

Maintaining the System

This chapter describes how to use LEDs to diagnose system problems and how to install or replace supported hardware components:

- Status LEDs and Buttons, page 3-1
- Preparing for System Component Installation or Replacement, page 3-9
- Installing or Replacing System Components, page 3-15
- Service Headers on the Server Node Board, page 3-49

Status LEDs and Buttons

I

This section describes the location and meaning of LEDs and buttons and includes the following topics:

- Front-Panel LEDs, page 3-2
- Rear-Panel LEDs and Buttons, page 3-4
- Internal Diagnostic LEDs, page 3-7

Front-Panel LEDs

1

2

3

4

5

6

7

U

 $^{\circ}$

AC

B

Figure 3-1 shows the front-panel LEDs. Table 3-1 defines the front-panel LED states.

Figure 3-1 Front-Panel LEDs



1	1 System Power button and power status LED		Temperature status LED
2	System unit identification button and LED	6	Power supply status LED
3	System status LED	7	Network link activity LED
4	Fan status LED	8	Internal-drive status LEDs

Table 3-1 Front-Panel LEDs States

	LED Name	State
1	System Power button/power	• Off—There is no AC power to the system (all power cords are disconnected).
	status LED	• Amber—Both server nodes are powered off. Pressing the button will power on both server nodes.
		• Green—At least one server node is powered on. Pressing the button will power off both server nodes, returning the LED to amber.
2	System unit identification	• Off—The unit identification LED is not in use.
		• Blue, blinking—The unit identification LED is activated.

Γ

	LED Name	State	
3	System status	•	Green—The system is running in normal operating condition.
		•	Green, blinking—The system is performing system initialization and memory check.
		•	Amber, steady—The system is in a degraded operational state. For example:
			- Power supply redundancy is lost (power supply unplugged or failed).
			- CPUs are mismatched.
			- At least one CPU is faulty.
			- At least one DIMM is faulty.
			- At least one drive in a RAID configuration failed.
		•	Amber, blinking—The system is in a critical fault state. For example:
			- Boot failed.
			- Fatal CPU and/or bus error is detected.
			- System is in an over-temperature condition.
4	Fan status	•	Green—All fan modules are operating properly.
		•	Amber, steady—One fan module has failed.
		•	Amber, blinking—Critical fault; two or more fan modules have failed.
5	Temperature status	•	Green—The system is operating at normal temperature.
		•	Amber, steady—One or more temperature sensors have exceeded a warning threshold.
		•	Amber, blinking—One or more temperature sensors have exceeded a critical threshold.
6	Power supply status	•	Green—All power supplies are operating normally.
		•	Amber, steady—One or more power supplies are in a degraded operational state. (An event warning threshold has been reached, but the power supply continues to operate.)
		•	Amber, blinking—One or more power supplies are in a critical fault state. (A critical fault threshold has been reached, causing the power supply to shut down.)
7	Network link activity	•	Off—The Ethernet link is idle.
		•	Green—One or more Ethernet LOM ports are link-active.
		•	Green, blinking—One or more Ethernet LOM ports are traffic-active.
8	Internal-drive status LEDs	Use to f	these LEDs to indicate the location of a failing drive. Then open the system cover ind exactly which drive is failing by looking at the LEDs on the drive trays.
		•	The two columns of LEDs correspond to the two halves of the internal drive compartment (under either the right- or left-side top cover).
		•	The four numbered rows of LEDs correspond to the four horizontal rows of drive bays (14 drive bays in each row).
		See driv	Figure 3-8 for an example. In this example, the red LED indicates that the failing <i>i</i> is in the right half of the internal drive compartment, in row 3.

Table 3-1 Front-Panel LEDs States (continued)

Rear-Panel LEDs and Buttons

Figure 3-2 shows the rear-panel LEDs and buttons for a S3260 system. This example is shown with a C3X60 M4 server node and an optional four-drive expansion module. Table 3-2 defines the rear-panel LED states.



Fiaure 3-2	S3260 System Rear-Panel LEDs and Buttons

1	Server node Power button/LED (on each server node)	8	Not used at this time.
2	Server node unit identification button/LED (on each server node)	9	10/100/1000 dedicated management port link activity LED (on each SIOC)
3	1 Gb Ethernet port link speed LED (on each M5 server node only)	10	10/100/1000 dedicated management port link speed LED (on each SIOC)
4	1 Gb Ethernet port link activity LED (on each M5 server node only)	11	Solid state drive activity LED (each drive bay)
5	Power supply status LED (each power supply)	12	Solid state drive fault LED (each drive bay)
6	QSFP port link speed LED (on each port)	13	Not used at this time.
	Actual ports will vary, depending on which SIOC version is used, or which adapter card is installed in a Version 03 SIOC.		
7	QSFP port link activity LED (on each port)	14	SIOC health LED (one each Version 03 SIOC only)

Γ

Table 3-2 Rear-Panel LED States

	LED Name	State	
1	Server node power button/LED	• Off—There is no AC power to the server node. It is safe to remove the server node from the chassis.	
		• Amber—The server node is in standby power mode. Power is supplied only to the Cisco IMC. It is safe to remove the server node from the chassis.	
		• Green—The server node is in main power mode. Power is supplied to all server node components.	
2	Server node unit identification	Off—The Identification LED is not in use.	
	button/LED	• Blue—The Identification LED is activated.	
3	1 Gb Ethernet port link speed	Off—Link speed is 10/100 Mbps.	
	LED (on each M5 server node only)	• Green—Link speed is 1 Gbps.	
4	1 Gb Ethernet port link activity	• Off—No link is present.	
	only)	• Green—Link is present, no activity.	
		• Green, blinking—Link is present, with activity.	
5	Power supply status (on each	AC Power Supplies:	
	power supply unit)	• Off—No AC power input.	
		• Green, steady—The power supply is operating normally and supplying DC power to the system.	
		• Green, blinking—AC power is OK, DC output not enabled (standby mode).	
		• Amber, blinking—An event warning threshold has been reached, but the power supply continues to operate.	
		• Amber, steady—A critical fault threshold has been reached, causing the power supply to shut down.	
		DC Power Supplies:	
		• Off—No DC input (12 V main power off, 12 V standby power off).	
		• Green, steady—The power supply is operating normally and supplying DC power to the system (12 V main power on).	
		• Green, blinking—DC output not enabled (12 V main power off; 12 V standby power on).	
		• Amber, blinking—An event warning threshold has been reached, but the power supply continues to operate with 12 V main power.	
		• Amber, steady—A critical fault threshold has been reached, causing the power supply to shut down (for example, over-current, over-voltage or over-temperature failure)	
6	QSFP port link LED	Off—No link.	
		• Green—Link present.	
7	QSFP port activity LED	Off—No link is present.	
		• Green—Link is present, but no activity.	
		• Green, blinking—Link is present with activity.	

Table 3-2 Rear-Panel LED States (continued)

	LED Name	State	
8	Not used at this time.	•	
9	10/100/1000 dedicated management link activity	 Off—No link is present. Green—Link is present, no activity. Green, blinking—Link is present, with activity. 	
10	10/100/1000 dedicated management link speed	Off—Link speed is 10/100 Mbps.Green—Link speed is 1 Gbps.	
11	Solid state drive activity	 Off—There is no drive connected. Green—Drive connected, no activity. Green, blinking—The drive is reading or writing data. 	
12	Solid state drive fault	 Off—The drive is operating properly. Amber—This drive has failed (or the Locate function has been activated for the drive). 	
13	Not used at this time.	•	
14	SIOC health	 Off—System is idle. Green—SIOC is working normally. Green, blinking—There is a problem with the SIOC or a component in the SIOC. 	

