In the Rules page, right-click a rule and choose Properties.
- Step 2 In the Rule Properties page, check the Enable checkbox to enable the rule.
- **Step 3** Click the **Overrides** tab, and check the **Enabled** checkbox in the **Override** column.



Repeat all the steps for every object of the class.

<u>P</u> Tip

You can also set the priority and severity of the fault by checking the override checkbox.

Step 1 In the SCOM application, launch the **Fault Rule Properties** page for the specific fault in one of the following ways:

