



# Troubleshooting

---

This chapter contains the following topics:

- [Troubleshooting, page 1](#)

## Troubleshooting

The following table describes troubleshooting suggestions for issues that you might encounter.

<b>Issue</b>	<b>Suggested Solution</b>
Connection to Cisco IMC is lost after an update and reboot and the KVM session ends.	This is expected behavior after a firmware update. Log back in to the Cisco IMC and reestablish your KVM session.
The following error message is observed: <code>PID, Board Part Number, Product Part Number &lt;PID, Board Part Number, Product Part Number&gt; is not supported by this HUU image. HUU will not boot on this machine. Press any key to reboot the server.</code>	This error message is displayed when the HUU ISO is not supported by the server. Use the HUU ISO that is supported by the server.