If your system has an optional drive expander module, it has one module status LED:

Table 3-3	Drive Expander Module Status LED
-----------	----------------------------------

LED Status	P3V3	P5V	HDD Present	HDD Status
Off	None	None	None	None
Green	On	On	Plug-in	Good
Amber	On	On	No plug-in	NA
Amber	On	Fail	No plug-in	NA
Amber	On	On	Plug-in	Fail

I

Internal Diagnostic LEDs

This section contains the following topics:

- Diagnostic LEDs in the Main Chassis, page 3-7
- Diagnostic LEDs in the Server Node, page 3-8

Diagnostic LEDs in the Main Chassis

The diagnostic LEDs inside the main chassis compartments can be viewed while the system is powered on. See Figure 3-3 for the locations of these internal LEDs. See Table 3-4 for definitions of the LED states.

Figure 3-3 Internal Diagnostic LED Locations in the Main Chassis



1	Drive fault (on each drive carrier)	3	Fan module fault (on each fan module)
2	Drive activity (on each drive carrier)		

	LED Name	State
1	SAS drive fault	• Off—The drive is operating properly.
		• Amber—This drive has failed.
		• Amber, blinking—The device is rebuilding.
2	SAS drive activity	• Off—There is no drive in the drive tray (no access, no fault).
		• Green—The drive is ready.
		• Green, blinking—The drive is reading or writing data.
3	Fan fault LEDs	Off—Component is functioning normally.
		• Amber—Component has failed.

Table 3-4 Internal Diagnostic LED States

Diagnostic LEDs in the Server Node

For the locations of the internal diagnostic LEDs inside the server node, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Preparing for System Component Installation or Replacement

This section describes how to prepare for component installation, and it includes the following topics:

- Required Equipment For Maintenance Procedures, page 3-9
- Shutting Down and Powering Off the S3260 System, page 3-9
- Shutting Down an Individual Server Node, page 3-10
- Removing Chassis and Component Covers, page 3-11

Required Equipment For Maintenance Procedures

The following equipment is used to perform the procedures in this chapter:

- Number 1 Phillips-head screwdriver (for SIOC cover screws)
- 1/4-inch or equivalent flat-head screwdriver (for separating the optional I/O expander from the server node)
- Electrostatic discharge (ESD) strap or other grounding equipment such as a grounded mat
- The tools required for CPU replacement are supplied with a CPU spare.

Shutting Down and Powering Off the S3260 System

You can invoke a graceful shutdown or a hard shutdown of the entire S3260 system by using either the Cisco IMC interface or the system power button on the front panel.

-	Γο completely remove power from the system, you must disconnect power cords from all power supplies
I	You can also shut down an individual server node rather than the entire system. See Shutting Down an individual Server Node, page 3-10.
	Γο use the system power button to shut down the chassis, follow these steps:
(Check the color of the System Power Status LED (see Front-Panel LEDs, page 3-2).
	• Green—At least one server node is powered on. Go to Step 2.
	• Amber—Both server nodes are powered off. Go to Step 3.
1	nvoke either a graceful shutdown or a hard shutdown:
	Γο avoid data loss or damage to your operating system, you should always invoke a graceful shutdown of the operating system.
	• Graceful shutdown—Press and release the Power button. The operating system on the server nodes performs a graceful shutdown of both server nodes.
	• Emergency shutdown—Press and hold the Power button for 4 seconds to force the power off both server nodes.
I t	Disconnect power cords from all power supplies in your system to completely remove AC power and power off the system chassis

Shutting Down an Individual Server Node

You can invoke a graceful shutdown or a hard shutdown of a server node by using either the Cisco Integrated Management Controller (Cisco IMC) interface, or the power button that is on the face of the server node.

Shutting Down a Server Node By Using the Cisco IMC GUI

To use the Cisco IMC GUI to shut down the server node, follow these steps:

- Step 1 Use a browser and the management IP address of the system to log in to the Cisco IMC GUI.
- **Step 2** In the **Navigation** pane, click the **Chassis** menu.
- Step 3 In the Chassis menu, click Summary.
- **Step 4** In the toolbar above the work pane, click the **Host Power** link.

The Server Power Management dialog opens. This dialog lists all servers that are present in the system.

Step 5 In the **Server Power Management** dialog, select one of the following buttons for the server that you want to shut down:

Caution

n To avoid data loss or damage to your operating system, you should always invoke a graceful shutdown of the operating system. Do not power off a server if any firmware or BIOS updates are in progress.

- Shut Down—Performs a graceful shutdown of the operating system.
- Power Off—Powers off the chosen server, even if tasks are running on that server.

It is safe to remove the server node from the chassis when the Chassis Status pane shows the Power State as Off for the server node that you are removing.

The physical power button on the server node face also turns amber when it is safe to remove the server node from the chassis.

Shutting Down a Server Node By Using the Power Button on the Server Node

To use the physical server node power button to shut down the server node only, follow these steps:

Step 1

Check the color of the server node power status LED:

- Green—The server node is powered on. Go to step Step 2
- Amber—the server node is powered off. It is safe to remove the server node from the chassis.

Step 2 Invoke either a graceful shutdown or a hard shutdown:

Caution

To avoid data loss or damage to your operating system, you should always invoke a graceful shutdown of the operating system. Do not power off a server if any firmware or BIOS updates are in progress.

- Graceful shutdown—Press and release the **Power** button. The software performs a graceful shutdown of the server node.
- Emergency shutdown—Press and hold the **Power** button for 4 seconds to force the power off the server node.

Cisco UCS S3260 Storage Server Chassis Installation and Service Guide

ſ

When the server node power button turns amber, it is safe to remove the server node from the chassis.

Removing Chassis and Component Covers

This section contains the following topics:

- Opening the Main Chassis Top Covers, page 3-12
- Removing a Server Node Cover, page 3-13
- Removing an I/O Expander Cover (C3X60 M4 and S3260 M5 Server Nodes Only), page 3-13
- Removing an I/O Expander From a Node (C3X60 M4 and S3260 M5 Server Nodes Only), page 3-13
- Removing the System I/O Controller (SIOC) Cover, page 3-13

Opening the Main Chassis Top Covers

This system has three hinged top covers on the main chassis. Opening these covers gives access to the internal-drives compartment and the fan module compartment.



The internal drives and cooling fans in the system are hot-swappable and are accessed by opening the top covers. When you rack and cable the system, be sure to allow enough slack in the power and other cables so that the system can be pulled out on the slide rails far enough to allow clearance for opening the top covers.

- **Step 1** Open the left or right internal-drive compartment cover to access the hot-swappable internal drives:
 - **a.** For either the right or left side cover, pull the latch release buttons on both latches toward the outer edges of the chassis. This causes the spring-loaded latches to pop up.
 - **b.** With both latches open, swing open the hinged cover from the center toward the outside.
 - c. To secure the cover, close it down flat and then push both latches flat until they click and lock.

Step 2 Open the fan compartment cover to access the hot-swappable fan modules:

- **a**. Push both latch-buttons toward the center.
- **b.** While holding both latch-buttons, open the hinged cover from the center toward the rear.
- c. To secure the cover, hold both latch-buttons while you close the cover flat. Release the latch-buttons.

Figure 3-4 Opening the Main Chassis Top Covers



1	Latch-release buttons for left internal-drives compartment	3	Latch-release buttons for fan compartment
2	Latch-release buttons for right internal-drives compartment		

Cisco UCS S3260 Storage Server Chassis Installation and Service Guide

Removing a Server Node Cover

To remove a server node cover, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Removing an I/O Expander Cover (C3X60 M4 and S3260 M5 Server Nodes Only)

To remove an I/O expander cover, see the C3X60 M4 server node service note:

- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Removing an I/O Expander From a Node (C3X60 M4 and S3260 M5 Server Nodes Only)

The I/O expander attaches to the top of the server node. To remove an I/O expander from a server node so that you can access the components inside the server node, see the server node service note:

- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Removing the System I/O Controller (SIOC) Cover

Note

You do not have to slide the system out of the rack to remove the SIOC from the rear of the system.

- **Step 1** Power off the connected server nodes based on the scenario:
 - **a.** If there is one or no NVMe in the SIOC you are removing, power off the server node that is paired with the SIOC that you are removing (SIOC 1 is paired with server node1; SIOC 2 is paired with server node 2).
 - **b.** If there are two NVMes in the SIOC you are removing, power off both server nodes.

See Shutting Down an Individual Server Node, page 3-10.

- **Step 2** Remove the SIOC from the system:
 - **a.** Loosen the single captive thumbscrew on the SIOC and then open its two hinged levers to evenly disengage the SIOC from its backplane connector.
 - **b.** Pull the SIOC from the system and set it on an antistatic work surface.
- **Step 3** Remove the SIOC cover:
 - **a.** Use a #1 Phillips-head screwdriver to remove the screws that secure the cover. The version 02 SIOC cover has four securing screws. The Version 03 SIOC cover has six securing screws. See Figure 3-5 or Figure 3-6.
 - **b.** Lift the cover straight up off the SIOC.
- **Step 4** Reinstall the SIOC cover:
 - **a**. Set the cover back in place.
 - **b.** Replace the four screws that secure the cover.

Step 5 Reinstall the SIOC in the system:

- a. Push the SIOC into its bay until it stops against the internal midplane.
- **b.** Close the two levers on the SIOC to fully engage the SIOC connector with its midplane.
- c. Tighten the thumbscrew on the SIOC levers.
- **Step 6** Power on the server node that you powered off in the first step.

Figure 3-5 Removing the SIOC Cover (Version 02 SIOC, UCS-S3260-SIOC)



Figure 3-6 Removing the SIOC Cover (Version 03 SIOC, UCS-S3260-PCISIOC)



 1
 Stoc cover, including ejector levers
 5
 Four securing screws on sides of cover (two each side)

 2
 Two securing screws on top of cover

Installing or Replacing System Components



Blank faceplates and cover panels serve three important functions: they prevent exposure to hazardous voltages and currents inside the chassis; they contain electromagnetic interference (EMI) that might disrupt other equipment; and they direct the flow of cooling air through the chassis. Do not operate the system unless all cards, faceplates, front covers, and rear covers are in place. Statement 1029



This system weighs approximately 190 pounds (86 kilograms) when fully loaded with components. We recommend that you use a mechanical lift when lifting the system. Attempting this procedure alone could result in personal injury or equipment damage. Consider temporarily removing components such as hard drives while you move the system.

- Replacing Hard Drives or Solid State Drives, page 3-16
 - Replacing HDDs or SSDs in the Internal Drive Compartment, page 3-18
 - Replacing Hard Drives in the Optional Disk Expansion Tray, page 3-21
 - Replacing SAS/SATA Solid State Drives in the Rear Panel Bays, page 3-23
- Replacing Fan Modules, page 3-25
- Replacing a Server Node, page 3-26
- Replacing a Disk Expansion Tray, page 3-27
- Replacing a System I/O Controller (SIOC), page 3-28
- Replacing a Power Supply, page 3-33
- Replacing DIMMs Inside a Server Node, page 3-36
- Replacing CPUs and Heatsinks Inside a Server Node, page 3-36
- Replacing a Storage Controller Card Inside the Server Node, page 3-36
- Replacing an SSD Inside the Server Node (C3X60 M4 or S3260 M5 Only), page 3-36
- Replacing an RTC Battery Inside the Server Node, page 3-36
- Replacing an Internal USB Drive Inside the Server Node (C3X60 M3 Only), page 3-36
- Installing a Trusted Platform Module (TPM) Inside the Server Node, page 3-37
- Replacing an I/O Expander (C3X60 M4 or S3260 M5 Server Nodes Only), page 3-37
- Replacing a PCIe Card Inside the I/O Expander (C3X60 M4 or S3260 M5 Server Nodes Only), page 3-37
- Replacing a Storage Controller Card Inside the I/O Expander (C3X60 M4 Server Nodes Only), page 3-37
- Replacing an NVMe SSD Inside the I/O Expander (C3X60 M4 or S3260 M5 Server Nodes Only), page 3-37
- Replacing an RTC Battery Inside the S3260 SIOC, page 3-38
- Replacing a PCIe Adapter Card Inside the S3260 SIOC (Version 03 SIOC Only), page 3-40
- Replacing an NVMe SSD Inside the S3260 SIOC (Version 03 SIOC Only), page 3-42
- Replacing an S3260 Chassis, page 3-47
- Service Headers on the Server Node Board, page 3-49

Replacing Hard Drives or Solid State Drives

This section includes the following topics:

- Replacing HDDs or SSDs in the Internal Drive Compartment, page 3-18
- Replacing Hard Drives in the Optional Disk Expansion Tray, page 3-21
- Replacing SAS/SATA Solid State Drives in the Rear Panel Bays, page 3-23

4K Sector Format Drives Considerations

- You must boot 4K sector format drives in UEFI mode, not legacy mode. See Setting Up Booting in UEFI Mode in the BIOS Setup Utility, page 3-16 or Setting Up Booting in UEFI Mode in the Cisco IMC GUI, page 3-17.
- Do not configure 4K sector format and 512-byte sector format drives as part of the same RAID volume.
- Operating system support on 4K sector drives is as follows: Windows: Win2012 and Win2012R2; Linux: RHEL 6.5, 6.6, 6.7, 7.0, 7.2; SLES 11 SP3, and SLES 12. ESXi/Vmware is not supported.
- The 6 TB drives have 4096-byte sectors. VMware ESXi does not support this capability and therefore will not work with 6 TB drives.

Setting Up Booting in UEFI Mode in the BIOS Setup Utility

Step 1	Use a web browser and the management IP address of the system to log into the Cisco IMC GUI management interface.
Step 2	Select Compute and then Server 1 .
Step 3	Click Launch KVM to open a virtual KVM window for the server node.
Step 4	In the Launch KVM dialog, select Server 1 and click Launch.
Step 5	Reboot server node 1. Watch the KVM window for the prompt to press F2.
Step 6	Enter the BIOS setup utility by pressing the F2 key when prompted during bootup.
Step 7	Go to the Boot Options tab.
Step 8	Set UEFI Boot Options to Enabled.
Step 9	Under Boot Option Priorities , set your OS installation media (such as a virtual DVD) as your Boot Option #1 .
Step 10	Go to the Advanced tab.
Step 11	Select LOM and PCIe Slot Configuration.
Step 12	Set the PCIe Slot ID: HBA Option ROM to UEFI Only.
Step 13	Press F10 to save changes and exit the BIOS setup utility. Allow the server to reboot.
Step 14	After the server reboots and the OS installs, verify the installation:
	a . Enter the BIOS setup utility by pressing the F2 key when prompted during bootup.
	b. Go to the Boot Options tab.

c. Under Boot Option Priorities, verify that the OS you installed is listed as your Boot Option #1.

Setting Up Booting in UEFI Mode in the Cisco IMC GUI

- **Step 1** Use a web browser and the management IP address of the system to log into the Cisco IMC GUI management interface.
- **Step 2** Select **Compute** and then **Server 1**.
- Step 3 Select the **BIOS** tab.
- Step 4 Under BIOS Properties, set Configured Boot Order to UEFI.
- Step 5 Click Save Changes.
- Step 6 Click Configure Boot Order.
- **Step 7** Select the **Advanced** tab.
- Step 8 Click Add Local HDD.
- **Step 9** In the Add Local Disk dialog, enter the information for the 4K sector format drive. Enter a name and specify Slot **M**.
- Step 10 Click Save Changes.
- Step 11 Click Add Virtual Media.
- **Step 12** In the Add Virtual Media dialog, enter a name for your OS installation virtual media.
- Step 13 Click Save Changes.
- Step 14 Click Close.
- Step 15 Click Launch KVM to open a virtual KVM window for the server node.
- Step 16 In the Launch KVM dialog, select Server 1 and click Launch.
- Step 17 Activate virtual media. Pull down the Virtual Media menu on the KVM window and select Activate Virtual Devices.
- **Step 18** Reboot the server node.
- **Step 19** Press **F6** during the boot to enter the boot device menu.
- Step 20 Select UEFI: Cisco vKVM-Mapped vDVD and press Enter.
- **Step 21** Proceed with the installation of your OS.

After the OS installs and the system reboots, your OS is listed as a boot option.

Replacing HDDs or SSDs in the Internal Drive Compartment

This section contains the following topics:

- Internal Drive Population Guidelines, page 3-18
- Identifying a Faulty Internal Drive, page 3-19
- Replacing Internal Drives, page 3-20

Internal Drive Population Guidelines

The system has 56 internal drive bays in the main chassis. Figure 3-7 shows the internal drive bay numbering. When populating internal drives and for optimal results please adhere to the following guidelines:

- Populate HDDs starting from the lowest-numbered bays to the highest. Populate row 1 14, then row 15 28, and so on.
- Populate internal SSDs starting from the highest-numbered bays to the lowest. Populate bay 56, then bay 55, and so on.

For example, a system with 36 HDDs and 2 SSDs should have the HDDs in bays 1 - 36 and the SSDs in bays 56 and 55.

• The four colored boxes shown in Figure 3-7 represent the four power groups in which power is distributed to the drive bays.



Figure 3-7 Internal Drive Bay Numbering

Identifying a Faulty Internal Drive

I

The system has internal-drive fault LEDs on the right-front handle (see Figure 3-1). Use these LEDs to get an indication of the location of a failing drive.

- **Step 1** Observe the internal-drive fault LEDs on the right-front handle.
 - The two columns of LEDs correspond to the two halves of the internal drive compartment (under either the right- or left-side top cover).
 - The four numbered rows of LEDs correspond to the four horizontal rows of drive bays (14 drive bays in each row).

See Figure 3-8 for an example. In this example, the amber LED indicates that the failing drive is in the right half of the internal drive compartment, in row 3.

Step 2 Open the right- or left-side cover and look at the fault LEDs on the drive trays.

Internal-Drive Status LED Example

A solid amber fault LED indicates a failed drive.

Figure 3-8



1	Internal-drive fault LEDs on right-front handle of system, indicating faulty drive in right side of row 3	3	Front of system
2	Fault LED on drive carrier		

Cisco UCS S3260 Storage Server Chassis Installation and Service Guide

Replacing Internal Drives



Replacing Hard Drives in the Optional Disk Expansion Tray

This section contains the following topics:

- Disk Expansion Tray Drives Population Guidelines, page 3-21
- Identifying a Faulty Disk Expansion Tray Drive, page 3-21
- Replacing Drive Expander Module Drives, page 3-21

Disk Expansion Tray Drives Population Guidelines

The optional disk expansion tray can hold up to four 3.5-inch hard drives,. Drive numbering is shown in Figure 3-10. When populating these drives, follow these guidelines.

• Populate drives starting from the lowest-numbered bay to the highest.



Figure 3-10 Disk Expansion Tray and Solid State Drive Numbering

Identifying a Faulty Disk Expansion Tray Drive

Each drive has a fault LED that lights solid amber to indicate a failing drive.

Replacing Drive Expander Module Drives

Note

SAS/SATA drives are hot-swappable and can be replaced without removing power from the system.

Step 1 Identify a failing drive as described in Identifying a Faulty Disk Expansion Tray Drive, page 3-21.

Step 2 Remove the faulty drive:

- a. Press the release button on the drive carrier. The drive lever pops up.
- b. Lift the drive lever to the fully open position, then pull the drive straight up out of its bay.Spare drives are already installed in a carrier, so it is not necessary to remove the old drive from its carrier.

1

Step 3 Install a new drive:

- **a.** Align the new drive with the empty bay and then push the drive in until it touches the board connector and the drive lever begins to close.
- **b.** Press the drive lever down flat until it clicks and locks.

Figure 3-11 Drive Expander Module Drive Carrier Features



Replacing SAS/SATA Solid State Drives in the Rear Panel Bays

This section contains the following topics:

- Rear-Panel SAS/SATA Solid State Drive Population Guidelines, page 3-23
- Replacing Solid State Drives, page 3-23

Rear-Panel SAS/SATA Solid State Drive Population Guidelines

There are four bays for SAS/SATA SSDs in the rear panel. Drive numbering is shown in Figure 3-12. When populating these drives, follow these guidelines.

- Server 1 SSD1 and SSD2 can be managed by server node 1. See also Management Architecture, page 1-8.
- Server 2 SSD1 and SSD1 can be managed by server node 2.
- Populate drives starting with the lowest-numbered bay to the highest within each server-controlled pair.
- If a pair of SSDs is not present, keep the blanking panel in the empty two SSD bays to ensure proper air flow (see Figure 3-12).

Identifying a Faulty Solid State Drive

Each solid state drive bay has a fault LED that lights solid amber to indicate a failing drive (see Rear-Panel LEDs and Buttons, page 3-4).

Replacing Solid State Drives



- **a.** Align the new drive with the empty bay (with the label facing up) and then push the drive in until it touches the board connector.
- **b.** Grasp and pinch the release latch toward the center while you push the drive fully into the bay, and then release the release latch.

1

Figure 3-12 Solid State Drive Bay Features



Replacing Fan Modules

Each fan module contains two fans. See Figure 3-13 for the fan numbering.

You do not have to shut down or power off the system to replace fan modules because they are hot-swappable. Do not operate the system with a fan module removed for more than one minute.

Each	fan module has a fault LED that lights amber if the fan module fails.
Slide	the system out the front of the rack far enough so that you can open the fan compartment cove
If you	a cannot safely view and access the component, remove the system from the rack.
Open	the fan compartment cover as described in Opening the Main Chassis Top Covers, page 3-12.
Remo	ove the fan module:
a . C	Grasp the two latches on the top of the fan and pinch them toward the center.
b. L	ift the fan module straight out of the bay.
Instal	l a new fan module:
Note	The arrow on the fan module that indicates the air flow direction should point to the rear of t

- with the socket on the floor of the chassis. **b.** Lower the fan module until it touches the socket, then push down firmly until the latch locks.
- Step 5 Close the fan compartment cover and then push the system back into the rack.



Figure 3-13

I

353457

I

Replacing a Server Node

The system can support one or two server nodes.

- Cisco IMC releases earlier than 2.0(13): If your S3260 system has only one server node, it must be installed in bay 1.
- Cisco IMC releases 2.0(13) and later: If your S3260 system has only one server node, it can be installed in either server bay.

Note Whichever bay a server node is installed to, it must have a corresponding SIOC. That is, a server node in bay 1 must be paired with a SIOC in SIOC slot 1; a server node in bay 2 must be paired with a SIOC in SIOC bay 2. See Overview of Cisco UCS S3260 Architecture, page 1-8 for more information.

To replace a server node, including exporting and importing its configuration, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing a Disk Expansion Tray

The system can support one optional disk expansion tray, in server bay 2 only.

 \mathcal{P} Tip

The tray contains one status LED (see Figure 3-14 for the location and Table 3-3 on page 3-6 for definitions of the LED states).





Note

The disk expansion tray is hot-swappable, which means that you can remove it without shutting down system power.

The disk expansion tray is accessed from the rear of the system, so you do not have to pull the system out from the rack.

- **Step 1** Remove a disk expansion tray from the system:
 - a. Grasp the two ejector levers and pinch their latches to release the levers (see Figure 3-14).
 - **b.** Rotate both levers to the outside at the same time to evenly disengage the tray from the midplane connectors.
 - c. Pull the tray straight out from the system.
- **Step 2** Remove any drives from the old tray and move them to your new disk expansion tray. Install each drive to the same position that it occupied in the old tray.
- **Step 3** Install a new disk expansion tray (server bay 2 only):
 - a. With the two ejector levers open, align the new tray with the empty bay.
 - **b.** Push the tray into the bay until it engages with the midplane connectors.
 - **c.** Rotate both ejector levers toward the center until they lay flat and their latches lock into the rear of the tray.

Replacing a System I/O Controller (SIOC)

The system can support up to two system I/O controllers (SIOCs).

For information about the management architecture and the chassis management controller (CMC) that is in each SIOC, see Management Architecture, page 1-8.

This section contains the following topics:

- Replacing a SIOC in a Single-SIOC System, page 3-29
- Replacing a SIOC in a Dual-SIOC System, page 3-30
- Setting SIOC QSFP Port Speed, page 3-31
- Updating SIOC Adapter Firmware in a System With Dual SIOCs But Only One Server Node, page 3-31
- Migrating From Version 02 SIOC to Version 03 SIOC, page E-14



If you are replacing a Version 02 SIOC (UCSC-S3260-SIOC) with a Version 03 SIOC (UCS-S3260-PCISIOC), use the procedure in Migrating From Version 02 SIOC to Version 03 SIOC, page E-14. Version 03 SIOCs require Cisco IMC 4.0(1n) or later and for UCS Manager-controlled systems, Cisco UCS Manager 4.0(1n) or later.



The Version 03 SIOC is supported only with S3260 M5 or later server nodes.



Do not mix different versions of SIOCs in the same system.



If your system has two Version 03 SIOCs, they must have identical adapter cards. Do not mix adapter cards between Version 03 SIOCs in a system.

Note

A Version 01 SIOC from a Cisco C3160 system cannot be installed in a Cisco S3260 system.



If you move a SIOC from one chassis to another, the SIOC's CMC configuration is treated as incompatible and is automatically deleted. The CMC will sync with the active CMC configuration.





Replacing a SIOC in a Single-SIOC System

You do not have to slide the system out of the rack to remove the SIOC from the rear of the system. The SIOC can be replaced without powering off the chassis.

- **Step 1** Export the CMC configuration from the SIOC.
- **Step 2** Export the adapter configuration from the SIOC.
- **Step 3** Power off the connected server nodes based on the scenario:
 - **a.** If there is one or no NVMe in the SIOC you are removing, power off the server node that is paired with the SIOC that you are removing (SIOC 1 is paired with server node1; SIOC 2 is paired with server node 2).
 - **b.** If there are two NVMes in the SIOC you are removing, power off both server nodes.

See Shutting Down an Individual Server Node, page 3-10.

- **Step 4** Remove the SIOC from the system:
 - **a.** Loosen the single captive thumbscrew on the SIOC and then open its two hinged ejector levers to evenly disengage the SIOC from its midplane connector.
 - **b.** Pull the SIOC from the system.
- Step 5 Version 03 SIOC Only: If desired, transfer the adapter card and any NVMe SSDs from the existing Version 03 SIOC to the new Version 03 SIOC:
 - **a.** Remove the cover from the existing Version 03 SIOC as described in Removing the System I/O Controller (SIOC) Cover, page 3-13.
 - **b.** Remove the adapter card as described in Replacing a PCIe Adapter Card Inside the S3260 SIOC (Version 03 SIOC Only), page 3-40.
 - **c.** Remove the NVMe SSDs as described in Replacing an NVMe SSD Inside the S3260 SIOC (Version 03 SIOC Only), page 3-42.
 - d. Remove the cover from the replacement Version 03 SIOC.
 - e. Install the adapter card to the replacement SIOC as described in Replacing a PCIe Adapter Card Inside the S3260 SIOC (Version 03 SIOC Only), page 3-40.
 - f. Install the NVME SSDs to the replacement SIOC as described in Replacing an NVMe SSD Inside the S3260 SIOC (Version 03 SIOC Only), page 3-42.
 - g. Install the cover to the replacement SIOC.
- **Step 6** Install the new SIOC:
 - a. Push the SIOC into its bay until it stops against the internal backplane.
 - **b.** Close the two ejector levers on the SIOC to fully engage its connector with the midplane connector.
 - c. Tighten the thumbscrew on the SIOC ejector levers.
- **Step 7** Wait for the CMC in the new SIOC to finish booting.
- **Step 8** Import the CMC configuration that you exported earlier to the new SIOC's CMC.
- **Step 9** Import the adapter configuration that you exported earlier to the new SIOC's CMC.
- **Step 10** Power on the server node that you powered off earlier.
- **Step 11** Update the SIOC firmware using the Host Upgrade Utility. This will ensure that the firmware version on the SIOC is compatible with the latest system firmware.

See the Cisco Host Upgrade Utility User Guide For S3260 Storage Servers for instructions on updating the firmware.

<u>Note</u>

If you are using Cisco Card NIC mode, which uses the SIOC's uplink interfaces to manage the system, you might need to configure the uplink's port speed to either 4x10 Gbps or 40 Gbps to match your network installation. See Setting SIOC QSFP Port Speed, page 3-31.

Replacing a SIOC in a Dual-SIOC System

You do not have to slide the system out of the rack to remove the SIOC from the rear of the system. The SIOC can be replaced without powering off the chassis.

- **Step 1** Set the CMC in the SIOC as the standby CMC, if it is not already.
- **Step 2** Export the adapter configuration from the SIOC.
- **Step 3** Power off the connected server nodes based on the scenario:
 - **a.** If there is one or no NVMe in the SIOC you are removing, power off the server node that is paired with the SIOC that you are removing (SIOC 1 is paired with server node1; SIOC 2 is paired with server node 2).
 - **b.** If there are two NVMes in the SIOC you are removing, power off both server nodes.

See Shutting Down an Individual Server Node, page 3-10.

- **Step 4** Remove the SIOC from the system:
 - **a.** Loosen the single captive thumbscrew on the SIOC and then open its two hinged ejector levers to evenly disengage the SIOC from its midplane connector.
 - **b.** Pull the SIOC from the system.
- Step 5 Version 03 SIOC Only: If desired, transfer the adapter card and any NVMe SSDs from the existing Version 03 SIOC to the new Version 03 SIOC:
 - **a.** Remove the cover from the old Version 03 SIOC as described in Removing the System I/O Controller (SIOC) Cover, page 3-13.
 - **b.** Remove the adapter card as described in Replacing a PCIe Adapter Card Inside the S3260 SIOC (Version 03 SIOC Only), page 3-40.
 - **c.** Remove the NVMe SSDs as described in Replacing an NVMe SSD Inside the S3260 SIOC (Version 03 SIOC Only), page 3-42.
 - d. Remove the cover from the new Version 03 SIOC.
 - **e.** Install the adapter card to the replacement SIOC as described in Replacing a PCIe Adapter Card Inside the S3260 SIOC (Version 03 SIOC Only), page 3-40.
 - f. Install the NVME SSDs to the replacement SIOC as described in Replacing an NVMe SSD Inside the S3260 SIOC (Version 03 SIOC Only), page 3-42.
 - g. Install the cover to the replacement SIOC.
- **Step 6** Install the new SIOC:
 - a. Push the SIOC into its bay until it stops against the internal backplane.
 - **b.** Close the two ejector levers on the SIOC to fully engage the SIOC connector with the midplane.
 - c. Tighten the thumbscrew on the SIOC ejector levers.
- **Step 7** Wait for the CMC in the new SIOC to finish booting.
- **Step 8** Power on the server node that you powered off earlier.

The configuration in the active CMC is automatically synched with the standby CMC in the SIOC that you just installed.

Cisco UCS S3260 Storage Server Chassis Installation and Service Guide

Step 9 Update the SIOC firmware using the Host Upgrade Utility. This will ensure that the firmware version on the SIOC is compatible with the latest system firmware.

See the Cisco Host Upgrade Utility User Guide For S3260 Storage Servers for instructions on updating the firmware.

- **Note** If you are using Cisco Card NIC mode, which uses the SIOC's uplink interfaces to manage the system, you might need to configure the uplink's port speed to either 4x10 Gbps or 40 Gbps to match your network installation. See Setting SIOC QSFP Port Speed, page 3-31.
- **Step 10** Import the adapter configuration that you exported earlier to the new SIOC's CMC.

Setting SIOC QSFP Port Speed

Optional: Set the port speeds for the SIOC QSFP ports:

- **Step 1** Connect a keyboard and console to the system or log in remotely and view a virtual KVM window.
- **Step 2** Reboot the system and press **F8** when prompted to launch the Cisco IMC Configuration Utility.
- **Step 3** After the first utility screen is displayed, press **F1** twice to go to the third utility screen, which has the settings for Adapter Port Speeds.
- **Step 4** Set the desired port speeds. "Adapter-1" is SIOC 1; "Adapter-2" is SIOC 2, if present.
- **Step 5** Press **F10** to save your changes and exit the utility.

Updating SIOC Adapter Firmware in a System With Dual SIOCs But Only One Server Node

The recommended method for updating SIOC adapter firmware is to run the Cisco Host Upgrade Utility (HUU) on the server node that is associated with the SIOC. However, if a system has only one server node and two SIOCs, this method does not work to upgrade firmware on the SIOC that is not associated with a server node (SIOC 1 is associated with a server node in bay 1; SIOC 2 is associated with a server node in bay 2).

In this case, you must manually upgrade the adapter firmware on the un-associated SIOC:

- Using the Cisco IMC GUI Interface to Update SIOC Adapter Firmware, page 3-31
- Using the Cisco IMC PMCLI Interface to Update SIOC Adapter Firmware, page 3-32

Using the Cisco IMC GUI Interface to Update SIOC Adapter Firmware

Step 1

Install the SIOC adapter firmware update:

- a. In the Admin menu, click Firmware Management.
- b. In the Component Column, select Adapter-SIOC1 or Adapter-SIOC2.
- c. Click Update. The Update Firmware dialog opens.
- d. Browse to select the firmware for the SIOC adapter.
- e. Click Install Firmware to begin download and installation.

- **Step 2** Activate the firmware:
 - a. In the Component Column, select Adapter-SIOC1 or Adapter-SIOC2.
 - **b.** Click Activate.



You must reset the adapter to make the activated firmware version the running version. Resetting the adapter also causes the host to reset.

- **Step 3** Reset the adapter in the SIOC:
 - a. In the Navigation pane, click the Networking menu.
 - b. Click the Adapter Card tab. The General tab appears.
 - c. Select Adapter-SIOC1 or Adapter-SIOC2.
 - d. In the Actions area of the General tab, click Reset and then click Yes to confirm.

The adapter and host reset. The activated firmware becomes the running version.

Using the Cisco IMC PMCLI Interface to Update SIOC Adapter Firmware

Step 1 Update and activate the adapter firmware by using the following commands:

```
Server# scope chassis
Server/chassis# update-adapter-fw <protocol> <remote server IP address> <image file path>
<activate/no-activate> [SIOC slot number]
```

For example:

server1/chassis# update-adapter-fw tftp nnn.nnn.nnn /fw-image.bin activate 1
Adapter firmware update has started. Please check the status using "show adapter detail".
You have chosen to automatically activate the new firmware image. Please reset your
adapter after the update finishes.

Step 2 Reset the adapter:



You must reset the adapter to make the activated firmware version the running version. Resetting the adapter also causes the host to reset.

server/chassis# adapter-reset <SIOC1 or SIOC2>

For example:

server/chassis# adapter-reset SIOC1

The adapter and host reset. The activated firmware becomes the running version.

Replacing a Power Supply

The system requires four power supplies, which are redundant as 3+1.



Do not mix power supply types in the server. Both power supplies must be identical.

This section contains these procedures:

- Replacing an AC Power Supply, page 3-33
- Installing a DC Power Supply (First-Time Installation), page 3-34
- Replacing a DC Power Supply, page 3-35
- See also Power Specifications, page A-3 for power supply specifications.
- See also Rear-Panel LEDs and Buttons, page 3-4 for information about power supply LEDs.

Replacing an AC Power Supply

To replace or install an AC power supply, follow these steps:

Note

You do not have to power off the system to replace up to one power supply because they are redundant as 3+1.

- **Step 1** Remove the power supply that you are replacing or a blank panel from an empty bay (see Figure 3-16):
 - a. Remove the power cord from the power supply that you are replacing.
 - **b.** Grasp the power supply handle while pinching the release lever toward the handle.
 - **c.** Pull the power supply out of the bay.
- **Step 2** Install a new power supply:
 - **a.** Grasp the power supply handle and insert the new power supply into the empty bay.
 - **b.** Push the power supply into the bay until the release lever locks.
 - c. Connect the power cord to the new power supply.
 - **d.** If you powered off the system, press and hold the system Power button for four seconds to return the system to main power mode.



Figure 3-16 Removing and Replacing Power Supplies

Installing a DC Power Supply (First-Time Installation)



Cisco UCS S3260 Storage Server Chassis Installation and Service Guide



Figure 3-17 1050 W, –48 VDC Power Supply and Cable

Replacing a DC Power Supply

Γ

Y as	bu do not have to power off the system to replace up to one power supply because they are redundate 3+1.
R	emove the power supply that you are replacing or a blank panel from an empty bay:
a	Remove the CAB-48DC-40A-8AWG keyed cable connector from the power supply that you are replacing.
b	Grasp the power supply handle while pinching the release lever toward the handle.
C	Pull the power supply out of the bay.
In	stall a new power supply:
a	Grasp the power supply handle and insert the new power supply into the empty bay.
b	Push the power supply into the bay until the release lever locks.
C	Connect the CAB-48DC-40A-8AWG keyed cable connector to the new power supply.
d	If you powered off the system, press and hold the system Power button for four seconds to retur the system to main power mode.

Replacing DIMMs Inside a Server Node

To replace DIMMs inside a server node, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing CPUs and Heatsinks Inside a Server Node

To replace CPUs inside a server node, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing a Storage Controller Card Inside the Server Node

To replace a storage controller card inside a server node, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing an SSD Inside the Server Node (C3X60 M4 or S3260 M5 Only)

To replace a solid state drive (SSD) inside a C3X60 M4 or S3260 M5 server node, see the service note for your server node:

- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing an RTC Battery Inside the Server Node

To replace an RTC battery inside a server node, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing an Internal USB Drive Inside the Server Node (C3X60 M3 Only)

For instructions on replacing an internal USB drive inside a C3X60 M3 server node, and for enabling or disabling the USB port, see the C3X60 M3 service note:

• Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note

Installing or Replacing System Components

Installing a Trusted Platform Module (TPM) Inside the Server Node

To install a TPM inside a server node, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing an I/O Expander (C3X60 M4 or S3260 M5 Server Nodes Only)

The C3X60 M4 or S3260 M5 server node might have an optional I/O expander attached to its top. To replace an I/O expander, see the service note for your server node:

- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing a PCIe Card Inside the I/O Expander (C3X60 M4 or S3260 M5 Server Nodes Only)

To replace a PCIe card inside an optional I/O expander, see the service note for your server node:

- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing a Storage Controller Card Inside the I/O Expander (C3X60 M4 Server Nodes Only)

To replace a storage controller card inside an optional I/O expander, see the service note for the Cisco UCS C3000 M4 server node:

Cisco UCS C3000 M4 Server Node For Cisco UCS C3260 System Service Note



The storage controllers that are supported with the S3260 M5 server node are not supported in the I/O expander.)

Replacing an NVMe SSD Inside the I/O Expander (C3X60 M4 or S3260 M5 Server Nodes Only)

To replace a PCIe card inside an optional I/O expander, see the service note for your server node:

- Cisco UCS C3000 M4 Server Node For Cisco UCS C3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note

Replacing an RTC Battery Inside the S3260 SIOC

The real-time clock (RTC) battery retains settings when the SIOC is disconnected from power. The battery type in the SIOC is CR1632. Cisco supports the industry-standard CR1632 battery, which can be purchased from most electronic stores.

Note

When the RTC battery is removed or it completely loses power, settings that were stored in the CMC of the SIOC are lost. You must reconfigure the CMC settings after installing a new battery.

- **Step 1** Power off the connected server nodes based on the scenario:
 - **a.** If there is one or no NVMe in the SIOC you are removing, power off the server node that is paired with the SIOC that you are removing (SIOC 1 is paired with server node1; SIOC 2 is paired with server node 2).
 - **b.** If there are two NVMes in the SIOC you are removing, power off both server nodes.

See Shutting Down an Individual Server Node, page 3-10.

- **Step 2** Remove the SIOC from the system:
 - **a.** Loosen the single captive thumbscrew on the SIOC and then open its two hinged ejector levers to evenly disengage the SIOC from its midplane connector.
 - **b.** Pull the SIOC from the system.
- **Step 3** Remove the SIOC cover as described in Removing the System I/O Controller (SIOC) Cover, page 3-13.
- **Step 4** Gently pry under the battery to lift it from its socket on the SIOC board.



The battery socket is in different locations in version 02 and Version 03 SIOCs. See the following figures.

- **Step 5** Insert the new battery into the socket and then press down until it sits flat.
- **Step 6** Replace the cover to the SIOC.
- **Step 7** Replace the SIOC to the system:
 - **a.** Push the SIOC into its bay until it stops against the internal midplane.
 - **b.** Close the two levers on the SIOC to fully engage the SIOC connector with its backplane.
 - c. Tighten the thumbscrew on the SIOC levers.
- **Step 8** Power on the server node that you powered off earlier.
- **Step 9** Reconfigure the settings of the CMC in this SIOC.



Figure 3-18 RTC Battery Location Inside the Version 02 S3260 SIOC (UCS-S3260-SIOC)

1 Battery socket on version 02 SIOC board, with CR1632 battery





I

Replacing a PCIe Adapter Card Inside the S3260 SIOC (Version 03 SIOC Only)

The Version 03 SIOC uses a removable PCIe adapter card that plugs into a horizontal socket. (The version 02 SIOC uses an embedded chip and so does not have a removable adapter card.)

Cisco VIC Cards Supported in Version 03 SIOC (UCSC-S3260-PCISIOC)

At this time, the following Cisco Virtual Interface Cards (VICs) are supported in the Version 03 SIOC:

- Cisco UCS VIC 1455 (UCSC-PCIE-C25Q-04)
- Cisco UCS VIC 1495 (UCSC-PCIE-C100-04)

Note

If your S3260 system has two Version 03 SIOCs, the adapter card in each must be identical. Do not mix adapter cards between Version 03 SIOCs.

- **Step 1** Power off the connected server nodes based on the scenario:
 - **a.** If there is one or no NVMe in the SIOC you are removing, power off the server node that is paired with the SIOC that you are removing (SIOC 1 is paired with server node1; SIOC 2 is paired with server node 2)
 - **b.** If there are two NVMes in the SIOC you are removing, power off both server nodes.

See Shutting Down an Individual Server Node, page 3-10.

- **Step 2** Remove the SIOC from the system:
 - **a.** Loosen the single captive thumbscrew on the SIOC and then open its two hinged ejector levers to evenly disengage the SIOC from its midplane connector.
 - **b.** Pull the SIOC from the system.
- **Step 3** Remove the SIOC cover as described in Removing the System I/O Controller (SIOC) Cover, page 3-13.
- **Step 4** Remove an existing adapter card:
 - **a.** Remove the SIOC side panel that is closest to the adapter card. Turn the SIOC upside down and remove the three screws that secure the side panel from the underside of the SIOC.
 - **b.** Turn the SIOC over.
 - **c.** Slide the adapter card horizontally to disconnect its edge connector from the socket.
- **Step 5** Install a new adapter card:
 - **a**. Set the card in place on the SIOC floor. Align the card's edge connector with the socket.
 - **b.** Gently slide the card into the socket, pushing evenly on both ends of the card. Stop when the card is fully in the socket and its rear-panel tab sits flat.
 - **c.** Return the side panel to the SIOC. Set the side panel in place so that its edge sits *on top of* the SIOC floor and its three screw holes align with those on the SIOC.
 - d. Turn the SIOC upside down and install the three screws that secure the side panel.
- **Step 6** Turn the SIOC over and reinstall the SIOC cover. Install the six screws that secure the cover.
- **Step 7** Replace the SIOC to the system:
 - a. Push the SIOC into its bay until it stops against the internal midplane.
 - **b.** Close the two levers on the SIOC to fully engage the SIOC connector with its backplane.

Γ

c. Tighten the thumbscrew on the SIOC levers.

Step 8 Power on the server node that you powered off earlier.

Figure 3-20 Adapter Card in Version 03 SIOC (UCS-S3260-PCISIOC)



	-	panel (access from the underside of the SIOC)
2	Removable SIOC side panel (three screws	
	on underside)	

Replacing an NVMe SSD Inside the S3260 SIOC (Version 03 SIOC Only)

SIOC NVMe SSD Population Rules

The Version 03 SIOC can contain up to two 2.5-inch NVMe SSDs in a sled assembly. You must remove the sled when installing or replacing the SSDs.

Each NVMe SSD slot in a SIOC is numbered for the server that supports it (SERVER 1 NVME or SERVER 2 NVME).

- Populate an NVMe SSD in SERVER 1 NVME only if you have a server node in upper server bay 1.
- Populate an NVME SSD in SERVER 2 NVME only if you have a server node in lower server bay 2.



If your system configuration has an M5 server node in lower server bay 2 and an I/O expander in upper server bay 1, you cannot populate an NVMe SSD in the SERVER 1 NVME slot in either SIOC. See Figure 3-21 and Figure 3-22 for illustrations of the system connectivity and labeling.

Figure 3-21 NVMe SSD Connectivity in Version 03 SIOC (UCS-S3260-PCISIOC)





Procedure

ſ

Po	wer off the connected server nodes based on the scenario:
a.	If there is one or no NVMe in the SIOC you are removing, power off the server node that is paired with the SIOC that you are removing (SIOC 1 is paired with server node1; SIOC 2 is paired with server node 2).
b.	If there are two NVMes in the SIOC you are removing, power off both server nodes.
Se	e Shutting Down an Individual Server Node, page 3-10.
Re	emove the SIOC from the system:
a.	Loosen the single captive thumbscrew on the SIOC and then open its two hinged ejector levers to evenly disengage the SIOC from its midplane connector.
b.	Pull the SIOC from the system.
Re	move the SIOC cover as described in Removing the System I/O Controller (SIOC) Cover, page 3-13.
Th	e NVMe SSD sled (UCS-S3260-NVMSLD2) in the Version 03 SIOC is not interchangeable with the

Step 4 Remove the NVMe SSD sled assembly from the SIOC.

Loosen the two captive thumbscrews that secure the sled to the SIOC floor and then pull the sled so that the connectors on any installed SSDs disengage from the two sockets on the SIOC board.

Figure 3-22 NVMe SSDs in Version 03 SIOC (UCS-S3260-PCISIOC)



1	NVMe sled-assembly thumbscrews	3	SERVER 2 NVME
			Populate this slot only when you have a server node in lower server bay 2.
2	SERVER 1 NVME		
	Populate this slot only when you have a server node in upper server bay 1.		

Step 5 Remove the three screws that secure an SSD to the sled. Two screws enter from the outside edge and one screw enters from the underside of the sled.



Figure 3-23 NVMe SSD Securing Screws on Sled

1	Screws that secure NVME 1 SERVER SSD to the sled assembly (three)	2	Screws that secure NVME 2 SERVER SSD to the sled assembly (three)
	Two screws enter from the side and one from the underside.		Two screws enter from the side and one from the underside.

Step 6 Install a new NVMe SSD:



Before installing, see the SIOC NVMe SSD Population Rules, page 3-42.

- **a.** Install the new SSD to the sled. Set the SSD in place so that the connector end faces away from the bracket.
- **b.** Install the 3 screws that secure the SSD to the sled.
- **c.** Set the sled into the SIOC so that the connectors on the two SSDs align with the two sockets on the SIOC board.
- d. Slide the SSD connectors into the sockets as you tilt the sled down flat.
- e. Tighten the two thumbscrews on the sled assembly to secure it to the SIOC board standoffs.
- **Step 7** Reinstall the SIOC cover.
- **Step 8** Replace the SIOC to the system:
 - **a.** Push the SIOC into its bay until it stops against the internal midplane.
 - **b.** Close the two levers on the SIOC to fully engage the SIOC connector with its backplane.

c. Tighten the thumbscrew on the SIOC levers.

Step 9 Power on the server node that you powered off earlier.

Replacing an S3260 Chassis

This procedure is for replacing an S3260 chassis and transferring all components to the new chassis.

Step 1	Export the component configurations (CMC, BMC, VIC adapters) and save them to a local computer using the import-export command mode.
	Refer to the Cisco UCS Integrated Management Controller CLI Configuration Guide for \$3260 Storage Servers. See the chapter, Server Utilities and the section, Exporting and Importing the Cisco IMC and BMC Configuration.
Step 2	Perform a graceful shutdown of all server nodes.
	See Shutting Down an Individual Server Node, page 3-10 for more information.
Step 3	Disconnect all power cables from all power supplies to fully remove power from the chassis.
Step 4	Remove each server node and install each to the same bay position in the new chassis.
	If a server node has an I/O expander attached, move the node and expander attached together.
	See the service note for your server node version for more information: Server Node Service Notes.
Step 5	If the system has a disk expansion tray in place of a server node, remove it with its disks in place and install the tray with disks to the same bay position in the new chassis.
	See Replacing a Disk Expansion Tray, page 3-27 for more information.
Step 6	Remove each SIOC and install each to the same bay position in the new chassis.
	See Replacing a System I/O Controller (SIOC), page 3-28 for more information.
Step 7	Remove each rear-panel boot SSD and install each to the same bay position in the new chassis.
	See Replacing SAS/SATA Solid State Drives in the Rear Panel Bays, page 3-23 for more information.
Step 8	Remove each power supply and install each to the same bay position in the new chassis.
	See Replacing a Power Supply, page 3-33 for more information.
Step 9	Open the main chassis top cover on the old and new chassis.
	See Opening the Main Chassis Top Covers, page 3-12 for more information.
Step 10	Remove each top-loading hard drive and install each to the same bay position in the new chassis.
	See Replacing HDDs or SSDs in the Internal Drive Compartment, page 3-18 for more information.
Step 11	Open the fan compartment cover on the old and new chassis.
Step 12	Remove each cooling fan and install each to the same bay position in the new chassis.
	See Replacing Fan Modules, page 3-25 for more information.
Step 13	If you have not done so already, remove the empty chassis from your rack.
Step 14	Close all covers on the new chassis.
Step 15	Install the new chassis to your rack.



I

This system weighs approximately 190 pounds (86 kilograms) when fully loaded with components. We recommend that you use a mechanical lift when lifting the system. Attempting this procedure without a lift could result in personal injury or equipment damage. Although not required, consider temporarily removing components such as hard drives while you move the system.

See Installing the System in a Rack, page 2-5 for instructions.

When a SIOC is moved to a new chassis, the CMC settings are reset to the factory defaults and so you must perform initial setup as you would for a new system.
Power on, connect cables to the system, and log in to the Cisco IMC Configuration Utility as described in Connecting the System and Opening the Setup Utility, page 2-15.
Configure the network settings for the system as described in Setting Up the System Using the Cisco IMC Configuration Utility, page 2-16.
• You can use a DHCP server to set IP addresses or set them statically using the procedure in Setting Static CMC and BMC Internal IP Addresses, page 2-18.
• For more information about the IP addresses in the system (up to five), see System IP Addresses, page 2-14.
After the system has connection to the network, use the Host Upgrade Utility to update the system to your desired level and ensure that all components in the system are running compatible software levels
See the Cisco Host Upgrade Utility User Guide For S3260 Storage Servers for instructions.
Import the component configurations that you exported in step 1.
Refer to the Cisco UCS Integrated Management Controller CLI Configuration Guide for S3260 Storage Servers. See the chapter Server Utilities and the section Exporting and Importing the Cisco IMC and BMC Configuration.
Verify that all configurations imported successfully.
Verify that chassis health is optimal.

ſ

Service Headers on the Server Node Board

The server node includes headers that you can jumper for certain service functions. For information about the service headers, see the service note for your server node:

- Cisco UCS C3X60 M3 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS C3X60 M4 Server Node For Cisco UCS S3260 System Service Note
- Cisco UCS S3260 M5 Server Node For Cisco UCS S3260 System Service Note